

Grant F. Langley
City Attorney
Milwaukee City Clerk
200 East Wells Street, Room 205
Milwaukee, WI 53202

CITY OF MILWAUKEE
2019 AUG - 6 P 4: 43
CITY CLERK'S OFFICE

RECEIVED
OFFICE OF CITY ATTORNEY

AUG 7 - 2019

12:45 A.M./P.M.

Dear Mr. Langley,

Thank you for your correspondence postmarked July 22nd, 2019. This letter is to appeal your decision to deny my claim.

The street in the vicinity specified in my last letter indicated that visibility was poorly-lit at approximately 6:15 a.m. Street lighting, though perhaps spaced at certain predetermined lengths, was indeed insufficient. I did not see the pothole. Further, the Earth's obliquity in relation to the Sun is in an away position in the Northern hemisphere and is known to make the Earth's surface considerably darker in the winter months, earlier during the day. Finally, snow was considerable in the week leading to February 20th, up to 10 inches on February 18th and continuing through the week past the 20th. Snow covered the streets in most areas, in spite of the diligent work of the snow removal crews.

As a corollary note, the Firestone auto shop located at 12300 W Burleigh St in Milwaukee, had many tire and wheel repairs performed on February 20th, 2019. At this time, I will not attempt to obtain such records as I do not have the free time, but it is worth notwithstanding.

I can assure you that I have an immaculate driving record of over 15 years and have not even been involved in so much as a mere "fender bender." This is because I am a cautious and defensive driver. If I did not believe the City to be responsible, I would not take time that I could otherwise be spending with my family or producing other means of income. I ask that you please reconsider your denial.

Thanks,
James R. Hedman



Enclosures (2):

- Copy of postmarked envelope dated July 22, 2019
- Weather Underground weather report for February 17 through 23

1009-2019-023

CITY OF MILWAUKEE
Office of the City Attorney
OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3851

James R. Hedman
8940 W. Meckel Place
Milwaukee, WI 53222

PRESORTED
FIRST CLASS



U.S. POSTAGE
FITNEY & BOWLES
ZIP 53005 \$ 000.38³
02 JUN 22 2019
0000337172 JUL 22 2019



FZE-SFB 53222



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Popular Cities

San Francisco, CA
82 ° F Sunny

Manhattan, NY
85 ° F Clear

Atlanta, GA
77 ° F Fair

42.95 °N, 87.9 °W

Milwaukee Mitchell International Airport, Wisconsin ★ 🏠

☾ **78° MILWAUKEE MITCHELL INTERNATIONAL AIRPORT STATION**

[\(/HISTORY/DAILY/US/WI/MILWAUKEE/KMKE/DATE/2019-7-29?CM_VEN=LOCALWX_PWSDASH\)](#) | [CHANGE](#)

[HISTORY \(/HISTORY/DAILY/US/WI/MILWAUKEE/KMKE/DATE/2019-7-29\)](#)

- [TODAY \(/WEATHER/US/WI/MILWAUKEE/KMKE\)](#)
- [HOURLY \(/HOURLY/US/WI/MILWAUKEE/KMKE\)](#)
- [10-DAY \(/FORECAST/US/WI/MILWAUKEE/KMKE\)](#)
- [CALENDAR \(/CALENDAR/US/WI/MILWAUKEE/KMKE/DATE/2019-7\)](#)
- [HISTORY \(/HISTORY/DAILY/US/WI/MILWAUKEE/KMKE/DATE/2019-7-29\)](#)
- [WUNDERMAP \(/WUNDERMAP?LAT=42.946&LON=-87.896\)](#)

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AUG 7 - 2019

12:45 A.M./P.M.

