



CITY OF MILWAUKEE
OFFICE OF THE CITY CLERK

Friday, March 25, 2022

COMMITTEE MEETING NOTICE

AD 01

ABDUS-SALAAM, Muhammad, Agent
Action Towing LLC
4622 N River Park Bl
Glendale, WI 53209

You are requested to attend a virtual hearing to be held on:

Wednesday, April 06, 2022 at 11:05 AM

Regarding: Your Recycling, Salvaging, or Towing Premises License Renewal Application as agent for "Action Towing LLC" for "Action Towing" at 4453 N GREEN BAY Av. 

This meeting will be held via GoToMeeting. Please see the enclosed best practices document for further instructions. The access code <https://meet.goto.com/376935573>. If you wish to call in, please call [+1 \(669\) 224-3412](tel:+16692243412) and use Access Code: 376-935-573

There is a possibility that your application may be denied for one or more of the following reasons: The recommendation of the committee regarding the application shall be based on evidence presented at the hearing. Per MCO 85-4-4, unless otherwise specified in the code, probative evidence concerning non-renewal, suspension or revocation may include evidence of the following: failure of the applicant to meet municipal qualifications, pending charges against or the conviction of any felony, misdemeanor, municipal offense or other offense, the circumstances of which substantially relate to the circumstances of the particular licensed or permitted activity, by the applicant or by any employee or other agent of the applicant. If the activities of the applicant involve a licensed premises, whether the premises tends to facilitate a public or private nuisance or has been the source of congregations of persons which have resulted in any of the following: disturbance of the peace; illegal drug activity; public drunkenness; drinking in public; harassment of passers-by; gambling; prostitution; sale of stolen goods; public urination; theft; assaults; battery; acts of vandalism including graffiti, excessive littering, loitering, illegal parking, loud noise at times when the licensed premise is open for business; traffic violations; curfew violations; lewd conduct; display of materials harmful to minors, pursuant to s. 106-9.6; or any other factor which reasonably relates to the public health, safety and welfare, or failure to comply with the approved plan of operation. See attached police report or correspondence.

Notice for applicants with warrants or unpaid fines: Proof of warrant satisfaction or payment of fines must be submitted at the hearing on the above date and time. Failure to comply with this requirement may result in a delay of the granting/denial of your application.

Failure to attend this meeting may result in the denial of your license. Individual applicants and partnership applicants must attend or attend by an attorney. The agent or attorney for corporate or limited liability applicants must attend. If you wish to do so and at your own expense, you may be accompanied by an attorney of your choosing to represent you at this hearing.

You will be given an opportunity to speak on behalf of the application and to respond and challenge any charges or reasons given for the denial. No petitions can be accepted by the committee, unless the people who signed the petition attend the virtual hearing and are willing to testify. You may present witnesses under oath and you may also confront and cross-examine opposing witnesses under oath. If you have difficulty with the English language, you should request an interpreter attend the meeting with you, at your expense, so that you can answer questions and participate in your hearing.

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language interpreters or other auxiliary aids. For additional information or to request this service, contact the Council Services Division ADA Coordinator at (414) 286-2998, Fax - (414) 286-3456, TDD - (414) 286-2025.

JIM OWCZARSKI, CITY CLERK

BY: _____
Jim Cooney
License Division Manager

If you have questions regarding this notice, please contact the License Division at (414) 286-2238.

Leon-Van Meter, Daniela

From: Cooney, Jim
Sent: Tuesday, December 14, 2021 11:29 AM
To: Leon-Van Meter, Daniela
Cc: Martin, Faviola; Byrd, Yashica
Subject: FW: Action Towing
Attachments: Action Towing _ Complaints _ Better Business Bureau® Profile.pdf; action towing - Google Search.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Can you add please?

From: Doherty, Patricia <pdoher@milwaukee.gov>
Sent: Tuesday, December 14, 2021 9:09 AM
To: Cooney, Jim <Jim.Cooney@milwaukee.gov>
Cc: Byrd, Yashica <Yashica.Byrd@milwaukee.gov>
Subject: FW: Action Towing

Hi Jim,

Can you also add my name to those who you send a notice to when this comes up for renewal?

Thanks,
Patty

Patty Doherty
Legislative Aide
8th District
Alderwoman Zamarripa
(414) 286-3533

REDACTED RECORD

From: Doherty, Patricia
Sent: Thursday, December 9, 2021 4:01 PM
To: Cooney, Jim <Jim.Cooney@milwaukee.gov>
Cc: Byrd, Yashica <Yashica.Byrd@milwaukee.gov>
Subject: FW: Action Towing

Hi Jim,

Can you enter the complaint below into the file for Action Towing? And can you also make a notation that this would like to receive a notice when their license is up for renewal?

