

Amir Adam  
3220 N. 91 Street  
Milwaukee, WI 53222  
414-213-1367

City Clerk  
Attention: Claims  
200 E. Wells Street, Room 205  
Milwaukee, WI 53222

RE: C.I File No. 07-S-367

December 21, 2007

Dear Sir/ Madam,

I am writing regarding your letter dated December 12, 2007. You have indicated that you are denying my claim dated October 22, 2007 "for damage to vehicle suspension system and front axial", based on the followings:

"You did not indicate a specific location or loss date"

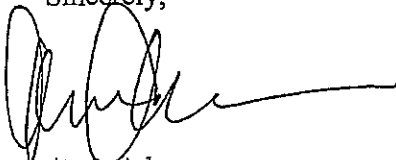
According to my claim the damage that was sustained occurred during the course of time and was due to continuously driving on these hazardous road conditions which are in my route to and from my residence at the above address. The areas of these hazardous conditions are specifically on Concordia street between 92<sup>nd</sup> and 91<sup>st</sup> streets, Auer street between 92<sup>nd</sup> and 91<sup>st</sup> streets, 90<sup>th</sup> street between Auer and Burleigh streets, and 91<sup>st</sup> street between Concordia and Burleigh streets.

"They found prior to October 26, 2007 the city had no notice of any specific hazard in these roads"

Not because the city had no notice of any specific hazard in these roads, that was the case. It is quite possible that there were specific hazards in the fore mentioned areas and that no one had reported them, or it happened that these hazardous conditions were not being documented by the city or what ever entity.

Therefore I am writing requesting a formal appeal on your denial decision..

Sincerely,



Amir Adam

CITY OF MILWAUKEE  
RECEIVED

2008 JAN -3 PM 3:32

OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
2008 JAN -3 PM 12:00  
RONALD V. LEONHARDI  
CITY CLERK

Amir Adam  
3220 N. 91 Street  
Milwaukee, WI 53222  
414-213-1367

CITY OF MILWAUKEE

2007 OCT 26 AM 11:38

RONALD D. LEONHARDT  
CITY CLERK

CITY OF MILWAUKEE

2007 OCT 26 PM 3:58

OFFICE OF  
CITY ATTORNEY

City Clerk  
Attention: Claims  
200 E. Wells Street, Room 205  
Milwaukee, WI 53222

**RE: Claim for damage to vehicle suspension system and front axial**

October 22, 2007

Dear Sir/ Madam,

This letter serves as a claim against the city of Milwaukee for damage caused to my vehicle, 1998 Mercedes Benz E320.

I am writing regarding the excessive potholes in the streets surround my residence at 3220 N. 91<sup>st</sup> street, Milwaukee County. The area specifically, Concordia Street between 92<sup>nd</sup> and 91<sup>st</sup> streets, Auer street between 92<sup>nd</sup> and 91<sup>st</sup> streets, 90<sup>th</sup> street between Auer and Burleigh streets, and 91 street between Concordia and Burleigh streets. These streets are in the route that I take when I drive my car daily to and from my house. These streets have had numerous and excessive potholes for quite a long time. The city of Milwaukee for their repair measures, only temporarily patches the potholes for a **few months**, and then soon after, these patches come off and the potholes are exposed for **most** of the year. Some of these potholes are so deep, jagged-edged, and wide open you can visibly and clearly see the reinforcements at the bottom of pothole.

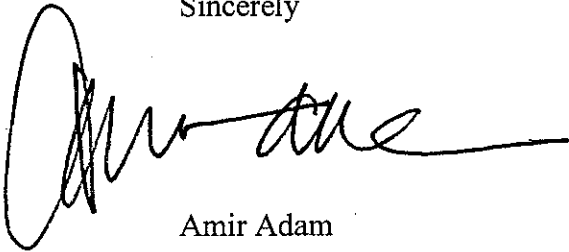
Year after year of continuously driving on these road conditions, it has taken a substantial toll on my car front axial and suspension system. I started to feel and hear rattling and jarring sounds.

