

October 23rd, 2023

Claim for reimbursement of services rendered because of negligence on the City of Milwaukee's behalf

Reimbursement Amount: \$6,513.50

Date of Claim Occurrence: October 17, 2023

Address of Claim Occurrence: 6217 W Kinnickinnic River Parkway Milwaukee, WI 53219

Circumstances Leading to the Reason for Filing a Claim:

At about 1:45 PM I received a call from my tenant that lives at the subject residence stating that he just came in from the outdoors to a very unpleasant odor coming from the basement. Upon further investigation, my tenant says that he found the source of the problem which was raw sewage coming up through the floor drain. I told my tenant that I would call the City of Milwaukee Department of Public Works to file a complaint and that is what I did. The lady on the phone from the DPW said that I would receive a phone call from the DPW, within the hour, from a number that would be labeled "private" or "unavailable", but that never happened. Meanwhile, the sewage kept backing up in the basement to a maximum level of approximately 6".

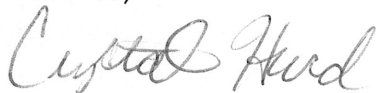
My tenant called back at about 4:30 PM and said that the sewage was subsiding and that the DPW came out and did something in the road to make that happen. The liquid from the sewage subsided, but the solids did not. My tenant said that the smell in the house was making him so sick that he had to leave the house.

I looked up disaster clean up companies and met a representative out at the property at around 6:00 PM. The representative from Qualified Services LLC said that everything in the basement that was touched by the liquid or sewage should be thrown away and a major clean-up and sanitization ensued.

Qualified Services LLC had a crew working in the house until after 11:00 PM and my tenants were forced to find a different place to stay that night. I told my tenants that I would credit them on their next months rent for being displaced and losing some of their belongings in the disaster.

Enclosed with this claim is the invoice from Qualified Services LLC, that I paid, and a rent credit receipt that I extended to my tenants for dealing with the disgusting mess and displacement. Please let me know if you have any questions or need any other information.

Thank You,



Crystal Hurd
414-940-4397
crystalhurd624@gmail.com

OFFICE OF CITY ATTORNEY
06 NOV 23 AM 07:54

CITY CLERK'S OFFICE

2023 NOV -3 PM 3:08

CITY OF MILWAUKEE

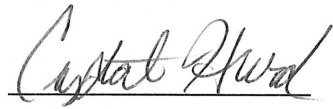
10/23/2023

Rent Credit

Jose and Olga

6217 W Kinnickinnic River Parkway Milwaukee, WI

Due to the circumstances that occurred on October 17 and because you were misplaced for a night from your residence, I am crediting you \$500.00 towards your next month rent.

A handwritten signature in cursive script, reading "Crystal Hurd", written over a horizontal line.

Crystal Hurd