

CITY OF MILWAUKEE

2007 SEP 12 PM 1:00

RONALD E. LESCHARDT  
CITY CLERK

Daniel Wiken  
Tania Cook  
6724 West Bottsford Avenue  
Greenfield, Wisconsin 53220  
Telephone (414)546-6543

OFFICE OF  
CITY ATTORNEY

2007 SEP 12 PM 3:02

CITY OF MILWAUKEE  
RECEIVED

September 9, 2007

VIA U.S. POSTAL SERVICE

City of Milwaukee  
City Clerk  
Attention: Claims  
200 East Wells Street, Room 205  
Milwaukee, Wisconsin 53202

**RE: Damage to Residential Property Due to Water Main Break by Construction Contractors Conducting Work in the City of Greenfield**

Dear Clerk:

On or about June 25-27, 2007, construction contractors hired by the City of Milwaukee caused a break in the water main pipe located immediately adjacent to our home in the City of Greenfield, Wisconsin. The water main break caused extensive water infiltration into our home. This water infiltration resulted in extensive structural damage to our home as well as extensive damage to our personal property. We have been informed that The City of Greenfield Department of Public Works ("GDPW") was immediately called out to the site by parties unknown to us and took photographs and conducted an investigation. Additionally, we have been informed that individuals from the City of Milwaukee Water Works Department ("MWWD") were called to the site.

We were out of the country from June 20, 2007-July 4, 2007. During this time, we had a family member (Ms. Lisa Rosier) conduct periodic visits to our home, to check up on cat. Ms. Rosier was at our home on a number of occasions during this time period, including on June 26<sup>th</sup> and then not again until June 30<sup>th</sup>. On June 26<sup>th</sup> she did not notice the damage. On June 30<sup>th</sup>, as soon as Ms. Rosier walked into our home, she noticed a strong mildew smell and immediately located the source - water infiltration on the lower level living area of our home. She immediately contacted our neighbors, the Greenfield Police Department and our homeowner's insurance agent. Additionally she immediately contacted the GDPW and the MWWD and individuals from those departments came to the home within hours on that date to inspect the damage. John (last name unknown), a GDPW manager, arrived and inspected the damage and noted that the water infiltration was not from a sewer line, which GDPW manages, but rather from a water line, which

MWWD manages. Our homeowner's insurance company was insistent that mitigation work begin by the end of the day, so, as Ms. Rosier is an attorney, she demanded that a representative of the City of Milwaukee come to the home immediately to witness and inspect the damage prior to the commencement of mitigation work. Richard Davila, Operations Supervisor at MWWD arrived by approximately 2:30pm on 6/30, inspected the damage and informed Ms. Rosier that she should call the City of Milwaukee to begin the claims process. Within 1-2 hours after Mr. Davila left, our homeowner's insurance company brought in ServiceMaster, and began mitigation work.

On July 2, 2007 our homeowner's insurance claims adjuster met with Ms. Rosier and began a report, interviewing Ms. Rosier, inspecting and photographing the damage to our home and personal property, inspecting the mitigation work that had taken place throughout the previous 2-3 days. Also on 7/2, Ms. Rosier spoke with an individual in the City of Milwaukee Claims Division, and informed the individual (Bernice) what had taken place. Bernice instructed Ms. Rosier on the claims process.

At this time, the structural damage (of which we were made aware) to our home has, to our knowledge, been repaired. However, we do not know whether any damage of a latent nature exists and has therefore gone unrepaired. Additionally, we have been compensated for the extensive damage to our personal property as well as for expenses for temporary, alternate living arrangements. All documentation of the damage to our home and property, the mitigation, remediation and reconstruction and resulting costs are on file with our homeowner's insurance company.

Attached as Exhibit A is Ms. Rosier's notes regarding her experiences from the time she discovered the damage on 6/30 through the time when we returned home on 7/4 from our vacation. All contact information for each of the parties and individuals referenced in this correspondence are also included in Ms. Rosier's notes. Ms. Rosier may be reached at: 8595 N. Seneca Rd., Fox Point, WI 53217, (414) 238-3676. Events that took place after approximately 7/4 are included in our homeowner's insurance claims adjuster's file.

