



HOLY CATHEDRAL CHURCH OF GOD IN CHRIST, INC

# Word of Hope Ministries, Inc.

2677 North 40th Street Milwaukee, WI 53210  
Phone: (414) 447-1965 Fax: (414) 874-2820 Website: [www.holycathedral.org](http://www.holycathedral.org)

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January 2007

## Word of Hope Ministries, Inc. Executive Summary 2005-2006

This narrative is only a brief summary of the accomplishments of Word of Hope Ministries, Inc. Word of Hope Ministries, Inc. is committed to helping persons in need. Word of Hope's mission statement and organizational information, along with a list of the services we provide are attached. Word of Hope Ministries, Inc provides services and programs that encourage self-sufficiency and economic development opportunities for individuals and families in the Milwaukee community.

In 2005 WOHM placed 154 individuals in jobs. 56 of these jobs met CDBG requirements relative to wages earned in targeted zip codes. 484 individuals received soft skills training and 350 resumes were developed. 13 individuals graduated from our Technology Program.

In 2006, although all stats are not finalized, 29 individuals were employed that met CDBG requirements. Preliminary figures indicate that 2006 will have exceeded 2005 figures for employment, training, soft skills and other services.

Word of Hope Ministries, Inc. was able to continue serving the ex-offender population through a three year READY4WORK INITIATIVE (R4W) grant from the Department of Labor and the Anne E Casey Foundation. This Initiative continued through August 2006. Through the READY4WORK Initiative 315 ex-offenders were employed in meaningful work.

Also in 2006, Word of Hope Ministries, Inc. received another grant to continue serving the ex-offender population from the Department of Labor. The Prisoner Re-entry Initiative (PRI) to date has placed 63 ex-offenders in jobs.

Since 1996, more than 14,000 community residents have been served by a team of professional paid staff and volunteers with specific credentials and areas of expertise. Word of Hope Ministries', Inc. long standing presence in the community helps to establish strong and lasting relationships with individuals, families and employers.

Sincerely,

C.H. McClelland  
Founder and President of  
Word of Hope Ministries



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**Word Of Hope Ministries, Inc.**

2677 N 40<sup>th</sup> St • Milwaukee, WI 53210 • Phone: 414-447-1965 • Fax: 414-874-2820

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**Word Of Hope Mission Statement**

Word of Hope, Inc. will provide an array of services that support the physical and spiritual needs of individuals and families in the community. We believe that Jesus Christ provided the perfect model for holistic ministries and it is by his example that we choose to model this ministry.

**Word Of Hope Overview**

Word of Hope Ministries, Inc. provides services and programs that encourage self-sufficiency and economic development opportunities for individuals and families in the Milwaukee community. Programs and services are outcome-based, and are offered in a manner which includes: thorough assessments, case management follow-up, and mentoring. The goals of Word of Hope are consistent with it's mission to build stronger individuals and communities through comprehensive educational, vocational, and innovative programming that meets specific needs of the individuals seeking our services.

**Organizational Information**

A faith-based community ministry now in its 9th year of operation, Word of Hope provides a range of services in our resource and technology centers that are designed to encourage personal development and responsibility, and to help empower individuals and families to be productive and self-sufficient. Our programs include:

- ***Social Services*** – *assessment and counseling to address the human service needs of individuals and families; the goal is to avoid crisis situations through intervention and education.*
- ***ATODA Counseling*** – *state certified counselors whose sole purpose is to assist individuals to live their lives free from alcohol and drug dependency.*
- ***Health Care*** – *licensed medical practitioners screen for high blood pressure, diabetes, high cholesterol, glaucoma, and cancer; treatment referrals to medical providers are made when appropriate. We are partnered with the Medical College of Wisconsin.*
- ***Employment Services*** – *assist individuals with development or improvement of their work readiness skills by providing vocational and educational training; job development, job placement, and job retention support services.*
- ***Mentoring*** – *group and one-to-one coaching to (1) foster the development of positive attitudes and behaviors (2) improve or establish positive support networks within families and the community; and (3) learn to develop and utilize those life skills that will help build self-esteem and promote self-sufficiency.*
- ***Technology*** – *GED preparation, computer literacy lab; computer software courses including Word, Excel, PowerPoint, Access; Children's Academic Enrichment courses emphasize reading, math, and science.*

- ***Prisoner Re-entry Initiative*** – provides re-entry support services to former inmates, ages 18 and up, who have been released within the past 180 days, or are currently in pre-release centers. Service plan includes intensive case management, educational and vocational training; job placement, retention support services, and ATODA counseling when appropriate.

