

RECEIVED  
OFFICE OF CITY ATTORNEY

MAY 22 2019

4:15 A.M./P.M.

CITY OF MILWAUKEE

2019 MAY 21 P 3:50

CITY CLERK'S OFFICE

To whom it may concern:

In regards to C.I File No. 1029-2019-692

I am writing today to request a hearing in regards to a claim for damages which was filed with your office arising from an incident which occurred on March 14th, 2019.

I have included in this written request for a hearing a copy of the original postmarked envelope which had an enclosed letter of denial. I have also included the letter itself for your reference.

I await your reply,

Aaron M Hoernke  
1328 Waugoo Ave.  
Oshkosh, WI 54901  
920-203-1892

**CITY OF MILWAUKEE**  
Office of the City Attorney  
OFFICE OF THE CITY ATTORNEY

800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

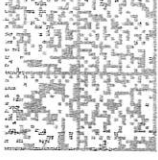


Aaron M. Hoernke  
1328 Waugoo Avenue  
Oshkosh, WI 54901

DZE-SSB 54901



PRESORTED  
FIRST CLASS

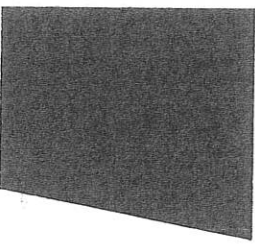


U.S. POSTAGE PITNEY BOWES  
ZIP 53005 \$000.38<sup>3</sup>  
02 4W  
0000337158 MAY 06 2019

From: Arnon Hoernke

1328 Waugod Ave CITY OF MILWAUKEE  
OSHKOSH, WI 54901

2019 MAY 21 P 3:50



RECEIVED  
OFFICE OF CITY ATTORNEY

MAY 22 2019

4:55 A.M./P.M.

Ready Post®

Document Mailletter 1000 ST

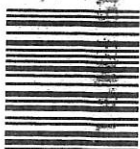
FOR THE SEPARATION

MILWAUKEE WI 530

17 MAY 2019

UNITED STATES POSTAL SERVICE

1000



53202

U.S. POSTAGE PAID  
FOR LETTER MAIL  
53080  
MAY 17 '19  
SAUKVILLE, WI  
AMOUNT

\$0.55  
R2305K1 40649-10

To: Milwaukee City Clerk

300 East Wells St. Room 205

Milwaukee, WI 53202



APR 2 - 2019

To whom it may concern:

My name is Aaron Hoernke, resident of Wisconsin residing at the address of 1328 Waugoo Ave. Oshkosh, WI 54901. I am writing in to submit documentation for reimbursement of damages and out of pocket expenses of **\$1176.70** that occurred on the night of Thursday, March 14th, 2019 after having a run-in with a family of potholes on W. Locust St. (11:55 A.M./P.M.)

Incident information: While traveling westbound on W. Locust St. on the night of March 14th, 2019 at approximately 8:50 PM, I encountered a large group of potholes between N. 5th St. and Vel R. Phillips Ave. that blew my front left tire and damaged the rim to my vehicle. My vehicle is not equipped with a spare tire, so I did need to get a tow to the nearest BMW dealership. The tow was free through my AMEX Credit Card benefit. With the time being after regular business hours, I was unable to have service rectify the situation the same day. I was then required to get a hotel room for the night as I was over an hour and a half from home with no transportation until I could get at least the tire fixed the next morning.

Attached you will find the following documents:

- Paid service invoice for the tire : **\$395.39**
- Paid hotel invoice from Residence Inn : **\$120.02**
- Paid Uber invoices from my ride back and forth from the dealership: **\$6.37 & \$9.48**
- Two estimates for the front left rim : **\$645.44 & \$689.43**
- Pictures of damage and potholes/location

Please let me know if any additional information is needed to complete this claim. I can be reached at any of the following below.