Thanks,
Patty

Patty Doherty
Legislative Aide
8th District
Alderswoman Zamarripa
(414) 286-3533

From: ,
Sent: Thursday, December 9, 2021 3:35 PM
To: Doherty, Patricia <pdoher@milwaukee.gov>
Subject: Action Towing

REDACTED RECORD

You don't often get email from ... [Learn why this is important](#)
Good Afternoon Patty,

Thank again for taking my call this morning.

Per our conversation, your car was towed and you have attempted to collect the car over a week now with no response. Please call the phone number for action towing and get no answer. The business itself is not open.

There is a car (2020 black Honda Accord) repair shop connected to Action Towing the man that owns that repair shop told us that Action towing has not been open for over a week because as far as he is aware the owner had covid.

I did a little research and found that not only do they have horrible reviews on BBB but also Google from people stating he does not open for day to charge the store fee and that he charges everyone \$350 for the tow claiming the use of special tools. I am attaching PDF's and below are the links.

At this point you just need help getting your car back as it being held ransom its almost like they just stole it.

<https://www.bbb.org/us/wi/milwaukee/profile/junk-dealers/action-towing-0694-1000010930/complaints>

<https://www.google.com/search?q=action+towing&oq=action+towing&aqs=chrome.69i59j46i39i175i199j46i175i199i512j0i512j46i175i199i512j0i512j46i175i199i512l2.3754j0j7&sourceid=chrome&ie=UTF-8#lrd=0x88051ea20764c269:0x13d701d28053f5c8,1,,>

Action Towing

4453 N Green Bay Ave, Milwaukee, WI

Write a review

1.7

34 reviews 

Crooked place

 Like

4 months ago

Service: Car towing
Critical: Value

2 reviews

a month ago

REDACTED RECORD



« Complaints

Complaints

Not BBB Accredited

Action Towing

📍 4453 N Green Bay Ave
Milwaukee, WI 53209-6533

🌐 <http://www.junk-auto.info/>

☎ (414) 510-6122

REDACTED RECORD

Complaint Type: Billing/Collection Issues **Status:** Unanswered

10/01/2020

My car was illegally towed a few days ago by *****. I was visiting my sister at [redacted] and park in the spot [redacted] outside the gates which would be considered the streets of Milwaukee. aA hour later went out to get [redacted] car and noticed it was gone. I reported it stolen because I knew I was not in any violation of parking laws. The next day I was able to find out who towed my car. When I went to Action towing to see why he stole my car he told me I was illegally parked on their property. I asked him what was considered their property because I was parked outside the gate I also asked him how do I suppose to know that parking outside the gate is still their property I also told him there was no sign to state that. Moments later I asked my sister to take a picture of the spot so I can make a police report as him stealing my car. As she went out to take the picture she seen him putting up the sign saying that we cannot park there. I went the next day which was...

Complaint Type: Problems with Product/Service **Status:** Unanswered

04/14/2020

On April 13th.. I took my cousin to the grocery store.. I was helping her with her three small children. 4.. 2.. And a 4 mo old and. her groceries [redacted] .. Soon as we got up stairs dropped the groceries and kids (not even ten mins) i come back down [redacted]

groceries and kids.. He said he need 345 or 445 to get van back.. I told him i dont have it.. Im out of work.. And can barely pay my bills.. Now on top of that I cant get to work if i get called in.. all he kept saying is he need his money..

Complaint Type: Delivery Issues **Status:** Answered

04/18/2019

My car was towed in a unmarked parking spot on ***** during the day of 04/18/2019, they took my car and charged 349 dollars to get it back. Once I recurved the car back I drove to the gas station, turned it off and got gas.. once I started it back up my car didn't want to start, as if my engine had been tampered with. Then my trunk door keeps automatically unlocking as if it has a malfunction now.. my car has never done this! It wasn't until I recieved it back from Action towings lot!!

S

Response

05/07/2019

I am responding to this complaint. We put the car on a flatbed tow truck. We pull it from the spot on to the flatbed tow truck. There would be no damage to the engine or the trunk by doing this. Whatever problems she's having with the car we're probably there before or her story is fabricated. If you have any questions about this complaint please respond.

