

September 14, 2020

City of Milwaukee

Attn: Benjamin M. Baldwin

RE: Hawley Road flood – File ID 1048-2020-180

Dear Sir:

This letter is written to notify the city I am appealing the city of Milwaukee's decision to deny our claim for damages caused by the Hawley Road flood.

I am requesting a hearing (individual if possible) with the city and those involved in the decision to deny the claim. I would like to voice my concerns and hopefully get some answers. My Phone number is listed below. Please contact me as soon as a date and time is set.

Very truly yours



Richard and Diane Metzger

408 S 60<sup>th</sup> St

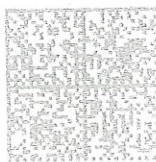
Milwaukee Wi 5321

414-813-4040

**CITY OF MILWAUKEE**  
OFFICE OF THE CITY ATTORNEY  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

Richard and Diane Metzger  
408 S. 60th Street  
Milwaukee, WI 53214

PRESORTED  
FIRST CLASS



U.S. POSTAGE **ATNEY BOWES**  
ZIP 53005 **\$ 000.38<sup>9</sup>**  
02 4PM  
0000938386 AUG 27 2020



53214

53214

CITY OF MILWAUKEE

2020 JAN 22 AM 10:52

CITY CLERK'S OFFICE

1-21-19

RICHARD + DIANE METZGER (RETIRED)

408 S 60TH ST

MILWAUKEE WI 53214

HOME: 414-774-9922

CELL: 414-813-4040

EMAIL: richardmetzger15@gmail.com

RECEIVED  
OFFICE OF CITY ATTORNEY

JAN 23 2020

3:00 A.M. (P.M.)

DAMAGE CLAIM FOR LOSSES CAUSED  
BY 12/28/19 WATER MAIN BREAK  
AND SUBSEQUENT FLOODING

ON 12/28/19 AT APPROXIMATELY 9:00AM  
WE NOTICED A WATER PRESSURE LOSS  
AT OUR KITCHEN FAUCET. WE ALSO  
SAW A LAKE FORMING IN THE ROAD  
AND FRONT YARD. WE CALLED THE  
CITY

BY 10:00 OUR HOME WAS  
SURROUNDED BY WATER AND IT  
STARTED TO LEAK INTO THE BASEMENT.  
BY 11:00 THE FLOOD HAD  
REACHED 2 FEET OUTSIDE THE HOUSE  
4 FEET IN THE ALLEY AROUND  
OUR CAR. AND 1 1/2 TO 2 FEET IN  
OUR BASEMENT

WE FOUND WATER LEAKING IN

UNDER OUR REAR DOOR AND THROUGH  
SMALL CRACKS IN THE FOUNDATION.

FORTUNATELY WE KEEP OUR  
BASEMENT ORGANIZED WITH 99%  
OF ITEMS ON SHELVING. ITEMS  
DAMAGED WERE EITHER ON THE  
FLOOR OR ON THE BOTTOM SHELF  
OF OUR SHELVING UNITS

AT APPROXIMATELY 12:00 PM THE  
WATER FLOOD STARTED TO SUBSIDE.  
THE FOLLOWING IS THE RESULTING  
DAMAGE

PLEASE TAKE THE TIME TO REVIEW  
THIS CAREFULLY AS WE TOOK TIME  
TO PREPARE IT.

IF YOU HAVE ANY QUESTIONS OR  
COMMENTS PLEASE CONTACT US

THANK YOU,  
Richard Metzger  
Diane Metzger

JAN 23 2020

DAMAGES

3:00 A.M.P.M.