#### **Accomplishments**

Since 1996, more than 14,000 community residents have been served by a team of professional paid staff and volunteers with specific credentials and areas of expertise. We have helped them with health screenings and referrals, and substance abuse treatment; to learn new skills; become gainfully employed; combat illiteracy and overcome educational deficiencies through enrollment in the Academic Enrichment Program, which fosters proficiency in learning and self-confidence; and we have also provided individual and family counseling to help them maintain and strengthen family bonds.

Word of Hope's long standing presence in the community helps to establish strong and lasting relationships with individuals and families who come seeking our services.



# WORD OF HOPE MINISTRIES

## Family Resource Center

*Established in 1996*

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Because the government is becoming increasingly limited in providing various services the church is becoming more of a resource for the needs of the community. Word of Hope Ministries is committed to helping persons in need.



Dr. C. H. McClelland  
Founder and President of  
Word of Hope Ministries

### Employment Services

- Work readiness training
- Resume workshops
- Interviewing skills
- Job placement

*Celebrating  
10 YEARS  
of  
Community  
Service*

Word of Hope  
has served more than  
18,000 people

### 2005 Outcomes

- 154 Job Placements
- 350 Resumes
- 484 Soft Skill Training
- 45 Children Tutored
- 203 Course Certificates
- 13 Technology Graduates
- 178 Diabetic Screenings
- 230 Blood Pressure Screenings

### Social Services

- Assessment
- Counseling
- Housing Referrals
- Mentoring: *Coaching to foster positive attitudes and behaviors*

### PRI (Prisoner Re-entry Initiative)

A faith-based initiative funded by the U.S. Department of Labor that provides Specialized Skilled training, job placement, mentoring, & career focused counseling for ex-prisoners 18 and older, whom have been released within 180 days.

### ATODA

*(alcohol, tobacco & other drug abuse)*

- Counseling
- Support Groups
- Intervention & Prevention Program

### Computer Technology Center

- Basic PC skills,
- MS Word
- Excel
- PowerPoint
- Access
- GED Prep
- Children's Academic Enrichment



### Health Care

- Blood Pressure Screening
- Diabetic Screening
- Glaucoma Screening
- Health Care Referrals

# Are You

# Ready to Work...?

# PRI



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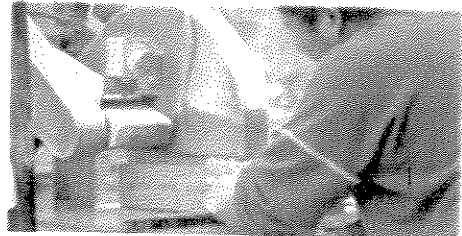
*PRI* can help you find a job and can also provide you with Specialized Skilled Training and career planning.

***PRI* Services Include:**

- ▶ Assessment to determine strengths and interests
- ▶ Job placement, Specialized skilled/educational training.
- ▶ Mentoring
- ▶ Transportation, housing assistance referrals
- ▶ Other support services.

***Eligibility Guidelines:***

- ▶ Ex-felony offender, male or female, age 18 or older
- ▶ released within the past 180 days
- ▶ unemployed or underemployed
- ▶ Offenses must be nonviolent/nonsexual in nature



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***PLEASE CALL:***

***PRI*** (*Prisoner Re-entry Initiative*)

**414-447-1965**

*or stop in at:*

**2677 N. 40<sup>TH</sup> STREET**

*A Faith-Based Initiative of  
Word of Hope Ministries, Inc.  
Funded by the U.S. Department of Labor*

Franks Woods  
PRI

Success story.

While in jail Frank attended Church and Bible study. After 11 months in jail Frank was released on 1/31/06. Frank completed his Soft Skills training and was enrolled in PRI on 2/27/06. Frank received a job on 3/14/06 at Apparel Design making T-Shirts. On 3/16/06 Frank married his children's mother and they began to live together as a family that day. Frank works 10 hour days Monday thru Thursday and has three day weekends to be with his family. Frank told me today that he is thankful to God for all that He is doing in his life. Frank continues to attend Church and Bible studies too.