Complaint Type: Billing/Collection Issues **Status:** Answered

04/16/2019

My car was towed on _____, Action towing was not open Saturday or Sunday to retrieve my vehicle after it was unlawfully towed. I went on Monday morning to get my car and was charged \$370. The tow fee was \$150, which he then taxed on an additional \$220. Wisconsin does not allow additional charges to exceed \$150. Included in that fee was charges for my vehicle being there Saturday a d Sunday, days in which they are not open. This company is working under unlawful practices, and licences should be revoked.

N

REDACTED RECORD

Response

05/07/2019

I'm writing this letter in response to this complaint. We are open on Saturdays from 8 AM until 12 PM. She was also charged the \$30 city of Milwaukee fee. \$100 snatch block fee. This is a tool that we have to use since we don't have the hoists on the flatbed to the correct

Complaint Type: Problems with Product/Service **Status:** Unresolved

04/12/2019

My car was towed by Action towing while I was visiting with family and friends. There is no signage up stating you are on private property and your car will be towed. I have parked in the same area when visiting over the last 4 years. This is an unlawful practice and needs to be addressed. When I called to speak to someone I was hung up on.

N

Response

05/07/2019

I am sending this into response to this complaint. We have signs on every property that we tow from, with our name and number on the sign. If there is not a sign with our name and number there's a sign that says no parking. I'm not sure which property she's talking about so I can't say anything other than that about this complaint.

Customer Response

05/11/2019

Better Business Bureau:

I have reviewed the response made by the business in reference to complaint ID *****, and have determined that this does not resolve my complaint. For your reference, details of the offer I reviewed appear below.

Action Towing did not have any signs up with their name or phone number on or before my vehicle was towed. I have pictures and videos to support this. They are not open for business on either Saturday or Sunday in order to pick up your vehicle. Not even for an hour on either day. My car was towed on a Friday early evening when I arrived at the lot by 5:30 Friday the business was closed till Monday. He then turned around and charged me \$25 per day, when he did not give me the option to pick my car up. I would have been there on Saturday morning. This company is illegally stealing peoples cars, the office is only open from 9 am till 5 pm and closed Saturday and Sunday. This tow company is scamming people and needs to be shut down.]

Regards,

***** *****

REDACTED RECORD

BBB Business Profiles are provided solely to assist you in exercising your own best judgment. BBB asks third parties who publish complaints, reviews and/or responses on this website to affirm that the information provided is accurate. However, BBB does not verify the accuracy of information provided by third parties, and does not guarantee the accuracy of any information in Business Profiles.

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB Business Profiles generally cover a three-year reporting period. BBB Business Profiles are subject to change at any time. If you choose to do business with this business, please let the business know that you contacted BBB for a BBB Business Profile.

As a matter of policy, BBB does not endorse any product, service or business.

REDACTED RECORD

This website uses cookies to analyze traffic, assist with navigation, and improve your experience. You can learn more about our cookies in our [Privacy Policy](#).

Action Towing Tows March 25th - March 31st

Date	Reference #	Company	Tow Type	VIN	YR	MAKE	MODEL	STYLE	Color	Plate	State	Address
3/27/2020 17:18	1739585	ACTION TOWING	PRIVATE TOW	1G2NE52F54M578958		PONT	GRAM	4D	BLU	T8561M	WI	5563 N HOPKINS
3/25/2020 17:09	1739502	ACTION TOWING	PRIVATE TOW	1G2WP52K51F158578		PONT	GRAN	4D	RED	AFH4802	WI	3247 W VILLARD
3/25/2020 18:11	1739504	ACTION TOWING	PRIVATE TOW	1C3CCB8B1CN166586		CHYR	200	4D	RED	756UXX	WI	3247 W VILLARD
3/25/2020 18:53	1739508	ACTION TOWING	PRIVATE TOW	2T1BURHE4GC519280		TOYT	CORR	4D	BLK	AHK4331	WI	3247 W VILLARD
3/25/2020 20:00	1739510	ACTION TOWING	PRIVATE TOW	1C4RDHDG9EC307559		DODG	DURA	4D	BLU	PHZ7790	NC	7612 W GOOD HOPE
3/27/2020 18:27	1739590	ACTION TOWING	PRIVATE TOW	1G1ZC5E06AF177776		CHEV	MALI	4D	SIL		WI	1821 W JUNEAU
3/27/2020 19:17	1739591	ACTION TOWING	PRIVATE TOW	KNDJE723367284052	6	KIA	SPOR	SU	WHI		WI	5563 N HOPKINS
3/27/2020 19:54	1739594	ACTION TOWING	PRIVATE TOW	1C3CDZAB8DN580939		DODG	AVEN	4D		JST4BAM	WI	1821 W JUNEAU
3/27/2020 22:03	1739596	ACTION TOWING	PRIVATE TOW	WA1BY74L68D012635		AUDI	Q7	4D	RED	R5318S	WI	5536 N 95TH
3/28/2020 16:41	1739642	ACTION TOWING	PRIVATE TOW	4T1BF22K1XU930442		TOYT	CAM	4D	TAN		WI	1821 W JUNEAU
3/28/2020 17:27	1739643	ACTION TOWING	PRIVATE TOW			JEEP	CHER	4D	BLK	674WVA	WI	5536 N 95TH
3/28/2020 20:00	1739653	ACTION TOWING	PRIVATE TOW	1C3CDFB5FD132373		DODG	DART	4D	BLK		WI	3031 W CHERRY
3/28/2020 21:09	1739656	ACTION TOWING	PRIVATE TOW	JN8AZ1MW7AW101229	10	NISS	MURA	SU	GLD	AGT1972	WI	1821 W JUNEAU
3/30/2020 8:58	1739758	ACTION TOWING	PRIVATE TOW	1HGCS1B34AA011438	10	HOND	ACCO	2D	BLK	AHV6245	WI	10001 W APPLETON
3/28/2020 18:24	1739647	ACYION TOWING	PRIVATE TOW	2G4W552M4W1562946	98	BUIC	CENT	4D	TAN		WI	2021 W GALENA

