

March 15, 2014

Grant F. Langley and Steven M. Carini
Milwaukee City Clerk
200 East Wells Street Room 205
Milwaukee, WI 53202

CITY OF MILWAUKEE
2014 MAR 17 PM 3:03
CITY CLERK'S OFFICE

Dear Mr. Langley and Mr. Carini,

We absolutely would like to appeal your decision, and request a hearing. We understand that the police officer whom you spoke with states that he attempted to contact us regarding our stolen vehicle. However, he either called the incorrect telephone number, or falsified the original police report. In either case, we would not expect him to state contrary as he either is unaware that he called the wrong number, or would not wish to admit the falsification. Nevertheless, rather than debate a he said/she said with this officer, we would rather deal with objective data; for instance, the AT&T phone statement indicating that no such call was made at the date and time indicated on the police report. Until such time as you can provide comparable objective data, such as a phone log from MPD, we are unable to be as accepting as you are of this officer's word.

Furthermore, this is a car we are discussing; the second most expensive possession most people own. Even if he had called us (which he did not), we have difficulty understanding why he would not have attempted that call again. After all, who would fail to call back and collect their vehicle? We have been sharing a vehicle since July 2013 as a result of this police officers actions, or rather lack thereof. One would like to have complete faith in their local police department; however, we are very much struggling with this concept after this situation.

Thank you again for your time. We look forward to hearing back from you regarding the hearing.

Regards,




Joshua and Amanda Shandor

CERTIFIED MAIL™



U.S. POSTAGE
PAID
MILWAUKEE, WI
53223
MAR 15 2014
AMOUNT
\$6.00
00092390-05



53202



1000

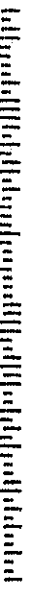


7013 1710 0000 4024 1913

*The Anderson
8949 North 97th St
Milwaukee, WI 53224*

*Milwaukee City Clerk
c/o Brent J. Jangley or Helen M. Carini
200 East Velje Street, Room 205
Milwaukee, WI 53202*

5320293570



October 11, 2013

Office of the City Clerk
City Hall, Room 205
200 East Wells Street
Milwaukee, WI 53202