Thank you,

Aaron M Hoernke  
1328 Waugoo Ave. Oshkosh, WI 54901  
(920) 203-1892  
[ahoernke@thegmdealer.com](mailto:ahoernke@thegmdealer.com)

CITY OF MILWAUKEE  
2019 APR - 1 P 1:21  
CITY CLERK'S OFFICE



CUSTOMER #: 269048

222895

**UMANSKY**

MOTOR CARS

\*INVOICE\*

**BMW of Milwaukee North**

5990 N. Green Bay Avenue  
Milwaukee, Wisconsin 53209-3810  
Phone (414) 290-4200 Fax (414) 290-1613  
www.umanskymotorcars.com  
www.bmwofmilwaukeeorth.com

AARON HOERNKE  
1328 WAUGOO AVE  
OSHKOSH, WI 54901  
AHOERNKE@EVSAUTO.COM

PAGE 1

HOME: CONT: 920-203-1892  
BUS: CELL: 920-203-1892

SERVICE ADVISOR: 1925 ROB WILLIAMS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAGGED	
BLK	11	BMW 535XI	WBAFU7C54BC876213		143550/143551	HOERNK	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN11 DD		01JAN2014	09:00 15MAR19		145.00	CASH	15MAR19
R.O. OPENED	DATE OFFERED BACK	OPTIONS: ENG:3.0_Liter					
06:59 15MAR19	09:37 15MAR19						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES THE FRONT LEFT TIRE IS FLAT. PLEASE CHECK AND ADVISE

G1TIRE MOUNT & BALANCE 1 TIRE

1994 CBR

25.00 25.00

1 36-11-2-454-036 PIRELLI CINTURATO P7 A/S

MOE:369041

343.53 343.53 343.53

1 BALALUM WEIGHT

2.50 2.50 2.50

1 DISPOSAL RECYCLE

2.00 2.00 2.00

PARTS: 348.03 LABOR: 25.00 OTHER: 0.00 TOTAL LINE A: 373.03

143551 TIRE WAS PINCHED BY RIM AND WILL NOT HOLD AIR CAR SHOWED THAT VEHICLE SERVICE AND REAR BRAKE PAD SERVICE DUE. ALSO WHEN YOU REVERSE THE PROX SENSORS ALARM OUT WITHOUT BEING CLOSE TO ANYTHING. THERE IS NOTHING BLOCKING THE SENSORS MAY BE FAULTY. TIRE IS A P7 245/40 R19 98V RSC REPLACED TIRE. TOPPED OFF FLUIDS RESET TIRE PRESSURE AND TPM.

\*\*\*\*\*

ENVIRONMENTAL WASTE DISPOSAL AND SHOP SUPPLIES

1.38

RECEIVED  
OFFICE OF CITY ATTORNEY

APR 2 - 2019

11:55 AM P.M.

BMW OF MILWAUKEE NORTH  
5990 N GREENBAY AVE  
MILWAUKEE, WI 53209  
414/290-4200

SALE

MID: 070004826871  
TID: 001  
Batch #: 074001  
03/15/19  
Invoice #: 5  
APPR CODE 809730  
AMEX \*\*\*\*\*1008  
REF#: 00000006  
RRN: 918130845  
09:38:37  
Chip  
\*\*/\*\*

AMOUNT \$395.39

APPROVED

AMERICAN EXPRESS  
AID: A000000025010801  
TVR: 00 00 00 80 00  
TSL: F8 00

Thank You  
Please Come Again

CUSTOMER COPY

Thank you for allowing us to service your vehicle!

For Appointments, please call:  
(414) 290-4200

Service Hours:

Monday - Friday 7:00am - 5:30pm

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	25.00
PARTS AMOUNT	348.03
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
ENVIRONMENTAL/SUPPLIES	1.38
TOTAL CHARGES	374.41
LESS INS./DISC./COUPON	0.00
SALES TAX	20.98
PLEASE PAY THIS AMOUNT	395.39

CUSTOMER SIGNATURE

Note: There will be a \$25.00 fee for all returned checks.

