December 9, 2002

2002 DEC 10 AM 7:53
RONALD D. LEONHARDT
CITY CLERK

Grant F. Langley Steven M. Carini Office of City Attorney 800 City Hall 200 E. Wells Street Milwaukee, WI 53202-2601

Dear Mr. Langley and Carini:

This letter is to inform you that I wish to appeal your decision denying my claim, re C.I. File No. 02-S-316, and I hereby request a hearing.

Sincerely,

Gary J. Kuenzle

3470 S, 39<sup>th</sup> Street

Milwaukee, WI 53215

414-642-0143.

RONALD D. LEONHARDT WELL OF US

JULY OF MILWAUKEE CITY OF THE WALKEE

# **CITY OF MILWAUKEE**

GRANT F. LANGLEY

RUDOLPH M. KONRAD Deputy City Attorney

THOMAS E. HAYES
PATRICK B. McDONNELL
LINDA ULISS BURKE
special Deputy City Attorneys



OFFICE OF CITY ATTORNEY

800 CITY HALL 200 EAST WELLS STREET MILWAUKEE, WISCONSIN 53202-3551 TELEPHONE (414) 286-2601 TDD 286-2025 FAX (414) 286-8550

November 13, 2002

Gary & Jill Kuenzle 3470 South 39th Street Milwaukee, WI 53215

RE: C.I. File No: 02-S-316

Dear Mr. & Mrs. Kuenzle:

This office is in receipt of your claim in the amount of \$1,836.00, relating to damage sustained to your property on August 13, 2002 when water backed-up in your basement at 3470 South 39<sup>th</sup> Street.

Our investigation reveals that the Infrastructure Services Division records indicate that this matter was reported to and investigated by them on August 12-13, 2002. At that time the City main sewer was operating properly, indicating that your lateral was not functioning properly. Laterals are the property owner's responsibility by Charter Ordinance. You were advised to have your lateral cleaned, the deep tunnel has no bearing on this matter. Since the problem was with your lateral, the City cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours.

ON ANGLEY

City Attorney

steven m. Caim

STEVEN M. CARINI Investigator Adjuster

SMC:beg 1029-2002-2940:60156 BEVERLY A. TEMPLE
THOMAS O. GARTNER
BRUCE D. SCHTIMPF
ROXANE L. CRAWFORD
SUSAN D. BICKERT
HAZEL MOSLEY
HARRY A. STEIN
STUART S. MUKAMAL
THOMAS J. BEAMISH
MAURITA F. HOUREN
JOHN J. HEINEN
MICHAEL G. TOBIN
DAVID J. STANOSZ
SUSAN E. LAPPEN
DAVID J. STANOSZ
SUSAN E. LAPPEN
DAVID R. HALBROCKS
JAN A. SMCKOWICZ
PATRICIA A. FRICKER
HEIDI WICK SPOERL
KURT A. BEHLING
GREGG C. HAGOPIAN
ELLEN H. TANGEN
MELANIE R. SWANK
JAY A. UNORA
DONALD L. SCHRIEFER
EDWARD M. EHRICH
LEONARD A. TOKUS
MIRIAM R. HORWITZ
MARYNELL REGAN
G. O'SULLIVAN-CROWLEY

**Assistant City Attorneys** 

# Claim Against the City of Milwaukee

Gary and Jill Kuenzle 3470 S. 39<sup>th</sup> Street Milwaukee, WI 53215 414-643-0143 (home) 414-297-6531 (business) CITY OF MILWAUKEE

2002 SEP 20 PM I2: 58

RONALD D. LEONHARDT
CITY CLERK

September 17, 2002

### Dear City Clerk:

On Tuesday, August 13, 2002, at our single-family residence at 3470 S. 39<sup>th</sup> Street, my wife heard noises coming from the basement during heavy rains at approximately 2:00 p.m. Upon looking down the basement stairs, she observed that the basement was flooded. The noises she had heard were from items floating and falling over or banging into one another. She immediately called me at work and I returned home at approximately 4:00 p.m. The water had mostly receded by that time but water marks on table legs indicated the water had risen to a depth of about three inches. The cause of the flooding was a sewer backup: the floor was covered with brown sewage residue. This was the fourth sewer backup in the last five years, all occurring after heavy rains.

It is our contention that this flooding is due to the inability of the "Deep Tunnel" project to adequately handle storm water run-off during heavy rains. We have attached news articles from *The Milwaukee Journal Sentinel* to substantiate our claim.

We are seeking money damages in the amount of \$1,836.00 as compensation for the loss of personal items, keepsakes and mementos. The above sum also covers compensation for lost wages for my wife, for cleaning supplies and for the time we spent in the actual clean up.

Itemized List of Loss:	Estimated Cost:	
Electric exercise treadmill Floor lamp Bowling ball, bag and shoes Card table Television, 20", color Boombox with CD player Kitchen utensils, towels and dish cloths	\$250.00 30.00 100.00 45.00 150.00 75.00 35.00	<b>62</b> St
Teaching materials/supplies Art prints and frames Childhood mementos (priceless) Souvenirs (priceless) Personal photographs (priceless)	100.00 200.00 100.00 100.00	V GE PHILWAUKEE SEP 20 PM 3: 20
Lost wages (Jill: four hours @ \$9.00/hour) Cleaning supplies: bleach, mops, gloves Time spent cleaning: 40 hours @ \$12.00/hour TOTAL:	36.00 35.00 <u>480.00</u> \$1,836.00	· 1

Day J. Knengle 9/17/02

Jeen. Kuenzle 9/17/02



### AMERICAN FAMILY INSURANCE GROUP

440 S EXECUTIVE DR • BROOKFIELD WI 53005-4280 • PHONE: (262) 784-9100, 784-2933 • FAX: (262) 784-3828 Mailing Address: PO BOX 2927 • MILWAUKEE WI 53201-2927

August 22, 2002

**GARY J KUENZLE 3470 S 39TH STREET** MILWAUKEE WI 53215

RE:

Claim Number:

00-601-325582-5119

Insured:

Gary J Kuenzle

Date of Loss:

August 13, 2002

### Dear Mr. Kuenzle:

This letter is in regards to the claim recently filed under your homeowner's policy for sewer back-up damages. Our adjuster inspected your property on August 20, 2002 and found minimal damage to your basement. It is our understanding that you spent a number of hours cleaning the basement. The adjuster did complete an estimate for the cleaning time, however, this cost did not exceed the \$1000 deductible. A copy of his estimate is enclosed.