REDACTED RECORD

Leon-Van Meter, Daniela

From: Cooney, Jim
Sent: Tuesday, March 1, 2022 8:07 AM
To: Leon-Van Meter, Daniela
Cc: Martin, Faviola; Byrd, Yashica
Subject: FW: Private Property Towing Report Card for License Committee
Attachments: Action Towing Report Card.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Can you add this objection to the file? There is no need to redact. These are all city employees.

From: Knox, Peter <pknox@milwaukee.gov>
Sent: Monday, February 28, 2022 5:08 PM
To: Cooney, Jim <Jim.Cooney@milwaukee.gov>; Byrd, Yashica <Yashica.Byrd@milwaukee.gov>; Melendez-Hagedorn, Yadira <Y.Melendez-Hagedorn@milwaukee.gov>
Cc: Woznick, Thomas <twozni@milwaukee.gov>; Anderson, Nicole <nicande@milwaukee.gov>; Guerrero, Lynn <lguerr@milwaukee.gov>; Schumacher, Chuck <CSCHUM@milwaukee.gov>; Joe Johnson <JosephJ@kohnlaw.com>
Subject: Private Property Towing Report Card for License Committee

Jim,

Attached is the private property towing report card for Action Towing. We would like to add this to their respective file. We object to the renewal of Action Towing's license based on unpaid service fees of \$31,943.22. Let me know if you have any questions.

Sincerely,

Peter Knox, M.Ed
Tow Lot Manager
City of Milwaukee
O: 414-286-5091
C: 414-882-3175
pknox@milwaukee.gov

REDACTED RECORD

Private Property Towing Report Card

Company	Action Towing	Owner	Muhammad Abdus Salaam
License Approval Date	03/27/2020	License Expiration Date	03/26/2022

Summation of Tow Data

Date	Tow Requests	Drops Reported	Receipts Submitted	Receipts with Special Equipment	Average Tow Cost	Credits Applied	Credit Amount	Amount Billed	Amount Due
Apr-20	44	0	38	38	\$ 341.84	0	\$ -	\$ 1,320.00	
May-20	45	0	32	32	\$ 348.19	0	\$ -	\$ 1,350.00	
Jun-20	28	0	0	0	\$ -	0	\$ -	\$ 840.00	
Jul-20	46	0	0	0	\$ -	0	\$ -	\$ 1,380.00	
Aug-20	24	0	0	0	\$ -	0	\$ -	\$ 720.00	
Sep-20	50	0	0	0	\$ -	0	\$ -	\$ 1,500.00	
Oct-20	12	0	6	6	\$ 411.66	0	\$ -	\$ 360.00	
Nov-20	23	0	16	16	\$ 346.25	0	\$ -	\$ 690.00	
Dec-20	21	0	12	12	\$ 360.41	0	\$ -	\$ 630.00	
Jan-21	25	0	0	0	\$ -	0	\$ -	\$ 750.00	
Feb-21	16	0	0	0	\$ -	0	\$ -	\$ 480.00	
Mar-21	31	0	0	0	\$ -	0	\$ -	\$ 930.00	
Apr-21	47	0	0	0	\$ -	1	\$ 30.00	\$ 1,410.00	
May-21	20	0	0	0	\$ -	0	\$ -	\$ 600.00	
Jun-21	29	0	16	16	\$ 358.27	0	\$ -	\$ 870.00	
Jul-21	82	0	47	47	\$ 336.06	0	\$ -	\$ 2,460.00	
Aug-21	78	0	42	42	\$ 375.23	0	\$ -	\$ 2,340.00	
Sep-21	20	0	10	10	\$ 350.50	0	\$ -	\$ 600.00	
Oct-21	13	0	5	5	\$ 340.00	0	\$ -	\$ 390.00	
Nov-21	35	0	25	25	\$ 359.00	0	\$ -	\$ 1,050.00	
Totals	689	0	249	249	\$ 353.14	1	\$ 30.00	\$ 20,670.00	\$ 31,943.22

