


May 26, 2009

Milwaukee City Clerk  
200 East Wells St  
Room 205  
Milwaukee, WI 53202

Re: CI file No: 09-S-158

To Whom It May Concern:

I am requesting a hearing regarding the above referenced complaint.

Sincerely,  
  
Dana L. Doro

2009 JUN 2 10 53 AM  
CITY CLERK

CITY OF MILWAUKEE  
2009 JUN -2 PM 1:24  
RONALD D. LEONHARDT  
CITY CLERK

CITY OF MILWAUKEE  
RECEIVED  
2009 JUN -2 PM 3:37  
CITY ATTORNEY

John and Dana Doro  
5512 W Wells St  
Milwaukee, WI 53208

Phone Numbers:

Dana Doro (414) 465 4075 (daytime) (414) 326 0824 (cell)  
John Doro (414) 465 4125 (daytime) (414) 736 8158 (cell)

Margorie Stahl  
Commission Secretary  
Attr: Claims  
Milwaukee Metropolitan Sewerage District  
260 W Seeboth St  
Milwaukee, WI 53204

To Whom It May Concern:

On Sunday, April 19, 2009 my husband and I noticed the smell of methane coming out of our basement. My husband went down to the basement and found the basement drain was backed up, and the water level was rising. We immediately contacted Roto-Rooter who came out with their equipment, and at 165 feet still had no blockage in the line. While working, he also noticed that the water level had not decreased, but was continuing to rise. The Roto-Rooter technician looked into the sewer manholes in the street and noticed that the water level was only a few feet from the street surface.

We contacted the Department of Public Works and described our problem. That person transferred us to City Hall to have someone from Sewers come out to our address. When they came out, they determined there was blockage in the sewer system and they would get someone to "jet it out" as they said.

Once the blockage was opened our basement flooding receded, but not before sewer water reached across our basement floor, affecting but not submerging our major appliances, water heater, furnace, items in storage and a freezer containing food.

Please note the enclosed receipt from Roto-Rooter. We would like to file a claim for \$380.00 for after hours/weekend fees for service.

We have already begun the cleanup process and have contacted some businesses for estimates to the basement, but as we have two small children in the house, we need to address this immediately and have begun cleanup ourselves.

Sincerely,





11030 W. Lincoln Ave.  
Milwaukee, WI 53227

163211  
INVOICE

Milwaukee: (414) 541-4477  
Waukesha: (262) 548-3660  
Ozaukee: (262) 375-5576  
Washington: (262) 255-3031

INVOICE DATE 4-19-09	PHONE 736-8158	P.O. #	START TIME 12:30
CUSTOMER NAME John Dow			FINISH TIME 2:38
JOB ADDRESS (STREET, ZIP) 5512 W. Wells.			
BILLING ADDRESS (IF DIFFERENT) (STREET, CITY, ZIP) VISA 4072 0400 0326 8233 Exp. 12/09			
SERVICE PERFORMED Worked on Sewer from Main CO added drum, out to Main, but 150' out without hitting anything.			PRICE 300-
PARTS/PRODUCTS Added Cable 80'			
City Man is high owner called city while I was there			
TRUCK # 6	SUBTOTAL \$ 380-		
SERVICE REPRESENTATIVE AS	TAX \$ -		
WARRANTY (IF APPLICABLE) N/A	TOTAL \$ 380		

RETAIN RECEIPT FOR WARRANTY PURPOSES.  
\$20.00 CHARGE FOR RETURNED CHECKS. PAYMENT IS  
DUE WITHIN 30 DAYS. SERVICE CHARGE OF 1 1/2% PER  
MONTH (18% APR) ON ALL INVOICES OVER 30 DAYS OLD.

- VISA/MAST/DISCOVER
- CHECK # \_\_\_\_\_
- CASH
- CHARGE

Date: 4-19-09  
Signature:



# Wheaton Franciscan Healthcare

400 W. River Woods Parkway  
Glendale, WI 53212-1060

Sponsored by the Wheaton Franciscan Sisters

## Fax

Date: 4/27/09  
 To: City Clerks Office  
 From: Dana Doyd  
 Subject: CLAIMS  
 No. of pages (including cover):

CITY OF MILWAUKEE  
 2009 APR 27 AM 10:28  
 RONALD D. LEONHAR  
 CITY CLFRK

CITY OF MILWAUKEE  
 RECEIVER  
 2009 APR 27 PM 3:59  
 CITY ATTORNEY

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