

Department of Public Works Operations Division- Parking Services

Jerrel Kruschke, P.E. Commissioner of Public Works

Danielle A. Rodriguez, M.B.A. Director of Operations

Thomas Woznick, CAPP Parking Services Manager

September 1, 2023

City Service Commission
Department of Employee Relations
City Hall, Room 706

RE: Request to Extend Temporary Appointment – Eldricht Hill

Dear City Service Commissioners:

DPW Operations Division respectfully requests extension of temporary appointment to the position of Parking Enforcement Assistant Manager for Mr. Eldricht Hill. The original temporary appointment began which December 25, 2022 was extended in March for six months. The department waited to post the position until after a compensation market study was completed and implemented. The recruitment for both the Parking Enforcement Manager and the two Assistant Manager positions is in progress. In anticipation of its expiration, I respectfully request that the temporary appointment be extended for six months, from October 01, 2023-April 01, 2024. If granted, this would be the second extension.

Mr. Hill is currently a Parking Enforcement Supervisor. The need to fill the position derives from the retirement of the Parking Enforcement Manager, a Parking Enforcement Assistant Manager and the transfer of a second Parking Enforcement Assistant Manager. Mr. Hill has eight years of Parking Enforcement experience with five of them as a Parking Enforcement Supervisor. Mr. Hill also holds an Associates Degree in Accounting. This position plays a critically important role in day to day Parking Services operations.

Thank you for your consideration. If you have any questions or concerns, please contact Tom Woznick, Parking Services Manager (x3635 twozni@milwaukee.gov) or Makisha Porter, Operations Human Resources Administrator (x3255 or mmporte@milwaukee.gov).

Sincerely,

Danielle Rodriguez, M.B.A.

Director of Operations

DAR:mmp

cc: Dan Thomas, Tom Woznick





Department of Employee Relations 200 E. Wells Street, Room 706 Milwaukee, WI 53202-3554



NOTICE OF TEMPORARY APPOINTMENT

Rule IX, Section 2 of the Civil Service Rules allows a department to appoint a person to a position on a temporary basis. A temporary appointment may be appropriate when services are for a limited period, or during the leave of absence of an employee who plans to return to the service of the city. Therefore a temporary appointment is limited to a period of 90 days, unless an extension is authorized by the City Service Commission.

When making an employment offer for a temporary appointment, the appointing officer must submit this completed form to DER no later than the close of the pay period in which the temporary appointment has been made. All temporary appointees must meet the minimum requirements established for the position to which the individual is appointed.

