

Date: 11/7/24

CITY OF MILWAUKEE
2024 NOV 12 PM 2:51
CITY CLERK'S OFFICE

To whom it may concern:

I am writing to report a car accident involving my 2017 Infiniti Q50 on August 31, 2024, at approximately 4:10 PM. While driving southbound on 35th Street and approaching Rohr Street Ave I encountered an unusual walkway and an unmarked speed bump.

Despite braking, my vehicle struck the bump forcefully. On September 1st, guests at my son's wedding noticed oil leaking from my car, which was confirmed, and my brother added oil. I parked the car in my garage and contacted the dealership on September 3rd due to Monday being Labor Day I couldn't call them.

After having my car towed to the Infiniti dealership, I was later informed of how much damage was done to my engine and other parts within the engine.

This repair cost a substantial amount of money. I couldn't believe how much damage was done.

This has caused an unexpected financial dint in my pockets. I even had to rent a car for 3 weeks until the repairs were done.

Would you investigate this claim and please decide on what kind of compensation you are willing to give? I appreciate the time and I pray no one else must experience this nowhere in the city of Milwaukee.

Attach:

- Letter describing what happened, time and date.
- Car repair report from Infiniti dealership
- Car rental receipt

Thank you,
Tawanna Frazier

Phone number: 414-552-6708

Email: tawannafrazier@yahoo.com

1 of 3 pages.

OFFICE OF CITY ATTORNEY
12 NOV '24 PM 04:42

CUSTOMER #: IC002786
UNIT# 617090

49540



INFINITI MILWAUKEE

TAWANNA M FRAZIER

5840 N 40TH ST

MILWAUKEE, WI 53209

HOME: 414-464-7309 CONT: 414-464-7309

BUS: 414-815-3606 CELL: 414-552-6708

INVOICE

PAGE 1

Infiniti Milwaukee

10595 W. Arthur Avenue

West Allis, WI 53227

Phone: (262) 814-1100

SERVICE ADVISOR: 52286 MICHAEL DALEY

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
PURE WHITE	17	INFINITI Q50		JN1CV7AR8HM680967	QUEENT	105381/105385		T1723
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
02DEC17 DD			17:00 03SEP24			CASH	26SEP24	

R.O. OPENED	READY	OPTIONS: SOLD-STK:617090					
11:32 03SEP24	15:49 26SEP24	ENG:2.0L 4-CYLINDER DOHC TURBOCHARGED					
		TRN:7-SPEED AUTOMATIC W/MANUAL SHIFT MODE					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A CUSTOMER STATES VEHICLE BOTTOMED OUT OVER SPEED BUMP, OIL LEAKING FROM

UNDERSIDE

MISC AAA INSURANCE CLAIM# 401964525ZOL001-01

CUSTOMER HAS \$500 DEDUCT.

50018CPEXT

3621.00 3621.00

1 USED ENGINE

3687.50

1 20813-4GD0A 20813 GASKET CONVERTER

51.35

1 14464-4GD0A 20080H CLAMP

91.22

1 A5208-HG00KNW 15208 OIL FILTER

\$500

7.88

7 999PK-00W40M1 MOBIL 1 0W40 API SN

83.16

1 11026-JA00A 11128 WASHER DRAIN

0.55

8 999MP-G48CQ 99CLT G48 COOLANT QUART

68.00

1 20691-0P600 20691P GASKET - EXHAUST

15.58

1 20692-8H30A 20692M GASKET-EXHAUST

17.48

PARTS: 4022.72 LABOR: 3621.00 OTHER: 0.00 TOTAL LINE A: 7643.72

REPLACED ENGINE AND TURBO WITH USED ASSY

B MULTI POINT INSPECTION

INSP DEFAULT

50018CPEXT

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C TRANSPORTATION METHOD

TRANSPORTATION DEFAULT

50018CPEXT

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

ESTIMATE: 217.00 03SEP24 11:32 SA: 52286

CONTACT:

Authorization: I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on the streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

All parts installed are new unless specified otherwise. All parts will be discarded unless otherwise instructed. Save.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNTS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER # IC002786
UNIT# 617090

49540

INVOICE



INFINITI MILWAUKEE

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SERVICE ADVISOR: 52286 MICHAEL DALEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PURE WHITE	17	INFINITI Q50	JN1CV7AR8HM680967	QUEENT	105381/105385	T1723	
DEL DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
02DEC17 DD			17:00 03SEP24			CASH	26SEP24

R.O OPENED	READY	OPTIONS.	SOLD-STK:617090				
11:32 03SEP24	15:49 26SEP24	ENG:2.0L 4-CYLINDER DOHC TURBOCHARGED	TRN:7-SPEED AUTOMATIC W/MANUAL SHIFT MODE				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

COMPANY NAME INFINITI ELITE
COMPANY PHONE
POLICY NUMBER TBD
POLICY TERM 84
EFFECTIVE DATE 02 DEC 2017
DEDUCTIBLE 100.00
MILEAGE LIMIT
BEGIN MILES 13
END MILES 100000
COMPONENTS

CREATED 2024-09-03 08:28:00AM
TAKEN BY MICHAEL DALEY

Authorization I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on the streets, highways or elsewhere for the purpose of testing and/ or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	3621.00
PARTS AMOUNT	4022.72
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC CHARGES	0.00
TOTAL CHARGES	7643.72
LESS DISCOUNTS	0.00
SALES TAX	450.98
PLEASE PAY THIS AMOUNT	8094.70

CUSTOMER COPY



Rental Agreement # 5LT0S8

Renter Information**Renter Name**

TAWANN FRAZIER

Renter Address

MILWAUKEE, WI 53209

USA

Trip Information**Pickup**☐ Tuesday, September 3, 2024

5:31 PM

GLENDALE

5932 N GREEN BAY AVE

MILWAUKEE, WI 53209 3810

USA

Return☐ Friday, September 27, 2024

10:01 AM

GLENDALE

5932 N GREEN BAY AVE

MILWAUKEE, WI 53209 3810

USA

Vehicle Information**ROBU**

License #: FP143532

State/Province: IL

Unit #: 8F3TM3

Vehicle #: RC707878

Vehicle Class Driven

Midsize SUV AWD 4 Door/Automatic/

Air

Vehicle Class Charged

Midsize SUV AWD 4 Door/Automatic/

Air

Odometer Mileage/Kilometers

Starting: 15428 Ending: 16147

Total: 719

Fuel

Starting: 1/2 Ending: 3/4

Thank you for renting
with Enterprise Rent A
Car

We appreciate your business!

This email was automatically generated
from an unattended mailbox, so please
do not reply to this e-mail.

If you have any questions about your
rental, please view our Frequently

Bill-To: AAA MICHIGAN

Rental Rate	Time & Distance 25 Day at \$46.20 / Day	\$1,155.98
Taxes and Fees	Title And Registration Fees (\$0.94 / Day)	\$23.38
	Sales Tax (5.90%)	\$69.64
Subtotal		(\$1,250.00)

Renter Charges

Rental Rate	Time & Distance 25 Day at \$2.71 / Day	\$67.77
Mileage	Unlimited Mileage	Included
Taxes and Fees	Sales Tax (5.90%)	\$4.08
	Title And Registration Fees (\$0.65 / Day)	\$1.37

Total \$1,323.22

(Subject to audit)

Amount charged on September 27, 2024 to VISA (9713) (\$73.22)

APN: VISA DEBIT

AID: A0000000031010

Verified: Signature

Entry: Chip

TSE: 6800

Amount charged to AAA MICHIGAN (\$1,250.00)

Amount Due \$0.00

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13A-01