

Teasha Harris
2653 n 6th Street
Milwaukee, WI 53212
(414) 372-3970

December 12, 2003

Office of City Attorney
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

RE: C.I. File No: 03-S-356

To Whom It May Concern:

I'd like to appeal your decision on the denial of my reimbursement for the damages to my 1989 Lincoln Continental.

In the letter you sent to me you stated that my car was already damaged. The only damage was to the windshield, which was on the intake form that I signed when I picked up my vehicle.

You also stated that on the intake video it was clear that the tire was leaning against the wheel, which couldn't be possible when the tire and the wheel are one in the same. If the intake video showed this then why wasn't it also note on the intake form and reported to me by the receptionist who released my vehicle and inquired about the windshield

. You also stated that I didn't report any damage at the time of pick-up, I walked to my car that was already started and not up to it, so I didn't think to look for any damage. I also never thought to think that my vehicle would possibly be damaged in the city's possession. I picked my vehicle up at about 1:15 and I called to report the damage as soon as I got home which the phone records should show, which was about 1:45 at this time I spoke with operator 100, who instructed me on what I need to do.

From my understanding the contractor's you hire are independent contractors so therefore should have prior experience in towing of vehicles. But apparently the contractor who, towed my vehicle was careless in his hast to tow my vehicle or didn't want anyone else to be paid for his time, so he took it upon himself and towed my vehicle incorrectly.

Any knowledgeable professional should be aware that you can not tow a vehicle with air shocks from the front nor back unless the switch located in the trunk is turned to the off position, which my was not.

So therefore I would like to appeal your decision based on these facts that are true and correct to the best of my knowledge.

Respectfully yours,

Teasha Harris

Fax Cover Sheet

Name: City Attorney
Organization: Office of City Attorney
Fax: 414 2868550
Phone: 414 286-2601
From: Teasha Harris
Date: 12/16/03
Subject: Request for Appeal on C.I. File No: 03-S-356
Pages: 3

Comments: [Comments]

From the desk of...
<Name>
<Organization>
<City>, <State> <ZIP Code>

CITY OF MILWAUKEE
OFFICE OF THE CITY ATTORNEY

CITY OF MILWAUKEE
2003 SEP -9 AM 6:25
WALTER J. LESCHARDT
CITY CLERK

To whom it may concern

103 SEP -9 PM 3:25

CITY ATTORNEY

ON May 8th my car was towed I went and picked it up at about 1:15p.m. While driving the car home I noticed that my car seemed to be sitting a little higher than then usual, so when I got home I left the car running and got out to look the front was really jacked up. I called the tow yard and explained to the operator what was wrong. The operator said I needed to bring the car back to be looked at. ON my way back I got to 6th and North Avenue as I turned the corner my car made a loud popping sound and fell down in the front on the drivers side. As I pulled over to the side the passenger side did the same. So I pulled over turned off the car and turned it back on and the dash board started flashing side control.

I pulled off, went back home and called back to the tow yard. at this time I spoke with operator 100 she explained that I had to go to the City Attorney's office and put in a claim. The receptionist at the office told me to call the City Clerk. I spoke with the city clerk and was told to send two estimates and a description of what happened.

Trasha Horvitz

342-3407-08

ADVANCE AUTOMOTIVE SERVICE
 COMPLETE AUTO REPAIR SERVICE & TOWING
 AUTOMATIC TRANSMISSION SPECIALISTS
 AIR CONDITIONING SERVICE
 Corner 35th & State Street • Milwaukee, WI 53208



estimate

REPAIR ORDER

5/22/03

DATE RECEIVED _____ PROMISED _____

NAME Teasha Harris

ADDRESS 2653 W 16th St PHONE 372-3970

MAKE 89 Lincoln SER. NO. 6047 ENG. NO. _____

LICENSE NO. _____

DESCRIPTION OF WORK	MILEAGE		AMOUNT
	LABOR	MAT.	
estimate to			
RTR front air			
struts			
- parts \$485.00 x 2			970.00
- labor \$150.00			150.00
			1,120.00
			62.72
			1,182.72

IT IS UNDERSTOOD THAT THIS COMPANY ASSUMES NO RESPONSIBILITY FOR LOSS OR DAMAGE BY THEFT OR FIRE WHILE HOLDING FOR STORAGE, SALE OR REPAIR.

THIS WORK AUTHORIZED BY CSA 97

ALL WORK CASH ON DELIVERY

REPAIR ORDER

QUANTITY PART NO. DESCRIPTION ESTIMATED AMOUNT ACTUAL AMOUNT

QUANTITY	PART NO.	DESCRIPTION	ESTIMATED AMOUNT	ACTUAL AMOUNT
<i>ESIMATE ONLY</i>				
BROUGHT FORWARD				
TOTAL PARTS				

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW AND SIGN:

- I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$50.
- I REQUEST A WRITTEN ESTIMATE.
- I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
- I DO NOT REQUEST A WRITTEN ESTIMATE.
- SIGNED X _____ DATE _____

FRUE'S SUPER SERVICE
4370 West Ford Dr. Ste. 100
MINNEAPOLIS, MINN. 55412
(612) 445-8695

UU215V

Name: *ADRIAN TESTA* Phone: _____
 Address: *21053 796 ST.* Apt. No.: _____
 City: *MINNEAPOLIS* State: _____
 Name of Additional Person Who May Authorize Repair Work: _____
 Year-Make-Model: *MIN* Engine Type: 4 Cyl. 6 Cyl. 8 Cyl. Rot. License No.: _____
 Vehicle I.D. No.: *DOT 1989* Odometer: _____ Deposit \$: _____
 Daily Storage \$: _____ Diagnostic Charge \$: _____
 Rate: Flat Hry. Both Cash Check Credit Card Charge

Unless otherwise provided by law, the seller (above named dealership) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

REPAIR ORDER - LABOR INSTRUCTIONS

Est. Time Hrs. 10's	Estimated Amount	Actual Amount

Serv. Tech.	DESCRIPTION	Est. Time Hrs. 10's	Estimated Amount	Actual Amount
	<i>Front Air Shock</i>		<i>575.00</i>	
	<i>air filter</i>	<i>30.00</i>		
	<i>air line if new</i>			
	TOTAL PARTS			
	BROUGHT FORWARD			
	TOTAL PARTS			

I HEREBY AUTHORIZATION THE ABOVE REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING, INSPECTION OR DELIVERY AT MY RISK. AN EXPRESS MECHANIC'S LIEN IS ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERE TO. YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT ACCIDENT OR ANY OTHER CAUSE BEYOND YOUR CONTROL. I HAVE READ AND UNDERSTAND THE ABOVE TERMS.

Estimated Cost of Repair Work	Actual Amount
<i>600.00</i>	
Total Labor	
Total Parts	
Environmental Charges	
Special Repairs	
Gas, Oil, Grease	
Tires, Tubes	
Total	
Tax <i>5.6%</i>	
Less Deposit	
TOTAL AMOUNT	

AUTHORIZED BY _____

GAL. GASOLINE @ _____

QTS. OIL @ _____

LBS. GREASE @ _____

TOTAL GAS - OIL - GREASE _____