CITY OF MILWAUKEE

2013 NOV 15 PM 2:40

CITY CLERK'S OFFICE

RECEIVED

NOV 18 2013

OFFICE OF
CITY ATTORNEY

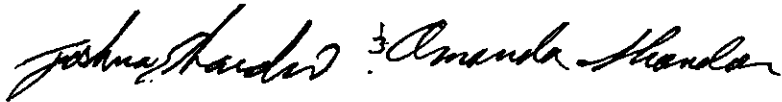
To Whom It May Concern,

Our car was stolen from the parking lot at our residence sometime between 2200 on 7/19/13 and 0630 on 7/20/13. The police were called and a report was filed by Officer Bruce Payne. We were told that an officer would be in touch with us when the car was found, and that we should keep our phone close by until that time. My husband finally received a phone call from our State Farm agent, Nenad Markovic, the morning of 10/11/13 reporting that our car was apparently found the same day the police report was filed 7/21/13, and that it had since been recycled by the impound lot due to the longevity with which it had resided there. This was our first insight into what had occurred with our car since the theft. As previously mentioned, we were assured that we would receive a phone call from the police when it had been found. As of October 11th, no phone call from the police had ever been received. Our phone was kept on our person around the clock, and checked constantly for more than two weeks after the theft. Additionally, my husband requested that the police leave a message when they called which was also never received. Furthermore, the phone number provided by the officer who took the report was "no longer in service" when we attempted to reach them after some time had passed with no explanation. We also did not receive an invoice from the impound lot. According to the Milwaukee Impound Lot, an invoice was sent out on 7/22/13, and another 9/24/13, to our previous home in Minnesota where the car was still registered. Even though our mail has been forwarded from there, we received no such invoice. Now our car has been recycled as of 8/14/13 per the Impound Lot (and as of 8/29/13 per information provided by Nenad from State Farm Insurance Company). At this time, we are not only out our car, we also apparently owe quite a large sum of money to the impound lot. All of this could have been corrected if the officer who cleared our case, Kenneth Peterson, had taken the time to actually place the phone call which he stated he made on 7/21/13 at 10:45 am in his police report. This may not be a very big deal to him, or to the City of Milwaukee, but it is a huge deal for us. We have been sharing a car for the past 3 months, anxiously awaiting a call back from the Milwaukee Police Department. It has affected Amanda's employment; she has had to change her job to working strictly weekends in order for us to share the car, as well as decline opportunities to pick up extra shifts. Joshua has had difficulty fulfilling some of the academic requirements for the graduate degree he is pursuing. Moreover, this car was sentimental as it had previously belonged to Amanda's late grandmother. So, imagine our disappointment and frustration when it was not the police who finally provided insight into our stolen car, but State Farm Insurance! We hold the City of Milwaukee's Police Department responsible for this loss, as the phone call allegedly made by Kenneth Peterson to inform us of the car's recovery was never made. An invoice of the call for the phone number provided has been included. You can see clearly that no phone call was made to this phone 7/21/13 at 10:45am. We are hoping that you can help us with this matter. We are requesting the \$2100 value of the car listed on the police report, as well as the \$262 balance at the City of Milwaukee Department of Public Works Impound Lot (the invoice we have been waiting for was not mailed as requested, but we would be happy to get you a copy in the future). We are not pursuing what this car was worth to us, the lost work opportunities, or the financial equivalent of what a huge inconvenience this was for us. We are merely requesting you honor the worth of the car listed in the attached police report, and pay the outstanding impound balance. An apology would go a long way to cover these additional inconveniences. A car is the second most expensive piece

of property that most people own next to a house, and it is a very big deal for us to have lost ours in this manner. We are optimistic that this matter can be resolved easily within the City Clerk and the City Attorney's Office, but we are willing to pursue other avenues if this is not the case.

Thank you very much for your time. We can be reached at 414-446-8773, as well as at casonam@gmail.com. Our address is 8949 North 97th Street Milwaukee, WI 53224. We look forward to hearing back from you at your earliest convenience.

Regards,

Handwritten signatures of Joshua Shandor and Amanda Shandor. The signature for Joshua is on the left and for Amanda is on the right, with a small '3' above her name.