Special Notes

Drops	Effective October 1, 2019, All private tow companies performing non-concensual tows off of private property are required per ordinance to submit a Drop Waiver Form. Prior to this date, the drop waiver is not required. The service fee for a submitted drop waiver form is reduced to \$15.
Credits	The \$30 service fee is credited if a vehicle is not towed or retrieved by the vehicle owner (excluding drops). Examples include: the vehicle was gone upon arrival, sold, or recycled.
Receipts	Effective December 1, 2019, all private tow companies performing non-concensual tows off of private property are required per ordinance to submit a electronic itemized receipts. Prior to this date, receipts were not permitted.

REDACTED RECORD

MILWAUKEE POLICE DEPARTMENT LICENSING

CRIMINAL RECORD/ORDINANCE VIOLATION/INCIDENTS SYNOPSIS

DATE: 02/24/2022

LICENSE TYPE: RECYCLING, SALVAGING OR TOW

No. 334474

NEW:

Application Date: 02/24/2022

RENEWAL:

License Location: 4453 N Green Bay Aveue

Business Name: Action Towing

Licensee/Applicant: Abdus-Salaam, Muhammad
(Last Name, First Name, MI)

Date of Birth: 06/14/73

Home Address: 4643 n. River Park Blvd

City: Glendale

State: WI Zip Code: 53209

Home Phone: 414-975-2452

This report is written by Police Officer David NOVAK, assigned to the License Investigation Unit, Days.

The Milwaukee Police Department's investigation regarding this application revealed the following:

1. Applicant has three traffic warrants. 15017383 15017384 15017385

=====

2. On 04/12/16, Milwaukee Police were conducting follow up an armed robbery-carjacking that occurred on 04/07/16. An officer was instructing by a Lieutenant to find out how Action Towing, located at 4453 N Green Bay Avenue, came into contact with the vehicle that was taken in the armed robbery. The officer was advised that Action had towed this auto and eventually called police to report they had a stolen car. Prior to heading to Action, a check of the AutoProcess computer found a valid tow reference number for this vehicle, but showed that the vehicle was towed in as a private property tow later than what Action told police when they called it in. This was in violation of city ordinance 93-47. Once at Action Towing, an officer spoke with the clerk, identified as Rebekah Bissen. Bissen stated to police that there was only one truck driver for Action and his name was Muhammad Abdus Salaam. Bissen stated she knew that Abdus-Salaam towed the vehicle at 8:00 am and brought it back to the shop. Bissen then called Abdus-Salaam and the officer spoke with him and explained why he was there and discussed towing ordinances and laws. The officer then went over the ordinances and laws with Bissen. Police looked at their fee schedule and found that Action was charging too much for their tows as they were adding several fees that they were not allowed by law to charge. Examples were a processing fee, an un-insured relocation fee, and extra fees for common tows that were not covered under Trans 319. Both Abdus-Salaam and Bissen were advised that tickets would be issued. On a later date, Abdus-Salaam met with an officer to discuss go over the laws and ordinances of Chapter 93.

