

RECEIVED

MAR 17 2015

OFFICE OF
CITY ATTORNEY

[March 10, 2015]

From: [Willard E Donlow] | 8664 N. Servite Dr | Milwaukee | Wisconsin | 53223]

To: [Milwaukee City Clerk room 205]
[200 East Wells] | Milwaukee | Wisconsin | 53202]

To whom it may concern:

I received a letter from the Office of the City Attorney instructing me to notify your office to schedule a hearing because the claim I submitted had been denied. According to their letter which states: the city is immune from liability on defective streets as of April 5, 2012. I'm requesting a hearing because I would like to be reimbursed for nine hundred and thirty one dollars / thirty one cents, which was spent on repairs to replace tire rims on different vehicles.

I'm a home owner who lives on Servite Dr, and approximately three weeks ago, I submitted a letter with receipts (claim) to the city clerk claim's office indicating replacement money for two damaged tire rims. In that letter, I reported the horrible road conditions on Servite Dr. I further implicated alderman Puente's failure to repair the streets.

In theory, I understand society and the first tier person's responsibilities are to deny the claims because of their job requirements. However in this case, I feel it's applicable because alderman Puente has not done anything to properly repair the streets within the past three years.

In conclusion, I'm a disable man who is suffering with a back injury that prevents me from appearing in person. So if your office can accommodate the handicap; it would be very much appreciated. I can be reached at H/P 414-446-9377 or Email donlowwillard@yahoo.com . My city file # is 1029-2015-208. I've attached copies of other written communications relating to this calm.

Sincerely,

[Willard E. Donlow Sr.]

[Concern constituent]

CITY OF MILWAUKEE
2015 MAR 16 PM 2:29
CITY CLERK'S OFFICE

My name is Willard E. Donlow Sr. I own a home at 8664 N. Servite Dr in the City of Milwaukee, WI (53223). I can be reached at 414-446-9377. I've lived in this area for the past ten years. Over the years, I have noticed the horrible conditions of the city roads on Servite Drive that have caused me some financial hardships. On different occasions, I've replaced two broken rims.

On September 30, 2014, at approximately 9:00a.m., my wife (Karen Donlow) had been driving our 2004 CTS Cadillac on Servite Drive when she rolled over a huge pot hole. By the time she reached our home, she noticed that the front passenger tire was flat. I called triple (A) who put some air into that tire. I drove the CTS to a Tire Plus service center (9101 N Deer brook Trail) in Brown Deer, WI. Upon further inspection of that tire, the tech said the rim had been cracked and need to be replaced which cost 316.80 dollars.

On November 14, 2014 at 7:00 p.m. I was driving my 2011 Buick Lacrosse on Servite Dr. and hit a pot hole. The next day; I noticed the front passenger tire was flat. I put some air into that tire, and I drove the Buick to Ernie Von Schledorn service center. The service tech said the rim was cracked and need to be replaced which cost 614.56 dollars.

The members of the Servite Woods Condo Association have had meetings with the alderman about the conditions of the roads on Servite Dr.

See attached document of annual committee report from 2014. I have also attached the copies of the repair bills.

Thank you,
Willard E. Donlow

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OFFICE OF
CITY ATTORNEY

GRANT F. LANGLEY
City Attorney

LINDA ULISS BURKE
VINCENT D. MOSCHELLA
DANIELLE M. BERGNER
MIRIAM R. HORWITZ
Deputy City Attorneys



Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551
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THOMAS J. BEAMISH
MAURITA F. HOUREN
JOHN J. HEINEN
SUSAN E. LAPPEN
JAN A. SMOKOWICZ
PATRICIA A. FRICKER
HEIDI WICK SPOERL
KURT A. BEHLING
GREGG C. HAGOPIAN
ELLEN H. TANGEN
JAY A. UNORA
DONALD L. SCHRIEFER
MARYNELL REGAN
G. O'SULLIVAN-CROWLEY
KATHRYN Z. BLOCK
ADAM B. STEPHENS
KEVIN P. SULLIVAN
THOMAS D. MILLER
JARELY M. RUIZ
ROBIN A. PEDERSON
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JEREMY R. MCKENZIE
MARY L. SCHANNING
PETER J. BLOCK
NICHOLAS P. DESIATO
JOANNA GIBELEV
JENNY YUAN
T.C. MAKAYA
KAIL J. DECKER
ALLISON N. FLANAGAN
LA KEISHA W. BUTLER
Assistant City Attorneys

February 24, 2015

Mr. Willard Donlow
8664 North Servite Drive
Milwaukee, WI 53223

Re: C.I. File No. 1029-2015-208
Communication from WILLARD DONLOW

Dear Mr. Donlow:

The City of Milwaukee is in receipt of the claim for damages you incurred as a result of a defect in a sidewalk or street on or near the area of Servite Drive.

Based on 2011 Wisconsin Act 132, Wisconsin municipalities are immune from liability for any damage that occurs on or after April 5, 2012 due to a defect in a sidewalk or street. Although the city is immune from liability for damages, the city takes any report of defective streets or sidewalks seriously. Therefore, your claim has been forwarded to the Department of Public Works so city staff may inspect the area in question and repair any defect as promptly as possible.