I finally had to have the car checked at Midas Brookfield, 12530 Capitol drive. Upon inspection, the diagnoses showed broken coil springs, damaged chock absorbers, and damaged front axial sway bar link pins. Further, I asked of the probable cause. I was told the cause can be attributed to driving on bumpy and rugged road conditions for extended period of time. They also recommended replacement of these parts is imperative in order to avoid further and possible additional damages to other parts of the vehicle. I went ahead and authorized the repair.

Enclosed please find receipts for the repair costs including parts and labor:  
Chock Absorbers, parts only for \$277.47 from Checkers  
Sway Bar link pins, parts and labor for \$266.86 from Midas  
Coil Springs, parts and labor and Shocks Absorbers, labor only for \$1,100.00 from Midas

I am requesting a full reimbursement in the amount of \$1,644.33 which is the repair cost incurred, since this was directly related to the conditions of the streets that I usually take back-and-forth to my residence. If you have a question, please feel free to contact me at 414-213-1367. Thank you for your cooperation.

Sincerely

A handwritten signature in black ink, appearing to read "Amir Adam", with a long horizontal flourish extending to the right.

Amir Adam



MIDAS BROOKFIELD  
 12530 CAPITOL DRIVE  
 BROOKFIELD, WI 53005  
 (262)781-0138

Customer ID: 2775003164  
 Name: AMIR ADAM  
 Address: 3220 N 91ST  
 Address 2:  
 City, State, Zip/Postal Code: MILWAUKEE, WI, 53222  
 Home Phone: (414) 449-8917  
 Work Phone: (262) 437-0417  
 Other Phone: (262) 257-8793  
 Tax Exempt #:

Year: 98  
 Make: MERCEDES-BENZ  
 Model: E320  
 Lic No: 875JJS  
 VIN: WDBJF9WA612184  
 Color: LT GRAY  
 Engine:  
 Mileage In: 1234  
 Mileage Out: 1234

Date/Time: 10/01/07 18:29:33  
 Estimate #: 18483  
 Invoice #: 22749  
 Key Tag:  
 PO Number:  
 Email Address:  
 Fleet/Wholesale: N

Service comments:  
 COIL SPRINGS/SHOCKS

Qty.	Part #	RFR	Loc	Description	List	Labor	Total
<b>MISCELLANEOUS</b>							
4	MI LABOR	RA		MISC LABOR	0.00	112.00	448.00
2	*CS	RC	F	COIL SPRINGS	199.99	142.36	684.70
				TOTAL MISCELLANEOUS:		1,132.70	
<b>SHOP SUPPLIES</b>							
1	SHOP SUPPLY			SUPPLY CHARGE	28.83	0.00	28.83
				TOTAL SHOP SUPPLIES:		28.83	

\*\*\* Customer Wishes To Discard Old Parts \*\*\*

These Parts And/Or Services Were Declined by the Customer:

2	*misc	S2	F	SENSA-TRAC SHOCKS	241.86	94.84	673.40
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RA NECESSARY COMPONENT OF WORK  
 RC REQUIRED-PART NO LONGER PERFORMS INTENDED FUNCTION  
 S2 SUGGESTED-TO ADDRESS A CUSTOMER'S NEED OR REQUEST

If you need help and/or have any questions/ comments/concerns please call the shop phone number or the HELP LINE at 414-517-3339

**WARRANTY INFORMATION**  
 Midas International Corporation issues written warranties on mufflers, catalytic converters, shock absorbers, strut assemblies, brake shoes and pads, strut cartridges, and variable rate springs. The warranty terms for these products are stated on separate printed warranty certificates issued to you with the invoice upon purchase of the aforementioned products. The terms of all warranties are in the Midas Warranty Binder on display at each Midas shop.

This warranty gives you specific legal rights; you may have other rights, which vary in each state. All other products and workmanship are warranted for ninety (90) days from the date of installation. There are no other warranties issued by Midas International Corporation. Warranty work will be performed at any Midas Shop in the USA or Canada offering the warranted product. You may locate the nearest Midas by looking in the Yellow Pages; at [www.midas.com](http://www.midas.com), or write Midas Consumer Relation 1300 Arlington Heights Rd, Itasca, IL 60143-1274.

**LIMITED WARRANTY on PARTS**  
 This Midas Shop warrants parts to the original purchaser for six months from the date of installation. If during this period anything goes wrong with the parts, upon presentation of this invoice, it will be repaired free of charge including labor by this Midas shop only. Storage charge of \$10.00/day may be imposed if vehicle is not picked up within 3 days of completion of work. This is not a Midas lit'l policy. Not responsible for loss/damage to cars beyond our control.