SEND COMPLETED FORM AND SUPPORTING DOCUMENTATION TO DER, CITY HALL, ROOM 706 OR DERCERTIFICATION@MILWAUKEE.GOV

TEMPORARY APPOINTMENT / APPO	INTEE DETA	ILS					
DEPARTMENT/DIVISION		LAST NAME			FIRST NAME		INITIAL
DPW Parking		Hill			Eldricht		
AUTHORIZED POSITION TITLE		PAY RAI	NGE	F&P COMMI	TTEE APPROVAL DATE	REQUISITION #	
Parking Enforcement Mana	ager	1GX					
UNDERFILL TITLE (IF APPLICABLE)		PAY RAI	NGE	WAS THE IN	DIVIDUAL HIRED FROM A	N ELIGIBLE LIST?	
Parking Enforcement Asst	Manag	1CX		Yes [
REASON FOR TEMPORARY APPOINT	MENT		EFFECTIVE DATE	ANTIC	IPATED EXPIRATION DATE	TA DATE OF D	
During Leave of Absence of an		•	10/01/2023	1	11/2024		AY
To perform services of a temp						3042.09	
ATTACH A COPY OF THE CURRENT JO	OB DESCRIPT	ION & A RESUME IN ADDI	TION TO COMPLE	TING THE INF	ORMATION BELOW		
PROVIDE AN EXPLANATION OF WHY			IEEDED:				
The position was left vacant by	y retiremer	IT					
EVELAIN HOW THE INDIVIDUAL WAS	CELECTED P	OR THE ARROBITATION IN					
EXPLAIN HOW THE INDIVIDUAL WAS THE INDIVIDUAL WAS IDENTIFIED AS	A POTENTIA	AL TEMPORARY APPOINTE	EE:	ECTION PROCE	SS USED AND IF NOT FROM	M AN ELIGIBLE LIST	, HOW
Mr. Hill was the Third Shift ent	orcement	supervisor					
PROVIDE INFORMATION TO DEMONS	STRATE HOW	/ THE INDIVIDUAL MEETS	THE MINIMUM F	EOUIREMENT	rs:		
TRAINING AND EDUCATION:		WORK EXPERIENCE:				IENTS (i.e. LICENSI	:c1
Associates Degree Accounting	ı	11 years with the City	of Milwaukee Fi	nforcement	THE RECORDER	ILIATO (I.E. LICENSI	:51
_	•	Mr. Hill has been a su	pervisor for 6 ye	ars with the			
		city					
IS THIS INDIVIDUAL A CURRENT	IF YES, CURR	ENT DEPARTMENT:	CURRENT	POSITION TIT	LE:	EMPLOYEE ID NUI	MBER:
CITY OF MILWAUKEE EMPLOYEE? Yes No	DPW Par	kina	Parking	Enforcem	ent Supervisor	026015	
IS THE INDIVIDUAL BEING GIVEN TH		3		,	1		
APPOINTING BOARD OR BODY, DIRE	CT SUPERVIS	OR, OR TO ANY ELECTIVE	OF APPOINTIVE	CITY OFFICIAL	? (Refer to CSC Rule VIII. :	:R, ANY MEMBER (Section 10 regardi:	OF THE
No Yes – Explain Relation					,		.Bchousini,
THIS TEMPORARY APPOINTMENT IS	MADE IN AC	CORDANCE WITH RULE IX,	, SECTION 2 OF TI	HE CITY SERVICE	CE COMMISSION AND IS L	IMITED TO A PERIO	DD OF 90
DAYS UNLESS AN EXTENSION IS APPI	ROVED BY TH	E COMMISSION.					
REPORTING OFFICER	5	SIGNATURE	-	O TITLE	0 . 11	DATE	/
homes Woznick	11	in Duy	2 6	erking	Services has	ya 9/1)	2123
APPROVING OFFICER		SIGNATURE		TITLE	for of Opera.	DATE	1 1
Vanielle Kodrie	1 mez	Bu	\sim	Direc	tor of Opera.	tions 9	11/23
		THIS SECTION FOR	DER REVIEW			141.49	
DER REVIEW COMPLETED BY:	SIGNATURE			TITLE		DATE	
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							1 - 1 - 1 - 1 - 1



Department of Employee Relations 200 E. Wells Street, Room 706 Milwaukee, WI 53202-3554



R. 09.04.14

TEMPORARY APPOINTEE STATEMENT OF UNDERSTANDING

Rule IX, Section 2 of the Civil Service Rules allows a hiring authority to appoint a person to a position on a temporary basis. A temporary appointment may be appropriate when services are for a limited period, or during the leave of absence of an employee who plans to return to the service of the city. Therefore a temporary appointment is limited to a period of 90 days, unless an extension is authorized by the City Service Commission.

SECTION I. TO BE COMPLETED BY HIRING AUTHORITY - PLEASE TYPE OR PRINT LEGIBLY

APPLICANT NAME (last, first, middle)	-	DATE
Hill, Eldricht		9/1/2023
POSITION TITLE	PAY RANGE	RATE OF PAY
Parking Enforcement Assistant Manager	1GX	3042.09

SECTION II. TEMPORARY APPOINTEE STATEMENT OF UNDERSTANDING

I understand that if I am appointed to the position described above on a temporary basis, that I must meet the requirements for the position. I further understand that this temporary appointment may expire at any time and is limited to a period of 90 days, unless an extension at the request of the hiring authority is approved by the City of Milwaukee Civil Service Commission.