SECTION

CLAIM AMT

1 VEHICLE - TOTAL LOSS

1A BLUEBOOK VALUE 5,000-7000 6,000<sup>00</sup>

1B BATTERY 147.83

1C MAPS, ATLASSES, MISC 20<sup>00</sup>

2 FURNACE REPAIR

2,154.14

2A AIR FILTER

20.00

3 LAUNDRY - SERVICE CALL

83.42

3A WASHER

400.00

3B DRYER

200.00

3C FLOORING

200.00

4 SHOP - FLOORING

200.00

4A - SMALL TOOL DAMAGE

65.00

4B - 4x8x1/2 PLYWOOD

20.00

5 SCRAPBOOKING ROOM

5A STUCCO, DRYWALL, INSULATION

200.00

5B TWO 3 DRAWER CABINETS

100.00

5C CD/TAPE RACK & TAPES

30.00

CLAIM AMT

6 MISC ITEMS

6A BOOTS

30<sup>00</sup>

6B STORAGE CABINET

100<sup>00</sup>

6C LAWN MOWER

200<sup>00</sup>

6D BICYCLE

100<sup>00</sup>

6E EXTRA UTILITIES

30<sup>00</sup>

#7 OUTDOORS

MULCH, LANDSCAPING, SOIL

200.00

8 CLEANUP

300<sup>00</sup>

BACK  
YARD  
NORTH



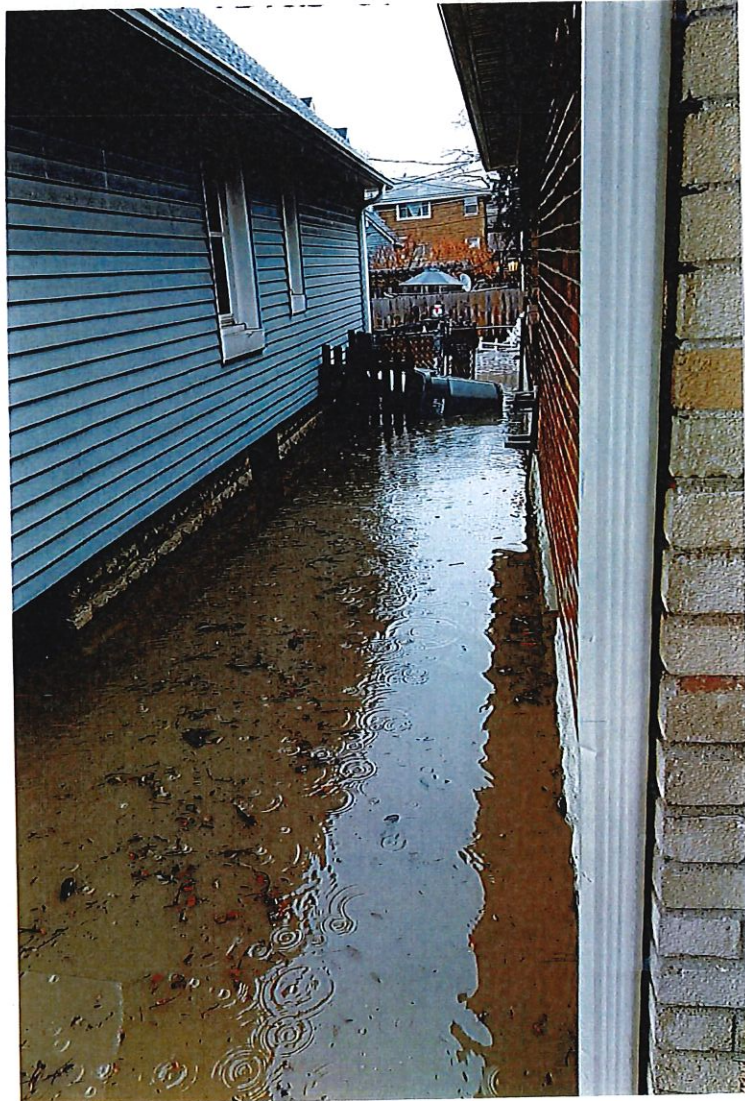
BACK  
YARD



FRONT



NORTH  
SIDE

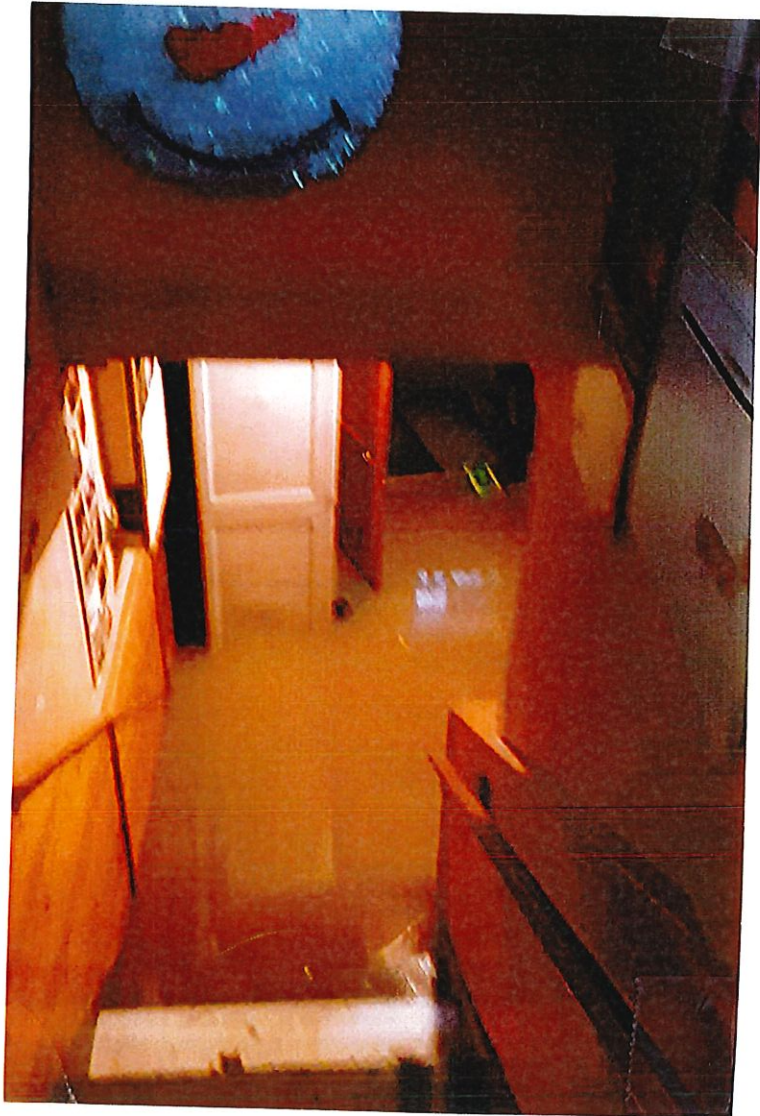






FIRST  
STEP ON  
BOTTOM  
IS WHITE -

FULLY  
SUBMERGED



#1

VEHICLE

- 1A 2009 DODGE JOURNEY - TOTAL LOSS  
139,000 MILES  
FLOODED TO THE DOOR HANDLES  
INSIDE AND OUT  
\* TITLE INCLUDED  
BLUEBOOK VALUE 5,000<sup>00</sup> - 7,000<sup>00</sup>
- 1B BATTERY FOR STINE - PURCHASED 11/11/19  
\* INVOICE ENCLOSED 147.83
- 1C MAPS, ARTS'S, MISC 20.00

NOTE: WITHOUT A VEHICLE WE  
BORROWED OUR DAUGHTERS CAR  
TO USE. THEN TOOK 7000<sup>00</sup> FROM OUR  
I.R.A. TO PURCHASE A 2004  
TOYOTA



# WISCONSIN CERTIFICATE OF TITLE

Vehicle Identification Number <b>3D4GG47B99T554066</b>		Year <b>2009</b>	Make <b>DODGE</b>		
Title Number <b>16139G157008-9</b>	Issue Date <b>05/18/2016</b>	Chassis Type <b>TRUK</b>	Odometer Reading <b>64770</b>	Odometer Status <b>ACTUAL</b>	Odometer Date <b>05/14/2016</b>
Product Number <b>11329161354</b>	Body Style <b>SPORTUTILITY</b>	Color <b>GREEN</b>	Fleet No.		

**Titled Owner(s)**  
**METZGER RICHARD M OR METZGER DIANE**  
**408 S 60 ST**  
**MILWAUKEE, WI 53214**

The person, firm or corporation named on this Title is the lawful owner of the vehicle described, subject to any Security Interest (lens) shown. The order in which the Lien Holders appear on this Title does not necessarily represent their priority. The Wisconsin Department of Transportation will not be responsible for false or fraudulent odometer statements made in the assignment of the Certificate of Title or for errors in reporting mileage, brand disclosures or the history of the vehicle. The department has no actual knowledge about the history of the vehicle and makes no warranty that the title brands or mileage disclosures on prior titles have been carried forward onto this document.

**Lien Holder(s)**  
 NONE, 3D4GG47B99T554066

**Additional Vehicle Detail**

**SELLER:** When the vehicle is sold, complete the ASSIGNMENT OF CERTIFICATE OF TITLE on the top back of this title and deliver the title to the purchaser with the vehicle. You may wish to retain a copy of this title with the purchaser's information and signature as proof of sale for your records.

**PURCHASER:** Apply for a new title with the Wisconsin Division of Motor Vehicles immediately. To legally operate this vehicle, you are required to register it with the Division of Motor Vehicles.