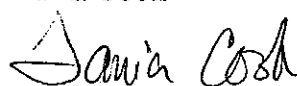
Please contact us as soon as possible with acknowledgement of this correspondence and to advise us of the next steps of the claims process.

Sincerely,

Daniel Wiken



Tania Cook



# - Exhibit A -

## HERE'S WHAT HAPPENED

ASIDE FROM 2 PREVIOUS VISITS DURING THE WEEK HOMEOWNERS LEFT, I WAS IN ON TUE. 6/26 ABOUT 8PM - ALL SEEMED FINE

I WAS BACK ON SAT. 6/30 ABOUT 11AM AND I WAS HIT WITH THE STRONG SMELL OF MILDEW AS SOON AS I WALKED IN. I CHECKED THE LOWER LEVEL AND THE CARPETING WAS EQUALLY SOAKED FROM CORNER TO CORNER, THERE WAS MOLD ON SOME ITEMS ON THE FLOOR IN THE CLOSET. THE CAT WAS FREAKING OUT. I EVENTUALLY TOOK HER UPSTAIRS AND PUT HER AND HER LITTER BOX IN THE BATHROOM.

ON SAT. 6/30 AROUND 11:30AM I WENT TO THE NEXT DOOR NEIGHBOR TO ASK IF SHE HAD ANY WATER PROBLEMS, SHE SAID NO, BUT THAT THE CONTRACTORS BROKE THE WATER MAIN LINE SOMETIME AROUND WEDNESDAY. (SEE NOTES ON SEPARATE PAGES TO FOLLOW).

ON SAT. 6/30 AROUND 11:30AM I CALLED THE GREENFIELD POLICE B/C I WASN'T SURE WHAT ELSE TO DO. GPD CALLED THE CITY OF GREENFIELD DEPARTMENT OF PUBLIC WORKS AND HAD SOMEONE COME OUT (SEE NOTES ON SEPARATE PAGES TO FOLLOW).

ON SAT. 6/30 AROUND 12PM I INTERVIEWED THE NEIGHBORS ACROSS THE STREET AND IN BACK OF THE HOUSE. (SEE NOTES ON SEPARATE PAGES TO FOLLOW).

ON SAT. 6/30 AROUND 12:30AM I CALLED AMERICAN FAMILY INSURANCE IN A PANIC AND WENT OVER ALL THE DAMAGE THAT I WAS SEEING AND THE INFO THE NEIGHBORS AND POLICE GAVE ME. AMFAM OPENED A CLAIM. (SEE NOTES ON SEPARATE PAGES TO FOLLOW). AMFAM SAID I WAS OBLIGATED TO HAVE SOMEONE COME IN TO MITIGATE DAMAGES AND GAVE ME CONTACT INFO FOR SERVICEMASTER (SEE NOTES ON SEPARATE PAGES TO FOLLOW).

ON SAT. 6/30 AROUND 1:30PM I CALLED THE CITY OF MILWAUKEE WATER WORKS AND ORDERED THEM TO SEND SOMEONE OUT TO THE HOUSE BEFORE SERVICEMASTER ARRIVED SO MILWAUKEE COULD WITNESS THE DAMAGES BEFORE SM BEGAN TEARING THINGS OUT. MILWAUKEE REP CAME IN 30 MINUTES BEFORE SM ARRIVED. (SEE NOTES ON SEPARATE PAGES TO FOLLOW).

ON SAT. 6/30 AROUND 4PM SERVICEMASTER CAME IN AND BEGAN MITIGATION WORK (SEE NOTES ON SEPARATE PAGES TO FOLLOW).

ON MON. 7/2 I GOT A TELEPHONE CALL FROM AMFAM CLAIMS ADJUSTER GAIL. I MET W/HER AT THE HOUSE ON TUE. 7/3 (SEE NOTES ON SEPARATE PAGES TO FOLLOW). SHE'S VERY KNOWLEDGEABLE, REASONABLE, NICE AND PROFESSIONAL.