I understand that as a temporary appointee I am ineligible for paid holidays, sick leave, vacation or other benefits while serving on this temporary appointment, and that this temporary appointment shall not confer upon me any privilege of regular appointment. (Note: A current City of Milwaukee employee who accepts a temporary appointment to a different position retains his/her current benefits and civil service status).

I understand that if I wish to be considered for regular employment I must compete in a Civil Service examination for the position, and must pass the examination with a grade which shall place me among the top five scores on the eligible list in order to be eligible to interview for regular appointment to the position.

I understand that acceptance of a temporary appointment will not affect my rights to certification for permanent appointment to any position for which I am currently on an eligible list for.

In accordance with Civil Service Rule VIII, Section 10, concerning nepotism, I hereby certify that I am not related, either by blood or through marriage, to the appointing officer or to any member of the appointive board or body or to any direct superior or to any elective or appointive City official. (This includes relative of both whole and half blood, and extends to persons as closely related as first cousins when the relationship is by blood, or more closely related than first cousins when the relationship is through marriage, and includes the cases of husbands of sisters-in-law and wives of brothers-in-law).

A Rule IX, Section 2, temporary appointee who is on an eligible list may be considered for future regular appointment when the appointee ranks among the certifiable highest eligible on the list, or compete in a future examination.

Temporary Appointment Applicant Signature

09/05/2023

Date Signed

Witness Name (Print)

City of Milwaukee CS-25, Rev. 11/14

JOB DESCRIPTION

FOR D	ER USE ONLY	
Vacancy No.		1
City Service	Finance	1
Commission:	Committee:	1
Fire & Police	Common	1
Commission:	Council:	1

<u>Instructions</u>: Complete all sections. Refer to the *Guidelines for Preparing Job Descriptions* for instructions on completing specific items.

1. Date Prepared/ Revised: 09/06/2023	2. Present Inc	umben	t:	Is inc	umber	nt underfilling	g position?
3. Date Filled: 08/22/2019	4. Previous Ir		nt: n Lopez	YES [If YES		D ⊠ te Underfill Title	in box 10.
5. Department: Public Works, Dept. of		Divisi		Section	on: Pa	g Services Irking Enforcer	nent
6. Work Location: 123 N 25th		Telepl Email:				us / Days:	
7. Represented by a Union? Yes No	8. Bargaining If in District Co	Unit: Nouncil 4	Management, General City 8, which local?		9. FL ⊠ E	SA Status (concentration)	heck one): Ion-Exempt
10. Official Title: Parking Enforcement Ope Underfill Title (if applic Requested Title (if applic	cable):				ange SX	Job Code 4661	EEO Code 103
Recommended Title (D	DER Use Only):		Approved by:				
			Date:				

11. BASIC FUNCTION OF POSITION:

Assist the Parking Enforcement Manager in providing management oversight and leadership for the Parking Information Desk on a 24/7 schedule, including development of policies and procedures, handling parking inquiries, complaints for citizens and Elected officials, processing night parking permissions and managing vehicle towing dispatch operations. Coordinate Parking Information Desk with Parking Enforcement and Tow Lot Operations. Assist in the supervision of Parking Enforcement personnel consisting of Communications Assistants, Parking Enforcement Supervisors, and Parking Enforcement Officers.

12. DESCRIPTION OF JOB (Check if description applies to Official Title ☒ or Underfill Title ☒):

A. ESSENTIAL FUNCTIONS/Duties and Responsibilities: (Refer to the "Guidelines for Preparing Job Descriptions" for instructions on determining Essential Functions.)