**MAIL ADDRESS:**  
 Wisconsin Department of Transportation  
 PO Box 7949, Madison, WI 53707-7949  
07146

**16-1-1701390**

**QUESTIONS:**  
 Contact the Division of Motor Vehicles at:  
 414-286-1000, 608-266-1466  
 wisconsin.dmv.gov

**KEEP IN SAFE PLACE**

**DO NOT KEEP IN VEHICLE**

This document void without watermark - Hold to light to view

Any alteration, correction, fluid, or erasure voids this title



**Service You Can See.  
Experts You Can Trust.<sup>SM</sup>**



Customer Rated  
**4.6 out of 5\***

\*Based on a survey of over 250,000 Valvoline Instant Oil Change customers

*New Battery*

Invoice: 24049

11/11/2019 6:05:43 PM R

CUSTOMER INFORMATION		VEHICLE INFORMATION	SERVICE CENTER INFORMATION		
RICH METZGER 408 S 60TH ST MILWAUKEE, WI 53214 414-774-9922 / 414-813-4040		VIN: 3D4GG47B99T554066 WI 850tbr 2009 Dodge Journey SE, 4CYL 2.4L (ED3), GEMA, MFI (B) LAST VISIT MILEAGE: 140,126 CURRENT MILEAGE: 140,132	VALVOLINE INSTANT OIL CHANGE GR0057-Packard Ave MANAGER: JORDAN JOHNSON 5912 Packard Ave Cudahy, WI 53110 414-769-8547		
MAINTENANCE CHECKS		SERVICES PERFORMED			
		ITEM DESCRIPTION	QTY	UNIT	AMOUNT(\$)
Lubrication Points	Not Checked	<b>Battery Replacement</b> INTERSTATE BATTERY MT-86			
Oil Drain Plug & Gasket	Not Checked		1.00	EA	139.99
Tire Pressure	Not Checked				
Brake Fluid Level	Not Checked				
Power Steering Fluid Level	Not Checked				
Battery	Replaced				
Windshield Wash Fluid Level	Not Checked				
Coolant Reservoir Level	Not Checked				
Transmission Fluid Level	Not Checked				
Rear Differential Fluid Level	Not Checked				
Front Differential Fluid Level	Not Checked				
Transfer Case Fluid Level	Not Checked				
Oil Service Indicator Light	Not Reset				
A/C Refrigerant	Not Checked				

**YOUR SERVICE TEAM:** CSR: JORDAN TOPSIDE: GRACELYNN BOTTOMSIDE: JORDAN

**COMMENTS**

VISA CREDIT \*2568, Card Entry: Chip Read, Mode: Issuer,  
CVM: Verified by Signature, AID: A000000031010

<b>Subtotal</b>	139.99
<i>Parts Subtotal</i>	129.99
<i>Labor Subtotal</i>	10.00
<b>Tax</b>	7.84
<b>Total</b>	147.83
<b>VI (*2568 AP=011851)</b>	147.83
<b>Change Due</b>	0.00

Sign(x) \_\_\_\_\_  
 Cardholder agrees to pay to issuer total charges per the agreement between the cardholder and issuer.

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis Adm Code administered by the Bureau of Consumer protection, Wisconsin Dept of Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, WI 53708-8911

**Save up to \$7 on your next oil change**

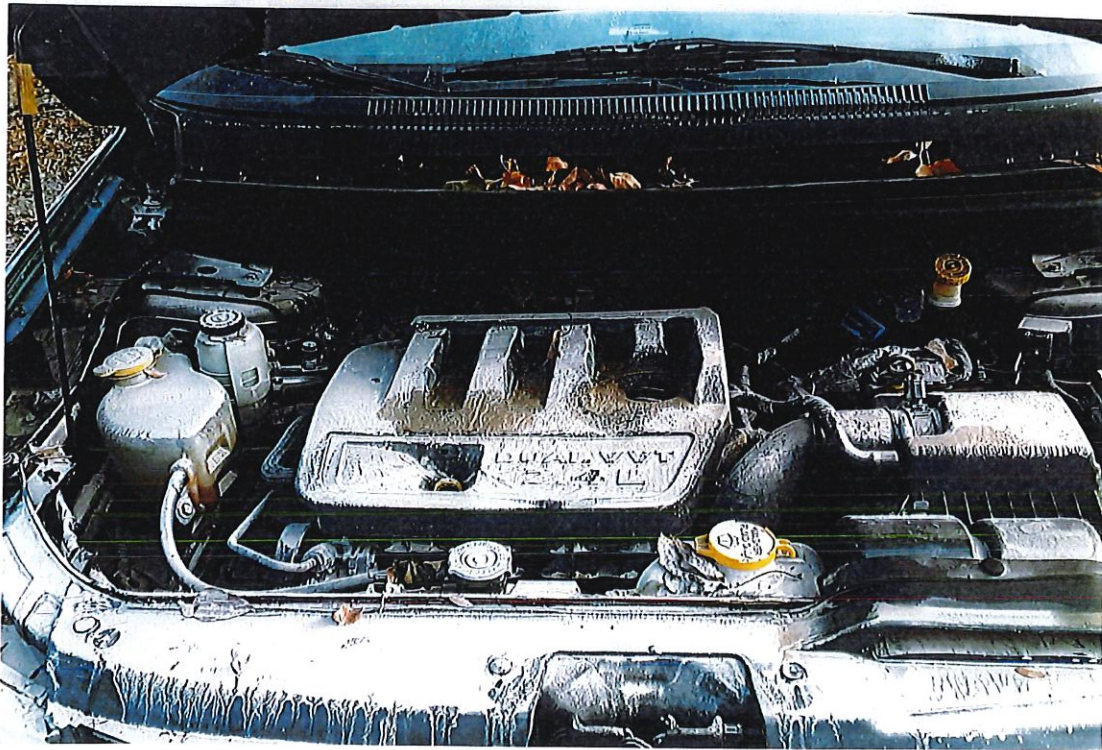
Go to [www.tellvalvoline.com](http://www.tellvalvoline.com) and tell us about your visit

Entry Code:3159 8071 8005 7049 5

Thank you for your business  
[www.vioc.com](http://www.vioc.com)



INTERIOR  
AFTER



ENGINE  
COMPART  
AFTER

CAR POSITION BEFORE FLOOD



DURING FLOOD 12/28/19



MAPS, ATLAS, MISC WATER DAMAGED





## FURNACE

H 2 FURNACE REPAIR - FURNACE  
WAS INSTALLED 8/8/19

\* INVOICE ATTACHED

WATER LEVEL COVERED MOST OF  
MAIN CONTROL BOARD, AIR FILTER,  
BLOWER MOTOR & BLOWER MODULE  
TOTAL REPAIR

CLAIM 2,154.14

\* INVOICE ATTACHED

2A AIR FILTER CLAIM 20<sup>00</sup>

\* RECEIPT ATTACHED

FURNACE TOTAL

2174.14



( )





**Competitive Heating & Air Conditioning, LLC**

820 Forrest Ln  
WATERFORD, WI 53185  
(262) 534-7930  
info@competitiveheating.net  
http://www.competitiveheating.net

**Invoice**  
**90729160726**

**BILL TO**  
Rich Metzger  
408 S. 60th Street  
Milwaukee, WI 53214

TERMS: Net 30  
DATE: 08/08/2019

**PLEASE PAY**  
**\$6,937.00**

**DUE DATE**  
**09/07/2019**

PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT
Install	Aprilaire Bypass Humidifier	1	255.00	255.00
Chimney Top - Install	Labor to Install 4" Chimney Liner	1	274.00	274.00
Media Air Cleaner	(1) Field Controls, Model No. FCC2025LMCC, Media Air Cleaner with Merv 11 Filter - ADD \$275	1	225.00	225.00
Furnace & A/C Install	Supply and Install (1) 96% efficient, 44,000 BTU, variable stage Armstrong Furnace, (1) 1 1/2 Ton, 13 Seer R410A Armstrong Air-Conditioner, and matching coil	1	6,183.00	6,183.00
Furnace	Model: A96US2V045 SN: 5919A05820	1	3,615.00	
A/C	Model: 4SCU13LB118 SN: 1619F22289	1	2,568.00	
Coil	Model: EU1P23BN-1 SN: 6019E49217	1	0.00	
Warranties - Allied Air-Residential	Furnace: Limited lifetime on the heat exchanger, (10) year on parts A/C: (10) year on the compressor, (10) year on parts (1) year on all labor provided by Competitive Heating & A/C	1	0.00	

\*Warranty has been registered. The registration # is: 4067440. The warranty is good through 8-8-2029.