PAY	AMOUNT	SUB TOTAL	1,161.53
VMC	1,100.00	DISCOUNT	(114.91)
		SALES TAX	53.38
TECH: 0045QL-0.00	Q. LEE	GRAND TOTAL	1,100.00

CHECKER AUTO PARTS  
 7600 W CAPITOL DR  
 MILWAUKEE WI 53222  
 (414) 535-1200  
 Store No.: 01867



\*\*\* WAREHOUSE ORDER \*\*\*

Inv. Date: 09/26/07      Inv. Time: 5:32 pm  
 Initiated by Employee: 0000031043

Trans No.: 00692346  
 Page No. : 1

Customer Name : ADAM, AMIR  
 Customer Address :  
 Customer City/St/Zip:  
 Customer Phone # : 2622578793

Vehicle: 1998 Mercedes-Benz E320 «3.2L FI MFI GAS V6,» (1316393)

Qty.	CD	Stock Number	Description	Add On	Reg. Price	Cust. Price	Extension
2	PO	8733396	39020 SENSAT-TRAC MONO-TUBE SHK	0.00	72.99	65.69	131.38
(Warehouse Order #10140135 - Arrives: 09/28/07 - Shipment Method: Janel Freight Service - Supplier: 0972)							
Cutoff time: 11:59 pm Cutoff Date: 09/26/07							
2	PO	8733404	39021 SENSAT-TRAC MONO-TUBE SHK	0.00	72.99	65.69	131.38
(Warehouse Order #10140144 - Arrives: 09/28/07 - Shipment Method: Janel Freight Service - Supplier: 0972)							
Cutoff time: 11:59 pm Cutoff Date: 09/26/07							

Freight : 0.00  
 Subtotal : 262.76  
 Tax : 14.71  
 Total : 277.47

We will hold items for 14 days after notifying you of its arrival. No factory ordered items may be returned. No new returns are accepted after 21 days.

Customer Signature (at time of order)

.....  
 Date/time cust. notified of part arrival      Emp. Inits

.....  
 Date/time cust. notified of part arrival      Emp. Inits

.....  
 Date/time cust. notified of part arrival      Emp. Inits

Warehouse Order must be paid for by cut-off time

SN 01867 09/26/07 T: 5:34 pm  
 REG# 7505 TR: 00692346  
 TRAN. TOTAL: 277.47  
 TENDERED: CC \* VISA \* 277.47



MIDAS BROOKFIELD  
 12530 CAPITOL DRIVE  
 BROOKFIELD, WI 53005  
 (262)781-0138

Customer ID: 2775003164  
 Name: AMIR ADAM  
 Address: 3220 N 91ST  
 Address 2:  
 City, State, Zip/Postal Code: MILWAUKEE, WI, 53222  
 Home Phone: (414) 449-8917  
 Work Phone: (262) 437-0417  
 Other Phone: () -  
 Tax Exempt #:

Year: 98  
 Make: MERCEDES-BENZ  
 Model: E320  
 Lic No: 875JJS  
 VIN: WDBJF9WA612184  
 Color: LT GRAY  
 Engine:  
 Mileage In: 122043  
 Mileage Out: 122043

Date/Time: 09/25/07 10:30:18  
 Estimate #: 18355  
 Invoice #:  
 Key Tag:  
 PO Number:  
 Email Address:  
 Fleet/Wholesale: N

Service comments:  
 CHECK SUSPENSION

Qty.	Part #	RFR	Loc	Description	List	Labor	Total
<b>MISCELLANEOUS</b>							
2	*LINK	RC	F	SWAY BAR LINK PINS	68.71	49.94	237.30
				TOTAL MISCELLANEOUS:			237.30
				TOTAL WITHOUT SUGGESTED:			237.30
<b>SHOP SUPPLIES</b>							
1	SHOP SUPPLY			SUPPLY CHARGE	16.61	0.00	16.61
				TOTAL SHOP SUPPLIES:			16.61
				TOTAL WITHOUT SUGGESTED:			16.61

**\* WORK AUTHORIZATION \***  
 This Estimate of Repairs is based upon our inspection at this time and does not cover additional parts and/or labor which may be required after the work has been started. After the work has been started, worn or damaged parts which are not evident on first inspection may be discovered. This Estimate of Repairs cannot cover such contingencies. In cases where additional work is deemed necessary, customer authorization will be secured prior to commencement of that additional work. This Estimate of Repairs expires 15 days from date.