Joshua and Amanda Shandor

Incident Report MILWAUKEE POLICE DEPT

2333 N. 49TH ST
Milwaukee, WI 53210

(414) 935-7502

49-23J6-212

132020053

Supplement No
ORIG

Reported Date
07/21/2013
Nature of Call
MOTOVEHTFT
Officer
PAYNE, BRUCE

RECEIVED

NOV 18 2013

OFFICE OF
CITY ATTORNEY

Administrative Information

| | | | | | | | | | | | | | |
|--|------------------------------|----------------------------------|--|-----------------------------------|-------------------------|---|----------------|------------------------------------|-----------------------------|---------------------------------|-----------------|-------------------|------------------|
| Agency MILWAUKEE POLICE DEPT | | Incident No 132020053 | | Supplement No ORIG | | Reported Date 07/21/2013 | | Reported Time 07:20 | | CAD Call No 132020632 | | | |
| Status REPORT TO FOLLOW | | | Nature of Call MOTOR VEHICLE THEFT | | | | | | | | | | |
| Location 8949 N 97TH ST | | | | | | City MILWAUKEE | | ZIP Code 53224 | | Rep Dist 4 | | | |
| District 4 | Squad 420 | From Date 07/20/2013 | From Time 21:00 | To Date 07/21/2013 | To Time 06:45 | | | | | | | | |
| Officer 009241/PAYNE, BRUCE | | | | | | Assignment FOURTH DISTRICT - DAYS | | | Entered by 019954 | | | | |
| Assignment TECHNICAL COMMUNICATIONS | | | | RMS Transfer Successful | | Property? None | | Approving Officer 005259 | | | | | |
| Approval Date 07/24/2013 | | Approval Time 09:56:18 | | | | | | | | | | | |
| PROPERTY INSURED BY NONE | | SYSTEM ID NO 28311018 | | | | | | | | | | | |
| CRIME VICT RS FM PV-17 Yes | | | | | | | | | | | | | |
| # Offenses 1 | Offense 943.23 (2) | | | | | Description Motor Vehicle Theft | | | Complaint Type D | AC C | Use N | Bias 88 | Loc 18 |
| #Pr | MOE | Act | Weapon/Force | | IBRS | No | | | | | | | |
| | | | | | 240 | 1 | | | | | | | |
| Link | Involvement | Invl No | Name | | | | Race | Sex | DOB | | | | |
| SUS | SUS | 1 | UNKNOWN | | | | U | U | | | | | |
| Link | Involvement | Invl No | Name | | | | Race | Sex | DOB | | | | |
| VIC | VIC | 1 | SHANDOR, JOSHUA J | | | | W | M | 04/06/1977 | | | | |
| Person Summary | | | | | | | | | | | | | |
| Invl | Invl No | Type | Name | | | | MNI | Race | Sex | DOB | | | |
| SUS | 1 | I | UNKNOWN | | | | | U | U | | | | |
| Invl | Invl No | Type | Name | | | | MNI | Race | Sex | DOB | | | |
| VIC | 1 | I | SHANDOR, JOSHUA J | | | | 3323267 | W | M | 04/06/1977 | | | |
| Vehicle Summary | | | | | | | | | | | | | |
| Invl | Type | Plate No | State | Lic Year | Year | Make | Model | Style | Color | | | | |
| STN | 1 | 482CAV | MN | 2012 | 1995 | MERC | SAB | 4D | DGR | | | | |
| Narrative | | | | | | | | | | | | | |
| Unknown actor(s) intentionally deprived the victim of his vehicle without consent. | | | | | | | | | | | | | |

Report Officer
009241/PAYNE, BRUCE

Printed At
09/25/2013 09:24

Page 1 of 2

Incident Report MILWAUKEE POLICE DEPT

132020053

Supplement No
ORIG

SUSPECT 1: UNKNOWN

| | | | | | | |
|-------------|----------|------------|---------|---------|---------|-----|
| Involvement | Invl No | Type | Name | Race | Sex | Age |
| SUSPECT | 1 | INDIVIDUAL | UNKNOWN | UNKNOWN | UNKNOWN | 00 |
| Juvenile? | OFN_INVL | | | | | |
| No | 1 | | | | | |

VICTIM (PERSON) 1: SHANDOR, JOSHUA J

| | | | | | | |
|--------------------------|-------------------------|-----------------------|---------------------|--------------------------|-----------|------------|
| Involvement | Invl No | Type | Name | MAI | | |
| VICTIM (PERSON) | 1 | INDIVIDUAL | SHANDOR, JOSHUA J | 3323267 | | |
| Race | Sex | DOB | Age | Ethnicity | Juvenile? | Res Status |
| WHITE | MALE | 04/06/1977 | 36 | NOT OF HISPANIC ORIGIN | No | RESIDENT |
| Type | Address | City | State | | | |
| HOME | 8949 N 97TH ST | MILWAUKEE | WISCONSIN | | | |
| ZIP Code | | | | | | |
| 53224 | | | | | | |
| Phone Type | Phone No | | | | | |
| CELL | (804) 349-8881 | | | | | |
| VICTIM ORDERED IN TO DA | ORDER IN TO VIEW PHOTOS | WILL VICTIM PROSECUTE | VICTIM GAVE CONSENT | VIC INFORMED CRM PRV SRV | | |
| NO | NO | YES | NO | YES | | |
| VIC REQ ADDL CRM PRV SRV | | | | | | |
| NO | | | | | | |

IBRS Info

| | | | | | | |
|----------------|---------------|---------|---------|------|-----|-----|
| Victim Invl No | Offense Codes | | | | | |
| 1 | 240 | | | | | |
| Rel | Involvement | Invl No | Name | Race | Sex | DOB |
| RU | SUS | 1 | UNKNOWN | U | U | |

