

04/12/2022

To whom this may concern:

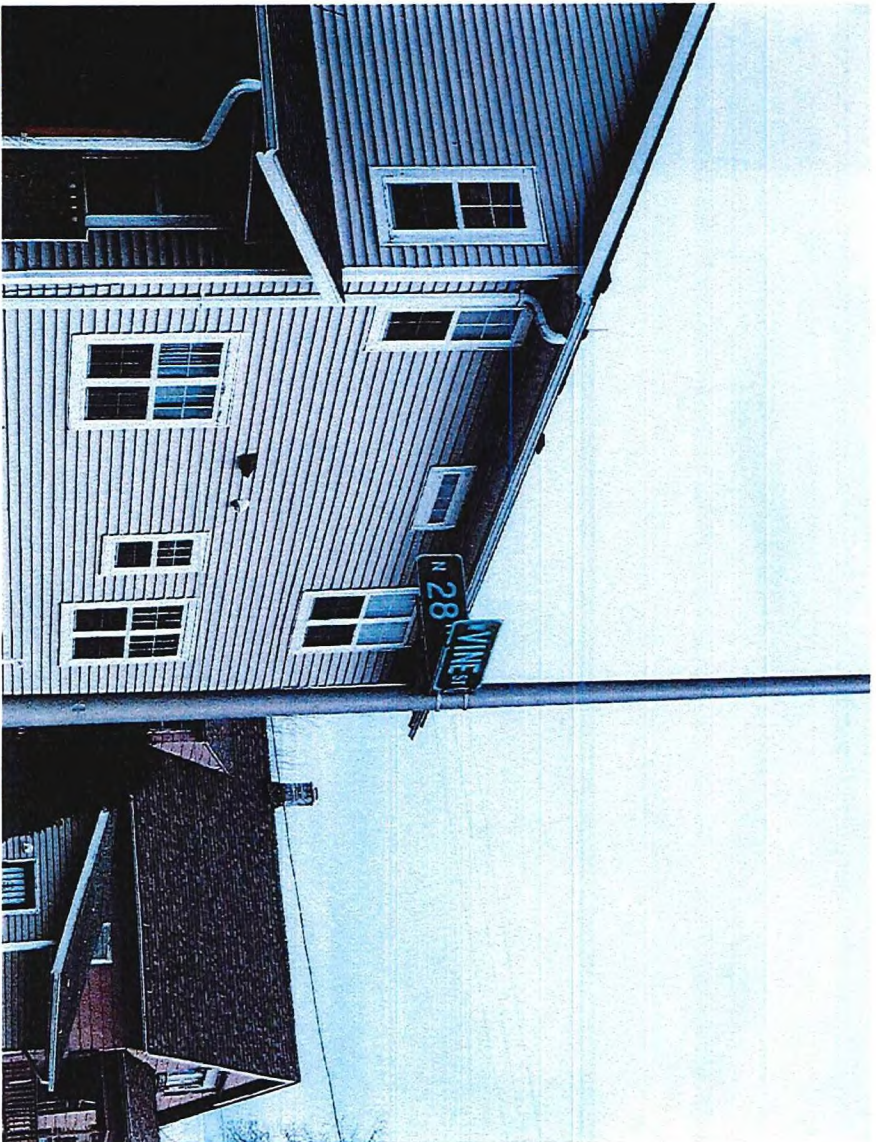
On Friday evening, April 8th 2022 I was out driving making deliveries. I was traveling westbound on Vine street when I hit a pot hole on 28th street in Milwaukee, WI. At that moment, I was concerned but I was hoping everything was okay with my vehicle. I quickly noticed that may not be the case. I noticed a rattling noise coming from the front driver side. I turned my music off and listened to the vehicle and decided to park it until I can get it looked at. As I drove home, there was a loud rattling noise & the car was swaying to the left every time I used the break pedal. That had never happened before. I immediately called Subaru City right before they closed to see if I could get the vehicle in as soon as possible. They let me bring it in Saturday morning, April 9th, 2022. I received my estimate for my repairs Monday morning, April, 11th 2022. I am contacting you all for compensation for my repairs, any rental cost fees and inconvenience I am / may occur during this process. Thank you for taking the time to read my letter and look at my claim. I look forward to hearing from you all soon.

The estimates of the repairs & pictures will be attached with this letter.


