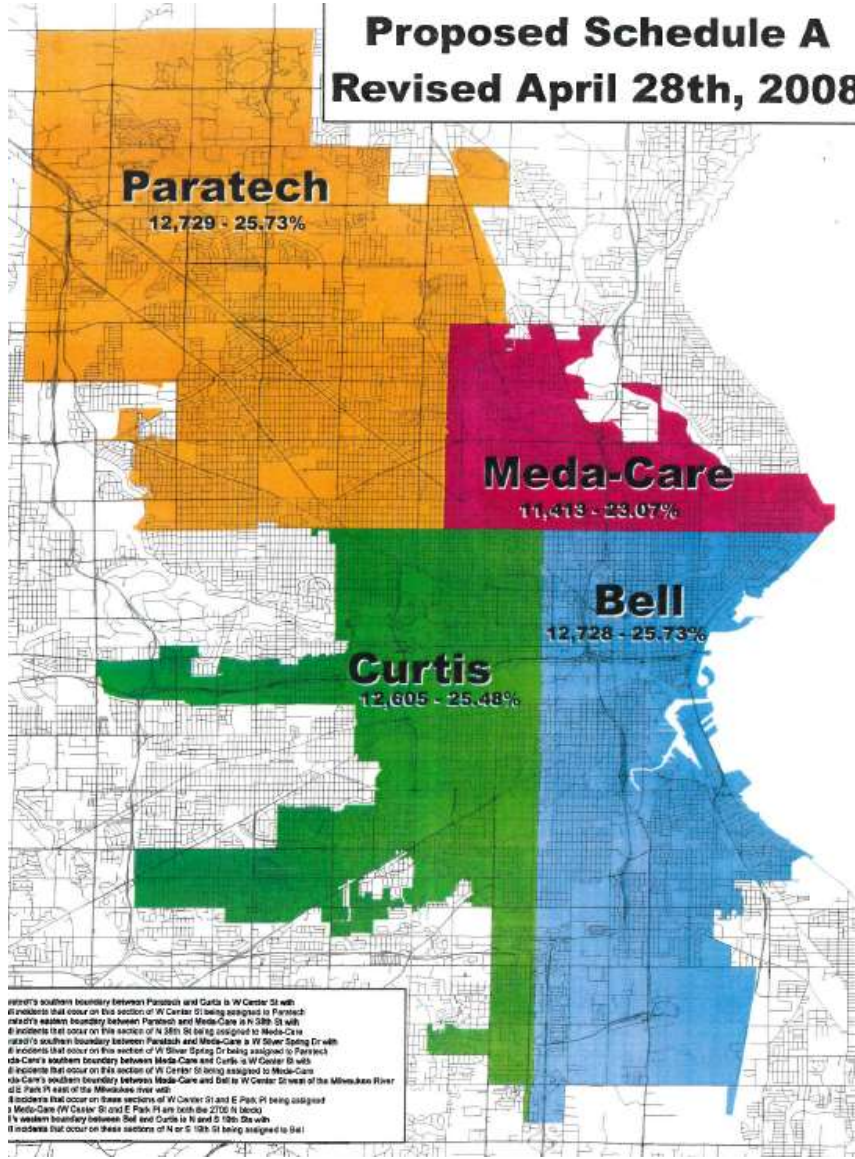


# Ambulance Service Board

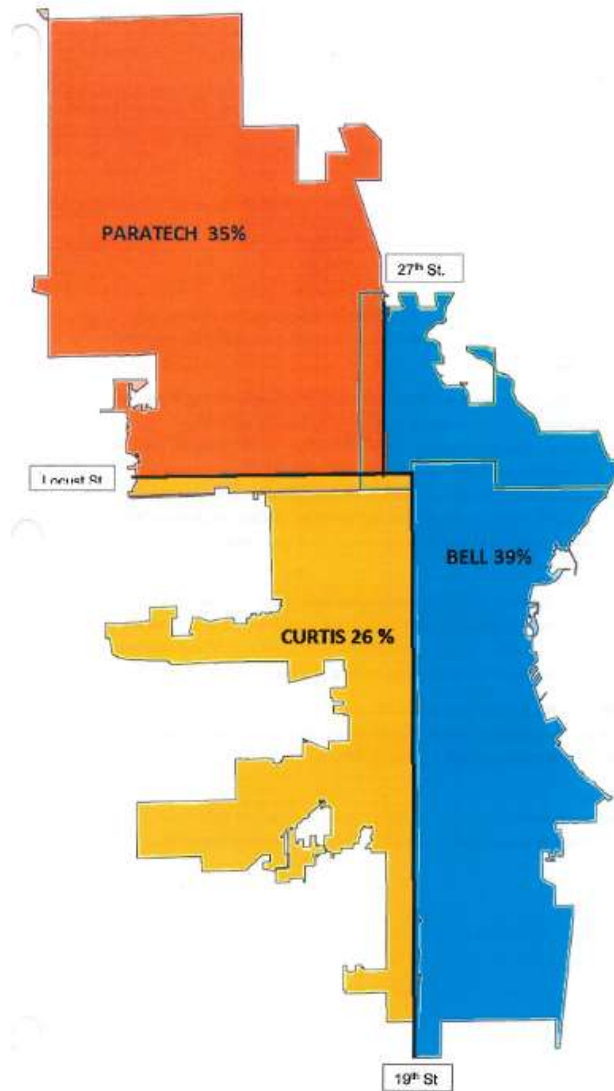
System Status and Midwest Medical Review

4/12/2021

**Proposed Schedule A  
Revised April 28th, 2008**



precinct's southern boundary between Paratech and Curtis is W Center St with  
 all incidents that occur on this section of W Center St being assigned to Paratech  
 precinct's eastern boundary between Paratech and Meda-Care is N 38th St with  
 all incidents that occur on this section of N 38th St being assigned to Meda-Care  
 precinct's southern boundary between Paratech and Meda-Care is W Silver Spring Dr with  
 all incidents that occur on this section of W Silver Spring Dr being assigned to Paratech  
 precinct's southern boundary between Meda-Care and Curtis is W Center St with  
 all incidents that occur on this section of W Center St being assigned to Meda-Care  
 precinct's southern boundary between Meda-Care and Bell is W Center St west of the Milwaukee River  
 to the Frank St east of the Milwaukee River with  
 all incidents that occur on these sections of W Center St and E Park Pl being assigned  
 to Meda-Care (W Center St and E Park Pl are both the 2700 N block)  
 precinct's western boundary between Curtis and Bell is N and S 19th St with  
 all incidents that occur on these sections of N or S 19th St being assigned to Bell