Daily

Weekly

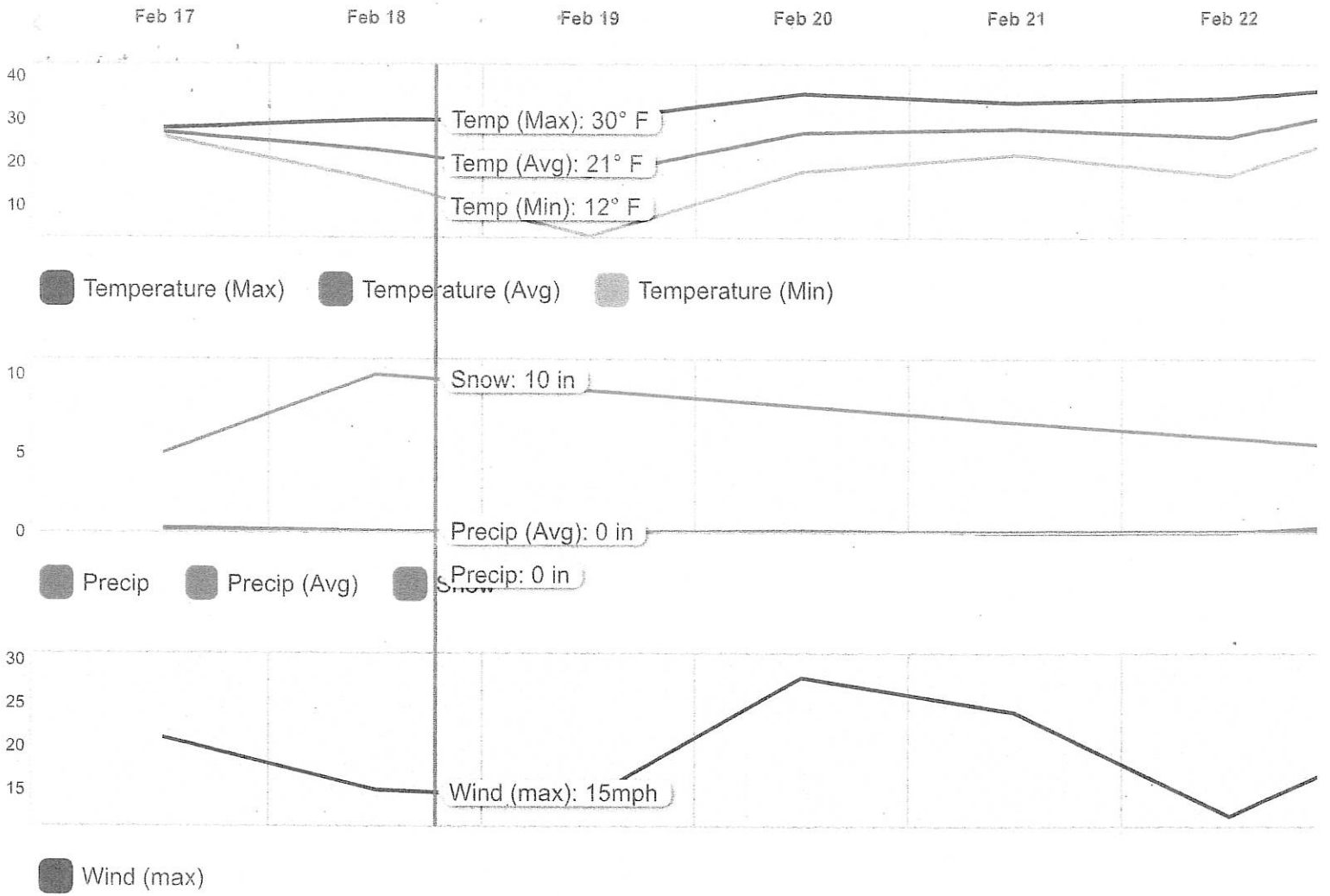
Monthly

February

19

2019

[View](#)



Summary

Temperature (° F)	Max	Average	Min	Sum	▲
Max Temperature	39	36	33	-	
Avg Temperature	33	26	19	-	
Min Temperature	28	17	3	-	
Precipitation (Inches)	Max	Average	Min	Sum	▲
Precipitation	0.74	0.17	0	1.22	
Dew Point (° F)	Max	Average	Min	Sum	▲
Dew Point	37	20	-1	-	

Daily Observations

Time	Temperature (° F)			Dew Point (° F)			Humidity (%)			Wind Speed (mph)			Pressure	
	Max	Avg	Min	Max	Avg	Min	Max	Avg	Min	Max	Avg	Min	Max	Avg
Feb 17	28	27	26	23	21	17	81	-	63	21	-	8	30.06	-
18	30	23	16	21	16	8	88	-	50	15	-	4	30.59	-
19	30	17	3	21	10	-1	83	-	46	14	-	0	30.66	-
20	36	27	18	31	26	21	89	-	59	28	-	9	30.33	-
21	34	28	22	20	14	13	68	-	45	24	-	0	30.36	-
22	35	26	17	28	20	11	78	-	56	12	-	0	30.48	-
23	39	36	33	37	31	26	92	-	70	23	-	4	30.26	-

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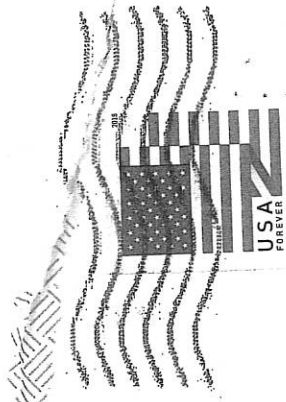
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Mr. James Hedman
8940 W Metcalf Pl
Milwaukee WI 53222-2725



MILWAUKEE WI 530
34 JUL 2005 PM 5:14

Milwaukee City Clerk
200 East Wells St.
Room 205
Milwaukee, WI 53202

MILWAUKEE WI 530
34 JUL 2005 PM 5:14

53202-357099

James R. Hedman
8940 W. Metcalf Pl.
Milwaukee, WI 53222

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MAR 25 2019

3:15 A.M./P.M.