# WORD OF HOPE MINISTRIES



## MENTORING

Success  
Stories

Willie Benson  
Mentoring

Having a mentor has really meant a lot to me and has really affected my life in such a tremendous way. I say that because my mentor (Mr. Martego) sees things that I refuse to visualize myself. He has truly been there for me showing nothing less than 100%.

Sometimes I face challenges in life that I feel are way too much for me to deal with, but now I know that I don't have to deal with them alone. I know that there is someone there who I can call, someone who will listen to me, talk to me, and most of all, someone who will help me to overcome that challenge and feel a whole lot better afterwards.

To me, sometimes situations in life can be very complicated and sometimes we are all faced with adversities and when others come to me with one of life many problems, I find it easy for me to be there for them with support, understanding, and good advice. Yet I find it difficult to be there for myself with that same support, understanding, and good advice. That's where my mentor comes in. He helps me to see my glass as half full, rather than half empty. He helps me to look at the big picture of things and that's why having a mentor has affected my life in such a tremendous way. It is because of him I am becoming the man who I want to be and not who I use to be.

I feel that it is important for all of us to have someone in our lives like that; because many of us grow up in life not having that kind of person in our corner. Now I know, from experience, that having someone there can be seen as a gift more than anything. Knowing you're not alone is a great feeling. Sometimes a small conversation with someone can have a big effect on where we are headed and where we go in life. That's why I would like to take this time to thank my mentor, Mr. Martego, because of you and your support I am doing the things I should do and not the thing I want to when faced with one of life's problems. You're that special voice to me.

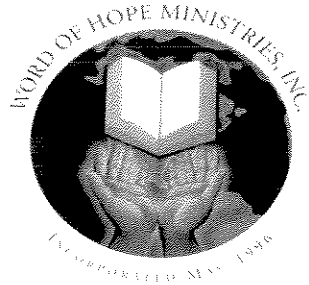
Thank you.

Sincerely,

Willie Benson



# WORD OF HOPE MINISTRIES



## Family Technology Resource Center



Success  
Stories

## ***Word Of Hope Lives Up To Its Name!***

*Billie Harmon*

*11-17-05*

First of all I would like to give thanks to God for being good to me, I would also like to thank the Founder and President of Word of Hope Resource Center. I really thank God for them.

My Journey began in 2000 when I began taking their computer class. I came to know of Word of Hope through my niece who was taking some computer classes there. She mention that they offered the best computer classes. Pat Davis was another reason why she said the program was the best. When I went to Word of Hope to fill out the application to sign up for computer class I met the most wonderful people I have ever met. From the time you enter the door to the time you leave you get the warmest feeling of caring people all around you.

I've truly been blessed by taking computer classes at Word of Hope. I started class in the fall of 2000 and graduated in 2001. I applied for a job at H&R Block and because of the skills I had obtained at Word of Hope I was hired.

They started another class that would further your skills in computers so I decided to attend the second class in which I graduated. On my job at St. Joseph Hospital they were hiring for a Health Unit Coordinator so I applied. Once again the skills I had obtained at Word of Hope had landed me a promotion. Then in January 2003, I just can't believe it, I was promoted to Unit Secretary at St. Joseph Hospital where my skills that I obtained at Word of Hope paid off again.

As of today, I am still employed at St Joseph Hospital and I continue to grow, in many areas of my life thanks to people like the Word of Hope staff. I thank Sheilah Elam for never allowing me to give up, for believing in me and always encouraging me. The Technology staff worked hard to make sure the students were successful in reaching their goals.

Thank you Word of Hope. Oh! What a blessing Word of Hope has been to me.

April 22, 2005

## **THIS IS MY TESTIMONY**

I attended a 16 week computer course at Word of Hope. I learned multiple skills that consisted of: hands on office experience, computer skills. Micro Soft Word, Access, Excel, keyboarding. I learned how to present myself at interviews, how to dress, how to do a resume, how to sell my skills and experience, and how to speak. Through the Word of Hope program, my self esteem was built up. I regained self confidence in who I am and who I am to become. I decided to attend spiritual services which were offered at lunch where attendance was by choice.