**\*\*\*AS OF END OF DAY TUE. 7/3 ALL THAT CAN BE DONE HAS BEEN DONE. SM HAS DONE ALL WORK IT WAS BROUGHT IN TO DO. HOMEOWNERS NEXT STEPS ON THUR. 7/5:**

1. CALL GAIL TO MEET IN PERSON TO DISCUSS NEXT STEPS (e.g. RECONSTRUCTION OF DRYWALL, DOORS/CASINGS/MOLDING, FLOORING, PAINTING, ETC., INVESTIGATION AND ITEMIZATION OF DAMAGES TO THE HOME AND TO PERSONAL PROPERTY, ETC.) ALSO, TALK TO HER ABOUT PAYING SM W/THE CHECK SHE ISSUED (INCLUDED IN THIS PACKET OF INFO) AND ABOUT HOW TO CHOOSE WHAT COMPANY(IES) WILL DO THE RECONSTRUCTION WORK AND ABOUT LODGING FOR HOMEOWNERS AND PETS.

**CITY OF GREENFIELD**  
**DEPARTMENT OF PUBLIC WORKS (GDPW)**

- I called the Greenfield Police department at approx. 11:30am on Sat. 6/30. The police department called GDPW for me on Sat. 6/30 and instructed them to come to the home immediately. Greenfield Police said it was not appropriate to file a police report, however.
- John (last name ?), who was the on-call supervisor the weekend of 6/30-7/1, came out to the house on Sat. 6/30 at approx 1pm. He stayed about 20 minutes. I did not get a telephone number of the GDPW from him.
- John stated he was aware of the water main break in the City of Milwaukee project in front of the home.
- John looked at every corner of the lower level of the home and witnessed the extent of the damage, uniformly wet carpeting, standing water on bathroom floor, mold on some items, strong mildew smell.
- During the time John was here the neighbor who lives immediately behind this home (name ?) came into the home and they talked extensively: about the damage to this home; about what happened the day of the water main break; about how water came into his driveway and front yard (to a distance in his driveway and yard that exceeded the back of THIS house).
- John stated that, from the looks of the damage to the lower level, the water infiltration was not from a sewage line, rather that it was from a water line. The neighbor agreed, I agreed.
- John stated that Greenfield is obligated as to sewage line matters and the City of Milwaukee is obligated as to water line matters - as such, Greenfield could not do anything about it, and that I should file a claim with the City of Milwaukee.
- I was told that the City of Greenfield came out on the day when the water main break occurred **and took photographs of the road and surrounding areas right away.**

**CITY OF MILWAUKEE**  
**DEPARTMENT OF PUBLIC WORKS**  
**MILWAUKEE WATER WORKS**  
**414-286-2870**

I called MDPW at approx 1pm on Sat. 6/30 and I informed them (SAME AS ALL MY NOTES FROM WHAT I TOLD AMFAM CLAIMS REP.):

- that I am the sister of homeowners
- that I was last in the house Tues. 6/26 at 8pm and all seemed OK
- that I came back to the house on Sat. 6/30 at 11:30am and was immediately hit with the strong smell of mildew when I walked in the door
- that three neighbors told me that this past week (WED. 6/27?) the city's contractor crew caused (in error) a water main break
- that it flooded two neighbors front yards and driveways
- that the entire lower level of this home was furnished living space "master bed/bath/closet/, living room and major electronics, personal paperwork storage, etc., and the whole area had been seriously infiltrated with water uniformly
- that there was thousands of dollars in furniture and personal property that had been damaged
- that mold was visible on many items
- that I called the Greenfield Police-who had called the City of Greenfield DPW, who had already came out to the home today
- that I wanted the City of Milwaukee Water Works Dept. to come out to right away that afternoon because SM would be coming in later in the day to begin mitigation work and I wanted someone from the City of Milwaukee to witness what I had first seen

Richard Davila, on-call supervisor the weekend of 6/30-7/1, came to the home on Sat. 6/30 at approx. 3pm. 414-286-6307 (business card attached).

Richard looked at every corner of the lower level of the home and witnessed the extent of the damage, uniformly wet carpeting, standing water on bathroom floor, mold on some items, strong mildew smell.