Charge: Towing- Non-Consensual Requirements
Finding: Guilty
Sentence: \$1,770.00 fine – **warrant issued for Failure to Pay Judgement**
Date: 12/14/16
Case: 16025154

=====
Item #2 is still in warrant status

3. On 06/21/19 at 12:05pm, a Milwaukee Police Officer from the Tow Lot Property Division received a telephone call from a representative of Enterprise Rental Car regarding a stolen vehicle that they reported to the Rockford Police Department in July of 2018. The representative said that they received a certified letter from the applicant on 06/12/19 stating that they (the tow company) had their vehicle for 365 days and would sell the vehicle on 06/24/19 if they did not receive a payment of \$9,445.00. The applicant towed the vehicle on 06/12/18 and Enterprise Rental Car reported the vehicle stolen in July of 2018. Under Action Towing certified letter, the applicant stated that this is the first attempt to contact Enterprise Rental Car.
4. On 06/21/19 at 12:54pm, Milwaukee Police were dispatched to 4453 N. Green Bay Avenue to recover an out of jurisdiction stolen auto. Upon arrival, officers interviewed, by phone, the applicant who verified that the stolen auto was on the lot since May of 2018 and was reluctant to give the vehicle to police. Ultimately the stolen auto was recovered from the property.
5. On 08/13/19 at 9:58am, Milwaukee Police conducted a license premise check at 4453 N. Green Bay Avenue. Violations found during the inspection included; not keeping paperwork on site, some of the addresses he does consent tows for he does not have contracts, no RST sticker on his wrecker and his newest wrecker is not on file with the Licensing Division. The applicant was cooperative.

=====
6. On 12/13/2021 officer conducted follow up at Action Towing, 4453 N. Green Bay Av. regarding a non-consensual tow complaint. The caller stated she made several attempts to contact Action Towing but the office was closed and no one answered the phone. on 12/14 the caller stated she was able to contact a mechanic at the location and was able to pick up the car on 12/13/2021. On 12/15 the officers went to the business and spoke with Adam ROBINSON who stated he was the son of the applicant. ROBINSON stated the business was closed last week because his father had COVID. The officer asked to see an invoice for the tow and ROBINSON was not able to produce it. On 12/16 ROBINSON did produce a copy of the invoice. The applicant then contacted the officer by phone to explain why no photo ID was taken from the subject who picked up the auto.

7. **The applicant has the following past due fines owed to Milwaukee Municipal Court:**

16025154 Towing Non-Consensual Requirements

\$600.00 due 10/05/2020

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:213490086

OtherEvent #: 21-LP-2100

Incident

4453 N GREEN BAY AV Milwaukee, WISCONSIN 53209

Incident Date/Time:: 12/15/2021 00:00:00
CAD Number:: 213490949
District:: 5
Beat:: 530
Reporting Area:: 1295

Business Agent (1)

ABDUS-SALAAM, MUHAMMAD

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 06/14/1973
Sex:: MALE
Race:: BLACK/AFRICAN AMERICAN
Phone 1 Number:: (414)-510-6122
Phone 1 Type:: Phone
Address:: 5841 N 92ND ST
City:: MILWAUKEE
State:: WISCONSIN
Zip Code:: 53225

Licensed Persons Involved (1)

ROBINSON, ADAM A

Person Involvement:: Employee
DOB:: 09/05/2002
Sex:: MALE
Race:: BLACK/AFRICAN AMERICAN
Address:: 5841 N 93RD ST
City:: Milwaukee
State:: WISCONSIN
Zip Code:: 53225

Licensed Premise Data (1)

ACTION TOWING

Phone 1 Number:: (414)-510-6122
Address:: 4453 N GREEN BAY AV
City:: Milwaukee
State:: WISCONSIN
Zip Code:: 53209
License Type:: Recycling/Salvage/Towing
Licensee Notification Was Made:: Yes
Licensee Notified Date/Time:: 12/15/2021 12:50:00
Business Was Cited For Violation:: No
Licensee was cooperative: (If not explain in narrative): Yes

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:213490086

OtherEvent #: 21-LP-2100

Licensee or Manager was on premises at time of violation/incident:: Yes

Narrative (1)

INITIAL INVESTIGATION

Monreal, Penny A 014805

12/16/2021

This report is written by PO Penny MONREAL assigned to the License Investigation Unit.

On Monday, 12/13/21, I was instructed to conduct follow up on a non-consensual tow investigation. I contacted the caller: Beverly JUAREZ W/F 03/21/87 of 4113 W Mangold Av. JUAREZ stated she parked her boyfriend's (Breon L. CRAWFORD B/M 03/11/89) 2020 Honda Accord (Wi AKD3149) in the parking lot at 4765 N. 32nd St., (Bishop Creek Apartments) on 11/30/21, and when she returned to the vehicle, it was gone. JUAREZ stated she found out the vehicle had been towed by Action Towing for a parking violation on a private lot. JUAREZ stated she contacted Action towing and they initially told her the tow fees would be \$350.00. JUAREZ stated she went to the business the next day, 12/01/21 to retrieve the vehicle, however, the business was closed. JUAREZ stated she tried multiple times both in person and via the telephone to get in contact with someone to retrieve her vehicle, however, she received no response. JUAREZ contacted her Alderwoman regarding the situation and the Legislative Aide also attempted to make contact with the business with negative results. JUAREZ stated she was finally able to make contact with a mechanic at the location (Juan C. MOLINA W/M 8/23/74) who advised her he believed the agent had COVID and therefore shut down for quarantine.