Vehicle: 482CAV

| | | | | | | | | |
|----------------|----------------------|----------------|-------------------|----------|---------------|------|---------|-------|
| Involvement | Type | Plate No | State | Lic Year | Lic Type | Year | Make | Model |
| STOLEN | AUTO | 482CAV | MINNESOTA | 2012 | PASSENGER CAR | 1995 | Mercury | SAB |
| Style | Color | Value | VIN | | | | | |
| 4 DOOR | GREEN, DARK | \$2,100 | 1MELM50U1SA629070 | | | | | |
| OWNER HAS KEYS | NO. OF PLATES ON VEH | TOW AUTHORIZED | BROKEN GLASS | | | | | |
| YES | TWO | N/A | NO | | | | | |

MISC INFO

LEFT DRIVER SIDE DOOR IS RUSTED

MISC INFO

PER PO PAYNE THIS IS NOT A PRIOR AUTHORITY VEHICLE

| | | | | | | |
|------|-------------|---------|-------------------|------|-----|------------|
| Link | Involvement | Invl No | Name | Race | Sex | DOB |
| SUS | SUS | 1 | UNKNOWN | U | U | |
| Link | Involvement | Invl No | Name | Race | Sex | DOB |
| OWN | VIC | 1 | SHANDOR, JOSHUA J | W | M | 04/06/1977 |

Modus Operandi

| | | | |
|------------------------|-----------|-----------------------------------|-------------|
| Gang Act? | Gang Name | Property Attacked | Weapon Used |
| No | NONE | MOTOR VEHICLES (AUTO, TRUCK, BUS) | NONE |
| Suspect Action | | | |
| TOOK VICTIM'S VEHICLE | | | |
| Crime Code(s) | | | |
| THEFT OF MOTOR VEHICLE | | | |

RECEIVED

NOV 18 2013

OFFICE OF
CITY ATTORNEY

Incident Report MILWAUKEE POLICE DEPT

2333 N: 49TH ST
Milwaukee, WI 53210

(414)935-7502

RECEIVED

NOV 18 2013

OFFICE OF
CITY ATTORNEY

132020053

Supplement No
0001

Reported Date
07/21/2013
Nature of Call
RECOVERDVEH
Officer
PETERSON, KENNETH A

Administrative Information

| | | | | | | |
|---|---------------------|---|---|------------------------------------|-------------------------------|---------------------------------|
| Agency MILWAUKEE POLICE DEPT | | Incident No 132020053 | Supplement No 0001 | Reported Date 07/21/2013 | Reported Time 11:09 | CAD Call No 132020632 |
| Status REPORT TO FOLLOW | | Nature of Call RECOVERED VEHICLE | | | | |
| Location 8949 N 97TH ST | | | | City MILWAUKEE | ZIP Code 53224 | Rep Dist 4 |
| District 4 | Squad 420 | From Date 07/20/2013 | From Time 21:00 | To Date 07/21/2013 | To Time 06:45 | |
| Officer 007030/PETERSON, KENNETH A | | | Assignment FOURTH DISTRICT - DAYS | | Entered by 019954 | |
| Assignment TECHNICAL COMMUNICATIONS | | RMS Transfer Supplement Transfer Complete | | | Property? None | |
| Approving Officer 004397 | | Approval Date 07/24/2013 | Approval Time 13:30:59 | | | |