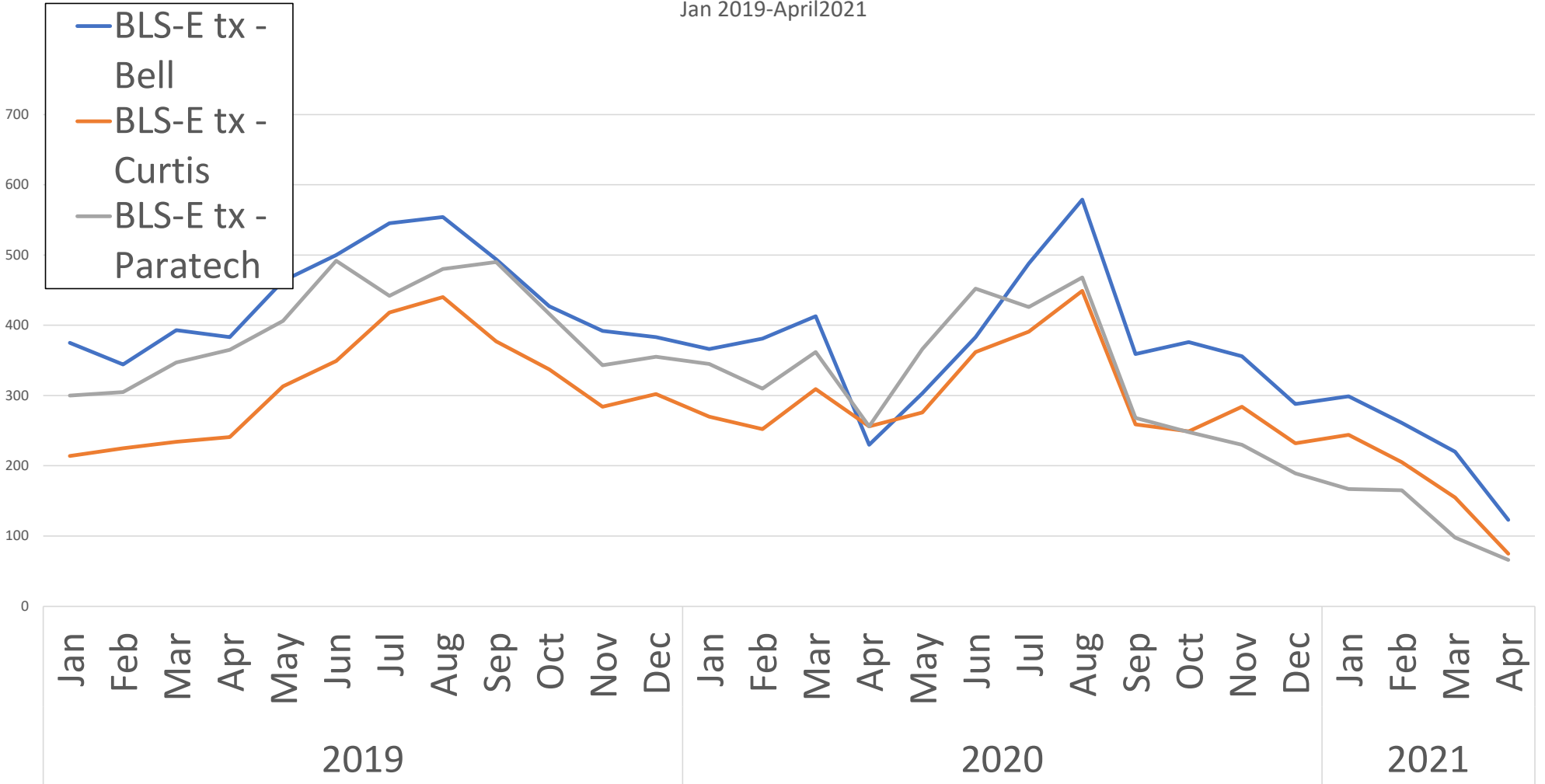


## PRIVATE AMBULANCE PROVIDERS SERVICE AREA

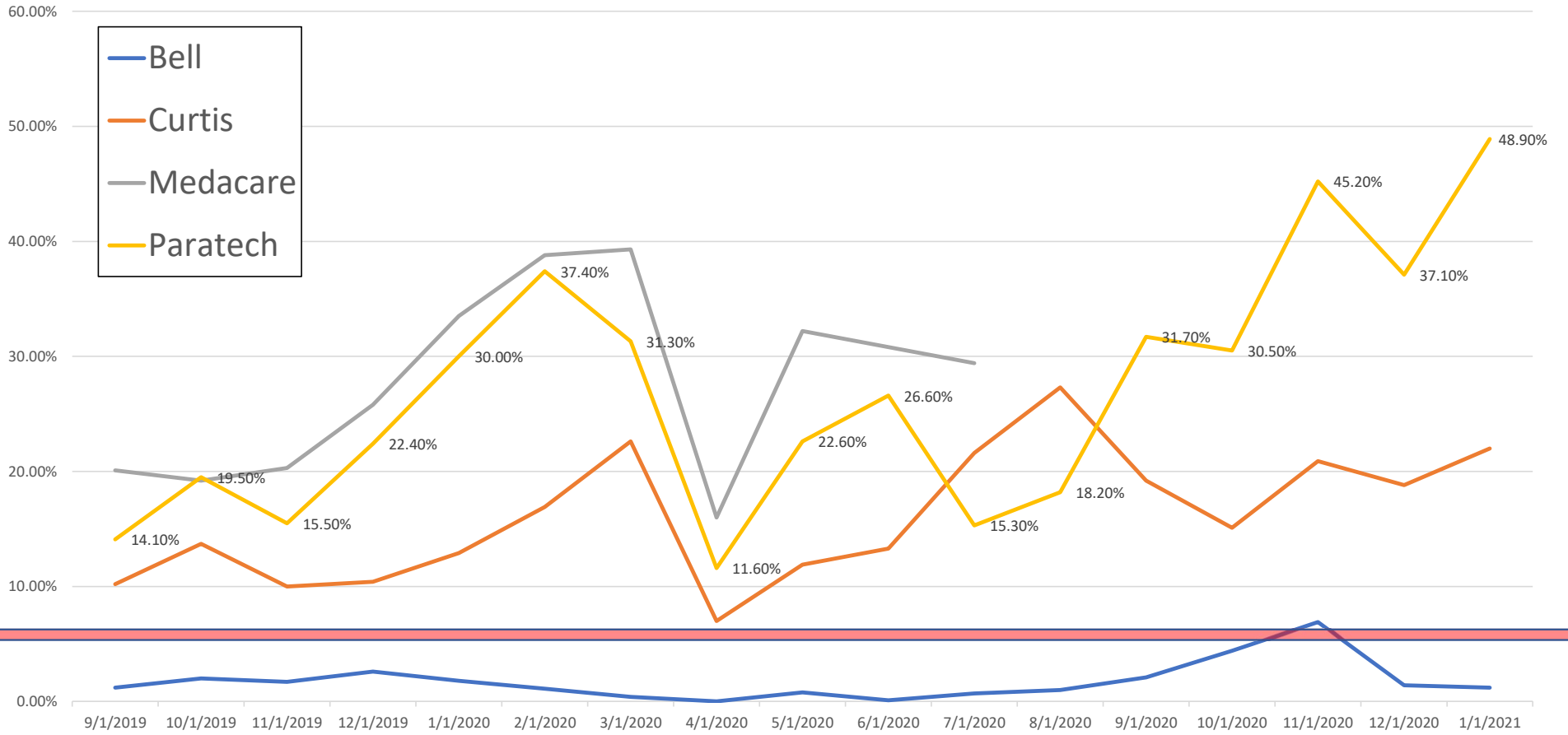
July 2020

- Bell's western boundary between Bell and Curtis is North and South 19<sup>th</sup> Street with all incidents occurring on 19<sup>th</sup> Streets being assigned to Bell.
- Bell's western boundary between Bell and Paratech is North 27<sup>th</sup> Street with all incidents occurring on North 27<sup>th</sup> assigned to Bell.
- Paratech's southern boundary between Paratech and Curtis is W. Locust Street with all incidents occurring on Locust Street assigned to Curtis.

