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May 31, 2018

Charlene Lovett
9120 Brandybrook Trail
Brown Deer, WI 53223-2176

RE: C.I. File No. 1029-2018-1035
Communication from Charlene Lovett

*mailed
5/31/18*

Dear Ms. Lovett:

We have received your claim in the amount of \$2,070.06, relating to damage from a loss on Saturday, April 28, 2018.

The Infrastructure Services Division (ISD) reviewed their records and those of the DPW Call Center relative to this incident. They found that on Thursday, April 26, 2018 the Call Center received one call regarding potholes at 4017 West Douglas Avenue. The ISD patched this on Friday, May 4, 2018. The ISD followed proper procedures and was acting within the City's discretion. The City was not negligent. As such, it cannot accept liability. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,


GRANT F. LANGLEY
City Attorney

Steven M. Carini
STEVEN M. CARINI
Investigator Adjuster

SMC:mal

C: Samir Amin (Infrastructure)

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