Richard stated:

- that he was aware of the water main break
- that he recalled that it occurred "late in the day Mon. 6/25" not on Wed. 6/27 as some of the neighbors had stated
- that he showed up when the water main break occurred because "is the one called out whenever **bad** water main breaks occur, **which this one was.**" (emphasis added)
- that it is not apparent to him whether the water main break caused the water infiltration damage to the home-to which I responded that I called him to come out to the home solely to witness the damage before SM arrived to begin mitigation work AND that it is not his or my job to determine the source of the damage or liability at this time.
- that maybe the home was built on too low of a plain-to which I responded that certainly zoning ordinances were complied with when the home was built.
- that maybe the \*\*sump pump wasn't working-to which I responded that the homeowners are diligent and would have made certain that the sump pump was in working order, given that the entire lower level is finished, occupied living space and given the architectural style and location of the home (bi-level built upon a lot lower than adjacent lots) (\*\* NOTE, THOS CHECKED THE SUMP PUMP WHEN HE ARRIVED AT APPROX 3:45 – IT WAS WORKING AND THE CROCK WAS AT THE APPROPRIATE LEVEL)
- that I could file a claim with the City of Milwaukee by calling 414-286-2928 on Mon. 7/2.
- that I could learn the identity of the City's contractor (which had broken the water main) on Mon. 7/2 by calling 414-286-6304.

**AMERICAN FAMILY INSURANCE**  
**Dennis Fellie 414-282-4500, Local Agent**

- POL. NO. 48BO-1733-01-86-PHGS-WI
- CLAIM NO. 321-047229
- DATE OF LOSS: SOMEWHERE BETWEEN 6/26 TO 6/30 – I AM UNCLEAR OF THE DATES WHEN THE CITY OF MILWAUKEE BROKE THE WATER MAIN AND WHEN WATER INFILTRATION INTO THE HOME BEGAN
- I called them Sat. 6/30 at approx. 12:30pm, after I talked to all three neighbors in person, as well as to the Greenfield Police via phone.
- First, Sat. 6/30 at approx. 12:30pm, I left a frantic message on your agent's voicemail: Dennis Fellie 414-282-4500
- Second, Sat. 6/30 at approx. 12:30pm, I called the after hours telephone number to explain the whole problem and to file the claim 800-374-1111.
- I told the claims rep:
  - that I am the sister of homeowners
  - that I was last in the house Tues. 6/26 at 8pm and all seemed OK
  - that I came back to the house on Sat. 6/30 at 11:30am and was immediately hit with the strong smell of mildew when I walked in the door
  - that there has been an on-going water works city project immediately abutting your front lot line
  - that three neighbors told me that this past week (WED. 6/27?) the city's contractor crew caused (in error) a water main break
  - that it flooded two neighbors front yards and driveways
  - that the entire lower level of this home was furnished living space "master bed/bath/closet/, living room and major electronics, personal paperwork storage, etc., and the whole area had been seriously infiltrated with water uniformly
  - that there was thousands of dollars in furniture and personal property that had been damaged
  - that mold was visible on many items
  - that I called the Greenfield Police-who had called the City of Greenfield DPW and told them to get someone out to the home within the hour
  - that I called the City of Milwaukee Water Works Dept.- who would be coming out the same afternoon
  - that I was willing to do what she recommended that I do to handle this matter, but that I was unable to pay any company to come out and begin work
- The claims rep (Kaye Anderson, 800-374-1111(X33341) told me:
  - that she would start the claim (see claim no. above)
  - that I have a duty to mitigate and must get a company to come out today to begin work
  - that I could call one of the companies on her list of approved mitigators (SERVICEMASTER) and inform that company that I submitted a claim and that I'm acting on behalf of the homeowner
  - that I would not be expected to make payment, but probably would have to sign a contract on homeowner's behalf
  - that a claims adjuster should be calling me by mid-day Mon. 7/2 to make an appointment to come to the home to begin inspection of damages and investigation of claim and I should call the Minneapolis office if I did not hear from an adjuster 800-240-9923 (X62510)

**CITY OF MILWAUKEE**  
**CLAIMS DIVISION**  
**BERNICE (414) 286-2928**

On Mon. 7/2, I talked to Bernice to inform her of all that had taken place (see all other notes). I made it a point to inform her that I had called in Richard Davila (supervisor of Milwaukee Water Works) to see the damage to the home on Sat. 6/30 to put the City of Milwaukee on notice of the damage before SM began the mitigation work.