BLS-Emergency Transport Requests  
Jan 2019-April2021

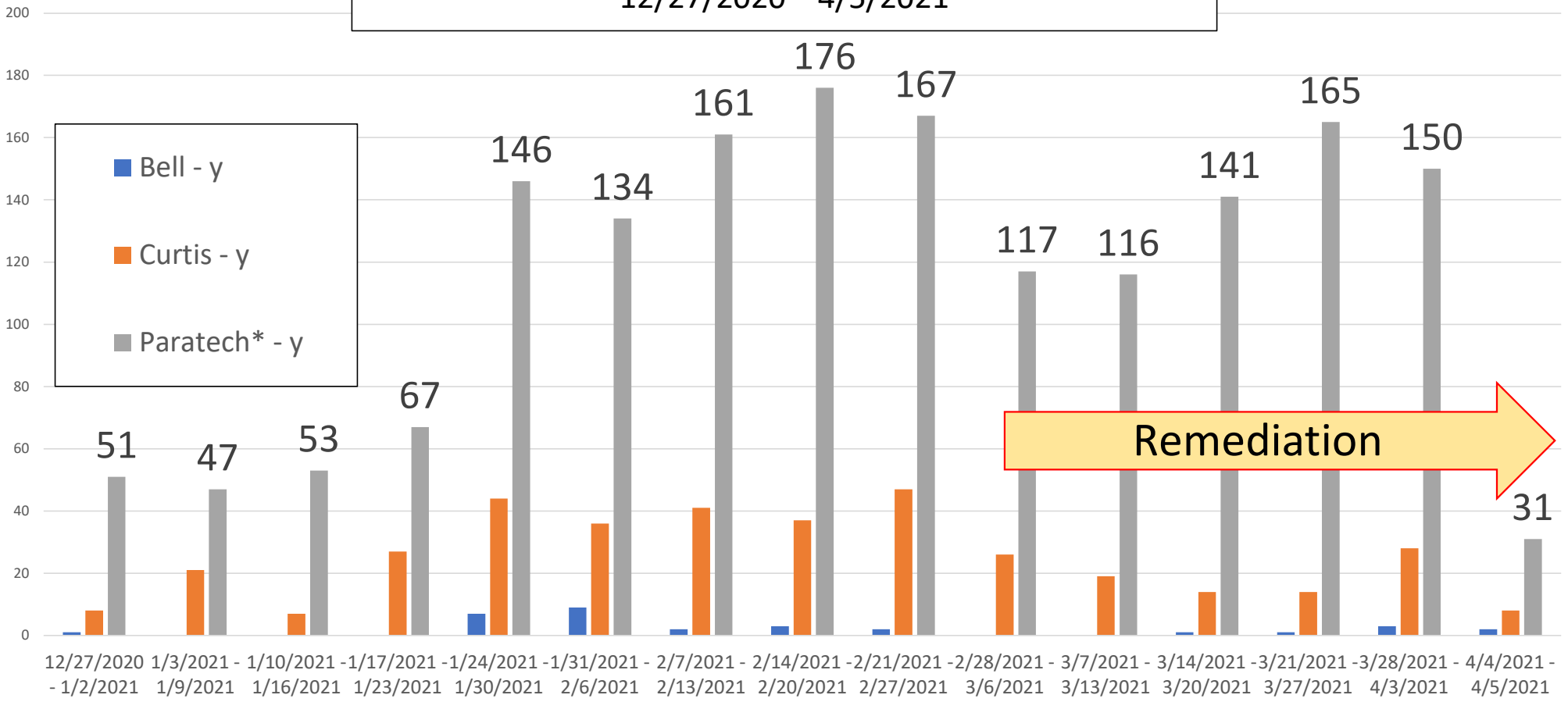


UTH % 9/2019-1/2021

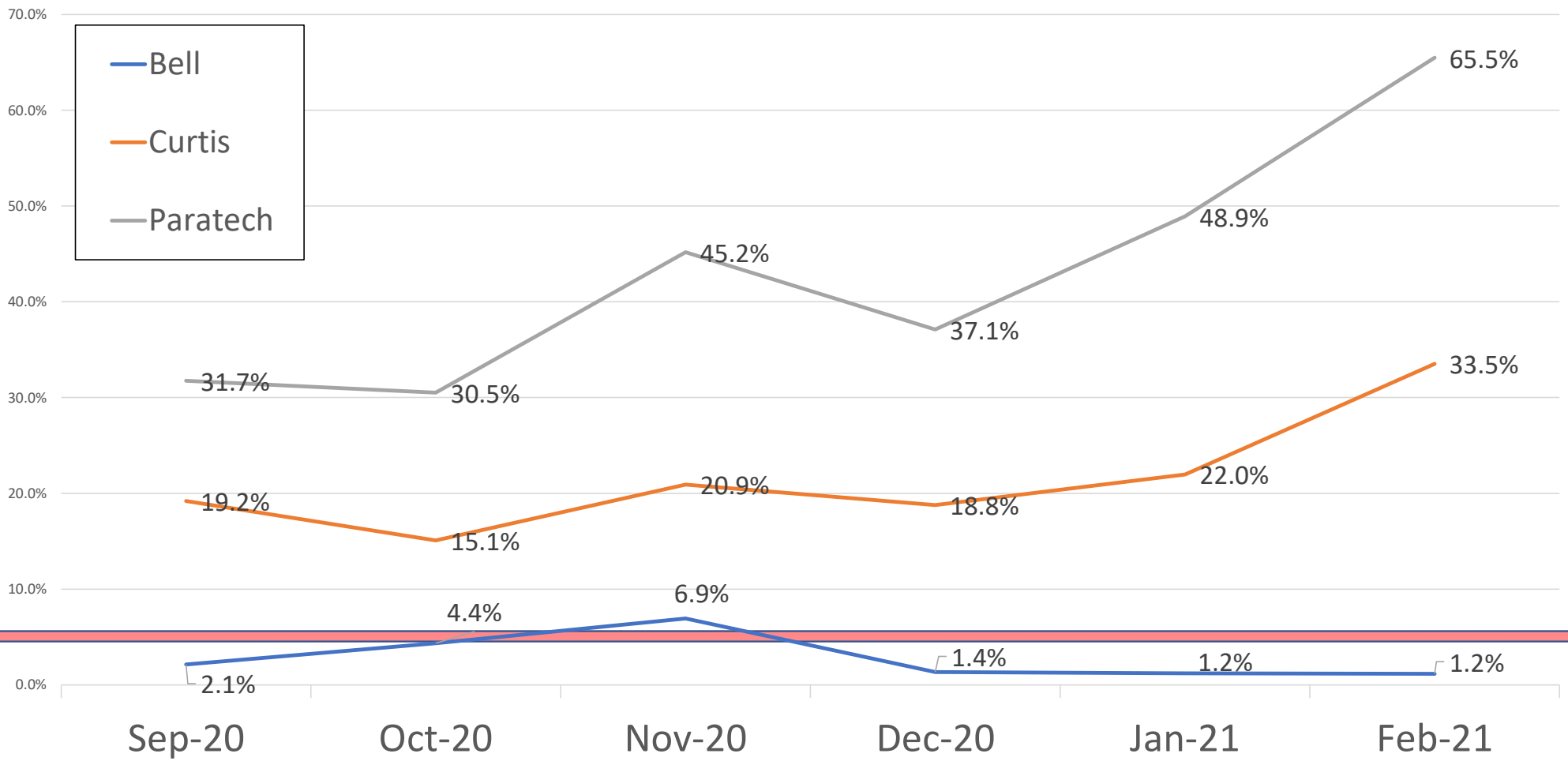


				Maximum times (Provider requested onscene) minutes	
				BLS	BLS-E
Primary Provider	Bell	Curtis	Paratech	<17 min	No Change
1 <sup>st</sup> back-up provider (TB1)	Curtis	Paratech	Bell	<19 min	No Change
2 <sup>nd</sup> back-up provider (TB2)	Paratech	Bell	Curtis	<21 min	No Change