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

# Residence INN<sup>®</sup>

BY MARRIOTT

Residence Inn<sup>®</sup>  
 7003 N. Port Washington R, Glendale, WI 53217 P 414.446.4295  
 Marriott.com/MKENG

RECEIVED  
 OFFICE OF CITY ATTORNEY

APR 2 - 2019

11:57 A.M./P.M.

Aaron/Mr Hoernke  
 1328 Waugoo Ave  
 Oshkosh WI 54901-5325  
 Other Business

Room: 418  
 Room Type: STDO  
 Number of Guests: 1  
 Rate: \$99.00

Clerk: JRR

Arrive: 14Mar19      Time: 10:05PM      Depart: 15Mar19      Time: 11:21AM      Folio Number: 64988

DATE	DESCRIPTION	CHARGES	CREDITS
14Mar19	Market Frozen Food	5.75	
14Mar19	Sales Tax	0.32	
14Mar19	Room Charge	99.00	
14Mar19	State Tax	5.54	
14Mar19	City Tax	6.93	
14Mar19	Expo Tax	2.48	
15Mar19	Master Card		120.02

Card #: MCXXXXXXXXXXXX3330/XXXX  
 Amount: 120.02 Auth: 06587B Signature on File  
 This card was electronically swiped on 14Mar19

**BALANCE: 0.00**

**Marriott Bonvoy Account # XXXXX0842.** Your Marriott Bonvoy points/miles earned on your eligible earnings will be credited to your account. Check your Marriott Bonvoy account statement or your online statement for updated activity.

See our "Privacy & Cookie Statement" on Marriott.com.

Operated under license from Marriott International, Inc. or one of its affiliates.

To plan your next stay, visit ResidenceInn.com.

# ESTIMATE

International Mercedes-Benz / Maserati /  
BMW Service

2400 S 10th Street  
West Allis, WI 53227  
414.543.3000

[RVALDEZ@IAMILWAUKEE.COM](mailto:RVALDEZ@IAMILWAUKEE.COM)

OUR WORK ORDER NO.

DATE March 28, 2019

Claim #

THE DATE FOR DROP OFF = 3/13/2019

RE:

ARRON ,HOERNKE

SERVICE CONSULTANT	YR/MAKE/MODEL	VIN	IN-SERVICE
raymond, valdez	2011/535I XDRIVE	WBAFU7C54BC876213	

QUANTITY	DESCRIPTION	PARTS PRICE	LABOR PRICE
lines:			
	FRONT LEFT RIM AND VALVE		607.87
#A	INSTALL ALL WITH MOUNT AND BALANCE TIRE TO RIM		\$150.00
#B	IF RIM IS THE SAME FROM FACTORY PRICE IS MATCHING		
	will need to order all parts for vehicle (7-10 days)		
	dealer hourly rate is \$150.00 per hr		
Estimate prepared by	DISPOSAL FEE		30.00

This is an estimate on the service(s) &/or repair(s) named, subject to the conditions noted below.  
This is an estimate based on our inspection &/or diagnosis. Additional service or repairs may be found to be needed during disassembly &/or after service/repair above is performed. We will contact you with a supplemental quote should this be the case.

To accept this estimate, sign here and return: \_\_\_\_\_

SUBTOTAL	\$652.87
SALES TAX	
TOTAL	\$689.43

WE VALUE YOUR TIME & APPRECIATE YOUR BUSINESS!



Bergstrom Enterprise Motorcars  
 3002 Victory Lane  
 Appleton, WI 54913  
 (920) 749-2020  
 Fax: (920) 749-2030  
 www.bergstromauto.com

RETURN/REFUND POLICY: ALL RETURNED ITEMS MUST BE IN THE ORIGINAL UNOPENED BOX OR CONTAINER, MUST BE ACCOMPANIED BY THIS INVOICE AND ARE SUBJECT TO A 20% RESTOCKING CHARGE. PLEASE NOTE THAT THE DEALERSHIP WILL NOT ACCEPT RETURNS OR MAKE REFUNDS AFTER 30 DAYS. NO REFUNDS OR RETURNS ON SPECIAL ORDER PARTS OR ELECTRICAL PARTS.