On 12/14/21, I again contacted JUAREZ regarding the vehicle at which time she advised me the vehicle had been picked up on 12/13/21 by CRAWFORD's brother "Gookie" and was charged \$550. JUAREZ stated CRAWFORD is currently in jail on a Probation Violation and told her it was ok for "Gookie" to pick up the vehicle.

On 12/15/21, PO Xavier BENITEZ and I conducted follow up at Action Towing to speak to the agent (Muhammad Abdus-Salaam) regarding the complaint. Officers were met by Adam A. ROBINSON B/M 09/05/02, who stated he was Abdus-SALAAM son. ROBINSON stated he was aware of the vehicle we were inquiring about and reiterated he and his father had COVID and therefore the office was closed the week prior to today's date. I requested a copy of Action's towing fees, to which ROBINSON provided. I requested to see a copy of the invoice for the tow in question, however, ROBINSON could not locate it. ROBINSON advised me the car was picked up Monday, 12/14/21, however, he was still out sick so he told the mechanic (Juan) to release the vehicle. ROBINSON stated he would contact me once the invoice was located.

PO BENITEZ interviewed MOLINA, who stated he received a call from SALAAM who advised him to release the Honda to a subject who was coming to retrieve the vehicle. MOLINA stated when the subject came he looked angry and since MOLINA does not work for Action Towing, he was not sure of the procedures and just released the car to the subject.

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:213490086

OtherEvent #: 21-LP-2100

On 12/16/21, I received a phone call from ROBINSON stating he did locate the invoice and advised me they were charged \$520.00. ROBINSON stated they were not charged for any storage while they were closed due to COVID. ROBINSON stated the car was not released by MOLINA but actually by SALAAM. ROBINSON further stated he was not sure why no photo id was taken upon releasing the vehicle.

SALAAM contacted me via phone to advise me the reason no photo ID was taken was due to the fact that he conducted the transaction outside since he had just got out of quarantine and did not feel comfortable conducting the transaction inside the office. SALAAM stated in retrospect he should have taken a photo of the ID, but he just wanted to get them their vehicle.

Officer (3)

Reporting Officer:	Monreal, Penny A (014805)	12/16/2021 14:25:00
Section: (Work Location):	27	
Approving Officer:	Velasquez, Guadalupe (018673)	12/16/2021 17:26:19
Section: (Work Location):	04	
Approving Officer:	Velasquez, Guadalupe (018673)	12/16/2021 17:26:35
Section: (Work Location):	04	



Friday, March 25, 2022



Notice of Public Hearing

Abdus-Salaam, Muhammad
Action Towing at 4453 N Green Bay Ave
Recycling, Salvaging, or Towing Premises License Renewal Application

Wednesday, April 6, 2022 at 11:05 AM

To whom it may concern:

The above application has been made by the above named applicant(s). This requires approval from the Licenses Committee and the Common Council of the City of Milwaukee. The hearing before the Licenses Committee will take place virtually on 4/06/2022 at 11:05 AM. This is a public hearing. Those wishing to view the proceeding are able to do so via the City Channel – Channel 25 on Spectrum Cable – or on the Internet at <http://city.milwaukee.gov/citychannel>. Those wishing to provide oral testimony will be asked to do so by phone or internet and are asked to contact the staff assistant, Yadira Melendez at (414) 286-2775 or stasst5@milwaukee.gov for necessary information. Please make such requests no later than one business day prior to the start of the meeting. You are not required to attend the hearing, but please see the information below if you would like to provide testimony. Once the Licenses Committee makes its recommendation, this recommendation is forwarded to the full Common Council for approval at its next regularly scheduled hearing.