New TB3 Call returned	Bell	Curtis	Paratech	30 minutes	
NEW Private dispatch procedure	Callback 1 @ 10 minutes (System status declaration, Estimated wait time) Callback 2 @ 20 minutes (System status declaration, Estimated wait time) Callback 3 @ 30 minutes (UTH declaration to caller, assessment, MED unit dispatch)				
(New TB4) 3 <sup>rd</sup> backup provider (MFD)	MFD ALS MED unit				
Private providers are expected to stage their assets in such a way that their responses are within the Unable to Handle Standard (PPC 7.9) so that these responses are not more than 4% of the total monthly call volume for a provider.					

**UTH since Midwest Medical Purchase  
12/27/2020 – 4/5/2021**



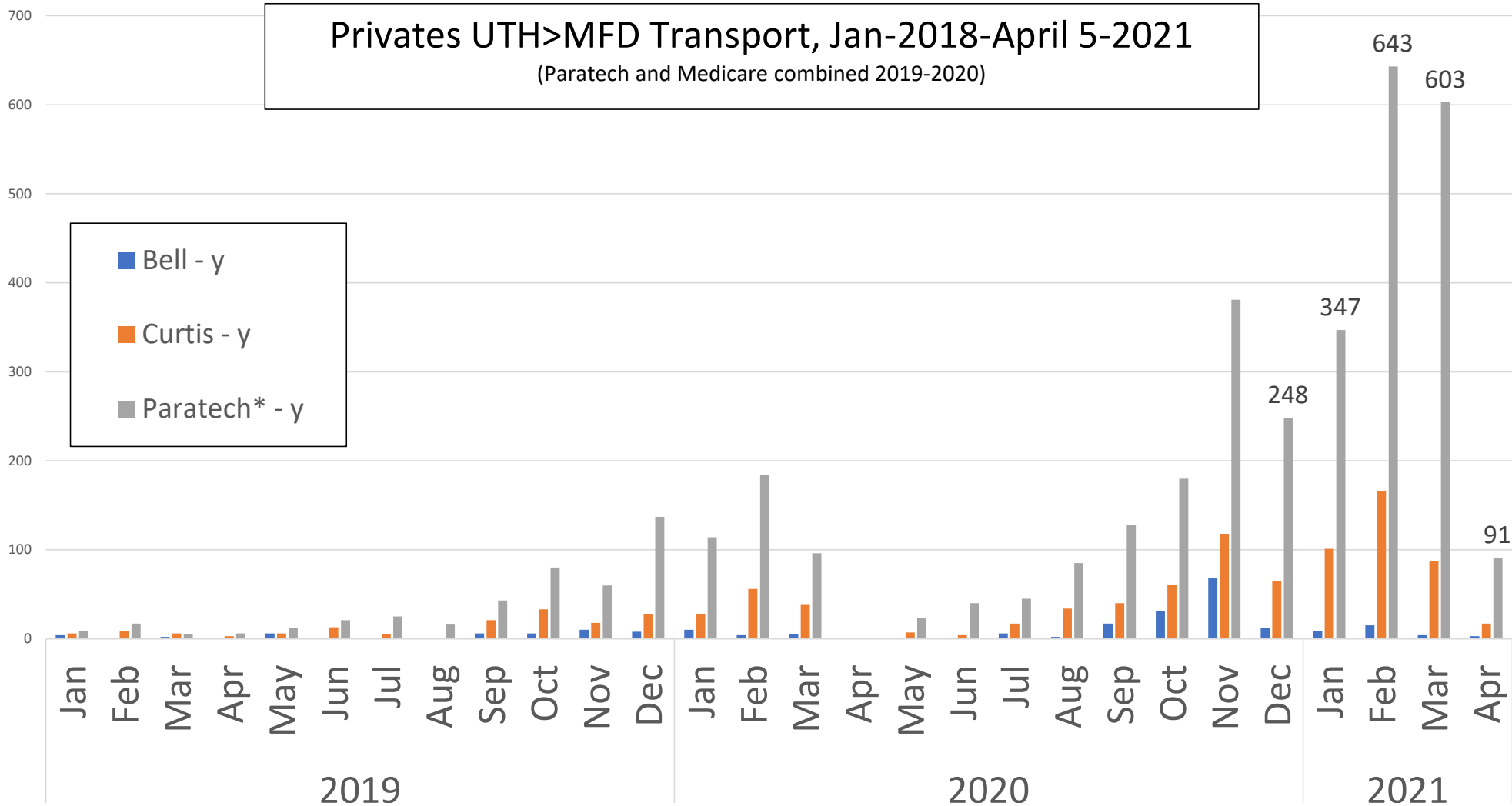
Percent of requests Unable to Handle (UTH) as primary responder