DATE ENTERED 26 MAR 19	YOUR ORDER NO.	DATE SHIPPED 26 MAR 19	INVOICE DATE	INVOICE NUMBER Q67970	11:39:44
---------------------------	----------------	---------------------------	--------------	--------------------------	----------

S O L D T O      ACCOUNT NO. 67214      S H I P T O      PAGE 1 OF 1

AARON HOERNKE  
 1328 WAUGOO AVE  
 OSHKOSH, WI 54901-5325

SHIP VIA			SLSM.	B/L NO.	TERMS	F.O.B.			
			2605	(920)203-1892	CASH	APPLETON, WI			
ORD	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT		
1	1	0	36-11-6-790-178	SP-OR LIGHT	765.90	555.00	555.00	0	
1	1	0	36-14-6-792-830	BM31 SCREW	34.84	23.70	23.70	0	
1	1	0	WW	SHOP WHEEL	6.00	6.00	6.00	0	
1	1	0	LABOR	MOUNT	30.00	30.00	30.00	0	
**** I N V O I C E    Q U O T E -					DO NOT	PAY	****		
DISCLAIMER OF WARRANTY: ALL PARTS AND ACCESSORIES ARE SOLD BY THE DEALERSHIP AS-IS. ANY WARRANTIES ON THE PARTS OR PRODUCTS DESCRIBED ABOVE ARE THOSE OF THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS OR PRODUCTS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SAME. THE DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PARTS OR PRODUCTS. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. THIS DISCLAIMER IN NO WAY AFFECTS THE PROVISIONS OF ANY MANUFACTURER OR DISTRIBUTOR WARRANTIES.							PARTS		614.70
							SUBLET		
							FREIGHT		0.00
							SALES TAX		30.74
							TOTAL		\$645.44

*Thank You for Your Business!*

DealerCAP 2014 CDK Global, LLC (05/14)      GUEST COPY      RECEIVED BY      OFFICE COPY      \$645.44

# Bergstrom Enterprise Motorcars X

3002 Victory Lane  
 Appleton, WI 54913  
 (920) 749-2020  
 Fax: (920) 749-2030  
 www.bergstromauto.com

RETURN/REFUND POLICY: ALL RETURNED ITEMS MUST BE IN THE ORIGINAL UNOPENED BOX OR CONTAINER, MUST BE ACCOMPANIED BY THIS INVOICE AND ARE SUBJECT TO A 20% RESTOCKING CHARGE. PLEASE NOTE THAT THE DEALERSHIP WILL NOT ACCEPT RETURNS OR MAKE REFUNDS AFTER 30 DAYS. NO REFUNDS OR RETURNS ON SPECIAL ORDER PARTS OR ELECTRICAL PARTS.

DATE ENTERED 26 MAR 19	YOUR ORDER NO.	DATE SHIPPED 26 MAR 19	INVOICE DATE	INVOICE NUMBER Q67970	11:39:44
---------------------------	----------------	---------------------------	--------------	--------------------------	----------

S O L D T O      ACCOUNT NO. 67214      S H I P T O      PAGE 1 OF 1

AARON HOERNKE  
 1328 WAUGOO AVE  
 OSHKOSH, WI 54901-5325

RECEIVED  
 OFFICE OF CITY ATTORNEY

SHIP VIA			SLSM.	B/L NO.	TERMS	F.O.B.			
			2605	(920)203-1892	CASH	APPLETON, WI			
ORD	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT		
1	1	0	36-11-6-790-178	SP-OR LIGHT	765.90	555.00	555.00	0	
1	1	0	36-14-6-792-830	BM31 SCREW	34.84	23.70	23.70	0	
1	1	0	WW	SHOP WHEEL	6.00	6.00	6.00	0	
1	1	0	LABOR	MOUNT	30.00	30.00	30.00	0	
**** I N V O I C E    Q U O T E -					DO NOT	PAY	****		
DISCLAIMER OF WARRANTY: ALL PARTS AND ACCESSORIES ARE SOLD BY THE DEALERSHIP AS-IS. ANY WARRANTIES ON THE PARTS OR PRODUCTS DESCRIBED ABOVE ARE THOSE OF THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS OR PRODUCTS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SAME. THE DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PARTS OR PRODUCTS. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. THIS DISCLAIMER IN NO WAY AFFECTS THE PROVISIONS OF ANY MANUFACTURER OR DISTRIBUTOR WARRANTIES.							PARTS		614.70
							SUBLET		
							FREIGHT		0.00
							SALES TAX		30.74
							TOTAL		\$645.44