Vehicle: 482CAV

| | | | | | | | | |
|--|-----------------------------------|--|--|----------------------------|----------------------------------|---------------------|------------------------|---------------------|
| Involvement RECOVERED | Type AUTO | Plate No 482CAV | State WISCONSIN | Lic Year 2012 | Lic Type PASSENGER CAR | Year 1995 | Make Mercury | Model SAB |
| Style 4 DOOR | Color GREEN | VIN 1MELM50U1SA629070 | Stolen Loc/Recovered Local (UCR=1) | | | | | |
| Rcv Date 07/21/2013 | Recv Value \$2,100 | Loc STREET/ALLEY/ROAD | Rcv Damage CRIMINAL DAMAGE | | | | | |
| Rcv Location 6945 W HERBERT AV | | | Rcv City MILWAUKEE | Rcv St WISCONSIN | Rep Dist 841 | | | |
| Rcv Squad 430 | Storage CITY TOW LOT | Condition STEERING COLUMN DAMAGE | Gen Cond FAIR | Dispo TOWED | Dispo Date 07/21/2013 | | | |
| RMS Transfer Successful | | | | | | | | |
| TOWNUMBER 1581299 | OWNER HAS KEYS YES | NO. OF PLATES ON VEH TWO | TOW AUTHORIZED YES | BROKEN GLASS NO | | | | |
| OWNER NOTFD-RECOVER NO, ATTEMPT WAS MADE DID NOT GET AN ANSWER | | | DATE/TIME NOTIFIED 07/21/2013 @ 10:45 AM | | | | | |
| NOTIFIED BY PEOPLESFT# 007030 | MISC INFO COLUMN DAMAGE | MISC INFO BROKEN SHIFT HANDLE | MISC INFO IGNITION DAMAGE | | | | | |
| Tow By CITY WIDE TOWING | | Condition DAMAGED | Tow From 6945 W HERBERT AV | | | | | |
| Tow To 3811 W LINCOLN AV | | | | | | | | |

Supplement

This supplemental report is being dictated by PO PETERSON, PS# 007030, District 4, Day Shift.

On Sunday, July 21, 2013, I ran across a car parked at a weird angle at 6945 W. Herbert Ave. I queried the plate and VIN with NCIC/CIB, and it was revealed that the vehicle had been reported stolen to our department. An attempt was made to contact the victim but could not get in touch with them. The vehicle was towed by City Wide Towing.

The vehicle has column damage, broken shift handle, and ignition damage.

The vehicle was then cleared with the Stolen Vehicle Desk.

| | | |
|---|---------------------------------------|-------------|
| Report Officer 007030/PETERSON, KENNETH A | Printed At 09/25/2013 09:24 | Page 1 of 1 |
|---|---------------------------------------|-------------|