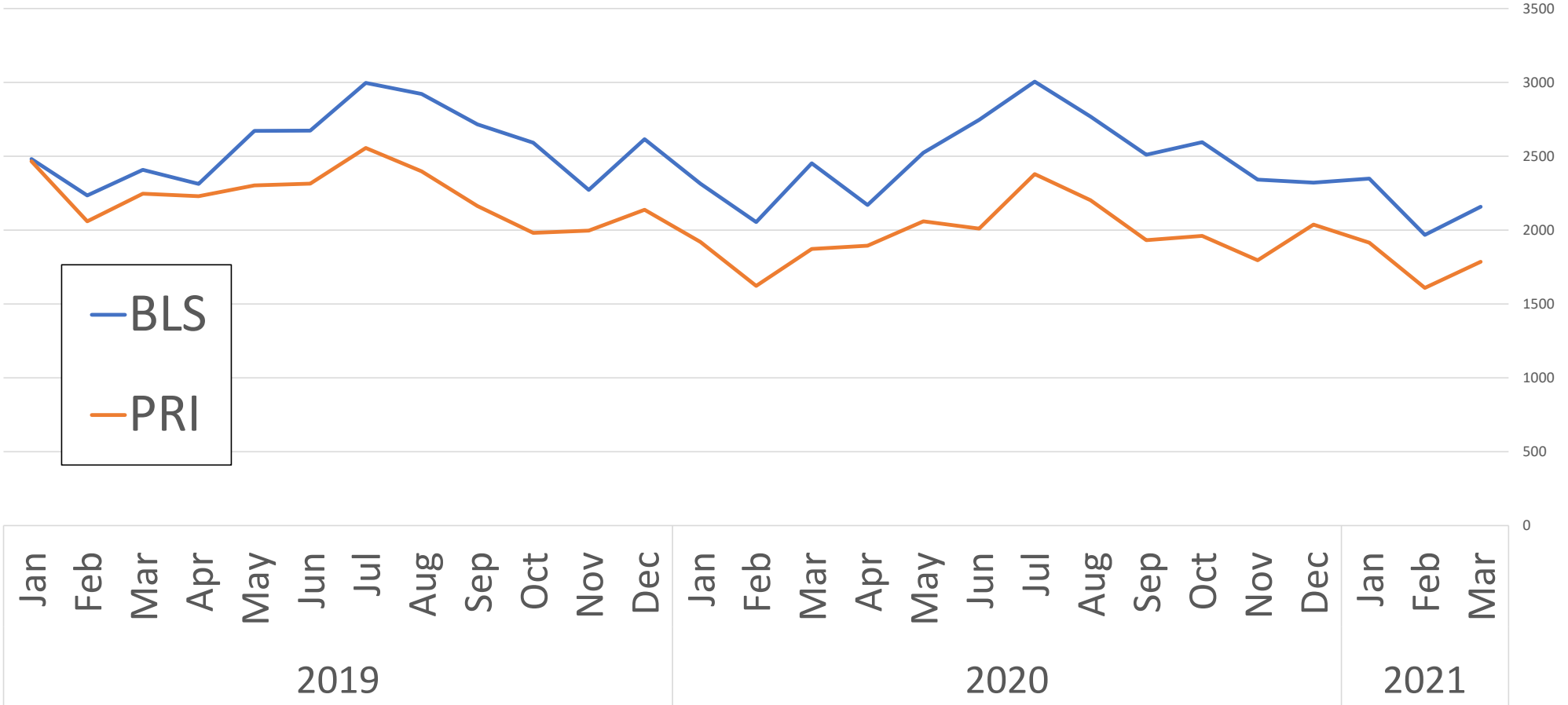


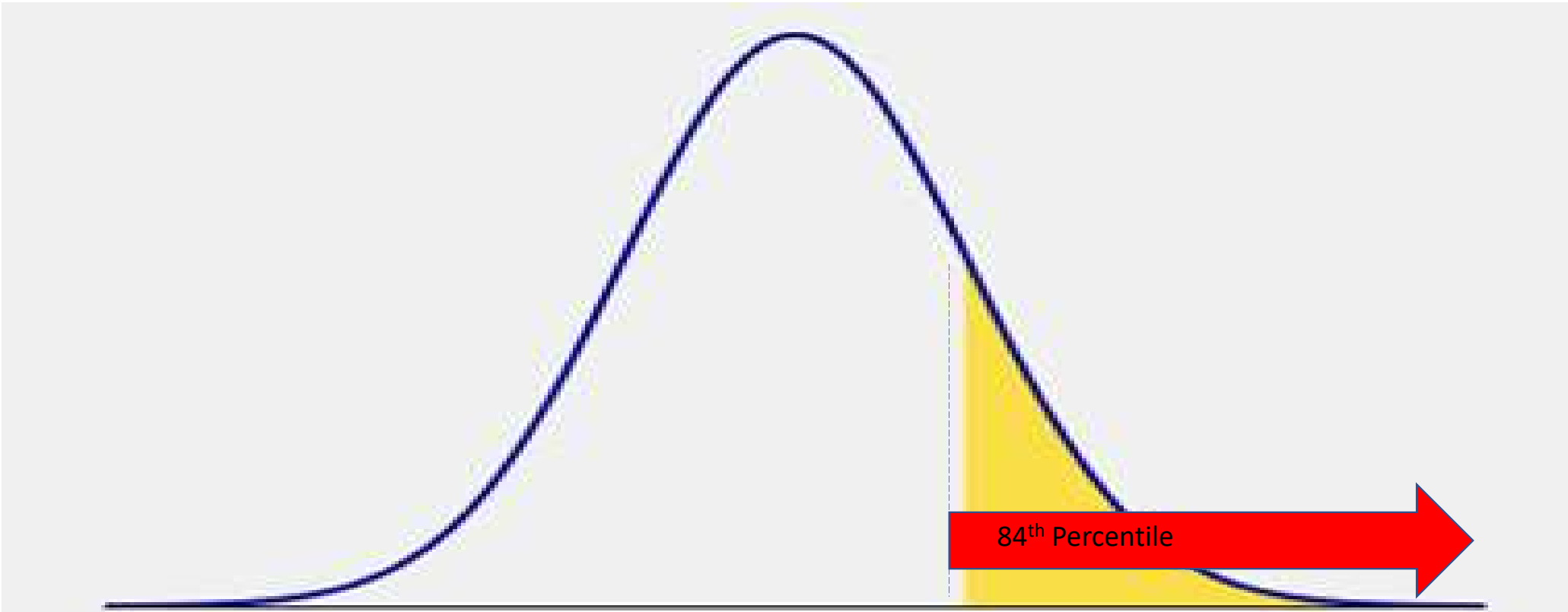
# Privates UTH>MFD Transport, Jan-2018-April 5-2021

(Paratech and Medicare combined 2019-2020)



MFD Call Volume (incidents) 2019-2021





Feb 12-month Average UTH-19.2%  
84th Percentile UTH > 34.7%

Company	Dec-20	Jan-21	Feb-21
Bell	1.4%	1.2%	1.2%
Curtis	18.8%	22.0%	33.5%
Paratech	37.1%	48.9%	65.5%
12-Month Average UTH	18.3%	18.6%	19.2%
Remediation Threshold	31.6%	32.6%	34.7%