Regarding your personal property, the coverage provided under your policy for your contents limits the type of property that is covered. A copy of this endorsement is attached for your reference. It is our understanding that the property you had damaged does not fall within the items listed on this endorsement.

If you have any questions, please feel free to contact our office at 1-800-374-1111.

Respectfully,

Paula Crain

**Property Claim Specialist** 

Milwaukee South Branch

pcrain@amfam.com

This copy indicates my
This copy indicates my
mourance did not cover this
mourance Long damage. I only
type of flooding damage appliance stems.
had coverage for major appliance stems.

Light of coverage for Major appliance stems.

# BACK-UP OF SEWER AND SUMP PUMP UVERFLUW GOVERNOL LABORED

# **COVERAGE B LISTED ITEMS**

(This is not Flood Insurance)

This endorsement modifies such insurance as is afforded by this policy and replaces any Back-up of Sewer Coverage Endorsement or Back-up of Sewer and Sump Pump Overflow Coverage Endorsement previously a part of this policy.

### PERILS INSURED AGAINST - SECTION I

For an additional premium, we cover risks of accidental direct physical loss to property described in Coverage A - Dwelling and to the following listed items for Coverage B - Personal Property:

- 1. Window air conditioners;
- 2. Clothes washers and dryers;
- 3. Freezers and refrigerators;
- Ranges;
- Portable dishwashers;
- 6. Portable microwave ovens; and
- 7. Dehumidifiers

when caused by a peril listed below, unless the loss is excluded in this policy.

1. Sewer Back-up, meaning only direct loss to covered property in the dwelling caused by effluent which backs up through sewers or

drains which are a part of the described Coverage A - Dwelling.

2. Sump Pump Overflow, meaning only direct loss to covered property in the dwelling caused by water which overflows or accidentally discharges from within a sump pump, sump pump well, sump pump well discharge system or other type system designed to remove subsurface water from the foundation area of the described Coverage A - Dwelling.

This coverage does not apply to Sewer Back-up or Sump Pump Overflow caused concurrently or in any sequence to the loss by water damage which is excluded in part a or c of the Water Damage exclusion.

# SUPPLEMENTARY COVERAGES - SECTION I

The following SUPPLEMENTARY COVERAGES - SECTION I do not apply to coverage provided by this endorsement:

Increased Building Replacement Coverage Pollutant Cleanup and Removal

### **EXCLUSIONS - SECTION I**

With respect to the coverages provided by this endorsement only, the following exclusions are deleted:

**Acts or Decisions** 

**Earth Movement** 

**Power Failure Weather Conditions** 

Planning, Construction or Maintenance

With respect to the coverages provided by this endorsement only, the following item b of the Water Damage exclusion is deleted:

b. Water from any source which backs up through sewers or drains, or water which enters into and overflows or accidentally discharges from within a sump pump, sump pump well, sump pump well discharge system or other type system designed to remove subsurface water which is drained from the foundation area;

The following exclusions are added:

We will not pay for loss under this endorsement when caused by:

- 1. Sewer back-up or sump pump overflow which occurs or is in progress within 5 days of the effective date of this endorsement;
- Earthquake; or
- Your negligence.

### **CONDITIONS - SECTION I**

The Loss Deductible condition is deleted and replaced by:

Loss Deductible. Each claim for loss to covered property will be adjusted separately and the amount of \$\_

from each covered loss. The deductible amount for each loss is shown in the Declarations.

The Loss Value Determination condition is amended with respect to our limit for coverage under this endorsement to include the following:

Coverage Limit.

1. The limit for this coverage is shown in the Declarations.

With respect to the coverages provided by this endorsement, the following condition is added:

Other Insurance - Back-up of Sewer or Sump Pump Overflow. The insurance under this endorsement is excess over any insurance available to you from a valid claim under a Flood Policy or Flood Endorsement. The Other Insurance condition under Conditions -Section I of the policy does not apply to loss under this endorsement.

All other terms remain unchanged.

Insured:

Kuenzle, Gary J

Home:

(414) 643-0143

Home:

3470 S 39th Street

Milwaukee, WI 53215

Property:

3470 S 39th Street

Milwaukee, WI 53215

Claim Rep.:

**Greg Bennett** 

**Business:** 

(800) 374-1111

Business:

P.O. Box 2927

Milwaukee, WI 53261-2927

**Estimator:** 

**Greg Bennett** 

**Business:** 

(800) 374-1111

**Business:** 

P.O. Box 2927

Milwaukee, WI 53261-2927

Claim Number

**Policy Number** 

Type of Loss

**Deductible** 

00601325582

48PB335301

\$ 1,000.00

Sewage

Dates:

Date Contacted:

08/13/02

Date of Loss:

08/13/02

Date Received:

08/16/02

Date Inspected:

08/20/02

Date Entered:

08/20/02

Price List:

WIRA2S2CPCS11

Restoration/Service/Remodel with Service Charges

Factored In

Estimate:

081602-00010

If replacement cost coverage applies: If you wish to make a claim for the amounts deferred, you must do three things:1. You must tell us within 180 days from the date of out loss of your intent to repair/replace the items(s)/part.2. You must have the items(s)/part replaced or repaired within one year from the date of loss.3. You must submit a final repair bill or purchase receipt showing the item(s)/part that has been repaired/replaced. If you wish, you may repair/replace with higher quality items, but we will only pay the amount deferred to you. If the repair/replacement cost to you is less than the estimated REPLACEMENT COST VALUE in the estimate, we will pay the difference between your cost, less the ACTUAL COST VALUE previously paid to you. Please refer to your policy for the exact wording of your BUILDING REPLACEMENT COST COVERAGES or LOSS SETTLEMENT. This is found in the CONDITIONS/Section 1. For Farm/Ranchpolicies, please refer to the specific Dwelling Form and /or Farm Outbuilding Replacement Cost Coverage Endorsement if applicable.