*Paid in Full*  
*MN*  
*check # 8746*



Competitive Heating & Air Conditioning, LLC  
 820 Forrest Ln  
 WATERFORD, WI 53185 US  
 (262) 534-7930  
 info@competitiveheating.net  
 http://www.competitiveheating.net

Invoice  
 91229111341

**BILL TO**

Rich Metzger  
 408 S. 60th Street  
 Milwaukee, WI 53214

DATE  
 01/07/2020

PLEASE PAY  
 \$0.00

DUE DATE  
 02/06/2020

PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT
Coolfront Service Call Fee	Double time diagnostic fee	1	158.00	158.00
Coolfront Repair	LENNOX VARIABLE SPEED MOTOR MODU	1	424.30	424.30
Coolfront Repair	ARMSTRONG VARIABLE SPEED DD BLWZR MOTOR	1	714.61	714.61
Coolfront Repair	Install Circuit board ( 080386 Lennox circuit board) 15T94 or 607308-17	1	743.00	743.00
Coolfront Tax	Coolfront Tax paid w/ cc on 12/29-19	1	114.23	114.23

PAYMENT 2,154.14

TOTAL DUE \$0.00

THANK YOU.

Thank you for your Business!

Use Your  2%  
BIG CARD REBATE

**MENARDS®**

**MENARDS - W. MILWAUKEE**  
2101 Miller Park Way  
W. Milwaukee WI 53219

KEEP YOUR RECEIPT  
RETURN POLICY VARIES BY PRODUCT TYPE

Unless noted below allowable returns for  
items on this receipt will be in the form  
of an in store credit voucher if the  
return is done after 04/14/20

If you have questions regarding the  
charges on your receipt, please  
email us at:  
WMILfrontend@menards.com



Sale Transaction

16 OZ GOOP DRNG HAND CLN*	
6471234	2.03
15% BAG SALE (2.39 - 0.36)	
PT LTX PAINT GLS WHITE *	
5513110	3.60
15% BAG SALE (4.24 - 0.64)	
UTILITY HOOK, 2 PACK *	
4880441	3.22
15% BAG SALE (3.79 - 0.57)	
PLEATED FILTER 16X25X5 *	
6331580	19.99

TOTAL	28.84
TAX MILWAUKEE-WI 5.6%	1.62
TOTAL SALE	30.46
DISCOVER 9494	30.46
Auth Code:134031	
Chip Inserted	
a0000001523010	
TC - 3fa280b020f0839a	

TOTAL SAVINGS 8.57

TOTAL NUMBER OF ITEMS = 4

GUEST COPY

The Cardholder acknowledges receipt of



FURNACE



#3

LAUNDRY

- 3 SERVICE CALL TO CHECK 83.42  
APPLIANCES MR APPLIANCE  
\* INVOICE INCLUDED
- 30 WASHER - LOWER COMPONENTS  
WEAR FLOODED FOR 1-2 HRS  
REPAIR COST ABOVE VALUE 3YR OLD - 400.00
- 30 DRYER - SAME AS ABOVE  
11 YEARS OLD, REBUILT ROLLERS  
AND DRUM SEAL 9/5/16 200.00
- 30 CORK FLOORING - PURCHASED 200.00  
FROM HOBO - 2018; WATER  
AND WATER DAMAGED

*[Signature]*

883.42









**SPECIAL SERVICES CUSTOMER INVOICE**  
 Store 4918 WAUKESHA  
 2320 W BLUEMOUND RD  
 WAUKESHA, WI 53186  
 Phone: (262) 717-0344  
 Salesperson: RZ076Z  
 Reviewer: RZ076Z

Page 1 of 3  
**No. H4918-21502**  
**VALIDATION AREA**

This is only a QUOTE for the merchandise and services printed below. This becomes an Agreement upon payment and an endorsement by a Home Depot register validation.

**SOLD TO**

Name: **METZGER RICHARD** Phone 1: (414) 774-9922  
 Address: 408 S 60TH ST Phone 2: (414) 526-4273  
 City: MILWAUKEE Job Description:  
 State: WI Zip: 53214 County: MILWAUKEE

QUOTE is valid for this date: 01/14/2017

**VENDOR DIRECT SHIP #1 MERCHANDISE AND SERVICE SUMMARY**

We reserve the right to limit the quantities of merchandise sold to customers

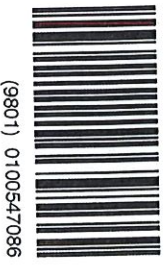
REF #	SKU	QTY	UM	DESCRIPTION	REF # S01	ESTIMATED ARRIVAL DATE: 01/18/2017	PI	TAX	PRICE EACH	EXTENSION
S0101	0000-174-602	1.00	EA	M901 / M901-HAUL AWAY YOUR OLD APPLIANCE / M901-HAUL AWAY YOUR OLD APPLIANCE					\$15.00	\$15.00
S0102	0000-932-562	1.00	EA	M924 / M924-2 STD RUBBER WASHER HOSES / M924-2 STD RUBBER WASHER HOSES					\$15.96	\$15.96
S0103	0000-863-701	1.00	EA	DELIVERY / APPLIANCE DELIVERY / FREIGHT					\$0.00	\$0.00
<b>S/O - MERCHANDISE TO BE SHIPPED:</b>										
S/O MAYTAG CO										
REF #	SKU	QTY	UM	DESCRIPTION	REF # S01	ESTIMATED ARRIVAL DATE: 01/18/2017	PI	TAX	PRICE EACH	EXTENSION
S0404	1001-835-432	1.00	EA	MVWC565FW / MVWC565FW / MVWC565FW					\$532.00	\$532.00
<b>VENDOR WILL SHIP MDSE TO:</b> RICHARD METZGER										
<b>ADDRESS:</b> 408 S 60TH ST										
<b>STATE:</b> WI <b>ZIP:</b> 53214 <b>COUNTY:</b> MILWAUKEE <b>CITY:</b> MILWAUKEE										
<b>PHONE:</b> (414) 7749922 <b>ALTERNATE PHONE:</b>										
<b>SALES TAX RATE:</b> 5.6										<b>MERCHANDISE TOTAL:</b> \$562.96
<b>PAGER:</b>										
<b>END OF VENDOR DIRECT SHIP</b>										

**NOT VALID**

**NOT VALID**

**SOLD**

Check your current order status online at  
 www.homedepot.com/orderstatus



3

LAUNDRY



CASHIER:  
PLEASE  
STAPLE  
RECEIPT  
HERE.