Jennifer Merriweather
jenn.merriweather@gmail.com
414-690-9282

04/12/22

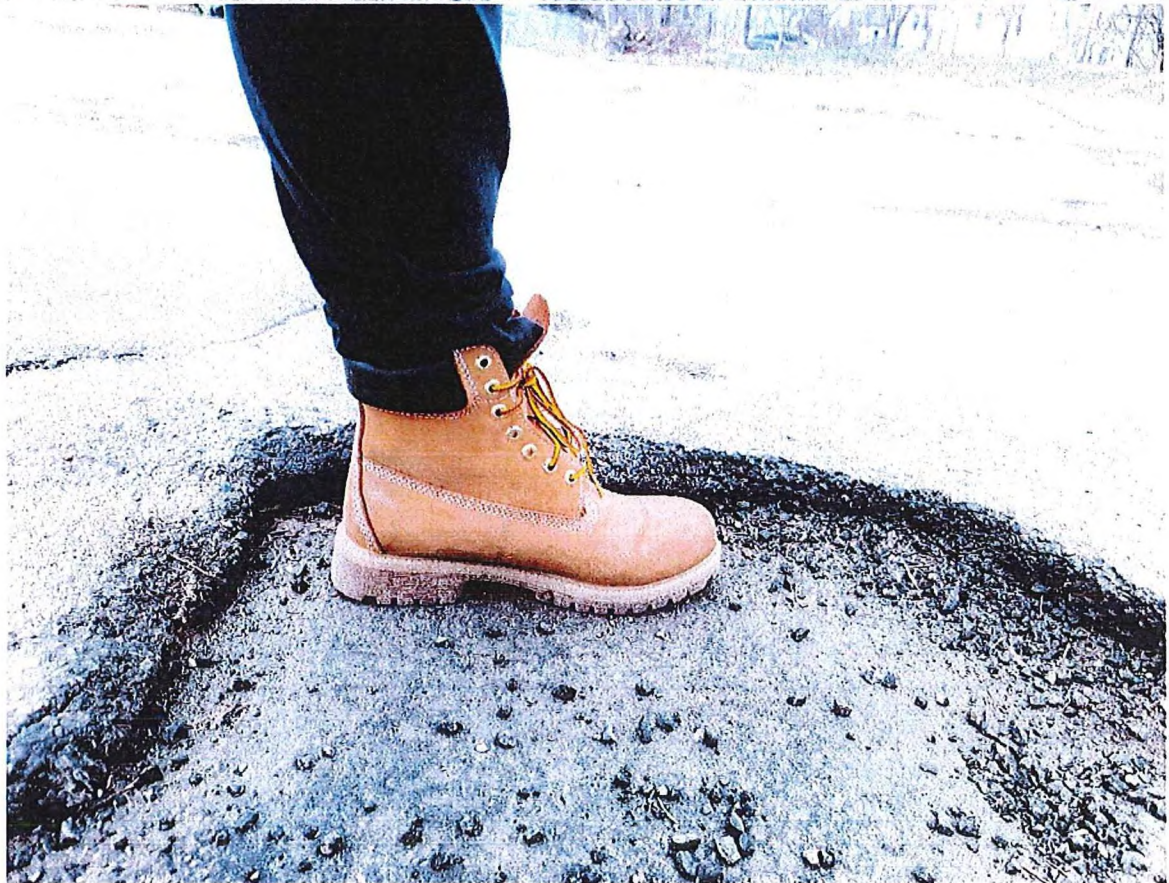
CITY OF MILWAUKEE
2022 APR 12 PM 3:56
CITY CLERK'S OFFICE



Both photos above are of the pothole hit on Friday, April 8th, 2022.

Photos of the street
of potholes

JM



Both photos above are of the pothole I hit on Friday, April 8th, 2022.



Both photos above are of the pothole I hit on Friday, April 8th, 2022.



This is a picture of three or four other pot holes on same street.



Schlossmann Subaru City

Repair Order Estimate

Printed Date: April 9, 2022

We have performed our multi-point inspection on your vehicle and the following services were recommended.