% of Time	ESSENTIAL FUNCTION
20	 Supervise Communication Assistants and Parking Enforcement Supervisors assigned to the Parking Information Desk. Ensure training on Parking Information Desk procedures and policies, database entry, city parking policies, parking regulations, and customer service. Receive citizen parking inquiries and complaints. Ensure complaints are entered into the citizen complaint database accurately, timely and routed to Parking Enforcement Officers to investigate. Ensure permissions are entered into the night parking permission database accurately and timely. Assist in the supervision of Parking Enforcement Personnel.
20	 Receive Aldermanic Service Requests, ensure requests are entered into the citizen complaint database accurately, timely, and routed to Parking Enforcement Officers to investigate. Direct towing dispatch operation to ensure the vehicle information is recorded accurately into the two system database and routed to the correct tow contractor. Coordinate the recording of vehicle placards and the subsequent towing of abandoned vehicles. Provide citizens with information on city towing policies and report stolen vehicles
20	 Ensure that all citizen complaints are properly investigated and required reports are filed. Ensure that records are properly maintained and retention schedules followed.
10	 Direct and supervise special events such as street sweeps, towing events, snow emergencies, town hall meetings, Aldermanic walks and community activities. Plan and organize strategies such as DPM Special Patrol, aimed at increasing compliance of parking ordinances.
10	 Ensure the enforcement of all rules, regulations and Policy and Procedures of the department. Ensure the

% of Time	ESSENTIAL FUNCTION
	enforcement of sick leave policies and initiation of corrective action when abuse is detected.
10	 Monitor, modify and upgrade all databases including tow system, parking complaints, and night parking permissions. Monitor telephone calls for quality assurance and track the number of calls, wait times, and calls lost on a monthly basis. Make recommendations for annual budget. Ensure accountability and proper maintenance of all property and equipment, including building, jeeps, vehicles, ticketing devices, etc.
5	Coordinate Parking Information Desk activities with other city departments and represent the DPW at various community and public meetings.
	•
	•

B. PERIPHERAL DUTIES:

% of Time	PERIPHERAL DUTY
5	Other duties as assigned
	•
	•
	•
	•
	•

C. NAME AND TITLE OF **IMMEDIATE** SUPERVISOR:

Parking Enforcement Manager, Richard Dollhopf

D. SUPERVISION RECEIVED: (Describe the extent to which work assignments and methods are outlined, reviewed, and approved by this position's supervisor.)

Work assignments and methods outlined in general by the Parking Enforcement Manager. Work is reviewed by Parking Enforcement Manager who also issues special instructions and orders, both verbal and written.

E. SUPERVISION EXERCISED:

Total number of employees for whom responsible, either directly or indirectly = 82.

<u>Direct Supervision:</u> List the number and titles of personnel directly supervised. Specify the kind and extent of supervision exercised by indicating one or more of the following:

a. Assign o	luties	e.	Sign or approve work
b. Outline i	nethods	f.	Make hiring recommendations
	ork in progress	g.	Prepare performance appraisals
d. Check o	r inspect completed work	ĥ.	Take disciplinary action or effectively recommend such
Number Supervised	Job Title		Extent of Supervision Exercised (Select those that apply from list above, a - h
60	Parking Enforcement Officers		a,b,c,d,e,f,g,and h
4	Lead Parking Enforcement Officers		a,b,c,d,e,f,g,and h
4	Parking Enforcement Supervisors		a,b,c,d,e,f,g,and h
8	Communications Assistant III		a,b,c,d,e,f,g,and h
5	Communications Assistant IV		a,b,c,d,e,f,g,and h
1	Office Assistant IV		a,b,c,d,e,f,g,and h

F. MINIMIMUM QUALIFICATIONS REQUIRED: (Indicate the MINIMUM qualifications required to <u>enter</u> the job.)

- <u>Education and Experience:</u>
 Bachelor's degree in business administration, public administration, or related fields desired.
- ii. Knowledge, Skills and Abilities:
 Experience in Parking Enforcement, towing and related activities desirable. Ability to direct and organize staff is a must. Must demonstrate good analytical, verbal and written communication skills. At least four years of progressive experience managing municipal public works field operations. Managerial skills in the area of planning, organizing and directing, designated to achieve objectives and goals in the department.
- iii. <u>Certifications, Licenses, Registrations:</u> Valid State of Wisconsin driver's license
- iv. Other Requirements:
 Computer and keyboard skills to include working knowledge of current software applications (i.e. PeopleSoft, Microsoft Word, Excel, and database programs.