This is the report from the incurance adjuster, who rendered his opinion that our domaged / lost them were not covered. He did include an estimate for the labor my wife and I did in cleaning up the basement but



### 081602-00010

## Dwelling

Room: Basement

DESCRIPTION	QNTY	QNTY UNIT COST		DEPREC.	ACV
Replace CLEANING - Clean Basement	40.00 HR	12.00	480.00	0.00	480.00
Above Allowance Is For 2 People 20 Hrs	Labor Per Person	n At \$12 Per Hr			
Room Totals: Basement			480.00	0.00	480.00
Area Items Total: Dwelling			480.00	0.00	480.00
Line Item Totals: 081602-00010			480.00	0.00	480.00
and Total Areas:					
0.00 SF Walls	0.00	SF Ceiling	0.00	SF Walls & Ceiling	
0.00 SF Floor	0.00	SY Flooring	0.00	LF Floor Perimeter	
0.00 SF Long Wall	0.00	SF Short Wall	0.00	LF Ceil. Perimeter	
0.00 Floor Area	0.00	Total Area	0.00	Interior Wall Area	
0.00 Exterior Wall Area	0.00	Exterior Perimeter of Walls			
0.00 Surface Area	0.00	Number of Squares	0.00	Total Perimeter Length	
0.00 Total Ridge Length	0.00	Total Hip Length	0.00	Area of Face 1	



# **Summary for Sewage**

Line Item Total						•	1	480.00
Replacement Cost	Value							480.00
Less Deductible		[Fu]	l Deducti	ble = 1,00	0.00]	1	-	(480.00)
Net Claim								0.00
		. jite						

Greg Bennett

# Sewage dumping put at 412 million gallons

Discharge after rain may be 17th time deep tunnel. failed to meet expectations

By STEVE SCHULTZE and TOM HELD

Phis, week's official sewage dumping tally hit 412 million gallons, the largest overflow in nearly two years, according to figures the Milwaukee sewerage dis iriëkreleased Thursday

In addition; about 77 million gallons of partially, ireated sewage were discharged into Lake Michigan from the Jones Island and South Shore sewage treatment plants. officials said.

Though a formal analysis of the storms that dropped 2.87 to 4.93 inches over two days on the Milwaukee area isn't com

plete: this week's sewage discharge may mark the 17th time since the deep tunnel was built that its performance fell short.

The deep tunnel, cornerstone of the \$2,8 billion sewer upgrade completed in late 1993; was supposed to contam storms up to the magnitude of a June 1940 downpoir that dropped about 6 inches of rain over

This week's rain amounted to some thing that wouldn't be terribly unusual. said J.J. Wood, a National Weather Serv ice meteorologist.

"The rains of the past week were deta-nitely not what I'd call a once in 106, or

50 or 25 year storm," Wood said. The 1940 storm was categorized as a 40 year storm event, meaning it had a be chance of happening once in 40 years. plants for MMSD A July state audit of the Milwaukee

"It was clear the storm outstripped the capacity of the system.

Frank Munsey, operations

manager for United Water private firm that runs the turinel and treatment

Please see **SEWAGE, 2B** 

# 412 million gallons dumped

SEWAGE, From 18

Metropolitan Sewerage District found 16 instances between 1994 and 2001 when sewage was dumped after storms smaller than the 40 storm of record. The Legislative Audit Bureau report concluded the tunnel hadn't performed up to expectations.

Frank Munsey, operations manager for United Water Services—the private firm that runs the funnel and treatment plants for MMSD—said sewer flow made it clear the storm outsimped the capacity of the system."

A construction project that reduced the South Shore plant's capacity from 300 million galons per day to 200 million also habbled MMSD's ability fit handle the rain. Munsey said

Sewer operators shut off gates leading to the tunnel when it was about two-thirds, full late Monday, which led to the start of dumping from combined storm/samilary sewers in parts of Milwaukee and Shorewood.

Munsey said that was done to preserve tunnel space for more concentrated sanitary wastes expected from outlying suburbs and because more rain was forecast for later that night. That didn't happen, but more rain fell Tuesday afternoon.

Because state regulators view dumping from sanitary sewers as more serious than from combined storm/sanitary sewers, MMSD officials place a higher priority on avoiding the first type of dumping

This week's dumping total was the highest since 838 million gallons of raw sewage were dumped Sept. 11 to 14, 2000.

Bill Graffin, a MMSD spokesman, said if the combined storm/sanitary sewage hadn't been dumped, sewage could have backed up into homes.

The partially treated sewage discharged into the lake included 43 million gallons from the Jones Island plant that received no treatment other than disinfection, Munsey said Some solid material also would have been culled through settling in the tunnel, he said.

The other 34 million gallons of partially treated sewage went through the South Shore plant,

The partially treated waste is then "blended" with fully treated effluent and discharged into the lake.

Boaters Thursday said debris including condoms and other trash generally flushed from toilets ended up in Lake Michigan

lets ended up in Lake Michigan.
Brad. Odland of Waukesha said he saw, what looked like a half-mile long 'sewage stick' on the lake about one half mile east of Bradford Beach while he was sailing Wednesday. It included condons, tampons and dark clumps of foul-smelling material, he said.

"I was almost nauseated," Odland said. "It just really appet me I couldn't believe they would let this stuff go out into the

The rush of water-flowing into the dake Thursday from the Kin mckinnic River near the sewage plant on Jones Island carried a wide assortment of debris, in cluning bottles condoms, bags and tree branches

with association of depris inclinding bottles, condoms, bags
and tree branches.

The wind, and currents, had
pushed most of the inaterial
away from the Milwaukee harbor area, leaving a few bobbing
cans, logs and at least one shoe
around the breakwater. The water near the shore in several
places maintained a yellowish
brown color, particularly, a
plume extending from the Kinnickinnic River.

"You can notice it after a dump," said Phil Jacobson, who launched his fishing boat Thursday at the South Shore Marina. "It's hard to tell if it's sewage or just the stuff coming out of the river."

Jacobson said the brownish water extended offshore for more than a mile north of the McKinley Marina and was being pushed by the strong wind blowing from the south in the early afternoon.

Jim Feagles and his son, Jason, said they have become accustomed to the debris and changing water color following a large rainfall. Bouncing in the surf on their Yamaha water craft, the pair noticed the smell and the temperature difference, with the brownish areas about 10 to 20 degrees warmer than the surrounding blue water.