EXISTING SERVICES

Job	Quote
DRIVEABILITY CUSTOMER STATES WHEN SHE BRAKES CAR VEERS TO THE LEFT AND	PENDING
MULTI-POINT INSPECT CUSTOMER REQUESTS MULTI-POINT INSPECTION	PENDING
LOANER VEHICLE LOANER VEHICLE \$39.95 A DAY VALUE - THIS IS A NO SMOKING VEHICLE	INTERNAL
Existing Services Total	\$

SUGGESTED SERVICES

Job	Quote
BRAKE FLUID EXCHANGE IMMEDIATE ATTENTION Customer Requests Subaru Brake Fluid Exchange	165.43
Recommended Maintenance	
	Labor Hrs
	Parts
	Misc
	Tax
	Total 165.43
Job	Quote
P/S FLUSH IMMEDIATE ATTENTION FLUSH POWER STEERING SYSTEM FLUID	123.41
	Labor Hrs
	Parts
	Misc
	Tax
	Total 123.41



Schlossmann Subaru City

Job		Quote
TRANS SRV & RELEARN TRANSMISSION AND RELEARN IMMEDIATE ATTENTION		158.24
	Labor Hrs Parts Misc Tax Total	158.24
Job		Quote
FR/REAR DIFF SVC FRONT AND REAR DIFF SERVICE SYNTHETIC FLUIDS ADDITIONAL IMMEDIATE ATTENTION		219.62
	Labor Hrs Parts Misc Tax Total	219.62
Job		Quote
FT LWR CTRL ARM BSHN REPLACE FRONT LOWER CONTROL ARM BUSHING IMMEDIATE ATTENTION DUE TO FAILURE OF FRONT SUB FRAME RECOMMEND REPLACEMENT OF CONTROL ARM BUSHINGS THAT ARE TEARING SIGNIFICANTLY.		818.64
	Labor Hrs Parts Misc Tax Total	818.64
Job		Quote
WHEEL ALIGNMENT WHEEL ALIGNMENT () PULLS LEFT () PULLS RIGHT () STEERING WHEEL NOT STRAIGHT () OTHER PLEASE NOTE IMMEDIATE ATTENTION		104.39
	Labor Hrs Parts Misc Tax Total	104.39





Schlossmann Subaru City

Job		Quote
SPARK PLUGS IMMEDIATE ATTENTION REPLACE SPARK PLUGS		483.93
	Labor Hrs Parts Misc Tax Total	483.93
Job		Quote
ENGINE MAINT KIT IMMEDIATE ATTENTION ENGINE MAINTENANCE KIT (3 PART KIT) INSTALL FUEL INJECTOR CLEANER, GAS TANK ADDITIVE, AND CLEAN THROTTLE PLATES ENGINE MAINTENACE KIT (3 PART KIT) INSTALL FUEL INJECTOR CLEANER, GAS TANK ADDITIVE AND CLEAN THROTTLE PLATES		200.85
	Labor Hrs Parts Misc Tax Total	200.85
Job		Quote
FT AXLE IMMEDIATE ATTENTION REPLACE FRONT DRIVE AXLE ASSY OEM DRIVER FRONT OUTER AXLE BOOT TORN RECOMMEND REPLACEMENT.		449.41
	Labor Hrs Parts Misc Tax Total	449.41
Job		Quote
HEADLAMP BULB IMMEDIATE ATTENTION REPLACE HEADLAMP BULB DRIVER SIDE HEAD LIGHT BULB OUT RECOMMEND REPLACEMENT.		131.16
	Labor Hrs Parts Misc Tax Total	131.16





Schlossmann Subaru City

Job	Quote
FT SIDE MARKER BULB IMMEDIATE ATTENTION REPLACE FRONT SIDE MARKER BULB PASSENGER FRONT MARKER BULB OUT RECOMMEND REPLACEMENT.	54.94
Labor Hrs	
Parts	
Misc	
Tax	
Total	54.94
Job	Quote
BULB CONCERN IMMEDIATE ATTENTION BOTH FRONT CLEARANCE BULBS OUT RECOMMEND REPLACEMENT	109.89
Labor Hrs	
Parts	
Misc	
Tax	
Total	109.89
Job	Quote
STEERING/SUSPENSION DURING INSPECTION FOR VEERING TO THE LEFT DUPLICATED CUSTOMER CONCERN AND FOUND FRONT SUBFRAME COLLAPSED. RECOMMEND REPLACEMENT OF FRONT SUBFRAME.	1,981.28
Labor Hrs	
Parts	
Misc	
Tax	
Total	1981.28
Suggested Services Total	\$ 5001.19
Total Estimate	\$ 5001.19



RECOMMENDED NOT DONE

The following services were recommended but not completed during your visit. Please contact us to get these scheduled.

All estimates are good for 30 days from time of estimate. Taxes and other fees are subject to change.

* - These is are the jobs that need to be done related to the damages caused by hitting the pot hole on 28th & V.ine.

Total = 3,353.72 plus tax

04/12/22