SPECIAL ORDER CONTRACT  
GUEST COPY

STORE # 3226 WMIL      PHONE: (414) 672-5178  
2101 Miller Park Way      FAX: (414) 672-5212  
West Milwaukee WI 53219

THANK YOU!

GUEST NAME - ADDRESS - PHONE	
metzger, rich	
408 s 60th st	
Milwaukee, WI 53214	
Ph: (414) 774-9922	

ESTIMATED ARRIVAL DATE	
NOT BINDING ON MENARD, INC.	
BASED ON PROMISES BY OTHERS 08/05/08	
SOLD BY	ORDER DATE
JOCELYN	07/29/08

QTY ORDERED	DESCRIPTION	SKU	UNIT PRICE	EXTENDED PRICE
1 EACH	GAS DRY, 6.5CF, SC, 5C, WHT FOR WHIRLPOOL WARRANTY ISSUES / CONCERNS OR CLAIMS CALL 800-253-1301 OR ONLINE AT WWW.WHIRLPOOL.COM	WGD5300SQ 451-3155	378.00	378.00


This is a quote valid today. This quote becomes an order upon payment and a valid Menards receipt for this order is attached.

**READ THIS CONTRACT CAREFULLY.** The terms and conditions set forth in this document are a complete and final expression of the parties. Any and all claims under this special order contract must be brought within one year of the purchase of said merchandise. "Custom made" special order merchandise purchased from Menards is **NON-REFUNDABLE**. "Non-custom made" special order merchandise may be refunded at Menards sole discretion with a 15% restocking fee. The purchaser is responsible for all measurements, sizes, and colors as stated above. The purchaser's exclusive remedy if the merchandise is defective or fails to conform to the terms of the contract is replacement of the merchandise. All defects and non-conformities must be reported to Menards within 3 days upon receipt of the merchandise. If there is a specific written warranty from the manufacturer the purchaser understands that this merchandise is sold on an "AS IS," basis and the manufacturer's warranty shall govern my rights. **MENARDS MAKES NO WARRANTIES, EXPRESS OR IMPLIED AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE MERCHANDISE.** If the exclusive remedy fails its essential purpose, Menards liability shall not exceed the purchase price of the merchandise. **MENARDS SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.** In the event that the purchaser refuses to and or fails to pick up the merchandise within 30 days after receiving notification of its availability, Menards may liquidate the merchandise and shall be entitled to 25% of the purchase price as liquidated damages. Menards may withhold any payment received as partial satisfaction for its damages. If the vendor, which supplies the merchandise on this contract fails to perform, the purchaser agrees that Menards shall not be liable. Because of wide variations in codes, there are no representations that the materials listed herein meet your code requirements. The Purchaser agrees that any controversy or claim arising out of or relating to this contract, or the breach thereof, shall be settled by binding arbitration administered by the American Arbitration Association under its applicable Consumer or Commercial Arbitration Rules. A judgment on an award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

**YOUR PURCHASE OF THE MERCHANDISE ON THIS CONTRACT CONSTITUTES YOUR AGREEMENT TO ALL TERMS AND CONDITIONS LISTED IN THE CONTRACT.**

SUB-TOTAL:	378.00
SHIPPING:	0.00
PRE-TAX TOTAL:	378.00
VENDOR: WHIRLPOOL CORP	
<b>To check the status of your order, go to www.menards.com</b>	

If this is a partial pickup, please verify all quantities/items being signed for. Menards is not responsible for shortages after leaving the yard.





**Mr Appliance Of Milwaukee**  
 Po Box 272  
 Hales Corners, Wisconsin 53130  
 (262) 710-9200  
 mrappliance@fastappliancepairs.com

www.mrappliance.com

**Billing Address:**  
 Metzger, Richard  
 408 S 60th  
 Milwaukee, Wisconsin 53214

**Invoice #:** 4628679  
**Invoice Date:** 01/02/2020  
**Completed:** 01/02/2020  
**Technician:** Kevin

**Job Address:**  
 Metzger, Richard  
 408 S 60th  
 Milwaukee, Wisconsin 53214  
 (414) 813-4040

**Auth #:**  
**PO #:**  
**Model #:**  
**Serial #:**

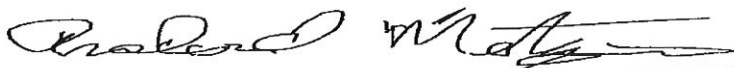
**Trouble Reported**

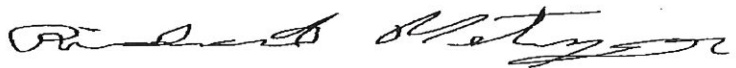
1/2 PM--Milwaukee--basement got flooded and customer not sure if appliances are still usable--Maytag Washer--Whirlpool Dryer

**Diagnosis / Work Performed**

Found that the customer had a flood in there basement of 1 1/2 to 2 feet of water. All lower components of the washer and dryer where under water for several hrs. All lower components are bad. The washer and dryer are not worth fixing. The customer would need to purchase new appliances.

Task #	Description	Amount
OO4	Diagnostic Fee	\$79.00
<input checked="" type="checkbox"/> I approve the repair and agree to its terms. I acknowledge that the franchise is independently owned, operated and is not an agent of Mr. Appliance LLC.		
<b>Sub-Total</b>		\$79.00
<b>Sales-Tax</b>		\$4.42
<b>Total Due</b>		\$83.42
<b>Prepayment</b>		\$83.42
<b>Today's Payment</b>		\$0.00
<b>Payment Type</b>		
<b>Credits</b>		\$0.00
<b>Balance Due</b>		\$0.00

  
 Work Authorization Signature      Date: 01/02/20

  
 Completion / Payment Signature      Date: 01/02/20

<b>Recommended Tasks</b>			<b>Amount</b>
1	AA1515	Transmission Repair or Replace	\$513.00
1	BB30350	Miscellaneous Major Repair or Replace	\$270.00

**Recommendations**

Found that the customer had a flood in there basement of 1 1/2 to 2 feet of water. All lower components of the washer and dryer where under water for several hrs. All lower components are bad. The washer and dryer are not worth fixing. The customer would need to purchase new appliances.