"It's not getting any better,"
Jim Feagles said. "But I don't
want to link everything to the
sewer because a lay of it.

# Dumpings to get public airing

Two hearings to give MMSD chance to defend tunnel system, policies

By STEVE SCHULTZE of the Jaymal Sentinel staff

The simple as any topic of sewage dumping lands squarely in the public lap this week, with state lawmakers scrutinizing the Milwaukee Metropolitan Sewerage District's dumping record at two public hearings.

It marks a rare opportunity for public officials as well as the general public to weigh in on dumping — why it continues despite the construction of Milwaukee's \$2.8 billion deep tunnel system and related sewer improvements, the most expensive public works project in state history.

It also presents a prime opportunity for the sewerage district to make its best case that the tunnel system works well, if not perfectly, and has greatly reduced dumping from what it had been a dec-

The Legislature's Joint Audit Committee will review a July 30 state, audit on MMSD at 9 a.m. Wednesday at the Milwaukee County Courthouse. That audit found operational problems with the tunnels, as well as cost-cutting measures and sewer system bottlenecks that have limited the tunnels' effectiveness.

A joint hearing of the Assembly Environment and Assembly Natural Resources committees Thursday in Room 412 East at the state Capitol in Madison will cover some of the same ground and more. The Assembly panels also want to scrutinize last year's settlement deal between MMSD and the state Department of Natural Resources, which called for more than \$900 million in long-range projects to help curb dumping.

In addition, the Thursday hearing will consider a report last year by Midwest Environmental Advocates, which faulted the DNR for not more aggressively enforcing environmental penalties for dumning.

Here are some key issues surcounting the dumping debate: results of a study it commissioned that found other metropolitan areas had many more dumping incidents than MMSD did in 1999 and 2000. State auditors, however, found that the volume of MMSD's dumping was greater than all but two of the cities in the comparison group. Pitts burgh and Cleveland dumped greater quantities of sewage than greater quantities of sewage than did MMSD, while Boston, Seattle, San Francisco, the Minnespolister of the Minnespolister.

**0.** How serious is MMSD's dumping compared with other cities?

MMSD last week asked federal Judge Charles Clevert to dismiss the lawsuit, calling it a "waste of taxpayers' money" for MMSD to The 2001 settlement with the further action unnecessary according to MMSD.

A. Two environmental groups sued MMSD in federal court, alleging numerous dumping incidents that violated state and federal law The groups, Friends of Milwankee Rivers and the Lake matic penalties against MMSD if it dumps more sewage.

MM2D3 citizen lawenit essainst frampals the stains of the

The DNR will release its formal recommendations for the MMSD permit sround the end of

conditions it will include in the district's discharge permit: A district's discharge permit includes no major changes. It does, at the urging of the EPA, lay out a timetable for completion of various steps in the planning process to better control dumping cess to better control dumping cess to better control dumping.

**0.** Any chance that the DNR will crack down on MMSD's

Millions also would go toward planning efforts pushed by the Sive review of local sewer systems and citizen meetings.

projects on the drawing boards and a lot of that money would go toward increasing the overall os pacity of the district's system Some would go for more precise equipment to measure sewage flows. And some toward projects to reduce water leaking into sew ers through laterals, the pipes that carry waste from homes and businesses to larger sewer lines under the street.

**()**, What else could be done to stop the dumping?

if would cost more than \$2 billion. That figure, however, was analyzed by state auditors, who found it was likely exaggerated.

at was considered and re-1 favor of the tunnels in [y '80s, Separation then sidered too costly, when on to downtown busion to downtown busiwas factored in. MMSD

hy not separate-Mil-'s combined sewers? Il that storm runoff 't be lamming up the

t of. Various documents planning for the tunnel suggest dumping would ually eliminated." Howelf too small, something SD official acknowledged terview with state andrewish such somewhat during the tunnel project was etages after a strict no-

h two or three times a Volume measurements ing before the tunnels it sewer improvements by, but came to roughly, bull as here been or about 1.7 billion galors about 1.7 billion galors about 1.7 billion galors and when the decition average.

# public airing at two nearings

0, what so stong with the tunnels?

As Nothing according to MMSD, a stance that's boistered by the first-even inspection of the tunnel system last winter, which found no damage and less ground water leakage through cracks into the walls of the 405 million gallon tunnels than had been expected and only a little debris. But the tunnel system lacks the capacity to handle heavy sewage flows that follow major canstorus and MMSD says it was never intended to end all dump-

Q. Then why have we had billions of gallons of raw sewage dumped into local waters, ways?

A. That's the billion-dollar question. State auditors found a number of culiprits: sewer pipes leading to the Jones Island Treatment plant that are too small, thus restricting its capacity, cost-cutting by United Water Services, the private contractor that runs the tunnels and two local treatment plants for MMSD, faulty operational decisions on when to close off gates leading to the tunnels, resulting in dumping raw sewage when lots of space was left in the tunnels, and leaky local sewers, meaning lots of rainwater leaks in and greatly adds to sewage volume.

O. What's wrong with the way the tunnel system has been operated?

A. Human error has accounted for some poor dumping decisions, auditors say. "Rainsforms that failed to materialize may have led to dumping decisions that in retrospect look mistaken. With the blessing of the DNR, MMSD in 1999 established a policy of reserving half the tunnel space for sewage from suburbs. That was aimed at avoiding dumping of more concentrated sanitary sewage, but it's likely led to more dumping of combined storm water and sanitary sewage from older-sewers in parts of Milwaukee and Shorewood.

Please see MMSD, 2B

# TO OUR READERS

Because of the holiday, readers who normally receive the Wauke sha and Metro North sections are receiving the Metro section today. The regular sections will resume Wednesday.

