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August 1, 2007

Carol Garson
4333 South 50th Street
Greenfield, WI 53220-3602

RE: Carol Garson
C.I. File No: 07-S-223

Dear Ms. Garson:

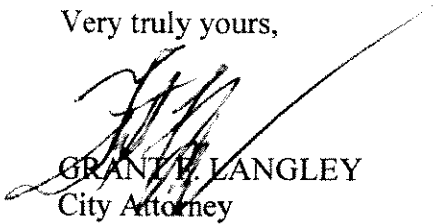
We have received your claim in the amount of \$69.63, relating to damage to your vehicle when it struck a pothole along northbound South 60th Street between West Forest Home Avenue and West Morgan Avenue on June 9, 2007.

Our investigation reveals the Infrastructure Services Division-Field Operations (ISD) reviewed their records and the records of the DPW Call Center for the period June 9, 2006 to June 30, 2007. The ISD records reflected they conducted asphalt patching operations on six occasions in this area and time frame. The DPW Call Center received seven complaints for this time period. The records noted you contacted the Call Center on June 11, 2007 regarding a pothole at 3530 South 60th Street. The ISD patched this location on June 13, 2007. The other complaints were handled by the patching operations noted above. The ISD did not have knowledge of this hazard at this location prior to June 9, 2007. When the ISD is notified of a hazard in the roadway they will send a crew to investigate and/or patch the hazard. Prior to this, the City had no notice of this hazard in the roadway and because of this lack of notice; the City would not be liable. Therefore, we are denying your claim.

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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT W. LANGLEY
City Attorney



ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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