WE APPRECIATE YOUR BUSINESS

TERMS: Due On Receipt



LAUNDRY ROOM  
BEFORE. FLOORING  
INSTALLED 2008

LAUNDRY AFTER - SOME  
FLOORING REMOVED, MUD  
VACCUUMED - SEAMS  
WARPING, MUD & WATER  
UNDER FLOORING



①  
WHITE - GREEN DOORS

# 4

SITOP

4A FLOORING - HOBBO, 2018  
WATER DAMAGED

200<sup>00</sup>

4B SMALL TOOL DAMAGED

CRT BRAD GUN 20<sup>00</sup>

WEN HEAT GUN 10<sup>00</sup>

PRIM SANDER 15<sup>00</sup>

ELECTRIC KNIFE 20<sup>00</sup>

65<sup>00</sup>

4C 4x8 x 1/2 PLYWOOD TO  
REPLACE WATER DAMAGED  
BOTTOM SHELF IN CABINETS

20<sup>00</sup>

285<sup>00</sup>





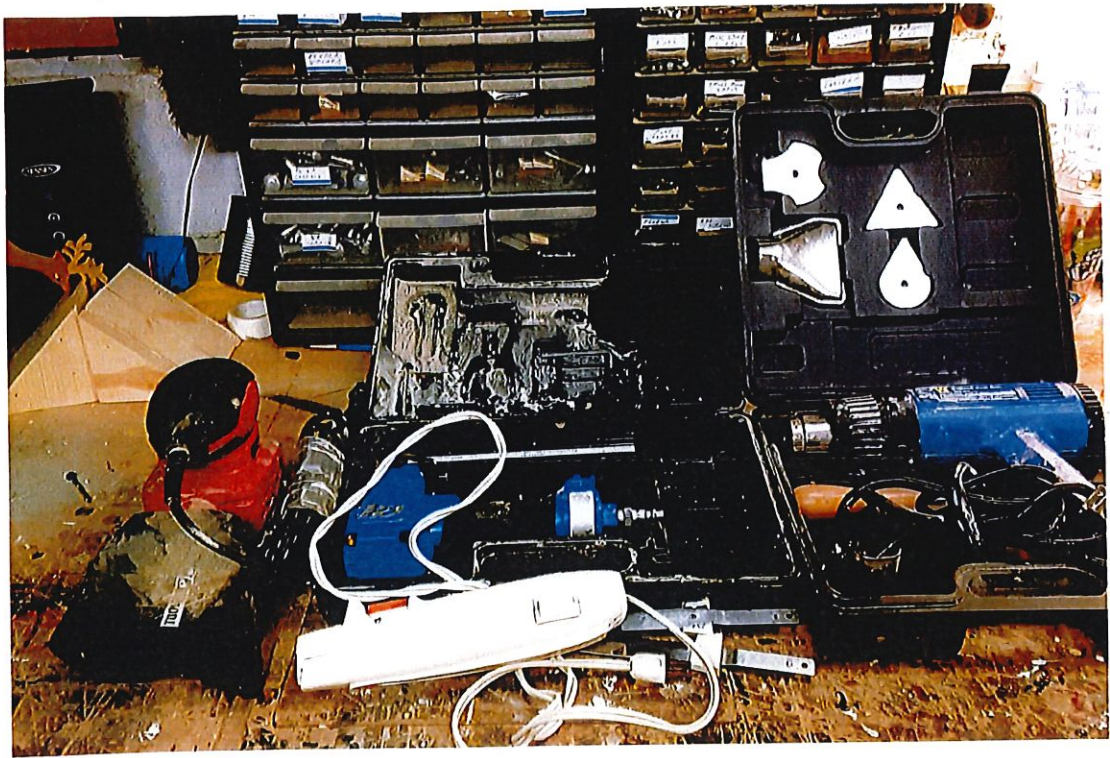

LF

SHOP BEFORE



AFTER - FLOORING  
WATER/MUD SOAKED





MISC WATER DAMAGED ITEMS

H 5'

SCRAP BOOKING ROOM

5A	2x2x8' STUDS	2.00 EA	x 11	22 <sup>00</sup>
	4x8x $\frac{1}{2}$ DRY WALL	8.00 EA	x 6	48 <sup>00</sup>
	RIGID FOAM INSULATION		x 12	56 <sup>00</sup>
	BOTTOM SHELF FOR SHELVING			20 <sup>00</sup>
	LABOR			<u>60<sup>00</sup></u>

CLAIM 200<sup>00</sup>

5B	TWO 3 DRAWER CABINETS HOBO			100 <sup>00</sup>
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5C	CD'S, TAPES, RACK			30 <sup>00</sup>
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330<sup>00</sup>