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### **Eugene Kane**

His column will return:

# Sewage dumpings to get public airms at two licalnies

0, Isn't sewage, well, sewage, no matter where it's

mental Protection Agency say sewage from combined sewers is more diluted, and fewer penalties are attached to that type of dumping. In fact, MMSD's discharge permit allows it up to six instances of dumping from combined sewers a year. Some contend, however, that pollutants city sewers make Milwaukee's found in urban runoff and industrial and hospital wastes from about as bad as sewage from sub-A. The DNR and U.S. Environsewer wastes urban sanitary sewers. combined

dumping if it really was forced? Is there some piece of Couldn't MMSD the puzzle missing?

operating the tunnels includes an which sets priorities for sewer A. As counterintuitive as it may seem, preventing all dumping is not the top goal of MMSD. The district's official strategy for "excess flow decision tree,

# Snapshots

Crocker Stephenson's column will return.

ry goals is avoiding basement backups or flooding treatment plants; both are considered health hazards.

tion, by sewage leaking out through cracks in the tunnel walls. The DNR also forbids overaccording to the MMSD manual, is "overfilling" the tunnels. That can lead to groundwater pollu-Next worst thing to avoid illing the tunnels.

strable goals": Avoiding dumping untreated or partially treated Finally come the merely "desewage.

dumping of partially treated Q. Why do we hear about sewage? Isn't that just as bad?

tial treatment, under limited cir-cumstances. State auditors also faulted MMSD for not employing the practice enough. It's never considered desirable, but better MMSD's raw sewage dumping, recently urged the sewerage district to make greater use of par-A. The EPA discourages it, except as a last resort. The DNR, after considerable criticism over than no treatment

0. So are we better or worse off with the tunnels?

A. Far better, according to the but critics question whether the money was worth it. Before the tunnel system was built, the sewsewerage district and the DNR,

pared with two or three times a lyear now. Volume measurements of dumping before the tunnels and other sewer improvements are sketchy, but came to roughly a billion gallons a year, according to an MMSD estimate. Since the tunnels were built, about 13.5 the tunnels were built, about 13.5 billion gallons have been dumped, or about 1.7 billion galons a year on average.

Q. Weren't we promised an end to dumping when the decision to build the tunnels was

A. Sort of. Various documents from the planning for the tunnel project suggest dumping would be "virtually eliminated". However, the tunnels also may have been built too small, something one MMSD official acknowledged tors. The tunnel project was scaled back somewhat during the planning stages after a strict nodumping court fuling was overin an interview with state anditurned,

Q. Why not separate Mil-aukee's combined sewers? Then all that storm runoff wouldn't be jamming up the waukee's sewers.

nesses was factored in MMSD has vigorously opposed separathe early '80s. Separation then was considered too costly, when disruption to downtown busijected in favor of the tunnels in A. That was considered and re-

it would cost more than \$2 bil-lion. That figure, however, was analyzed by state auditors, who found it was likely exaggerated.

Q. What else could be done to stop the dumping?

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Millions also would go toward planning efforts pushed by the EPA, which will involve extensive review of local sewer systems and citizen meetings.

Q. Any chance that the DNR will crack down on MMSD's dumping?

A. The agency is reviewing conditions it will include in the district's discharge permit A draft version of the permit includes no major changes. It does, at the urging of the EPA, lay out a timetable for completion of varous steps in the planning process to better control dumping.

mal recommendations for the MIMSD permit around the end of The DNR will release its for-

O. What's the status of the citizen lawsuit against

matic penalties against MMSD if dents that violated state and federal law. The groups, Friends of Milwaukee Rivers and the Lake A. Two environmental groups sued MMSD in federal court, alleging numerous dumping inciit dumps more sewage.

the lawsuit, calling it a "waste of taxpayers' money" for MMSD to have to defend itself in court. The 2001 settlement with the DNR over dumping makes any udge Charles Clevert to dismiss further action unnecessary, MMSD last week asked federal according to MMSD.

0. How serious is MMSD's dumping compared with other cities?

San Francisco, the Minneapolis St. Paul area and Portland, Ore. all dumped less than MMSD. 1999 and 2000. State auditors, however, found that the volume greater quantities of sewage than han all but two of the cities in did MMSD, while Boston, Seattle, of MMSD's dumping was greater the comparison group. Pittsburgh and Cleveland dumped A MMSD has repeatedly cited results of a study it commissioned that found other metropolitan areas had many more dump ing incidents than MMSD did in

# Dunnings to get oublie

Two hearings to give MMSD chance to defend tunnel system, policies

By STEVE SCHULTZE of the Journal Sentinel Staff

The impleasant topic of sewage dumping lands squarely in the public dap, this week with state lawmakers scrutinizing the Milwaukee. Metropolitan Sewerage District's dumping record at two public hearings.

It marks a rare opportunity for public officials as well as the general public to weigh inton dumping — why it continues despite the construction of Milwaukee's \$2.8 billion deep tunnel system and related sewer improvements, the most expensive public works project in state history.

It also presents a name apparatus

It also presents a prime oppor-tunity for the sewerage district to make its best case that the tunnel system works well, if not perfect-ly, and has greatly reduced dump-ing from what it had been a dec-ade ago.

ade ago.

The Legislature's Joint Audit Committee will review a July 30 state; audit on MMSD at 9 a.m. Wednesday, at the Milwaukee County Courthouse. That audit found operational problems with the tunnels, as well as cost-cutting measures and sewer system bordenecks that have limited the tunnels effectiveness. iunnels' effectivenes

funnels' effectiveness.

A'joint hearing of the Assembly Environment and Assembly Natural Resources committees. Thursday in Room 412 East at the state Capitol in Madison will cover some of the same ground and more. The Assembly panels also want to scrutinize last year's settlement deal between MMSD and the state Department of Natural Resources, which called for more than \$900 million in long-range projects to help curb dumping.

projects to help curb dumping.

In addition, the Thursday hearing will consider a report last year by Midwest Environmental Advecates, which faulted the DNR for not more aggressively enforc-

# paziaijua *ku*ojsių įrnxas <u>usijo</u>m

into lake MMSD to task " The first of this week's dump ings started Monday night at 10:42 p.m., when United Water op erators closed off remote-con-trolled gates to the 405 million gallon deep tunnel when it was about two thirds full. That caused raw sewage from combined storm/sanitary sewers in Milwaukee and Shorewood to spill into the Milwaukee. Menomonee and Kinnickinnic rivers

The remaining space in the tun-nebat that point, — about 125 mil-hon gallons — was reserved for more concentrated sanitary waste from outlying suburbs, said Mun-

The raw sewage dumping continued for about 13 hours, stop-bing by late Tuesday morning. The dumping started again about 4:30 p.m. Tuesday at Jones Island. Minsey said, following an after noon storm.

