Movember 21, 2005 Dear Mr. Kangley, I am sending this communication to notify you that kwish to annell your decision to deply my claim I damage done to my stile the. I spoke with Mr Robert Duesholt and indicated that although. the letter was dated Sept 19, 2005 the post mark on the letty was dated Sept 30, 2005. He indicated there was a snorth at city hall and the letter was seturned. He also indicated the I day response dete would be pushed out to assessed all that elsor, be kept the original envelore inthe file and it is available of they are and questions. Lan looking forward to presenting my informational the heaving your truly

James J. Kradel

APTER SEPT 30,05

1) Amount of claim. \$ 96.72

2) Daytime tel. # 414-362-5164 7:00 am to 3:30 pm 40rae 262-544-6494

3) On Wednesday April 27th approximately 3:30 pm after work, I was headed home when my tire hit a protruding section of concrete in the traveled roadway. At the time of impact there was a loud bang noise so I pulled over to inspect the tire. The right front tire had a protruding bulge on the tire. By the time I got home the buldge had gotten larger. The following Saturday I took the car to my local Goodyear tire center to get a professional evaluation of the damage to the tire. They took the tire off the rim to do a proper evaluation. After the evaluation was complete they said the tire was dangerous to drive on and the damage was caused by some sort of impact. I explained what had happened a few days previous they said it was "most definitely " caused by that type of impact. I was also told the rip would continue to get larger if I continue to drive on it, and it would eventually fail possibly causing a dangerous situation. I had the treadware measured and I purchased a new tire. I kept the tire until this issue is resolved and so anyone can inspect the tire.

I hope you will consider my request and I will be happy to answer any questions you may have.

Thank you in advance, James J. Hadel

To City Clerk ATTN. ClAIMS 200 E. Wells St. Milwaukee WI 53202 ROOM 205

GOODYEAR AUTO SERVICE CENTER

159332E

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY 15990 W BLUEMOUND RD BROOKFIELD. WI 53005 FEDERAL TAX ID# 340253240 (262)786-9514 HOURS 2:02-2:02MON-SUN





PAGE: 01

BILL TO: JIM GRADEL

19930 W FESENTRUN DR

NEW BERLIN. WI 53146

PHONE 1..... (262)544-6494 EXT. PHONE 2..... RETURN PARTS.. NO PRIOR INVOICE. 140326 DATE REQUESTED 05/03/05

VEH YEAR/MAKE. 03 CHRYSLER TRUCK VEHICLE MODEL. PT CRUISER VEHICLE COLOR.

LICENSE/STATE, 369GGF / WI

TIME REQUESTED

ODOMETER IN/OUT36575 / 36575

VEHICLE IN....05/03/05 04:01 PM VEHICLE OUT...05/03/05 04:39 PM

TERR/NONSIG....6855/906855

SALESMAN..... 004 / 004

TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO. 685500005 M 01 00782 0 391825 ωI 4721

| SLS TECH | PRODUCT CODE | BC OTY | DESCRIPTION | UNIT PRICE | LBR/EXCISE | LINE TOTAL |
|----------|-----------------------------|-------------------|--|------------|------------|------------|
| 004 | 732-012-500-0 QTY. 1 NO. | R 1 M67PAYWR01 | 205/50R17 93H X2 EAG RS-A V RPTL 04 | 205.95 | 10.9500 | 195.00 |
| 004 068 | 041-263 | R 1 | NEW VALVE STEM | 3.25 | 2.2600 | .99 |
| 004 | 071 | R 1 | SCRAP TIRE DISPOSAL AUTO | .99 | .00 | .99 |
| 004 068 | 044-263 W1 | R 1 2.00 | WHEEL BALANCE - COMPUTER SPIN WHEEL WEIGHTS | 3.95 | 1.51- 9.00 | 3.44- 8.00 |

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132. WIS. ADM CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911. TECHNICIAN(S) / SUBCONTRACTOR(S)

SUMMARY:

215.43

204.98

PARTS TOTAL ... 214.14 LABOR TOTAL DISCOUNT LABOR 9.00 3.44 DISCOUNT PARTS.... 14.72 SUB TOTAL
SALES TAX(5.100%) 204.98 10.45