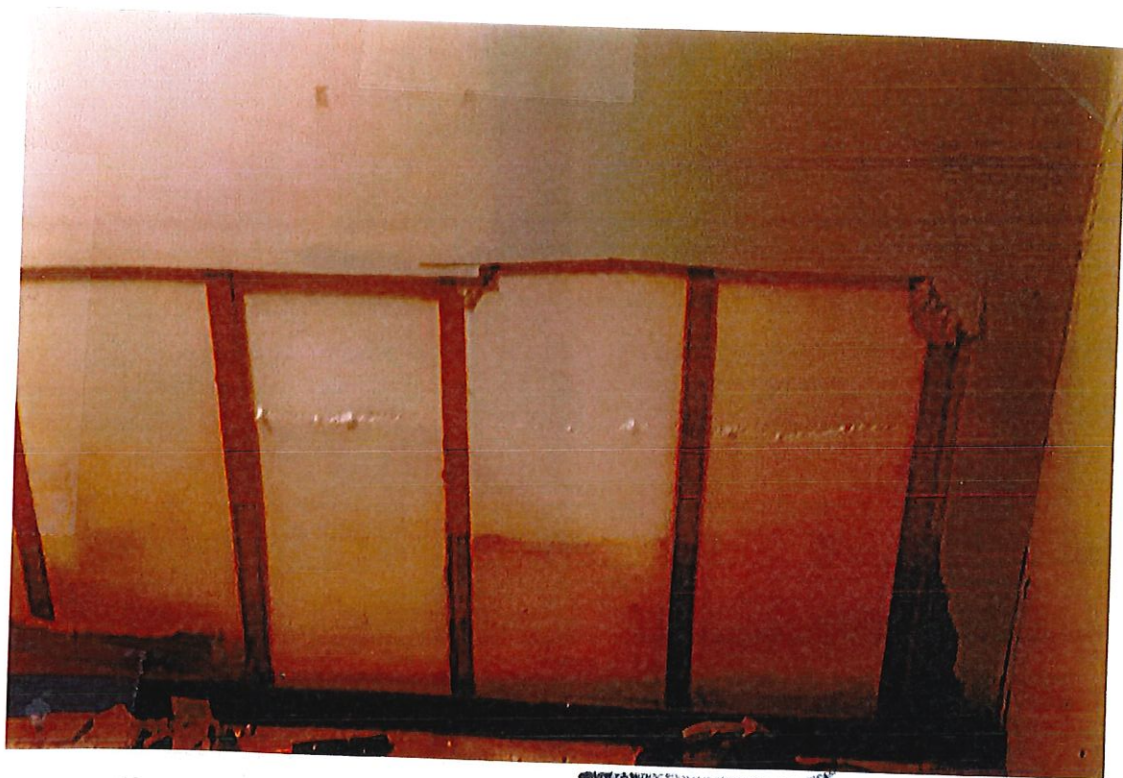




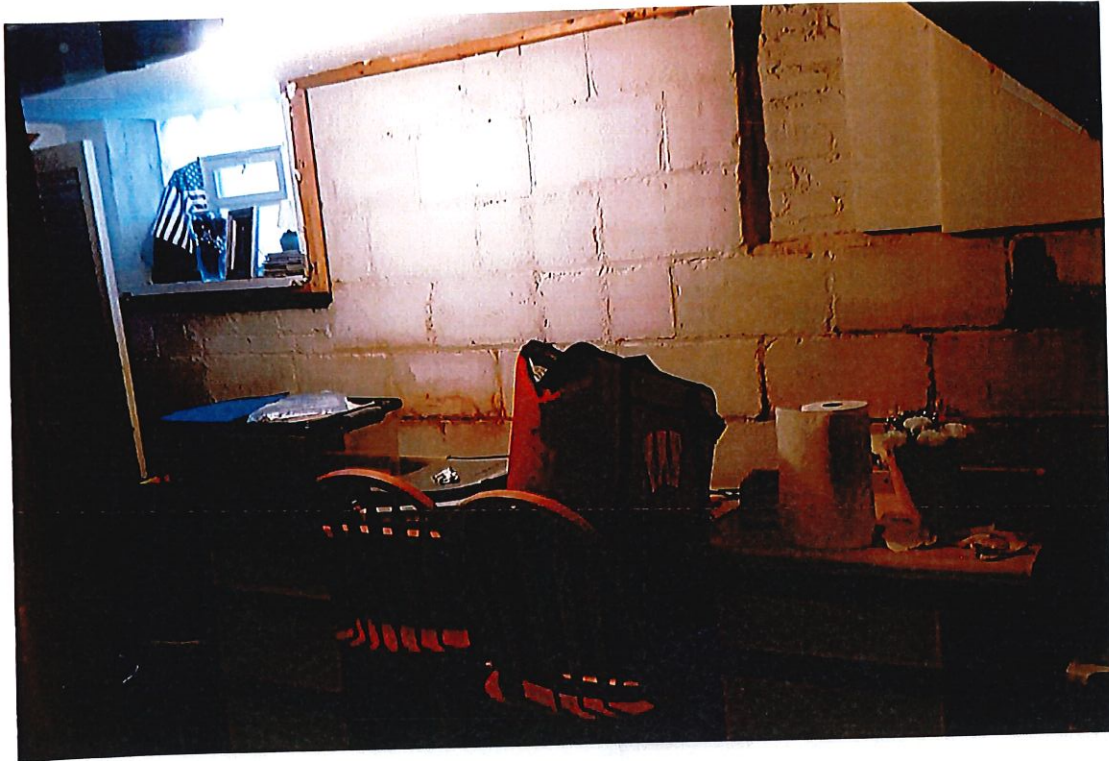
WATER LEVEL ↑



SWELLING SIDES ↑



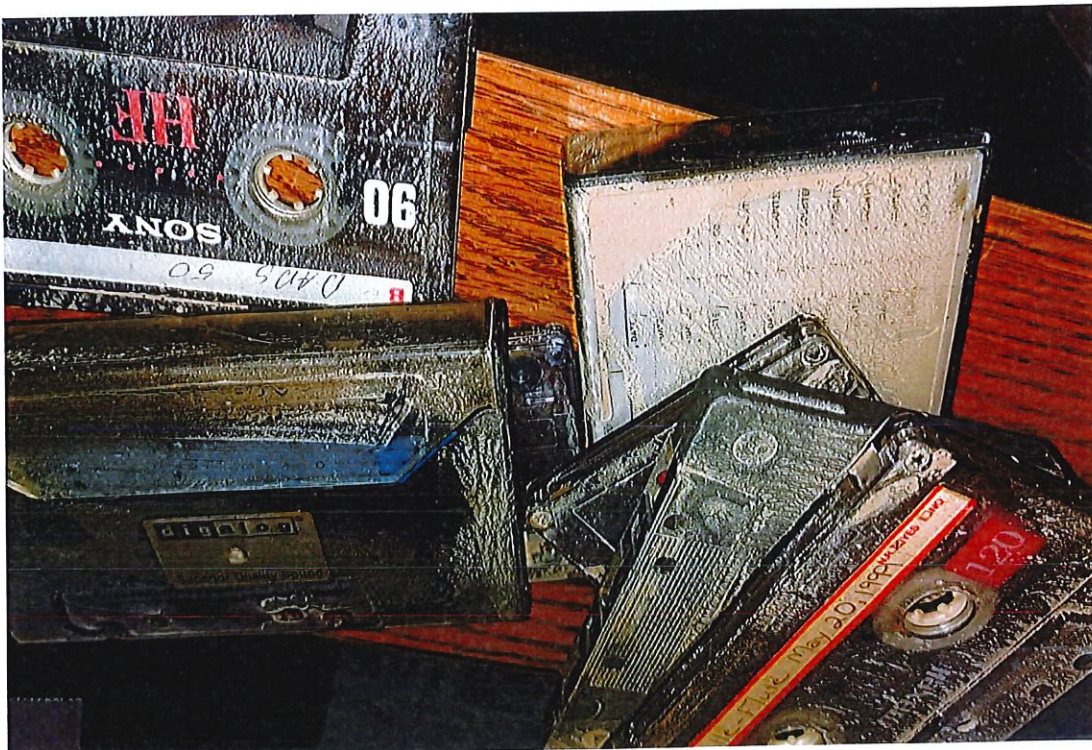
WATER  
DAMAGE  
BEFORE  
REMOVING  
WALL



NORTH  
WALL  
HERE  
STUD,  
INSULATION  
AND  
DRYWALL  
REMOVAL



BOTTOM  
SHELF  
REMOVED  
AND  
THROWN  
OUT





MISC

6A LAWNMOWER, 12 YEARS OLD  
SUBMERGED 1-2 HOURS, COST  
TO FLUSH, CLEAN AND TUNE UP  
150<sup>00</sup> - SHORT LIFE EXPECTED

CURTAIN 200<sup>00</sup>

6B BOOTS - TRASHED

32<sup>00</sup>

6C STORAGE CABINET

100<sup>00</sup>

6D BICYCLE - TUNE UP

100<sup>00</sup>

6E EXTRA UTILITIES FOR CLEANUP

30<sup>00</sup>

462<sup>00</sup>



# Boots

JCPenney (414) 421-6900  
5350 S 76TH ST  
GREENDALE, WI 53129

Thanks for Being a JCPenney Rewards Member

GISELLE	100/0805/013907
	UPC No. 889260665224
	70.00
Sale Disc	-20.01
JCP Cred Disc	-8.00
Reward Disc	-10.00
Return Value	31.99T1
Subtotal	31.99
Sales Tax 5.6000% 53129	1.79

Total Items Sold: 1  
Total Items Returned: 0

<b>Total</b>	<b>USD \$33.78</b>
Total Item Discounts:	20.01
Total Reward Savings:	10.00
Total Tender Discounts:	8.00
<b>Your Total Discounts Today:</b>	<b>38.01</b>

JCP CARD USD \$33.78  
XXXXXXXX5491/00

Manual  
Cardholder acknowledges receipt of goods/services in the amount shown and agrees to pay for them according to credit contract with card issuer.  
\*No Signature Required

