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August 28, 2018

Teresa McClung
9062 N. Joyce Avenue
Milwaukee, WI 53224-1816

RE: C.I. File No. 1029-2018-856
Communication from Teresa McClung

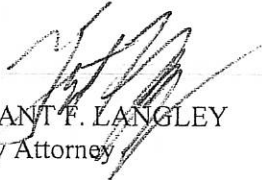
Dear Ms. McClung:

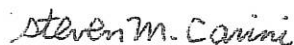
We have received your deductible claim in the amount of \$500.00 from a loss on March 17, 2018.

The Infrastructure Services Division (ISD) reviewed their records and those of the DPW Call Center relative to this incident. They found that on March 16, 2018 the Call Center received a call regarding a pothole at 3000 West Fond du Lac Avenue. The ISD patched this site on March 19, 2018. The ISD followed proper procedure and was acting within the City's discretion. The City was not negligent. As such, it cannot accept liability. Therefore, we are denying your deductible claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,


GRANT F. LANGLEY
City Attorney


STEVEN M. CARINI

STEVEN M. CARINI
Investigator Adjuster

SMC:mal

c: Samir Amin (Infrastructure)

1029-2018-856:252075

Mailed
8-30-18

