

Lee, Chris

From: Burnell Jones, Sha'Nese
Sent: Friday, May 1, 2026 10:58 AM
To: DNS LT All
Cc: Arroyo-Vega, Jezamil; Mazmanian, Michael; Gallup, Lorie; McGovern, Jeremy; DNSHumanResources
Subject: Security Incident & Resources
Attachments: City of Milwaukee In-house EAP_Flyer.pdf; EAP Member Flier.pdf; City of Milwaukee Reactions to Stressful events.pdf

Importance: High

Hello Team-

Thank you all for meeting with the Commissioner yesterday morning. As shared during the announcement, if you are in need of assistance/resources, please reach out to the Employee Assistance Program.

We continue to stress the importance of staff safety, and we are working to provide staff with more tools to assist you in performing your field duties.

Personal safety is our top priority and starts with each of us.

- If you feel in anyway unsure of your safety while approaching an inspection do not conduct the inspection and disengage. No inspection has to jeopardize our safety and needs to be reported directly to your immediate supervisor.
- DNS has collaboration with MPD and we can get their assistance when needed.
- We can conduct inspections in teams if needed.
- Talk to peers and seek support related to safety concerns. Many of your peers have experiences with some of the safety issues that may arise in our daily inspections.
- Never stay parked too long in one place, always leave the inspection and move to a well-traveled area if needing to update records while parked in a vehicle.
- Never approach any hostile situation or crime in progress, call 911. Disengage at all time if safety becomes compromised.

The services we provide to the citizens of Milwaukee can be just as challenging as they are rewarding. Please know your hard work and dedication does not go unnoticed.

We are here, and we want to hear from you. If you have any suggestions/concerns around the topic of safety please use the DNS HR Contact form:

<https://city.milwaukee.gov/MINTLogin?Login=1&returnurl=%2fDNSmint%2fDNS-HR-Contact>.

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<https://city.milwaukee.gov/DER/EAP>