RECEIVED

NOV 18 2013

OFFICE OF
CITY ATTORNEY

Individual Usage Details for: Joshua Shandor | 804-349-8881

Billing period: Jul 07, 2013 - Aug 06, 2013
Showing details for Talk usage

Totals for this billing period: 167 calls 816 minutes \$0.00

| Date/Time | Contact | Location | Call Type | Minutes | Charge (\$) |
|--------------------|--------------|----------------|-----------|---------|-------------|
| 07/28/2013 12:46AM | 414-877-1022 | Milwaukee, WI | UNW9 | 10 | 0.00 |
| 07/28/2013 12:40AM | 999-999-9999 | Incoming, CL | UNW9 | 1 | 0.00 |
| 07/28/2013 12:40AM | 414-877-1022 | Milwaukee, WI | UNW9 | 6 | 0.00 |
| 07/27/2013 11:50PM | 999-999-9999 | Incoming, CL | UNW9 | 1 | 0.00 |
| 07/27/2013 11:21PM | 999-999-9999 | CALL WAIT | UNW9 | 1 | 0.00 |
| 07/27/2013 10:34PM | 999-999-9999 | CALL WAIT | UNW9 | 2 | 0.00 |
| 07/27/2013 10:18PM | 414-877-1022 | Milwaukee, WI | UNW9 | 65 | 0.00 |
| 07/27/2013 10:13PM | 414-877-1022 | Milwaukee, WI | UNW9 | 5 | 0.00 |
| 07/27/2013 09:53PM | 804-647-8359 | CALL WAIT | ESM1 | 1 | 0.00 |
| 07/27/2013 09:45PM | 414-877-1022 | Milwaukee, WI | UNW9 | 16 | 0.00 |
| 07/27/2013 07:34PM | 804-647-8359 | Incoming, CL | ESM1 | 1 | 0.00 |
| 07/27/2013 05:19PM | 414-446-8773 | Incoming, CL | UNW9 | 1 | 0.00 |
| 07/27/2013 02:13PM | 804-647-8359 | Incoming, CL | ESM1 | 3 | 0.00 |
| 07/27/2013 02:11PM | 414-446-8773 | Milwaukee, WI | UNW9 | 1 | 0.00 |
| 07/27/2013 02:10PM | 804-647-8359 | Richmond, VA | ESM1 | 1 | 0.00 |
| 07/27/2013 01:09PM | 414-877-1022 | Milwaukee, WI | UNW9 | 1 | 0.00 |
| 07/27/2013 12:29PM | 414-877-1022 | Incoming, CL | UNW9 | 1 | 0.00 |
| 07/27/2013 11:42AM | 414-446-8773 | Incoming, CL | UNW9 | 1 | 0.00 |
| 07/24/2013 06:42PM | 414-446-8773 | Milwaukee, WI | RM70 | 1 | 0.00 |
| 07/24/2013 12:28PM | 414-446-8773 | Milwaukee, WI | RM70 | 4 | 0.00 |
| 07/24/2013 11:15AM | 414-228-1625 | CALL WAIT | ESM1 | 4 | 0.00 |
| 07/24/2013 11:14AM | 414-228-1625 | Milwaukee, WI | ESM1 | 2 | 0.00 |
| 07/23/2013 02:37PM | 920-540-0879 | Incoming, CL | ESM1 | 6 | 0.00 |
| 07/23/2013 02:02PM | 804-647-8359 | Richmond, VA | ESM1 | 1 | 0.00 |
| 07/23/2013 01:38PM | 920-540-0879 | Appleton, WI | ESM1 | 1 | 0.00 |
| 07/23/2013 12:51PM | 717-829-6908 | Harrisburg, PA | ESM1 | 37 | 0.00 |
| 07/23/2013 12:50PM | 507-304-1145 | Mankato, MN | RM70 | 1 | 0.00 |
| 07/23/2013 12:44PM | 804-647-8359 | Incoming, CL | ESM1 | 7 | 0.00 |
| 07/23/2013 12:11PM | 920-540-0879 | Appleton, WI | ESM1 | 1 | 0.00 |
| 07/23/2013 12:11PM | 717-829-6908 | Harrisburg, PA | ESM1 | 1 | 0.00 |
| 07/23/2013 11:07AM | 804-349-8881 | Vmail, CL | RM70 | 2 | 0.00 |
| 07/22/2013 12:52PM | 804-349-8881 | Vmail, CL | RM70 | 2 | 0.00 |
| 07/22/2013 10:59AM | 414-446-8773 | Milwaukee, WI | RM70 | 2 | 0.00 |
| 07/21/2013 01:31PM | 507-766-0272 | Incoming, CL | UNW9 | 2 | 0.00 |
| 07/21/2013 01:28PM | 507-766-0272 | New Ulm, MN | UNW9 | 1 | 0.00 |
| 07/21/2013 01:26PM | 507-304-1145 | Mankato, MN | UNW9 | 2 | 0.00 |
| 07/21/2013 07:57AM | 000-000-0000 | BLOCKED | UNW9 | 1 | 0.00 |
| 07/21/2013 06:56AM | 804-647-8359 | Richmond, VA | ESM1 | 4 | 0.00 |
| 07/20/2013 08:51PM | 414-446-8773 | Milwaukee, WI | UNW9 | 4 | 0.00 |
| 07/20/2013 08:43PM | 262-208-0063 | Incoming, CL | ESM1 | 8 | 0.00 |
| 07/20/2013 08:41PM | 507-354-7187 | New Ulm, MN | UNW9 | 1 | 0.00 |
| 07/20/2013 08:41PM | 920-540-0879 | Incoming, CL | ESM1 | 2 | 0.00 |
| 07/20/2013 08:40PM | 920-540-0879 | Appleton, WI | ESM1 | 1 | 0.00 |
| 07/19/2013 12:05PM | 804-647-8359 | Incoming, CL | ESM1 | 1 | 0.00 |