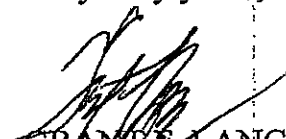
For the reasons stated above, we are denying your claim. If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk,




Mr. Willard Donlow
February 24, 2015
Page Two

200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



GRANT E. LANGLEY
City Attorney



KARI GIPSON
Investigator Adjuster

KBG:cdr

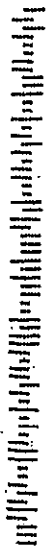
1029-2015-208:212904

CITY OF MILWAUKEE
Office of the City Attorney
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551



Mr. Willard Donlow
8664 North Service Drive
Milwaukee, WI 53223

AZF-SSB 53223



POST OFFICE
MILWAUKEE, WI 53202



U.S. POSTAGE & METALS
MILWAUKEE, WI 53202
ZIP 53202 \$0.00
02 18 090130H591FEB 27 2013

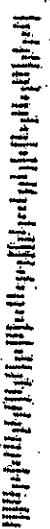
Debra
8164 N. Service P
Melu. Wj. 53223

Melwaukee City Clerk
200 East Wells
Melu. Wj. 53202

MILWAUKEE WI 530
13 MAR 2015 PM 7 L



53202357039




My name is Willard E. Donlow Sr. and I am a home owner at 8664 N Servite Dr., city of Milwaukee, WI 53223. My home phone number is 414-446-9377. I've lived in this area for the past ten years or more. Over the years I have noticed the horrible conditions of the city road on Servite Drive which have caused me some financial hardships. I've had to replace two rims on two different vehicles.

On September 30, 2014, about 9:00a.m., my wife (Karen Donlow) was driving our 2004 CTS Cadillac on Servite Drive, she roll over a huge pothole. By the time she reached our home, she noticed that the front passenger tire was flat. I called triple (A) and had some air put into the tire and drove the vehicle to Tire Plus located at 9101 N Deer brook Trail, Brown Deer, WI. Upon further inspection of the tire revealed that the rim had been cracked and had to be replaced which cost 316.80 dollars.

On November 14, 2014 at 7:00 p.m. I was driving my 2014 Buick Lacrosse on Servite Dr. and hit a pot hole. The next day I noticed that the front passenger tire was flat. I had air put into the tire and drove it to Ernie Von Schledorn. They informed me that the rim was cracked. I had to order a new rim which cost me 614.56 dollars.

The Servite Woods Condo Association has had many meeting discussing the road conditions on Servite Dr.

See attached document of annual committee report from 2014. I have also attached the copies of the repair bills.


Thank you,
Willard E. Donlow

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JAN 26 2015

OFFICE OF
CITY ATTORNEY

CITY CLERK'S OFFICE

2015 JAN 26 P 1:33

CITY OF MILWAUKEE

953136

ERNIE VON SCHLEDORN, Inc.

N88 W14167 MAIN STREET
MENOMONEE FALLS, WI 53052-0367
BAC: 116142
VW: 402615

INVOICE

PAGE 2

WILLARD DONLOW
8664 N SERVITE DR
MILW, WI 53223

HOME: CONT: N/A
BUS: CELL: 414-303-2495 SERVICE ADVISOR: 6001 KEVIN RAMTHUN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
RED	11	BUICK LACROSSE	1G4GE5ED1BF319279	15956	45726/45726	T1680	
DEL DATE	IN SVC DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE	
01JAN11 DD			WAIT 18NOV14		109.00 CASH	18NOV14	
DATE VEHICLE RECEIVED FOR REPAIR	DATE OFFERED BACK	OPTIONS: DLR:10815 ENG:3.6_Liter_SIDI					
12:42 18NOV14	17:07 18NOV14						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

 ##
 ## THANK YOU FOR YOUR CONTINUED BUSINESS!! ##
 ##
 #####

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JAN 26 2015

OFFICE OF
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PAID

NOV 17 2014

BY: *[Signature]*

GENERAL: (262) 255-6000
SERVICE: (262) 253-8940
BODY SHOP: (262) 253-8990

YOUR CONTINUED SATISFACTION
IS OUR PRIMARY CONCERN
THANK YOU

DISCLAIMER OF WARRANTIES
 The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Customer labor charges are based on manufacturer's labor guide which reflects an average time requirement for the performance of specific repairs and therefore may be more or less than actual clock time. Notice: You are entitled to inspect or receive any components, parts, or accessories replaced or removed by the shop.

