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June 27, 2006

Shereen Kressin
398 Pheasant Run
Colgate, WI 53017

RE: Shereen Kressin
C.I. File No: 06-S-120

Dear Ms. Kressin:

We have received your claim in the amount of \$327.97, relating to the replacement of a rim and tire that were allegedly damaged when your vehicle collided with a pothole on April 4, 2006 while you were traveling on Fond du Lac Avenue south of Hampton.

Our investigation reveals that the Infrastructure Services Division (ISD) records from April 4, 2005 to April 15, 2006 indicate that they conducted asphalt patching along the 6600 block of West Fond du Lac Avenue as recently as March 10, 2006. Their records also indicate that between April 4, 2005 and April 15, 2006 they received one complaint for the roadway along West Fond du Lac Avenue just south of West Hampton Avenue. On March 9, 2006 the Call Center received a call about the roadway along West Fond du Lac Avenue near the freeway. This was patched the next day. On May 9, 2006, after receipt of this claim, a Street Maintenance crew patched with asphalt any potholes in the roadway of the 6600 block of West Fond du Lac Avenue. When the ISD is notified of any hazard in the roadway, sidewalk or alley they will send a crew to investigate and/or patch the hazard. Prior to this, the City had no notice of this hazard in the roadway and because of this lack of notice; the City would not be liable. Therefore, we are denying your claim.

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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney

Steven M. Carini

STEVEN M. CARINI
Investigator Adjuster

SMC:beg
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