To whom it may concern:

I am writing to file a claim for the damages for the tire on my motor vehicle. The front right (passenger-side) tire of my 2013 Buick Verano ran into a pothole on the morning of February 20, 2019 and required replacement.

The incident happened at approximately 6:15 a.m. on February 20, 2019, in the vicinity of 8609 W. Lisbon Avenue. I (James Hedman) was on my way to work from my home (8940 W. Metcalf Pl., Milwaukee, WI 53222), when, in a poorly-lit area of the street, my front right tire ran into a pothole at a speed equal to or less than the posted speed limit. The tire "popped" and was no longer able to retain air.

I replaced the tire with my own spare and brought the damaged tire and non-damaged wheel into my local service shop (Firestone Complete Auto Care Wauwatosa, 12300 W Burleigh St., Wauwatosa, WI 53222). The shop replaced the tire and installed it for a total of \$208.81. This is the amount which I wish to claim and be reimbursed.

The attached receipt serves as proof of purchase. Also attached are images which show the conditions of the road in question in the vicinity of the area where my tire was damaged.

I may be reached for further information at 920-216-6503 or jameshedman@icloud.com.

Thanks,



James Hedman

Enclosures (2):

- Firestone Receipt
- Photos of road in vicinity of area in question

CITY OF MILWAUKEE
2019 MAR 25 P 1:30
CITY OF MILWAUKEE OFFICE

CITY OF MILWAUKEE
2019 MAR 25 P 1:30
CITY OF MILWAUKEE

Customer Invoice
123311
02/20/2019

FIRESTONE COMPLETE AUTO CARE
WAUWATOSA
12300 W BURLEIGH ST
WAUWATOSA, WI. 53222-3123

Service Advisor:
03 CESAR
414 771.3160

HEDMAN JAMES
311 ADAMS ST
APT 3
NEENAH WI 54956-2577
920 216 6503

2013 BUICK VERANO LEATHER [TAN]
2.4L L4 FI FLEX VIN K DOHC
Lic #: 364TRZ WI Vin #: 1G4PS5SK8D4152896
In: 02/20/19 4 18PM Mileage: 110,192
Out: 02/20/19 5 32PM

Store # 351019

RETAIL SALE

Description	Rev Hist	Unit	Extended	Job
	/Article # ID	Price	Price	Total
FIRESTONE TIRE PACKAGE				196.47
FRONT RIGHT AND WHEEL IN TRUNK	03			
003065 ALL SEASON BL 235/45R18 94H 65,000 Mile	003065 22TN	1 168.99	168.99	
Limited Warranty				
DOT# WBFUAL25018				
NEW TIRE WHEEL BALANCE LABOR	7013632 22TS	1 14.99	14.99	
TPMS VALVE SERVICE KIT LABOR	7008190 22TS	1 2.99	2.99	
6-207A TPMS VALVE VS-950-15	7009357 22TN	1 7.00	7.00	
SCRAP TIRE RECYCLING FEE	7075078 22TN	1 2.50	2.50	
LOW PROFILE TIRE INSTALLATION	7006472 22TS	1 N/C	N/C	
COURTESY CHECK	03			
COURTESY CHECK	7046930 22TS	1 N/C	N/C	

Technician(s):
22 KEYSAR

Payment History

Visa 8312 208.81 020700 Sale
MID 222220328380
Term 0003 Card Inserted
AID A0000000031010 PIN NOT VERIFIED
Total Tendered 208.81

Summary:

Parts 175.99
Labor 20.48
Shop Supplies 1.26
Sub-Total 197.73
Tax (5.60%) 11.08
Total \$208.81

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer

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Customer Signature

MAR 25 2019

Information on tire warranty, maintenance, and safety can be located at <https://www.firestonecompleteautocare.com/tires/warranty-options/> or by calling toll free 800-847-3272 to obtain a free printed copy
All parts are new unless otherwise specified.

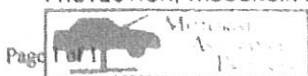
3:15 A.M./P.M.

Motor Vehicle repair practices are regulated by chapter ATCP132, Wis. Adm. Code, administered by the bureau of consumer protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

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Tell us about your experience today!
Complete a 4-minute survey for a chance to win one of ten \$50 gift cards each month!
Visit www.FirestoneSurvey.com within 4 days and enter Code 351019-123311

"MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P. O. BOX 8911, MADISON, WISCONSIN 53708-8911"



www.FirestoneCompleteAutoCare.com



www.ase.com
1-800-4-A-ASE
1-800-4-ASE

reverse side for Warranty Information



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3:15 A.M./P.M.