13. PHYSICAL AND ENVIRONMENTAL DEMANDS: TOOLS AND EQUIPMENT USED

The Americans with Disabilities Act (ADA) of 1990, as amended by the Americans with Disabilities Act Amendments Act (ADAAA) of 2008 requires job descriptions to provide detailed information regarding the physical demands required to perform the essential functions of a job; the conditions under which the job is performed; and the tools and equipment the employee will be required to use on the job. Reasonable accommodations may be made to enable qualified individuals to perform the essential duties and responsibilities of the job for each of the categories listed below.

G. PHYSICAL ACTIVITY OF THE POSITION: (List the physical activities that are representative of those that must be met to successfully perform the essential functions of the job).

CHE	CK ALL THAT APPLY:
	Climbing: Ascending or descending ladders, stairs, scaffolding, ramps, poles, and the like; using feet and legs and/or hands and arms. Body agility is emphasized. Check only if the amount and kind of climbing
	required exceeds that required for ordinary locomotion.
	Balancing: Maintaining body equilibrium to prevent falling when walking, standing or crouching on narrow, slippery or erratically moving surfaces. Check only if the amount and kind of balancing exceeds that needed for ordinary locomotion and maintenance of body equilibrium.
	Stooping: Bending body downward and forward by bending spine at the waist. Check only if it occurs to a considerable degree and requires full use of the lower extremities and back muscles.
	Kneeling: Bending legs at knee to come to a rest on knee or knees.
	Crouching: Bending the body downward and forward by bending leg and spine.
	Crawling: Moving about on hands and knees or hands and feet.
	Reaching: Extending Hand(s) and arm(s) in any direction.
	Standing: Particularly for sustained periods of time.
	Walking: Moving about on foot to accomplish tasks, particularly for long distances.
	Pushing: Using upper extremities to exert force in order to draw, press against something with steady force in order to thrust forward, downward or outward.
	Pulling: Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained motion.
	Lifting: Raising objects from a lower to a higher position or moving objects horizontally from position-to-position. Check only if it occurs to a considerable degree and requires substantial use of the upper extremities and back muscles.
	Fingering: Picking, pinching, typing or otherwise working primarily with fingers rather than with the whole hand or arm, as in handling.
	Grasping: Applying pressure to an object with fingers and palm.
	Feeling: Perceiving attributes of objects such as size, shape, temperature or texture by touching with the skin, particularly that of the fingertips.
	Talking: Expressing or exchanging ideas by means of the spoken word. Those activities which demand detailed or important instructions spoken to other workers accurately, loudly or quickly.
	Hearing: Perceiving the nature of sounds with no less than a 40 db loss. Ability to receive oral communication and make fine discriminations in sound.

