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February 20, 2007

Anita Thompson
P.O. Box 100551
Milwaukee, WI 53210

RE: Anita Thompson
C.I. File No: 06-S-382

Dear Ms. Thompson:

We have received your claim in the amount of \$2,263.73, relating to costs you incurred on August 24, 2006 when backwater from the City's sewer backed up into your basement at 5642-48 West Appleton Avenue.

Our investigation reveals the Department of Public Works-Underground Operations (UO) responded to a backwater call at this location on the date in question. The investigators determined that the City's sanitary sewer was clogged with grease and rags. The sewer was then cleaned and restored to proper working order. UO also examined the sewer via a Closed-Circuit Television on August 25, 2006 and found it to be in good condition. The sewer was last cleaned on December 16, 2002. The UO tries to maintain a goal of cleaning its sewer mains every three years. Since the City was not negligent in this matter and followed normal procedures, it cannot accept liability for your loss, as such; we are denying your claim.

Anita Thompson
February 20, 2007
Page 2

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT F. LANGLEY
City Attorney

ROBERT M. OVERHOLT
Investigator Adjuster

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