\*\*\* Customer Wishes To Discard Old Parts \*\*\*

These Parts And/Or Services Were Declined by the Customer:

2	*misc	S2	F	SENSA-TRAC SHOCKS	241.86	94.84	673.40
2	*misc	RA	B	SENSA-TRAC SHOCKS	0.00	0.00	0.00

This shop is not responsible for unavailability of parts or delays in parts shipments beyond its control nor for loss or damage to vehicle or to articles left in vehicle in case of fire, theft, or any other cause beyond our control.

RA NECESSARY COMPONENT OF WORK  
 RC REQUIRED-PART NO LONGER PERFORMS INTENDED FUNCTION  
 S2 SUGGESTED-TO ADDRESS A CUSTOMER'S NEED OR REQUEST

I hereby authorize the repairs shown on this estimate to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described in streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby granted on above vehicle to secure the amount of repairs thereto. I also acknowledge receipt of a copy of this work authorization and estimate of repairs.

I  Do  Do Not request the return of parts replaced, excluding warranty and exchange parts.

X \_\_\_\_\_

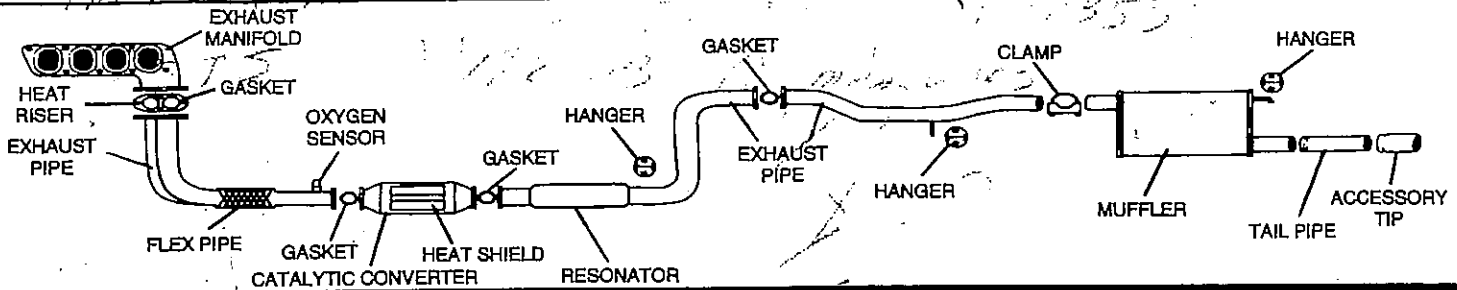
TECH:	SUB TOTAL	253.91
	SALES TAX	12.95
	GRAND TOTAL	266.86



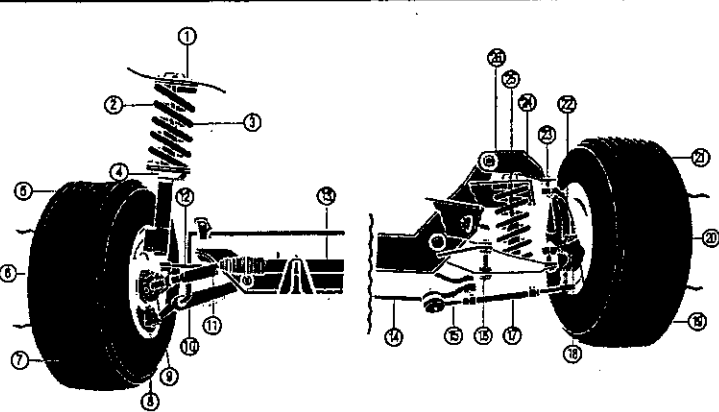
# EXHAUST, SUSPENSION, INSPECTION REPORT