I asked Bernice the procedure for filing a formal claim with the City of Milwaukee. She informed me that there is no standard form, nor is there a city rep that would come to the home at this time. Rather, no later than 120 days from the date of discovery of the damage, I/homeowners should put all information/experiences with this incident into writing and request that the City open a claim. Include individualized list of itemized damages (once known) and costs for repair/replacement, photos, etc. Initial letter and all follow-up supporting correspondence should be sent to: City Clerk, Attn: Claims, 200 E. Wells, Rm. 205, Milwaukee, WI 53202.

**AMFAM CLAIMS ADJUSTER**

**GAIL PERLA 414-333-1594**

**\*\*\*call her first thing on Thur. 7/5 to set up a time to meet so she can explain what's already been done and the process going forward.**

On Mon. 7/2 Gail called me to discuss the incident and to set up a meeting. I reiterated all that is in my notes about what I found, the history that I knew and my discussions with neighbors, city reps, the AMFAM claims rep from Sat. 6/30 and with SM. I also told her about SM'S response to my question to have a HVAC person come out b/c of the likelihood that vents/ducts at floor level and the furnace may have sustained water infiltration. She OK'd an HVAC inspection through SM, which will be done Thur. 7/5. Gail and I agreed to meet at the home on Tue. 7/3.

On Tue. 7/3 I walked Gail through the upper level to discuss concerns about possible water damage/mold damage to surfaces from cat and people tracks (black sofa, floors). She took many photographs and said she would discuss w/homeowners whether homeowners felt there was damage or if things were already like that. She authorized SM to come in on Tue. 7/3 and clean upper level tile floors/stairs.

I also walked Gail through the lower level and made it a point to emphasize that there is still a smell in the master closet. I told her that I have a concern about permanent odor damage (if not mold damage). She said she would authorize homeowners to either clean the items themselves and receive reimbursement or that homeowners could request SM to have a laundering company come in and pick up the items and take them out for cleaning – AMFAM would pay for either option.

Gail said all lower level doors would be replaced and most door casings – these items have not yet been removed, it will be done during reconstruction.

Gail said most furniture seems to be OK, but will work w/homeowners to determine all damages. She noted that entertainment center was badly damaged. Damage to electronics and other property is unknown, she will work w/homeowners to make determinations – including all items that SM put into the garage (most double bagged as unsalvageable, some not bagged but fragile (photo containers, items from tops of dressers, etc.).

Gail said AMFAM will pay for cat boarding. Lisa to fax bill to her. I think that if homeowners decide to board the dog for the first few day, AMFAM will pay the boarding fee. (Try McCue's Pet Boarding 262-285-7860 \$25/day)

Gail said she will discuss w/homeowners the habitability of the home (health-wise and functionality since bedroom is on lower level) and possibly approve hotel accommodations – initially and/or during reconstruction. **IN MY OPINION, HOMEOWNERS CANNOT SLEEP IN THE MASTER BEDROOM AT LEAST FUNCTIONALLY (if not health-wise), IT IS UNINHABITABLE. HOMEOWNERS SHOULD STAY IN A HOTEL AT LEAST THE FIRST NIGHT BACK AND TALK TO GAIL ON THUR. 7/5 TO INFORM OF WISHES GOING FORWARD. I DON'T THINK GAIL WOULD OPPOSE REIMBURSING FOR THIS.**

Gail took photos of everything in the garage.

Gail issued check payable jointly to SM and homeowners. **Homeowners to review work performed by SM immediately upon return and call Mark at SM on Thur. 7/5 if no complaints—he will instruct on how to get the check to him.** (ITEMIZATION OF SM WORK IS ATTACHED).

Gail said that homeowners should call her first thing on Thur. 7/5 to set up a time for her to meet w/them so she can explain what's already been done and the process going forward.



