

Reply to Common Council File No. 030377

From DOA-Budget and Management Division

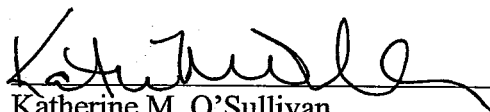
June 26, 2003

Ref: 03013 (44)

Common Council Files 990089 and 020756 require that departments receive Common Council approval prior to studying or analyzing any city function by an outside entity. The Department of Administration has fulfilled all of the requirements of these resolutions and is now ready for authorization to enter into an agreement with an Application Services Provider for the City's Financial Management Information Systems. As a result, Common Council File 030377 contains a resolution authorizing the Department of Administration to enter into such an agreement.

The role of an Application Service Provider (ASP) is to remotely host information technology services for its customers. This type of contract allows for ASP customers to avoid effort related to the maintenance of software and network infrastructure. If implemented in the City, this contract will provide many benefits including, allowing for the city to retain ownership and control over its information and applications while providing long-term cost predictability, service stability, improving disaster recovery capabilities, reducing costs due to hardware and operating software, and allowing staff to focus additional attention on the improved use of our financial and human resource information.

RECOMMENDATION: APPROVE COMMON COUNCIL FILE 030377.


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