impact Brack

CUSTOMER AUTHORIZATION FOR TOTAL

CHARGED AMOUNT TAXABLE AMOUNT TOTAL INVOICE

RETURNED WHEEL LOCK KEY ? [YES] - [NO] THANK YOU! PLEASE COME AGIAN

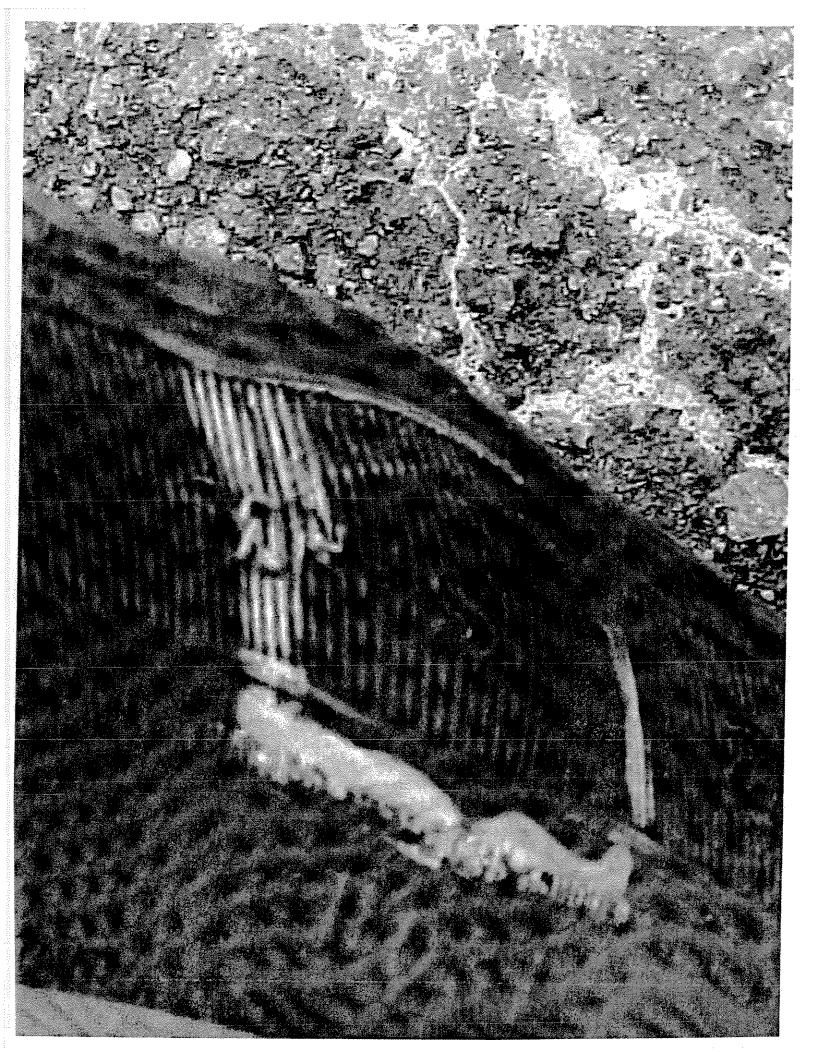
THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED. PLEASE CONTACT THE STORE MANAGER. MICHAEL WINSTANLEY. AT AT (262)786-9514

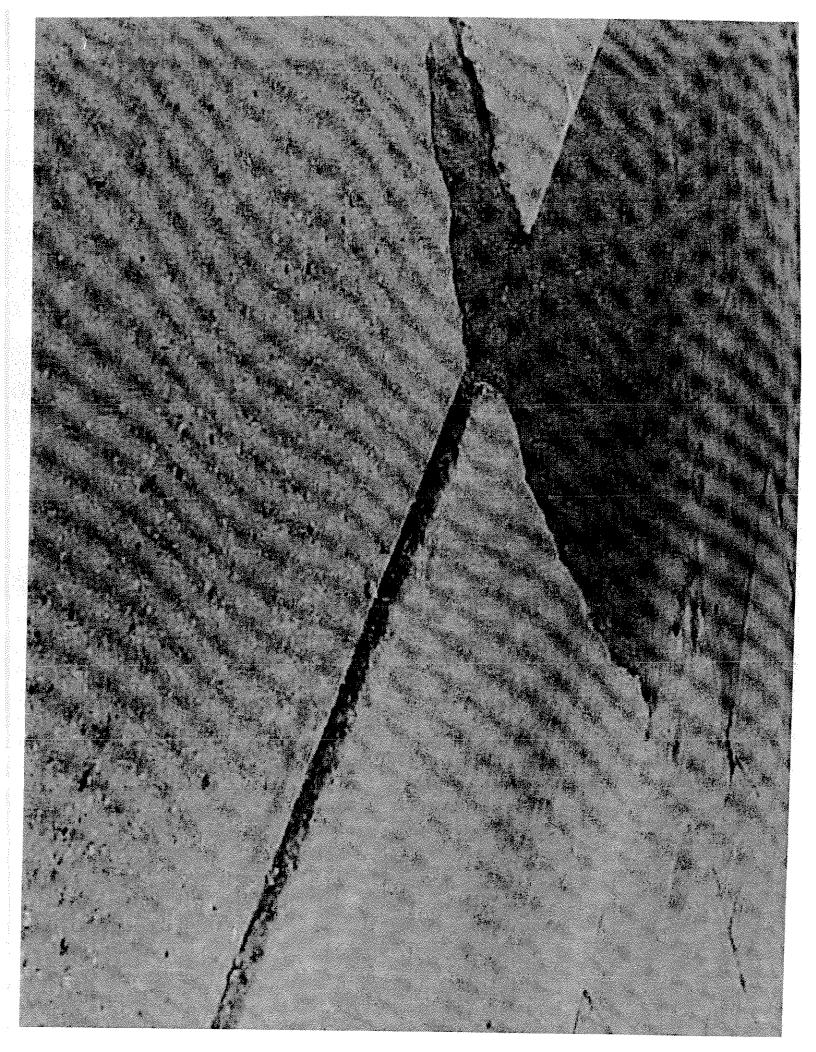
> SLS ASSOC(S) 004 KRISTOPHER K.