No. **G 5467802**

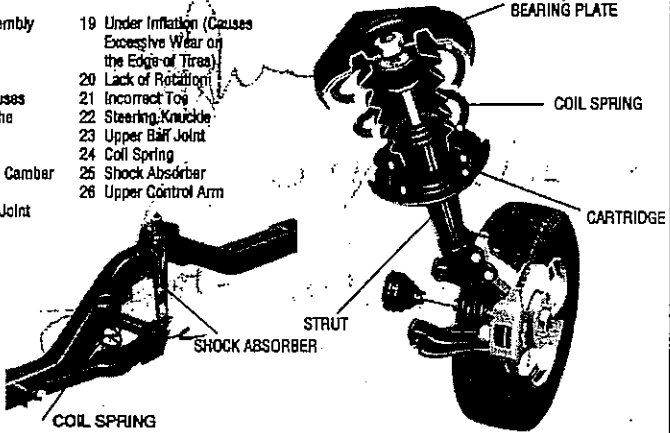
YEAR 98 MAKE Mercedes Benz MODEL E320 CSR NO. \_\_\_\_\_ LICENSE NO. & STATE/PROVINCE 875,75



INSPECTED	OPTIONAL	REQUIRED	QUANTITY	INSPECTIONS													
				EXHAUST				EXHAUST CONTINUED				SUSPENSION CONTINUED					
CODE	CODE	CODE	CODE	CODE		CODE		CODE		CODE		CODE					
✓	O	R	Q	COMPONENT	CONDITION/LOCATION	✓	O	R	Q	COMPONENT	CONDITION/LOCATION	✓	O	R	Q	COMPONENT	CONDITION/LOCATION
✓				Manifold		✓				Clamps		✓				Shocks/Struts	LF <u>33</u>
✓				Heat Riser		✓				Engine/Trans Mounts		✓				Shocks/Struts	RF <u>33</u>
✓				Studs/Bolts		✓						✓				Strut Bearing Plate	LR <u>33</u>
✓				Gaskets/Flanges		✓						✓					RR <u>33</u>
✓				O <sub>2</sub> Sensor								✓					
✓				Check Valve								✓					
✓				Catalytic Converter		✓						✓				CV Joint Half Shaft Boot	R
✓				Air Tubes						Wheel Nuts Studs		✓				LF Joint	L
✓				Exhaust Pipes						Wheel Bearings		✓				Power Steering Pump	
											Upper Ball Joints	R Spec Actual	✓			Power Steering Hoses	
✓				Mufflers, Resonators						Lower Ball Joints	R Spec Actual	✓			Bushings		
											Upper Ball Joints	L Spec Actual	✓			Sway Bar Link	<u>66-72</u>
✓				Tail Pipes						Lower Ball Joints	R Spec Actual	✓			Steering Gear Rack		
											Chassis Height	L Spec Actual	✓			Pitman Arm Idler Arm	
✓				Accessory Tips						Inner Tie Rod End/Sleeve	R	✓			Steering Damper		
											Inner Tie Rod End/Sleeve	L	✓			Tires	<u>35</u>
✓				Hangers						Outer Tie Rod End/Sleeve	R	✓					
											Outer Tie Rod End/Sleeve	L	✓				
										Springs/Torsion Bars		✓					



- Upper Mount Assembly
- Strut Cartridge
- Coil Spring
- Strut Assembly
- Over Inflation (Causes Heavier Wear on the Middle of Tires)
- Normal Wear
- Excessive Positive Camber
- Ball Joint
- Constant Velocity Joint
- Control Arm
- Half Shaft
- Tie Rod
- Steering Rack
- Relay Rod
- Pitman Arm
- Link Kit
- Tie Rod
- Lower Ball Joint
- Under Inflation (Causes Excessive Wear on the Edge of Tires)
- Lack of Rotation
- Incorrect Toe
- Steering Knuckle
- Upper Ball Joint
- Coil Spring
- Shock Absorber
- Upper Control Arm



**FURTHER INSPECTION SUGGESTED**

Check all that apply:  Brakes  Air Conditioning  P Upgrade  Other \_\_\_\_\_

Why? S

Technician Notes: Sway bar link pin and front shocks rear shocks, coil springs need replacement

TECHNICIAN SIGNATURE: Lee

TECHNICIAN NO. \_\_\_\_\_ MGR. \_\_\_\_\_