

# DANIELLE AMBROWIAK-RODRIGUEZ

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## OPERATIONS & PROJECT MANAGEMENT PROFESSIONAL

ORGANIZATION LEADERSHIP – OPERATIONAL IMPROVEMENT – STAFF & PROJECT LEADERSHIP

Strategic municipal leader with over a decade of executive-level experience in city operations, budgeting and interdepartmental coordination. Proven ability to lead complex, high-impact public initiatives, foster cross-sector partnerships and drive long-term operational improvements in alignment with citywide goals. Trusted advisor to department heads and elected officials with a strong record of service innovation and fiscal accountability.

### **CORE COMPETENCIES & SKILLS**

OPERATIONS LEADERSHIP | BUDGET & FINANCIAL MANAGEMENT | STRATEGIC PLANNING | HR & WORKFORCE DEVELOPMENT | PROJECT EXECUTION | CHANGE MANAGEMENT | COLLABORATION | ETHICAL LEADERSHIP | EFFECTIVE IN HIGH-STAKES ENVIRONMENT

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### Professional Experience

**DIRECTOR OF OPERATIONS – Division Leadership** 2020 - Present  
*Department of Public Works - City of Milwaukee*

- Provide executive level leadership, direction, consultation and support for multiple dynamic work groups with up to 900 full time employees and 150 seasonal employees
- Oversee \$132+ million in budget authority for the following Operations: Sanitation, Forestry, Fleet, Parking, Streetcar and Operations Administration
- Spearhead citywide operational response strategies during major events and emergencies, ensuring service continuity and public safety
- Lead cross-departmental strategic planning efforts to align operations with citywide service mandates and fiscal goals
- Consult and work with the Commissioner of Public Works, the City Engineer and other city leaders on organizational development, positive culture, change management, and collaborative organizational alignment to build and support high performing and motivated work teams
- Create and maintain relationship that allow for collaboration between department divisions with other City leaders, County leadership and other public/private leaders to develop a strong, stable and diverse workforce with effective and efficient work outcomes
- Create, interpret and maintain DPW policies and procedures to achieve effective and cohesive operations
- Present operational performance metrics and budget justifications to the Mayor, Budget Office and Common Council committees
- Lead, plan, coordinate, oversee and direct all City of Milwaukee snow and ice control operations for over 7,000 lane miles of roadway, bike lanes, pedestrian installations and other mobility assets
- Establish a positive work culture through leadership development series training, coaching, staff development directives and various equity initiatives to support and grow leadership internally
- Develop, implement and administer division-wide employee succession planning strategies, technology advancements, communication strategies and innovations that carry the department through 3-, 5- and 10-year strategic plans

**OPERATIONS MANAGER – Department Leadership** 2019 - 2020  
*Fleet Services - City of Milwaukee*

- Coordinated and directed the scheduling and assignment for up to 350 staff and 300+ pieces of equipment for Snow and Ice operations and other specialized/emergency response situations
- Coordinated, partnered and advised various DPW Divisions regarding equipment and staffing to meet project and work specific operational and emergency response needs

- Successfully redesigned and implemented new policies and operating standards for post COVID operational success
- Collaborated with various departments to oversee and direct all aspects of employee HR related support for over 350 employees
- Coached, guided and supported management/supervision teams for cohesiveness and innovation

**FINANCIAL MANAGER – \$50M Budget Management**

2015 - 2019

*Parking Services - City of Milwaukee*

- Created, oversaw and submitted annual \$50 million-dollar enterprise budget
- Created and administer all Parking Department bid documents, RFPs, contracts, leases and equipment procurement
- Researched, evaluated and implemented operational objectives aligned with service improvements and implement with management team
- Serve as liaison to public officials, community organizations, businesses and residents to coordinate projects and day to day activities

**DPW SPECIAL PROJECTS – City Projects Management**

2014 - 2015

*Department of Public Works - City of Milwaukee*

- Developed relationships with internal/external teams, department leaders, vendors and contractors
- Launched new enterprise software solution for collaborative project, routing and work order system
- Served as project lead and liaison between city departments, enterprise software companies, and diverse group of stakeholders throughout the implementation process.
- Implemented programs/policies that increased employee accountability and operational inefficiency

**Education and Professional Development**

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Young American Leadership Program - <i>Harvard Business School</i>	2023
MBA: <i>Business Strategy - Magna Cum Laude - Cardinal Stritch University</i>	2016
Certificate: <i>Project Management - Cardinal Stritch University</i>	2013
Bachelor of Management - <i>Cardinal Stritch University</i>	2013

**Awards**

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Best Design/Implementation of a Parking Lot – <i>IPMI</i>	2021
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**Volunteering and Board Positions**

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Chair/Co-chair - United Way Combined Giving Campaign. Served 8+ years as special event coordinator, increased participation and donations in events annually

**Professional Affiliations and Honors**

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TEMPO EWL | WI Women in Government | United Way of Greater Milwaukee & Waukesha Project LEAD | FUEL Milwaukee | PMI Milwaukee SE WI chapter | Delta Mu Delta Business Honors Society

**Professional Development & Training Contributions**

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Instructor – Wisconsin Certified Public Manger Program, UW-Madison Extension