In October 2003, I spoke to Pat Davis and confided in her issues I was going through. She referred me to ATODA for my drug addition habit. I attended ATODA and even though I have already graduated, I still continue to attend the classes because it helps me stay spiritual and I give my testimony as encouragement to new clients and as the Spirit moves me. Amen. Graduation will be held in the near future when there are other participants who are ready to graduate with me. Word of Hope social services assisted me in receiving furniture and other items for my new house. I thank God how he used the computer courses offered through W2 to ready me to the path of employment. I also thank him for ATODA because I have been delivered from crack cocaine as well as had instilled in me spiritual growth and a relationship with my Spirit Man.

I would like to give a word of encouragement to everyone going through similar situations such as mine. That word is not give up on who you are or what your goals are because of how a situation is, because things are not really as bad as they appear to be. As the Word of God says, "Be strong and let your heart take courage, all you who wait for and hope for and expect the Lord." Psalm 31:24. "The Lord is my Light and my Salvation-whom shall I fear or dread? The Lord is the refuge and stronghold of my life of whom shall I fear?" Psalm 27:1 Also Psalm 73:26 "My flesh and my heart fail; But God is the strength of my heart and my portion forever." In Jesus name. Amen. With that being said, I encourage you to press on for that which does not kill you, only comes to strengthen you. Acknowledge God in all your ways. God bless you!



## WORD OF HOPE MINISTRIES, INC.

### FAMILY TECHNOLOGY RESOURCE CENTER

#### **WHAT IS A FAMILY TECHNOLOGY RESOURCE CENTER?**

The Family Technology Resource Centers (FTRC's) are an initiative of Governor Tommy Thompson to bring state-of-art computers and multi-media computer training software into neighborhood schools, churches and community centers in Milwaukee. Through this initiative, convenient access to technology and technology training is provided to people having little or no access today.

#### **WHO NEEDS FTRC'S?**

It is well known that technology-related skills will be increasingly important for people competing for jobs in the labor market of the 21<sup>st</sup> Century. FTRC's are intended to support family learning and parental involvement, which has always been the cornerstone for educational success. It has been nationally documented that minorities lag far behind in acquisition of computer/technology skills. FTRC's are designed to be beneficial to minorities in their personal, business or professional responsibilities. FTRC participants who successfully complete the software curriculum with a score of 80 or higher will receive Continuing Education Credits from the University of Wisconsin Extension-Milwaukee.

#### **WHERE ARE THE FTRC'S?**

The Wisconsin Initiative began in three Milwaukee locations: Andrew S. Douglas academy, South Division High School (now Walker Middle School), and Word of Hope Ministries at Holy Cathedral Church. In response to a variety of needs, Holy Cathedral opened the Word of Hope Family Resource Center on May 5, 1996. The Center's mission is to provide supportive services to enhance individual and family development in the areas of Social Services, Job Readiness and Placement, Health Care, and Alcohol, Tobacco and Other Drug Abuse (ATODA) Counseling. The Family Technology Resource Center enhances Word of Hope's mission and helps to strengthen its programs by providing growth and expansion of its existing services.

#### **WORD OF HOPE'S FTRC TODAY**

2002 will mark the fourth year of our FTRC operation. As of 06/05/01 we replaced our ITC Computer Training software with KnowledgeBank software. FTRC was expanded to offer a Children's Academic Enrichment, G.E.D. /H.S.E.D. Lab, utilizing Compass Learning software. As a result, we have expanded our FTRC from ten (10) computers to twenty-six (26) computers.

#### **WHEN IS THE FTRC OPEN?**

Word of Hope Ministries FTRC opened April 20, 1998. Our hours of operation are on Monday – Saturday from 10:00 a.m. to 12:00 Noon, Monday – Thursday from 1:00 p.m. – 3:00 p.m. and Monday – Wednesday evenings from 5:30 p.m. until 7:30 p.m.

#### **HOW TO ENROLL?**

Applications are available at the Family Technology Resource Center. Applications may be completed on site, faxed (447-1964), mailed or dropped off at the FTRC (Holy Cathedral C.O.G.I.C. at 2677 North 40<sup>th</sup> Street, Milwaukee, WI 53210. If you have any questions please contact Catrina Rhodes for Personal Computer Skills Training and Sheila Elam for G.E.D. /H.S.E.D. and Children's Academic Enrichment Programs at 447-0138.