The discharge continued late

Tuesday, he said. Also late Monday and early tuesday, about 11 million gallons of partially freated sewage from the Jones Island treatment plant and 8 million gallons of partly treated waste from the South Shore plant were discharged into Lake Michigan Munsey said

The practice, called "blending" hy, sewer officials, involves skipping the second major step in the treatment process and combining that flow with a larger volume of fully treated wastewater.

This done as an alternative to High dumping even more raw sewage.

The state Department of Natural 1791. ich Resources has encouraged the As practice under certain condi-mun tions. The audit suggested MMSD has failed in the past to fully utia lize the practice

The tunnel never was intended to capture every drop of wastewa-

ter, Munsey said.

MMSD dumped partially treated sewage on two other occasions this year. 95 million gallors in April and 21 million gallors in

June

The environmental lawsuit against MMSD is awaiting a rul

the law should exempt jaye wit as a second law prohibits anyone from opposing an adoption after two years. Indee already has ruled that tor challenging adoptions. The

my of Adoption Attorneys. treats women like chattel,<sup>1, 19,</sup> could pass such a law if they thought about it, said Bob Tipke or could be merially and of the course of the cours ut, was bleavannos on stato, was bleashed and stato and substant of brack and substant of brack souls.

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lo noisevni heinoseid e se wel advocates have condemned the legal custody of Neena. Adoption nors, such as the girl who gave up for rape and incest victims or mi lies. The law makes no exception that can break up adoptive famither and stave off custody baddes sì shi buil oi si kog sill lann

# Tunnel design, operation errors. blamed in MMSD dumping

By STEVE SCHULTZE of the Journal Sentine staff

Design and operation mistakes and an emphasis on cost cutting have hampered the effectiveness of Milwaukee's deep turnel system, contributing to the dumping of raw sewage, according to state auditors' find-

Sewage dumping also may be indirectly encouraged through contract terms between the Milwaukee Metropolitan Sewerage District and United Water Services the minute for the contract that the contract the contract terms is the contract terms in the contract te ices, the private firm that operates the tunnel and two local treatment plants, auditors found.

Those and other key meges of

the puzzle or why the tunnel hasn't performed to expectations emerge in arrayiew of work papers compiled by auditors in their yearlong investigation of MMSD.

The district's ongoing dumping woes were renewed last week when 412 million more gallons of sewage spewed into local waterways. That adds to MMSD's tally of more than 33 billion gallons of untreated waste dumped into Lake Michigan and its tributaries since late 1993, when the \$2.8 billion funnel project was completed. nel project was completed

Balmany indines of audios

Please see MMSD, 9A

# Auditors blame tunnel design, operation errors

D, From 1A

released last month, includhe conclusion that local wauality has improved only lly in Milwaukee and has ened in the suburbs since after the tunnel project was

ong the auditors' additional ags revealed in work pa-

The Jones Island sewage nent plant can handle only illion gallons of sewage a ather than its supposed ca-7 of 330 million gallons. A ge bottleneck caused by unzed key sewer lines . n as "harbor siphons" — is

litors said that absent the n flaws, it was likely that untreated wastewater have been released into waterways." The cost of reig the siphons: more than-

ost-cutting pressure by D officials led to a decision 6 to shut off three massive that suck sewage from the during rainstorms, when capacity has sometimes overwhelmed and raw sewimped. Last winter, during ourse of the audit, the disdopted a policy of continuimping during storms.

tate regulations and e contract with United may provide "a financial" ive to bypass or overflow e rather than to treat it." udit paper said, based on ks by a veteran state De-ent of Natural Resources 1. MMSD doesn't penalize Water for dumping that come from combined and sanitary sewers, Jay uth, the DNR official, told

an interview, Hochmuth ie easiest way for United to meet its contract limits utants "is to minimize the it of water they have to through the plant." ned sewage dumping, by ion, sidesteps treatment of er volume of waste that's d; any wastewater that's d is not subject to testing

United Water, a ary of the French conate Suez, has earned nearmillion under its contract AMSD, plus \$200,000 in payments for consistently contract effluent limits gen concentration. United ias missed out on another

412 million gallons

Sewage dumped by MMSD into local waterways last week.

13 billion gallons

Sewage dumped by MMSD since 1993

potential \$200,000 in bonus payments for failing to meet a second effluent limit in its contract for suspended solids.

However, the firm has always met less strict state limits on both measures.

### **Audit findings disputed**

Mike Link, United Water's project manager in Milwaukee. disagreed that the firm has a financial incentive to dump sewage.

"If there is any incentive for us, it's not to bypass (dump sewage), because we run the risk of being terminated by the MMSD," Link said. "That risk is much higher than any small, incremental potential savings for not treating the (waste) water."

In addition, United Water's contract calls for it to maximize the amount of wastewater that's treated, he said. The contract however, is silent on the subject of minimizing overflows.

The harbor siphons now in place were designed in 1981, before the design of the deep tunnel was finalized, and installed in 1985. Although MMSD had long recognized a problem with transporting sewage to Jones Island, it didn't pinpoint the problem to the siphons until a 2001 consultant study con-

Link told auditors last April that "the design flaw in the harbor siphons limits the ability" to divert partially treated sewage at Jones Island. That practice generally is considered preferable to dumping raw sewage.

The design flaw in the siphons also has required storing sewage more often in the tunnel. Extra pumping costs for that come to about \$300,000 a year, auditors said.

Michael McCabe, MMSD's top lawyer, didn't dispute problems with the siphons. But he disagreed that the original design was flawed. The siphon replacement in 1985 was so crucial that it had to be done without benefit of knowing the final tunnel design, he said.

Link acknowledged that he was under pressure to reduce costs, but only the general pressure of operating at maximum

efficiency. He said sewer officials considered can alternative sto only realized after the tunnel had been in place for some time that it might make sense to run the tunnel pumps during a rainstorm. It was thought originally that the tunnel pumps wouldn't have to be used until after a storm, he said.

In practice, however, the tunnels have often partly filled in dry weather from groundwater leakage and redirected sewage flow due to construction projects, necessitäting pumping even when it hasn't stormed.

Auditors also were told that the 405 million-gallon tunnel may have been designed too small. Nancy Schultz, an MMSD technical services manager, said some factors built into estimates for the tunnel size proved wrong - after the tunnel was built.