CUSTOMER SIGNATURE
 X

DESCRIPTION	TOTALS
LABOR AMOUNT	15.00
PARTS AMOUNT	595.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.42
TOTAL CHARGES	610.42
CHARGE ACCT AMOUNT	0.00
SALES TAX	31.14
PLEASE PAY CASH/CREDIT CARD	641.56

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

Customer Invoice
135269
10/01/2014

**TIRES PLUS
BROWN DEER
9101 N DEERBROOK TRL
BROWN DEER, WI. 53223-2476**

Service Advisor:
56 RICK
414.355.0500

DONLOW, WILLARD
8664 N SERVITE DR
MILWAUKEE, WI 53223-2514
414.303.2495 Or 414.446.9377

2004 CADILLAC CTS V
5.7L V8 FI GAS VIN S OHV
Lic #: 279GWT WI Vin #: 1G6DM5777Y0169222
In: 09/30/14 11:29AM Mileage: 78,080
Out: 10/01/14 3:43PM

Store # 244251

RETAIL SALE

Description	Rev Hist / Article #	ID	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK WHEEL IS BENT LEAKING FROM THERE		56				
COURTESY CHECK	7046930	14TS	1	N/C	N/C	
RF WHEELS 7024775 ALUMINUM WHEEL-RESTORED CADILLAC 7 SPOKE, 16IN	1,2	75				300.00
	7024775	14TN	1	300.00	300.00	

Technician(s):
14 CHRIS WHITE

Payment History:

CFNA	7745	316.80	09027
Total Tendered		316.80	

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Summary:

Parts	300.00
Labor	0.00
Shop Supplies	0.00
Sub-Total	300.00
Tax (5.60%)	16.80
Total	\$316.80

All CFNA purchase(s) through December 31, 2014 of \$299 or more receive 6 month deferred interest, see www.CFNA.com for more details.

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:

Revision	Date	Time	Rev Amt	Init
1)	09/30/2014	12:57PM	299.68	DONLOW, WILLARD
2)	10/01/2014	02:44PM	-9.26	DONLOW, WILLARD

Customer Signature

All parts are new unless otherwise specified.

I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the bureau of consumer protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services
Call 1-800-754-9817 or go to www.TiresPlusSurvey.com; Enter Code 244251-135269
Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: _____



Servite Woods Homes Association, Inc.

8543 North Servite Drive Milwaukee, Wisconsin 53223

(414) 355-1100 Fax (414) 355-5290

SERVITE WOODS HOMES ASSOCIATION, INC.

ANNUAL COMMITTEE REPORTS 2014

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JAN 26 2015

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BLOCK WATCH COMMITTEE

I'm glad to report that incidents were down in 2014 compared to previous years.

There were several incidents involving domestic disturbances, with individuals violating restraining orders, fighting and residents being hospitalized, as a result of the out of control behavior. These incidents caused a police presence on the property.

In May a resident was approached by an individual carrying a weapon while they were walking on Servite Drive. Fortunately the resident was able to get away without being harmed.

July two vehicles were ransacked and items stolen because the vehicles were left unlocked in the driveway. The same thing occurred again in August and two vehicles were again ransacked and all the contents in a woman's purse were stolen. These vehicles were also unlocked in the driveway.

The issue of trying to get cameras on Heather Ave. was discussed in detail and because of all the trees on the grounds, it's almost impossible to get a clear shot of the driveway entrance on Heather Ave. Other options were discussed but the cost would be exorbitant because of the rewiring etc. at this time.

The good news is that the additional surveillance cameras at the pool and lodge this past year seems to have worked well. It cut down on all the problems that existed last year at the pool and in the lodge.

* One other issue that is certainly an ongoing one is the non-stop communications with our Alderman Puente regarding the condition of Servite Drive and when it will be repaved.

The last correspondence I saw, he stated not until 2016. This has been going on now for at least three years where we've been promised to have it done and then we're given some rhetoric that pushes it to the next year.

As residents of Servite Woods, I would encourage every one of you who feel the road needs repair, to contact Alderman Puente via e-mail and express your opinions. Ald. Puente can be contacted at: rpuent@milwaukee.gov (e-mail), 414-286-2868 or fax 414-286-3456.

I would like to thank the Board, Jackie and Anthony and his crew for all your help and cooperation this past year along with the Committee members and all the residents that are working hard to keep Servite Woods a safe place to live!

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JAN 26 2015

Respectfully submitted,
The Block Watch Committee
Kathy Meyer, Chairperson, Rich Melcher, Board Representative, Rita Barlow, Liddie Collins, Vic Novak

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CITY ATTORNEY

BUILDINGS & GROUNDS COMMITTEE

We are so pleased to be working with our RMM Anthony Birts and his new staff. We had a very productive year completing old projects while addressing and planning work to be done in 2015.

In spring we conducted a very successful walk around of the entire property. Letters were sent out to homeowners who needed to cleanup and or repair their properties. The response was very good from most owners.

We approved window & door replacements, and paint was given to owners for their garage doors and entry way doors. We know this helps keep our property values up and maintains a beautiful place to live.

Members researched plants to replace ones removed that were too close to the buildings or dead. Staff purchased and planted.

Members reviewed the Wirth Lawn Service contract and accepted a new two year contract. We feel they are doing a very good job on our property.

The tree trimming and snow removal contracts expire in 2015. They will be reviewed, as will other bids, for consideration.

Respectfully submitted,
The Building and Grounds Committee
Catherine Herron, Interim Chair and Liaison to the Board
Cheri Cooks is secretary as of January 2015

BY-LAWS & RULES COMMITTEE

Rules for delinquency were amended as of October 23, 2013 which took effect on January 1, 2014.