

Therese A. Puhek-Sandberg  
151 North 63<sup>rd</sup> Street  
Milwaukee, WI 53213

July 11, 2010

Milwaukee City Clerk  
200 East Wells Street, Room 205  
Milwaukee, WI 53202-3567

RE: Therese A. Puhek-Sandberg  
C.I. File No.: 10-S-153

City Clerks Office,

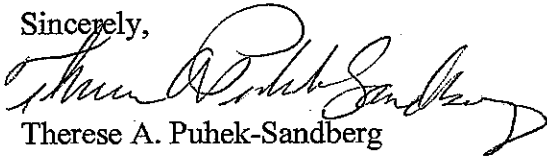
I am requesting an appeal hearing to your letter dated June 21, 2010. My car was damaged on April 13, by a dislodged City of Milwaukee Manhole cover. Your letter stated that my claim was denied.

I feel that my claim should be paid, as the gasket on the manhole cover was defective. Mr. Tom McCoy of Sigma Environmental had inspected the sewer moments before. He noted that the gasket was defective, and that is why the cover was dislodged. Unfortunately, this precipitated an unsecured sewer cover, and the ensuing safety hazard.

I feel that the City of Milwaukee has an obligation to keep its sewer covers intact, to avoid the type of damage that happened to my car and that of Dolores Pillow.

Please let me know when and where my appeal hearing will take place.

Sincerely,

  
Therese A. Puhek-Sandberg

CITY OF MILWAUKEE  
RECEIVED  
2010 JUL 13 PM 3:18  
OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
10 JUL 12 PM 2:12  
RONALD D. LEONHARDT  
CITY CLERK

CITY OF  
2010 JUN 4 10 33 AM  
Therese A. Puhsek-Sandberg  
151 North 63<sup>rd</sup> Street  
Milwaukee, WI 53213  
RONALD D.  
CITY June 4, 2010

City Clerk  
ATTN: CLAIMS  
200 East Wells Street, Room 205  
Milwaukee, WI 53202-3567

Office of the City Clerk:

I would like to make a claim against the City of Milwaukee for damages done to my car when my car hit a dislodged sewer cover.

On Tuesday April 13, 2010, Tom McCoy, along with his associate Steve, of Sigma Environmental, was inspecting sewers. They inspected the sewer in the intersection of 92<sup>nd</sup> and Cold Spring. They replaced the manhole cover, but noted that the gasket was damaged. When they finished, they proceeded north about a block to inspect the next sewer. Tom said that minutes later a female driver stopped to tell them that her car had dislodged the manhole cover in the intersection of 92<sup>nd</sup> and Cold Spring. They immediately packed up their equipment to return to that intersection, to replace the cover.

In the interim, Dolores Pillow, then I, ran over the cover, which was in the street, and not covering the manhole.

It was about 1:15pm, I was driving North on 92<sup>nd</sup> street in the left lane. When I went through the green light at the intersection of Cold Spring and checked for cross traffic. When I looked forward, I saw a dislodged manhole cover, in the road, immediately in front of my car. I was able to avoid it with my front wheels. Unfortunately, I ran over it with my left rear tire. I immediately pulled over to the curb, directly behind Ms. Pillow. Her car had also just hit the same cover, seconds ahead of me.

My tire was ripped, and flat, beyond repair. I started to change my tire when I saw a City of Milwaukee truck pull up to where the manhole cover was. I walked over to talk to the worker. That is when Tom from Sigma pulled up. He explained to the City Worker that he and Steve had just inspected this sewer. He pointed to the gasket and showed that it was bad.

I went back to change my tire and City of Milwaukee Police Officer came by, but when I looked up a moment later he/she had gone. I assume there was no report made by the officer.

When the spare tire was on my car, I tried to drive away, but there were loud dragging and clunking noises. I pulled over again. Tom and Steve from Sigma also stopped again

2010 JUN -7 PM 2:54  
OFFICE OF  
CITY ATTORNEY  
CITY OF MILWAUKEE  
RECEIVED

to see what the trouble was. They also heard the loud noises, as I tried to drive forward. I decided to drive to a side street to park the car out of traffic, and call a tow truck.

The car was towed by Cleveland Auto Repair. Along with the tire being sliced, the wheel rim was damaged, the rear strut was broken, the brake hose cut, along with other damage you will note on the repair bill. I felt it was reasonable for Cleveland Auto to use some refurbished parts in the repair, to keep the costs down.