She also told auditors that mathematical models used to guide operation of the tunnel determining when gates control-ling tunnel access are triggered were designed in advance of the tunnel construction and have never been tested, raising questions about their accuracy.

Auditors also dipped into an old controversy over costs of separating combined sewers, once building the deep tunnel.

Sewersseparation also has been sugge**sted** as a possible means of correcting current dumping problems, although MMSD officials have adamantly opposed it and instead have proposed about \$1 billion in other long-term sewer projects, such as building the \$116 million tunnel link on the northwest side.

Auditors said MMSD's esti-mate that separation would now cost \$2.1 billion may be overstated, based on a review of similar projects elsewhere, where costs were found to be lower.

Auditors also challenged MMSD claims that its dumping record compared favorably with a list of select cities. MMSD frequently cites figures showing it has had fewer dumping incidents than Mineapolis-St. Paul. Bost ton, Seattle, San Francisco, Portland, Ore, Cleveland and Pitts-burgh, Auditors found that checked out.

However, the volume of sewage dumped by MMSD in 1999 and 2000 was greater than all but two of the seven other areas.

On the Web: www.unitedwater.com/ (v. milwauk.htm



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FINAL EDITION

# MMSD dumped more raw sewage

Release continued for 19 hours, district says

By STEVE SCHULTZE of the Journal Sentinel staff

The Milwaukee metropolitan ewer system dumped raw sew age for 19 hours from Tuesday afternoon until early Wednes-day, in addition to the 13 hours of dumping late Monday, and early Tuesday, a district spokes

Sewer officials remained mum Wednesday on just how∍much raw sewage they dumped into Lake Michigan this week

The Milwaukee Metropolitan Sewerage District did provide an official figure for the volume partially treated sewage

dumped into the lake: 75 millio gallons. That wastewate skipped at least one major stag of treatment, although all of th 75 million gallons was at least disinfected, with chlorine an mixed with fully treated effluen before heing discharged."

The district may release a figure today for the quantity of completely untreated sewage that was dumped after rain storms Monday and Tuesday said MMSD spokesman Bil Graffin 🐬 🤻

Please see SEWAGE 21

**EPA:** Agency unable to link dumping to Chicago's beach woes. **3E** 

Editorial: 18A

# MMSD dumped more raw sewage

SEWAGE, From 18

"Our people are still working on it," he said.

Total sewage flow during the heaviest rain hit a temporary rate of 3.5 billion gallons per day Graffin said.

"You get that flow going you can't stop it," he said MMSO officials shut off access to the deep tunnels Monday night and again Tuesday, allowing extra sewage to overflow into stream and the lake."

All three giant pumps sucking wastewater from the tunnel and sending it to the Jones Island sewage freatment plant have been operating continuously since heavy rains 'hit Monday, aid Frank Munsey, operations manager for United Water Services, the private contractor that operates the tunnel and treatment plans.

State and federal rules discourage dumping from combined storm and sanitary sewers and virtually ban dumping of more concentrated wastes from sani-

tary sewers. MMSD's permit allows up to six instances of dumping a year from combined sewers.

All, of this week's dumping came from combined sewers, Mansey said.

Rainfall in the Milwaukee area ranged from 2.72 inches in Mequon to 4.93 inches in Elm Grove, according to MMSD statistics.

About 100 homeowners on Milwaukee's south side reported basement sewage backups after this week's storms, said Jim Koster, sewer services manager for the city. Those reports came mostly from the 3200-block-of-Santh St. s. 51st-St. and Howard Ave.; pear S. 43rd-St. and Howard Ave.; and S. 39th St. and Morgan Ave. The St. 39th St. and Morgan

Eleventh District. Ald Joe Dudzik said his office received several dozen calls from constituents complaining of flooded basements and catch basins that were not taking in water.

The complaints, which came from residents throughout his southwest side district, were relayed to the Department of Public Works, he said

If you're the guy standing ankle deep in brown water it's a serious matter." Dudzik said.

There were no reports of back ups in the Lincoln Greek neighborhood, which experienced on going flooding problems in recent years before the completion of a \$115.4 million watercourse improvement project Graffin said

Sewage dumping from local sewer lines also was reported by three municipalities this week. Milwalikee: Watwatosa and West Allis, said Jim Fratrick, a Department of Natural Resources water shed expert. West Allis reported domping 8,145 gallons, totals for Milwalikee and Watwatosa have and yet been reported. Fratrick said a

All three city beaches still had warnings about high E. colf levels posted Wednesday. Other Milwaukee County beaches: "except Shorewood's Atwater Park Beach, also had E. colf warnings Wednesday."

Jesse Garza of the Journal Sentinel staff copyributed to this report.

FINAL EDITION SOUTH

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WEDNESDAY, AUGUST 14, 2002 \* WWW.ONWISCONSIN.COM

# SD dumped sewage hours during rains

# illy treated sewage released; beaches shut

dumped, saying those numbers were still being calculated.

The deep tunnel and the rest of the sewer system worked just fine in the face of the heavy rainfall, according to officials from MMSD and United Water Services, the private contractor that runs the deep tunnel and the city's two sewage treatment plants.

"The collection and treatment system worked the way it was designed to work," said Frank Munsey, operations manager for United Water.

"This storm produced a significant amount of rain in a relatively short period of time," said Mike McCabe MMSD's top lawyer. "If you stretch two to three inches of rain out over a longer time frame, the system would have been able to handle the load."

More than 2.3 inches fell on

Please see MMSD, 13A

### SWIM ADVISORIES

Bradford, McKinley and South
Shore Park beaches had swimming
advisories posted Tuesday because of
the storms and likely will remain
closed until the weekend, a Milwaukee
Health Department official said. With
heavy storms, the department
assumes sewer overflows and polluted
runoff will contribute to high E, coli
levels at the beaches.

■ Round 2: Second bout of rain arrives as area recovers from first. 1B

# Sewage dumped for 13 hours

MMSD, From 1A

Milwaukee on Monday by midnight, according to National Weather Service readings at Mitchell International Airport And up to 3,2 inches of rain-fell in other parts of the area served by MMSD, which includes Milwaukee and 27 suburbs. More rain fell Tuesday afternoon on the area.