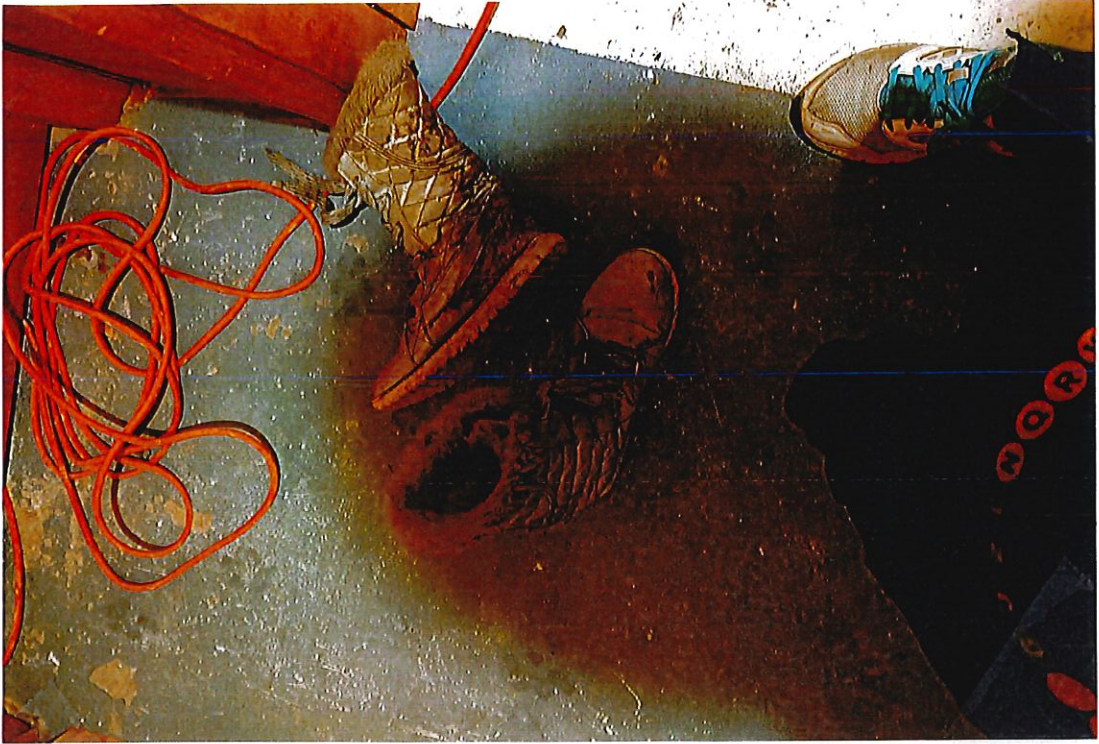
Store: 1940 Term: 400 Tran: 9972  
Date: 01/16/20 Time: 12:16 PM Assoc: 0181

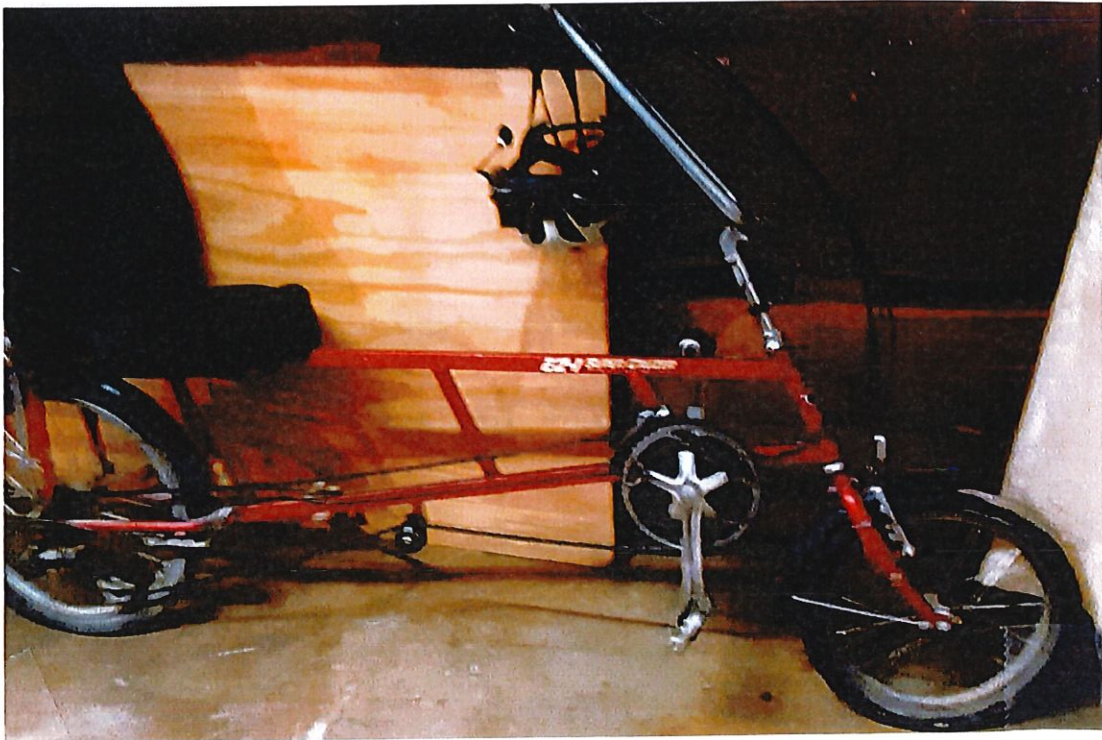
Your feedback matters.  
Give us your thoughts.  
Survey details at:  
[www.jcpenny.com/survey](http://www.jcpenny.com/survey)  
Access code valid for 7 days  
Access Code: 1940 400 9972 011620 1216 7

See a team member, in-store posting, or visit [jcp.com](http://jcp.com) for complete details on our Price Match and Return policies.

Rebate Forms available at  
[www.jcpenny.com/Rebates](http://www.jcpenny.com/Rebates)







## OUTDOORS

- 7 Mulch Washed Away Along Side House
- 7A Stone + Base Under Front Wall Was Washed Away
- 7B Grass Repair + Replacement

CURIA 200<sup>00</sup>



*[Faint handwritten notes in the top section, possibly including a title and introductory text.]*

*[Faint handwritten notes in the middle section, possibly a definition or a list of points.]*

*[Faint handwritten notes in the lower middle section, possibly a conclusion or a specific example.]*







Approx 14.5T.  
FLOORMAN

# 8

## CLEANUP

I AM AWARE SOME NEIGHBORS  
CALLED PROFESSIONAL COMPANIES  
FOR BASEMENT CLEANUP

AS SOON AS THE WATER RECEEDED  
MY WIFE AND I GOT TO WORK MOVING  
CABINETS AND VACUUMING MUD/SILT  
OFF THE FLOORS. WE THEN WASHED  
THE CONCRETE FLOORS AND LOWER  
WALLS TWICE WITH SOAP + WATER.

WE THEN BLEACH WASHED FLOOR  
AND WALL SURFACES. WE THEN  
SET UP FANS FOR 3 DAYS TO DRY.

I KEPT A GENERAL DIARY OF  
OUR WORK AND IT BROKE DOWN  
TO 67 HOURS FOR ME AND 50  
FOR MY WIFE

I BELIEVE IF YOU PAY CLEANING  
COMPANIES FOR THEIR WORK WE  
DESERVE COMPENSATION FOR OUR  
HAND WORK

~~112~~ 112 HOURS

300<sup>00</sup>