When the repairs were done, I took the car to F&F Tire World for new rear tires. I went there to get the same type of tires that are on the front of the car, rather than replacing all four tires. Later I went back to Cleveland Auto Repair for a Wheel Alignment.

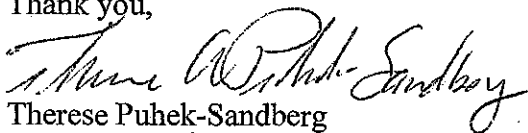
Cleveland Auto Repair	4-16-2010	\$ 909.46
F&F Tire Service	4-17-2010	\$ 248.48
<u>Cleveland Auto Repair</u>	<u>5-20-2010</u>	<u>\$ 79.24</u>
Total repairs		\$1237.18

You can reach Tom McCoy, or his Supervisor - Mark Krueger at  
Sigma Environmental  
1300 West Canal Street  
Milwaukee, WI 53233  
414-643-4200

Dolores Pillow can be reached at 414-218-4053

I feel the City of Milwaukee should pay for damages done to both my car, and Dolores Pillow's car, as the manhole cover gasket was defective. Had the gasket been good, it would have not allowed the cover to be dislodged. The manhole would have remained safely covered and we would not have run over the cover.

Thank you,



Therese Puhek-Sandberg  
151 North 63<sup>rd</sup> Street  
Milwaukee, WI 53213  
414-476-7369  
Terryys711@gmail.com

**Cleveland Auto Repair**

8440 W. Cleveland Ave.

West Allis, WI. 53227

Phone - 414-321-1130 Fax - 414-321-6294

INVOICE

**5486**

Org. Est. # 009786

Your Friendly Neighborhood Repair Shop!

**INVOICE**

Work Completed Date : 04/16/2010

Print Date : 04/16/2010

2002 Chevrolet - Malibu

Sandberg, Mike  
151 N. 63rd  
Milwaukee, WI 53213  
Home 414-476-7369  
Cust ID : 4354

Lic # : 874-RCJ  
Unit # :  
Vin # :  
Hat # :  
Odometer In : 104483  
Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
USED spindle, bearing, trailing and tracking arms xxxx	1.00	160.00	160.00	Check vehicle hit a man hole and cover causing major damage to drivers rear	200.00
USED Rim xxxx	1.00	80.00	80.00	Replaced spindle, bearing, and tracking and trailing arms with used parts. Replaced both rear struts and mounts. Replaced brake hose on left rear. Bleed brake system.	
LR Brake Hose xxxx	1.00	44.18	44.18	TOW	48.00
Rear Strut xxxx	2.00	100.14	200.28	Tow from 92nd and Crawford to Cleveland Auto	
Rear Strut Mount xxxx	2.00	64.18	128.36	NOTES - Still needs atleast 1 tire for rim in car. - Recommend when tires are done a rear wheel alignment is done too.	

[ Technicians : Please Select, Technician ]

Org. Estimate \$909.46 Revisions \$0.00 Current Estimate \$ 909.46 Additional Cost Revised Estimate

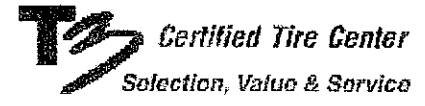
<b>Labor:</b>	<b>\$200.00</b>
<b>Parts:</b>	<b>\$612.82</b>
<b>Sublet:</b>	<b>\$48.00</b>
<b>Sub:</b>	<b>\$860.82</b>
	-----
<b>Tax:</b>	<b>\$48.64</b>
<b>Total:</b>	<b>\$909.46</b>
<b>Bal Due:</b>	<b>\$909.46</b>

[ Payments - ]

<p>Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911</p>	<p><input type="checkbox"/> This vehicle received without face to face customer contact.</p> <p>Shop Representative _____</p>	<p>YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAYBE LESS THAT THE ESTIAMTE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INOICATE YOUR ESTIMATE SELECTION.</p> <p>1. I request an estimate in writing before you begIn repair _____</p> <p>2. Please proceed with repairs, but call me before continuing if the price will exceed \$_____</p> <p>3. I do not want an estimate _____</p> <p>Do you want the replacad parts you are entitled to? <input type="checkbox"/> Yes <input type="checkbox"/> No _____</p> <p>Payment will be made by <input type="checkbox"/> Cash <input type="checkbox"/> Check <input type="checkbox"/> Credit <input type="checkbox"/> Card Charge</p> <p>Call when vehicle is ready <input type="checkbox"/> Yes <input type="checkbox"/> No _____</p>
<p>Having authority to do so I hereby order the above products and services, parts and labor and grant permission to you and/or your employees to operate the vehicle described for the purpose of testing and/or inspection. I agree to pay cash when the work is completed or to pay on other terms satisfactory to you. Until paid in full, the amount owing on this work shall constitute a lien on the motor vehicle. If collection is made by suit or otherwise, I agree to pay storage and collection and reasonable attorney's fees.</p> <p>Customer Sign: _____</p> <p>Date: _____</p>		