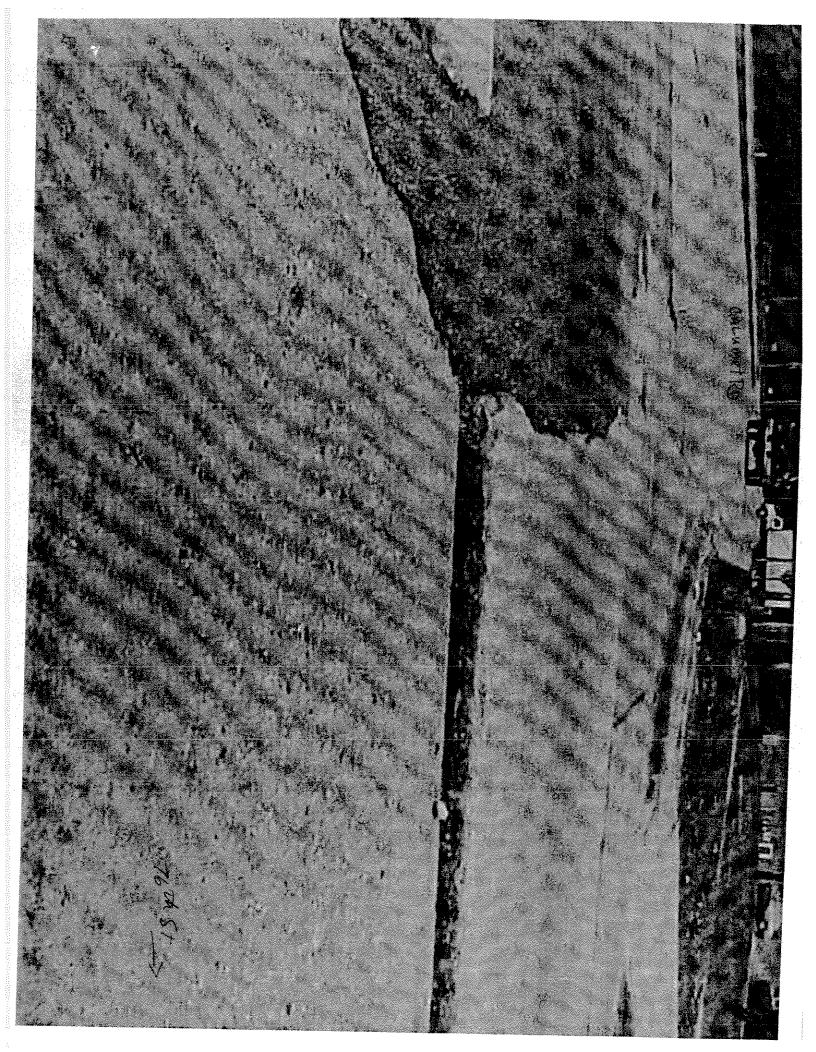
TECHNICIAN(S) 068 ERIC M.