	Repetitive Motions: Substantial movements (motions) of the wrist, hands, and/or fingers.
	Driving: Minimum standards required by State Law (including license).
PH' fund	YSICAL REQUIREMENTS OF THE POSITION: (List the physical requirements that are essential ctions of the job.)
СН	ECK ONE:
	frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.
L	Light Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for sedents work and the worker sits most of the time, the job is rated for Light Work.
	Medium Work: Exerting up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently and/or up to 10 pounds of force constantly to move objects.
	Heavy Work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently and/or up to 20 pounds of force constantly to move objects.
	Very Heavy Work: Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds force frequently, and/or in excess of 20 pounds of force constantly to move objects.
/IS (ob.)	JAL ACUITY REQUIREMENTS: (List the visual acuity requirements that are essential functions of the
•	ECK ONE:
\boxtimes	Operators (Electronic Equipment), Inspection, Close Assembly, Clerical Administratives
ļ	This is a minimum standard for use with those whose job requires work done at close visual range (i.e. preparing and analyzing data and figures, accounting, transcription, computer terminal, extensive reading, visual inspection involving small parts, operation of machines, using measurement devices, assembly or fabrication of parts).
	work deals with machines where the seeing job is at or within arm's reach. This also includes mechanics and skilled tradespeople and those who do work of a non-repetitive nature such as camenters, technicians, services.
	people, plumbers, painters, mechanics, etc. (If the machine operator also inspects, check the "Operators" box.) Mobile Equipment Operators: This is a minimum standard for use with those who operate cars, trucks, forklifts cranes, and high lift equipment.
	oranos, and riigh integraphent.
	Other: This is a minimum standard based on the criteria of accuracy and neatness of work for janitors, sweeper etc.
	etc.
	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION:
ist t	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: he environmental/working conditions to which the employee may be exposed while performing the
ist t sse	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION:
ist t sse hift,	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: he environmental/working conditions to which the employee may be exposed while performing the ntial functions of the job. Include scheduling considerations such as on-call for emergencies, rotating etc. Approximate Percentage of time performing field work:%
ist t sse hift,	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: he environmental/working conditions to which the employee may be exposed while performing the ntial functions of the job. Include scheduling considerations such as on-call for emergencies, rotating etc. Approximate Percentage of time performing field work:% CK ALL THAT APPLY: None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or
ist t sse hift, HE	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: he environmental/working conditions to which the employee may be exposed while performing the ntial functions of the job. Include scheduling considerations such as on-call for emergencies, rotating etc. Approximate Percentage of time performing field work:% CK ALL THAT APPLY: None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or administrative work). The worker is subject to inside environmental conditions: Protection from weather conditions but not
ist to sse hift, CHE	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: he environmental/working conditions to which the employee may be exposed while performing the ntial functions of the job. Include scheduling considerations such as on-call for emergencies, rotating etc. Approximate Percentage of time performing field work:% CK ALL THAT APPLY: None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or administrative work). The worker is subject to inside environmental conditions: Protection from weather conditions but not necessarily from temperature changes (i.e. warehouses, covered loading docks, garages, etc.)
ist tesse hift,	CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: he environmental/working conditions to which the employee may be exposed while performing the ntial functions of the job. Include scheduling considerations such as on-call for emergencies, rotating etc. Approximate Percentage of time performing field work:
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K. MACHINE, TOOLS, EQUIPMENT, ELECTRONIC DEVICES, SOFTWARE, ETC. USED BY POSITION:

accommodations may be made to enable qualified individuals with disabilities to perform the essential functions.)

CHECK ALL THAT APPLY:

Camera and photographic equipment
Cleaning supplies
Commercial vehicle
Data processing equipment

CHECK ALL THAT APPLY:

Office Equipment (desk, chair, telephone, etc.)
Coffice supplies (pens, staplers, pencils, etc.)
Packing materials (boxes, shrink wrap, etc.)
Commercial vehicle

List equipment needed to successfully perform the essential functions of the job. Reasonable

☐ Data processing equipment ☐ PC equipment (monitor, keyboard, printer, etc.)
☐ Hand tools (please list):
☐ Office Machines (check all that apply): ☐ Copier ☐ Facsimile ☐ Cash register
☐ Other (please list):

L. SUPPLEMENTARY INFORMATION: (Indicate any other information which further explains the importance, difficulty, or uniqueness of the position, such as its scope of responsibility related to finances, equipment, people, information, etc. Also indicate success factors such a personal characteristic that contribute to an individual's ability to perform well in the job, and any other special considerations.)

Must be professional in conduct, dialog and appearance. Must be courteous. Diplomatic and tactful even in stressful situation. Must be collaborative and customer service driven with ability to communicate with all stakeholders in a diplomatic, tactful and concerned manner. Must be dedicated and willing to respond to department's emergency response efforts including but not limited to snow and ice efforts. Must be decisive, self-motivated and an effect problem solver. Must have a high degree of ethics.

M. I believe that the statements made above in describing this job are complete and accurate.

Signature of Department Head or Designated Representative

9/4/23