Bradford, McKinley and South Shore Park beaches had, swimming advisories posted Tuesday because of the rainstorms and will likely remain closed until the weekend, said Paul Biedrzycki, manager of disease control and prevention, for the Milwaukee Health Department, With heavy storms, the department assumes sever overflows, and polluted rumoff will contribute to high Ecoli levels at the beaches, Biedrzycki said.

The dumping raised anew questions about the capacity and operation of the sewer system.

Last month's audit of MMSD by the state found that about threefourths of the 13 billion gallons of raw sewage dumped between 1994 and 2001 came after caustorms the local sewer system should have been able to contain.

The audit questioned operation

"The collection and treatment system worked the way it was designed to work."

Frank Munsey, operations manager for United Water Services, the private contractor that must the deep tunnel and the city's two sewage treatment plants

al policies for the system and concluded that the deep tunnel and re-lated sewer improvements — the state's most expen-sive public works project at \$2.8 billion -hadn't met expectations. Another \$1 billion in sew er improve ments planned.

"Overflows are happening too frequently, with serious

consequences for Milwaukee," said Cameron Davis, executive director of the Chicago based Lake Michigan Federation. MMSD will keep on dumping as long as it remains cheaper than complying with the Clean Water Act, he said. The federation and another environmental group, Friends of Mil-

ing from federal Judge Charles Clevert on whether a deal MMSD cut with the DNR precluded the need for a citizens suit. Last year, MMSD agreed to do more projects in exchange for the DNR droppring civil sewage dumping charges.

Clevert has asked both sides to

submit priefs on whether the state audit raised issues relevan to the federal case.

Jesse Garza of the Journal Sentinel stal communication this report

On the Web. www.mmsd.com/live/ stormupdate.asp

# EPACE CONT. Induction of the take making if the grows with the state of the control of the contr

# Agency also can't rile out MMSD overflows as culprit

# 

City, state and suburban news

www.jsonline.com/news

TUESDAY, AUGUST 13, 2002 MILWAUKEE JOURNAL SENTINEL

# Storm unleashes torrent, causing flash flooding

# Bone-dry southern Wisconsin gets a soaking

BY JESSE GARZA and TOM HELD

of the Journal Sentine staft

Parched crops, plants and lawns were ready for a long awaited drink Monday as rain finally moved into the southern part of Wisconsin.

. What they got instead was a

Up to 7 inches of rain fell in about two hours as a belt of heavy-precipitation traversed the southeastern counties, triggering flash flood warnings from the National Weather Service for Milwaukee, Waukesha and Walworth counties.

The weather service in Sullivan reported that 4.25 inches of rain fell on the city of Waukeshabetween 5:50 and 6:50 p.m., causing some street flooding.

An additional 1.36 inches of rain fell between 7:23 and 7:53 p.m., accompanied by strong winds, with one gust measuring 31 mph, the weather service said.

By 9 p.m. other areas of Waukesha County, including Brookfield and Elm Grove, had received 3 to 5 inches of rain and were also beginning to experience some localized flooding, meteorologist Rusty Kapela'said.

"It looks like we've gone from a drought to a flood," he said.

Elsewhere in Waukesha County late Monday, backyards, and culverts were reported flooded in the area of state Highway 164 and County Trunk 1, with some areas of the county recording 6:25 inches of rainfall, the weather service said. State Highway 83 just south of county Highway NN

was under a foot of water, a weather service spotter reported.

The weather service issued a river flood warning at 8:30 p.m., for the Menomonee River in the Wauwatosa area.

Also by 9 p.m. the rains were just beginning to reach southern Racine, and northern Kenosha counties, but the downpour was not expected to be as heavy, as it was to the north, Kapela said.

Megan McCarthy, spokeswoman for, We Energies, said about 20,000 customers, were without power around 10 p.m., most of them in Waukesha County and northeastern Milwaukee

She said so many customers were without power that the company was calling in extra

Please see RAIN, 28

# xojdinos irm ange sagack

**2B** TÜESDAY, AUGUST 13, 2002

# Overdue rain leaves behind flash Hoods

RAIN, From 1B

workers to try to restore service, "Our crews will be out there through the night working to re-

store power," she said.

McCarthy said most of the failures were a result of strong winds and lightning knocking down power lines throughout the area. She said the utility's first concern was taking care of the downed lines because of the safety hazard

Police reported power failures in parts of Milwaukee, River Hills, Brown Deer, Bayside and

Waukesha

In Walworth County, 3 to 7 inches of precipitation was reported in an area north of Abells Corners northeast to Troy Center, and 2.5 to 4.4 inches had fallen in the Milton to Whitewater area, the weather service said An additional inch of rain was

expected late Monday and was likely to cause streams and rivers to rise rapidly and overflow their banks, the weather service said.

Even that much rain could be too little, too late, for some farmers in Racine and Kenosha counties, where dry weather already may have done crucial damage to corn and soybean crops

August Storck, who has farmed off Highway A in Kansasville for 52 years, said he might be able to harvest 75 bushels of corn per acre, compared with the state

# Bowling devotee's la

ne day, right out of the blue, the idea of landscaping his yard with bowling balls hit Glenn Zellmer like a Brooklyn strike

And why the hell not. There's no law in the village of West Milwaukee (that' where Zellmer lives) that says you can't Yeah, he decided. That's what I'll do. I'll landscape my yard with bowling balls

Zellmer, who is 42, loves to bowl. He been bowling all his life. Bowling is in his blood. When he was 16, he started bowling on a men's team. Until life got more complicated (a wife, a mortgage, a child). Zellmer bowled five times a week. To Zellmer, a bowling ball is a thing of beauty, a joy forever

At the time, Zellmer faced two obstacles, both of which would prove easily surmountable. First, there was Mrs. Zellmer — Michelle — who thought the idea was nuts, And second, Zellmer owned but two bowling balls, one o

which—a 16-pound urethane Red Hammer—was still in use

Mr. Zellmer figured Mrs. Zellmer
would restrict his landscape innovation to the backyard. But no. She realized that the man she married was closer in spirit to Ralph Kramden than to Ralph



Lauren, andiso she rele where you want, she tol

Zellmer decided he wo front-yard gardens with he and Michelle bought room home eight years north and south of the f ran with prickly bushes bushes cut down, the ro In place of the prickly b