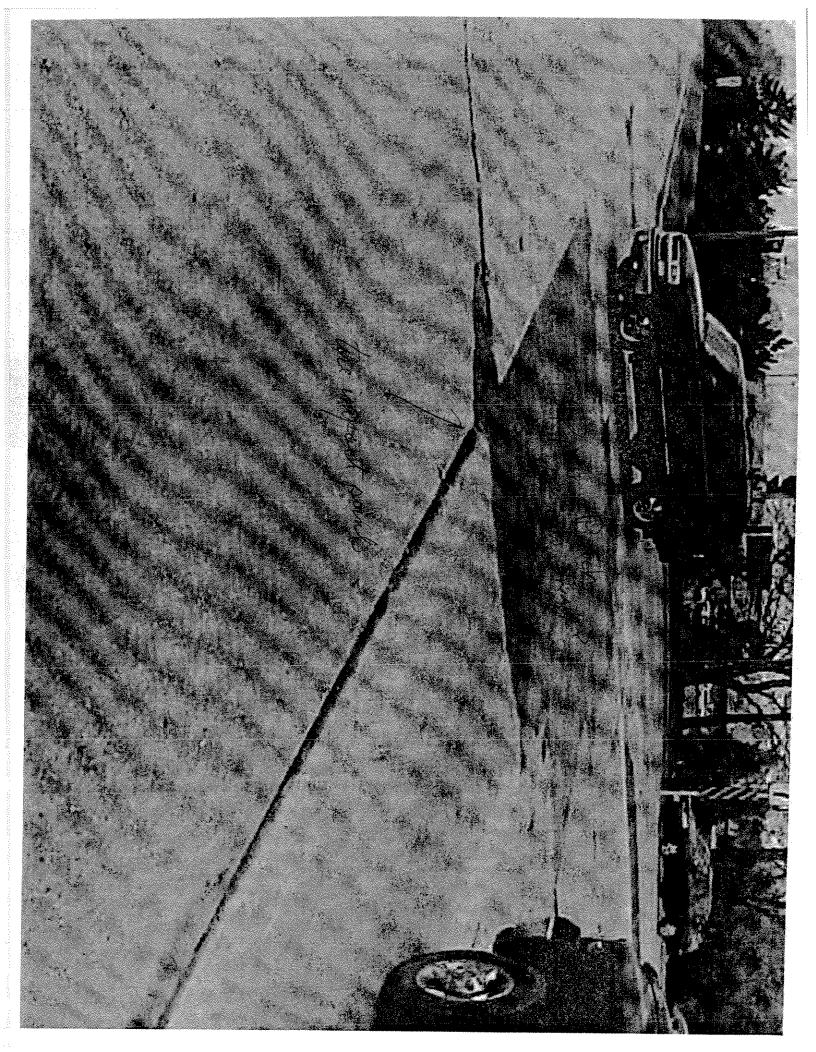
ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED
SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

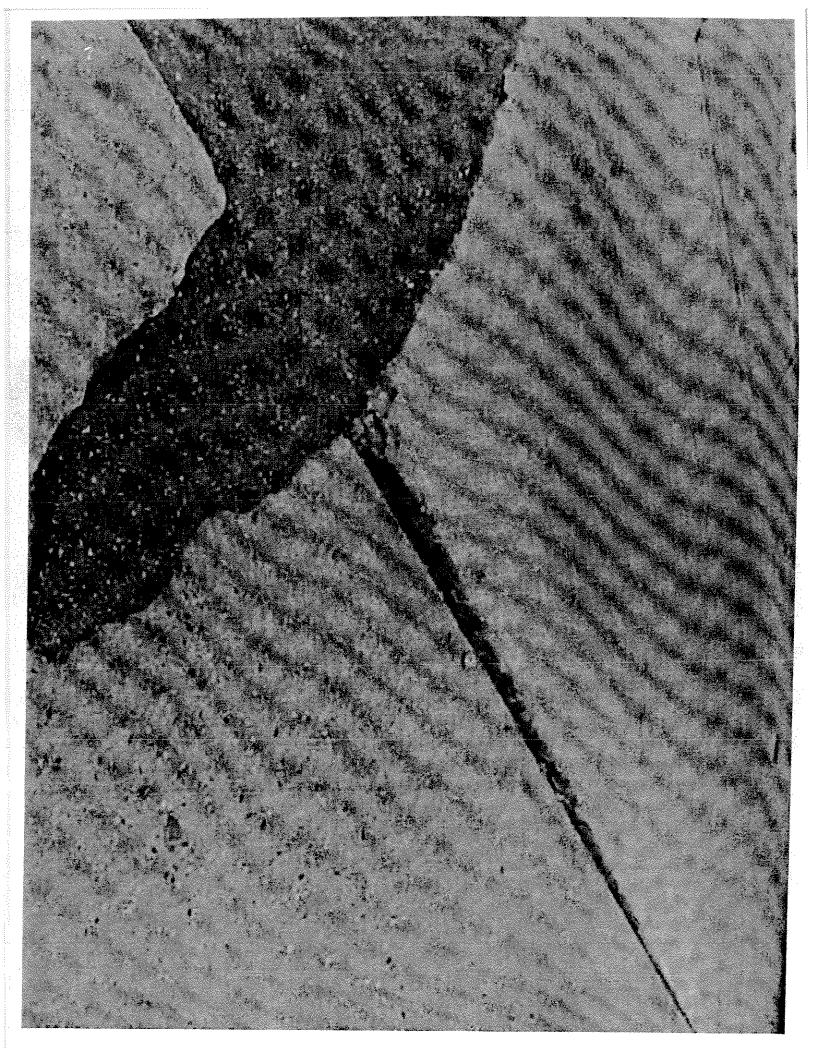
262-786-9514











WORNY DOUR ON TIPE

