

From: [Owczarski, Jim](#)
To: [Westmoreland, Lamont](#); [Phillip, Laurie](#); [Polanco \(Urtiz\), Joanna](#)
Cc: [Mazmanian, Michael](#); [Arroyo-Vega, Jezamil](#); [5th District](#)
Subject: Re: DNS Communication File
Date: Tuesday, June 16, 2026 11:01:29 AM

Laurie --

Please open as indicated. Make certain to include this e-mail in the file.

ALD. WESTMORELAND

PSH

Joanna --

FYI

Thanks,

Jim

From: Westmoreland, Lamont <Lamont.Westmoreland@milwaukee.gov>
Sent: Tuesday, June 16, 2026 10:53 AM
To: Owczarski, Jim <jowcza@milwaukee.gov>
Cc: Mazmanian, Michael <mmazm@milwaukee.gov>; Arroyo-Vega, Jezamil <javega@milwaukee.gov>; 5th District <Annabella.LaVia@milwaukee.gov>
Subject: Re: DNS Communication File

Confirmed. Thanks.

Lamont Westmoreland

5th District Alderman

Milwaukee Common Council

200 East Wells Street, Room 205

Milwaukee, WI 53202

P: [414-286-3870](tel:414-286-3870)

E: Lamont.Westmoreland@milwaukee.gov



<https://city.milwaukee.gov>

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www.facebook.com/aldermanlamontwestmoreland

From: Owczarski, Jim <jowcza@milwaukee.gov>
Sent: Tuesday, 16 June 2026 09:28:50
To: Westmoreland, Lamont <Lamont.Westmoreland@milwaukee.gov>
Cc: Mazmanian, Michael <mmazm@milwaukee.gov>; Arroyo-Vega, Jezamil <javega@milwaukee.gov>; 5th District <Annabella.LaVia@milwaukee.gov>
Subject: Re: DNS Communication File

Good Morning,

Given the breadth of the request, I would suggest:

"Communication from the Department of Neighborhood Services providing an operational status update."

Confirm, please?

This is a PSH file.

Jim

From: Westmoreland, Lamont <Lamont.Westmoreland@milwaukee.gov>
Sent: Monday, June 15, 2026 5:24 PM
To: Owczarski, Jim <jowcza@milwaukee.gov>
Cc: Mazmanian, Michael <mmazm@milwaukee.gov>; Arroyo-Vega, Jezamil <javega@milwaukee.gov>; 5th District <Annabella.LaVia@milwaukee.gov>
Subject: DNS Communication File

Hi Jim,

Please have a DNS communication file drafted for introduction. I am not certain which committee would be the appropriate referral, so I will defer to you on that.

The purpose of the communication file is to provide the Council with a better understanding of current Department of Neighborhood Services operations, staffing levels, and service delivery metrics.

Specifically, I would like the file to address the following:

- Inspector staffing levels, including vacancies and any ongoing recruitment efforts. (2023 to current)
- Staff turnover within DNS inspector positions (2023 to current)
- Average length of service for DNS inspectors (2023 to current)
- Inspector caseloads, including the average number of cases assigned per inspector and breakdown by District
- Average time between the receipt of an inspection request and completion of the initial inspection.
- Average time between the due date of a correction order and completion of a re-inspection.
- Performance metrics or service standards DNS uses to measure inspection response times and re-inspection timelines.
- Department policies and expectations regarding responsiveness to Aldermanic offices when additional information is requested on cases, including any formal or informal response time standards.
- Operational challenges, staffing shortages, workload issues, or process constraints impacting inspection and re-inspection timelines.
- Trends in inspection requests, complaints, or workload volume that may be affecting department performance and service delivery.

My interest is in better understanding current departmental capacity, identifying any service gaps, and determining whether there are opportunities to improve responsiveness, accountability, and communication with both residents and Aldermanic offices.

Thanks

Lamont Westmoreland

5th District Alderman

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