Important details for those wishing to provide information for the Licenses Committee to consider when making its recommendation:

1. The license application is scheduled to be heard at the above time. Due to other hearings running longer than scheduled, you may have to wait some time to provide your testimony.
2. You must testify as to matters that you have personally experienced or seen. (You cannot provide testimony for your neighbor, parent or anyone else; this is considered hearsay and cannot be considered by the committee.)
3. No letters or petitions can be accepted by the committee (unless the person who wrote the letter or the persons who signed the petition are willing to testify).
4. Persons opposed to the license application are given the opportunity to testify first; supporters may testify after the opponents have finished.
5. When you are called to testify, you will be sworn in and asked to give your name, and address. (If your first and/or last names are uncommon please spell them.)
6. You may then provide testimony.
 - a. Include only information relating to the above license application.
 - b. Include only information you have personally witnessed or seen.
 - c. Provide concise and relevant information detailing how this business has affected or may affect the peaceful enjoyment of your neighborhood.
 - d. If by the time you have the opportunity to testify, the information you wish to share has already been provided to the committee, you may state that you agree with the previous testimony. Redundant or repetitive testimony will not assist the committee in making its recommendation.
7. After giving your testimony, the members of the Licenses Committee and the licensee may ask questions regarding the testimony you have given or other factors relating to the license application.
8. Business Competition is not a valid basis for denial or non-renewal of a license.

Please Note: If you have submitted an objection to the above application your objection cannot be considered by the committee unless you personally testify at the hearing.

OCCUPANT	MAIL ADDRESS	CITY STATE ZIP
CURRENT OCCUPANT	1400 W CONGRESS ST	MILWAUKEE, WI 53209-6417
CURRENT OCCUPANT	1406 W CONGRESS ST	MILWAUKEE, WI 53209-6417
CURRENT OCCUPANT	1410 W CONGRESS ST	MILWAUKEE, WI 53209-6417
CURRENT OCCUPANT	1416 W CONGRESS ST	MILWAUKEE, WI 53209-6417
CURRENT OCCUPANT	1416A W CONGRESS ST	MILWAUKEE, WI 53209-6417
CURRENT OCCUPANT	1420 W CONGRESS ST	MILWAUKEE, WI 53209-6417
CURRENT OCCUPANT	1428 W CONGRESS ST	MILWAUKEE, WI 53209-6417
CURRENT OCCUPANT	4405 N 14TH ST, 2	MILWAUKEE, WI 53209-6414
CURRENT OCCUPANT	4405 N 14TH ST, 3	MILWAUKEE, WI 53209-6414
CURRENT OCCUPANT	4411 N 14TH ST	MILWAUKEE, WI 53209-6414

Blank Notice

Total Records: 10

Radius: 250.0 feet and Center of Circle: 4453 N Green Bay Ave



RECYCLING, SALVAGING OR TOWING PREMISES LICENSE SUPPLEMENTAL RENEWAL APPLICATION

ccl-rstprenapp 8/30/18

Office of the City Clerk License Division
200 E. Wells St. Room 105, Milwaukee, WI 53202
(414) 286-2238 e-mail address: license@milwaukee.gov

Legal Entity Name: Action Towing LLC

Business Address: 4453 N GREEN BAY AV

1. Current Approved Activities

Your current approved activities: NON-CONSENSUAL TOWING, JUNK/ VALUABLE METAL, WASTE TIRES, SALVAGE VEHICLE PARTS

2. Adding Activities?

Do you wish to add any activities? No Yes

If Yes, check ONLY those you wish to ADD:

Non-Consensual Towing: Provide the address within the City of Milwaukee where vehicles will be towed:

4453 N. Green Bay Ave

Junk/Valuable Metal: Dealing, Storing and/or Transporting Removing and/or Recycling

Waste Tires: Dealing, Storing and/or Transporting Removing and/or Recycling

Salvaged Motor Vehicle Parts: Dealing, Storing and/or Transporting Removing and/or Recycling
(including secondhand tires/batteries)

No activity changes can take place until approved by Common Council and a new license has been issued and posted on the premises.

3. Removing Activities?

Do you wish to remove any business activities? No Yes

If Yes, list activities you wish to remove: _____

4. Business Operations

Are you adding any motor vehicles to the business operations? No Yes

If Yes, list how many? _____ and provide vehicle information on page 2.

Are there any changes to the current hours of operation (as shown on your license)? No Yes

If Yes, describe: _____

Do you understand that you must follow all recordkeeping, reporting and operating regulations in MCO 93-43-49? Yes No

Do you understand that all records and reports must be available to the Police Department upon request? Yes No

5. Additional Storage Yards

If you have additional storage yards, are there any changes? No Yes

If Yes, list the address of any new yard or cross out any yard no longer in operation. Currently licensed yards are listed below.

6. Signature

Signature of Sole Proprietor; a Partner; or if a Corporation or LLC, the Agent must sign