# F & F TIRE WORLD

"SERVING YOU SINCE 1973"



18730 U. NATIONAL AVE.

INVOICE #: 074070

WEST ALLIS, WI 53227

PAGE: 1  
 TIME STARTED: 13:09:07  
 TIME CLOSED: 14:21:55

414/331 5009  
 CUSTOMER: MIKE SANDERS  
 151 W 62

MILWAUKEE, WI 53213

HOME: 414.476-7369      VEHICLE: 2002 CHEVROLET MALIBU  
 SALESMAN: DAVID SELBY      LICENSE: 211ENF      MI MILEAGE: 104501  
 ENGINE: 3.1L I4 125

INVOICE DATE: 04/17/10      DUE: 04/17/10

PRODUCT	MEDHONIC	QUANTITY	PRICE	P.E.T.	EXTENSION
P215/60R16 94T BFG TRACTION TA B 671264		2	110.99		221.98
CHECK FEAT					
6% SHOP MATL/SUPPLY SERVICE CHG 0053			13.32		13.32

MERCHANDISE: 235.30  
 SALES TAX: 13.18  
 INVOICE TOTAL: 248.48

ELAN (VISA/MC) 248.48

SEE US FOR ANYTHING UNDER YOUR CAR...SHOCKS, STRUTS, MUFFLER, ALIGNMENTS. DON'T JUST ASK US!!      THANK YOU FOR ALLOWING US TO EARN YOUR BUSINESS!!

**Cleveland Auto Repair**

8440 W. Cleveland Ave.

West Allis, WI. 53227

Phone - 414-321-1130 Fax - 414-321-6294

INVOICE

5794

Org. Est. # 010366

Your Friendly Neighborhood Repair Shop!

Print Date : 05/20/2010

**INVOICE**

2002 Chevrolet - Malibu

Sandberg, Mike  
151 N. 63rd  
Milwaukee, WI 53213  
Home 414-476-7369  
Cust ID : 4354

Lic # : 874-RCJ

Odometer In : 105823

Unit # :

Vin # :

Hat # :

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
				Four wheel alignment Road test vehicle. Check all suspension and steering parts for wear. Check tire pressure and condition. Check riding height. Check alignment of all four wheels. Adjust caster, camber, toe-in, and thrust angle as needed on all four wheels. Center ste	75.00

[ Technicians : Please Select, Technician ]

Org. Estimate \$79.24    Revisions \$0.00    Current Estimate \$ 79.24    Additional Cost    Revised Estimate

<b>Labor:</b>	<b>\$75.00</b>
<b>Parts:</b>	<b>\$0.00</b>
<b>Sublet:</b>	<b>\$0.00</b>
<b>Sub:</b>	<b>\$75.00</b>
<b>Tax:</b>	<b>\$4.24</b>
<b>Total:</b>	<b>\$79.24</b>
<b>Bal Due:</b>	<b>\$0.00</b>

[ Payments - MasterCard - \$79.24 ]

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911

This vehicle received without face to face customer contact.

Shop Representative

Having authority to do so I hereby order the above products and services, parts and labor and grant permission to you and/or your employees to operate the vehicle described for the purpose of testing and/or inspection. I agree to pay cash when the work is completed or to pay on other terms satisfactory to you. Until paid in full, the amount owing on this work shall constitute a lien on the motor vehicle. If collection is made by suit or otherwise, I agree to pay storage and collection and reasonable attorney's fees.

Customer Sign: \_\_\_\_\_  
Date: \_\_\_\_\_

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAYBE LESS THAT THE ESTIAMTE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

- I request an estimate in writing before you begin repair
- Please proceed with repairs, but call me before continuing if the price will exceed \$ \_\_\_\_\_
- I do not want an estimate \_\_\_\_\_

Do you want the replaced parts you are entitled to?  Yes  No

Payment will be made by  Cash  Check  Credit  Card Charge  
Call when vehicle is ready  Yes  No