APR 2 - 2019

11:58 AM P.M. 0



Aaron Hoernke <sinzkeylogo@gmail.com>

### Your Thursday evening trip with Uber

Uber Receipts <uber.us@uber.com>  
To: sinzkeylogo@gmail.com

Thu, Mar 14, 2019 at 10:00 PM

# Uber

Total: \$6.37  
Thu, Mar 14, 2019

## Thanks for riding, Aaron

We hope you enjoyed your ride this evening.



# Total

# \$6.37

👉 You earned 12 points on this trip

Trip Fare \$4.22

Subtotal \$4.22

Tolls, Surcharges, and Fees ⓘ \$2.15

Amount Charged

Credits [Switch](#) \$0.73

●●●● 1008 [Switch](#) \$5.64

[Visit the trip page](#) for more information, including invoices (where available)

[Download PDF](#)

Download link expires 4/14/19

You rode with Mary



4.87 ★ Rating

Top Driver Compliment

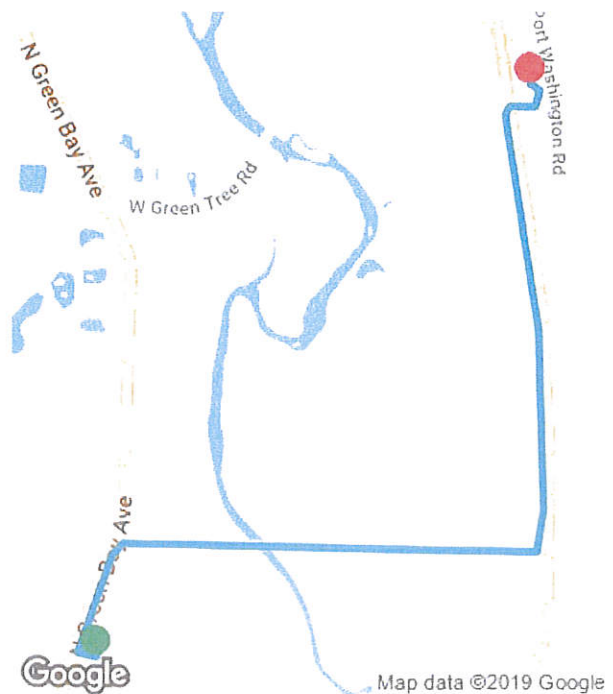
"Great Conversation"

How was your ride?

RATE OR TIP

2.50 mi | 6 min

- 09:54pm  
5990 N Green Bay Ave,  
Glendale, WI
- 10:00pm  
7003 N Port Washington Rd,  
Glendale, WI







Aaron Hoernke <sinzkeylogo@gmail.com>

**Your ride with Asaad on March 15**

1 message

**Lyft Ride Receipt** <no-reply@lyftmail.com>

Fri, Mar 15, 2019 at 9:43 AM

To: sinzkeylogo@gmail.com



Thanks for riding with Asaad!

March 15, 2019 at 9:34 AM

**Ride Details**

Lyft fare (2.94mi, 7m 38s)	\$7.48
Tip	\$2.00
<hr/>	
Apple Pay (American Express)	<b>\$9.48</b>

Gmail - Your ride with Asaad on March 15



- Pickup 9:34 AM  
7083 N Port Washington Ave, Glendale, WI
- Drop-off 9:42 AM  
1821 W Florist Ave, Glendale, WI

This and every ride is carbon neutral



[Learn more](#)









