

MILWAUKEE POLICE DEPARTMENT

STANDARD OPERATING PROCEDURE

230 - MUTUAL AID

GENERAL ORDER: 2025-57 ISSUED: November 26, 2025

EFFECTIVE: November 26, 2025

REVIEWED/APPROVED BY: Assistant Chief Steven Johnson

DATE: October 14, 2025

ACTION: Amends General Order 2021-09 (April 16, 2021)

WILEAG STANDARD(S): 1.6.2

ROLL CALL VERSION

Contains only changes to current policy. For complete version of SOP, see SharePoint.

230.10 REQUESTS FOR MUTUAL AID BY ANOTHER LAW ENFORCEMENT AGENCY

C. INTRASTATE AID OUTSIDE THE CITY OF MILWAUKEE

- 3. In the event of an emergency (e.g., active shooter, terrorism incident), mutual aid or assistance may be requested by telephone to the Technical Communications Division (TCD) Department of Emergency Communications (DEC), followed by teletype and official letter as soon as practicable.
 - a. A TCD DEC supervisor may authorize two squads, a supervisor, and a specialized unit (e.g., Tactical Enforcement Unit) to respond in the event of an emergency pending approval by the assistant chief or inspector of the bureau requested, or if the assistant chief or inspector of the bureau requested is not available, the night watch commander. The assistant chief or inspector shall then make notification to the Chief of Police. A TCD DEC supervisor shall will notify the commanding officer of the specialized unit if a specialized unit is dispatched.
 - c. The on-scene supervisor shall make an initial assessment of the incident and advise a TCD DEC supervisor of the resources required for the mutual aid or assistance. The TCD DEC supervisor shall will then advise the assistant chief or inspector of the bureau requested, or if the assistant chief or inspector of the bureau requested is not available, the night watch commander, of the resources requested by the on-scene supervisor. The assistant chief or inspector shall then make notification to the Chief of Police.
 - d. Members shall not respond to the request for mutual aid or assistance unless authorized by the dispatcher or a TCD DEC supervisor.

D. AID WITHIN THE CITY OF MILWAUKEE

 If the request requires the assignment of more than one squad or the assistance of a specialized unit, the request must be approved by a Technical Communications Division DEC supervisor. The Technical Communications Division DEC supervisor

General Order 2025-57	MUTUAL AID	Page 2 of 2
shall then notify the affected district or division commander or the night watch commander if the division or district commander is not available as soon as		

JEFFREY B. NORMAN CHIEF OF POLICE

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practicable.