Gail said that the homeowners may decide to use SM to do the reconstruction work or the homeowners may decide to hire companies/individuals on their own or perform the work themselves and be reimbursed. Gail said that homeowners DO NOT HAVE TO GO WITH SM FOR RECONSTRUCTION WORK (note: Based on my telephone conversation w/Mark, he is nice, but is pushing heavily for SM to do the reconstruction work)

If homeowners want to go w/SM to perform the reconstruction work, call Mark to set that up – he will walk you through the process.

## NEIGHBORS INTERVIEWED

Sat. 6/30 approx. 11:30am

### NEIGHBOR #1

Sat. 6/30 neighbor in house immediately to East stated that construction crew broke the water main line on "Wednesday" 6/27, but that she had not gotten any water in her basement. The water main break abutted her property line, just as it did THIS house. Her house is situated on a lot that is approx. 4 feet higher than this lot. She agreed to be interviewed by insurance company.

### NEIGHBOR #2

Sat. 6/30 neighbor in house immediately across the street (South) stated that the construction crew broke the water main line "a few days ago" and that water came about 15 feet into his driveway and front lawn, that the City of Greenfield came out right away and took photos of the whole area, that the City of Milwaukee was being "cheap" when it selected the contractor "for Greenfield" and that the crew has been sloppy, made other errors and did other damage to his yard. The water main break occurred across the street from his property line, but adjacent to it. His house is situated approx 2 feet higher than this lot. He agreed to be interviewed by insurance company.

### NEIGHBOR #3

Sat. 6/30, neighbor in house immediately West stated that stated that the construction crew broke the water main line this past week (didn't recall whether it was Mon. 6/25 or Wed. 6/27) and that water came substantially into his driveway and front lawn and passed beyond the back wall of THIS house. The water main break abutted his property line, just as it did THIS house. His house is situated approx 200 yards further back from the property line than THIS house. He agreed to be interviewed by insurance company.



## AMERICAN FAMILY INSURANCE GROUP

BUSINESS ADD: 302 N WALBRIDGE AVE. • MADISON WI 53783-0001 • PHONE: (608) 249-2111

Mailing Address: 6000 AMERICAN PKWY • MADISON WI 53783-0001

August 28, 2007

City of Milwaukee  
 ATTN.: CLaims  
 200 E. Wells St., Rm. 800  
 Milwaukee, WI 53202

RE: Our File Number: 00-321-047229-0517  
 Our Insured: Daniel L & Tania J Wiken  
 Date of Loss: June 27, 2007  
 Amount of Loss: (RC) 44585.55 (ACV) 42,446.05

This letter is being submitted to you pursuant to Sec. 893.80 of Wisconsin State Statutes as a claim due to a loss that occurred 06/27/2007, involving a home insured by American Family Insurance Company's and owned by insured, Daniel L & Tania J Wiken. A City of Milwaukee water main broke at 6724 W Bottsford Ave., Greenfield, Wisconsin. As the water main broke, the water flooded the ground level of Daniel L & Tania Wilken's home, doing extensive damage. Our supporting materials are attached.

As a result of the negligence of the City of Milwaukee, American Family Mutual Insurance Company was required to pay, the reasonable and necessary sum of \$42,446.05.

Pursuant to the policy of insurance existing between American Family and its insured, American Family made payment and the insured incurred a deductible loss of \$500.00 .

Pursuant to statute, American Family Mutual Insurance Company is presenting its claim for payment in the amount of \$42,446.05.

Respectfully,

***Robbie C. Koch***

Subrogation Sr. Adjuster

[rkoch@amfam.com](mailto:rkoch@amfam.com)

1-800-374-0008 X44115

Fax: 866-364-0982

RCK

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CITY OF MILWAUKEE  
DEPARTMENT OF PUBLIC WORKS  
MILWAUKEE WATER WORKS  
414-286-2870

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Richard looked at every corner of the lower level of the home and witnessed the extent of the damage, uniformly wet carpeting, standing water on bathroom floor, mold on some items, strong mildew smell. Richard stated:

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**CITY OF GREENFIELD**  
**DEPARTMENT OF PUBLIC WORKS (GDPW)**

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CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-BO1733-01 INCURRED: 06/27/2007  
 INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05  
 LEGAL EXPENSE: 0.00  
 MEDICAL EXPENSE: 0.00  
 OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE ID PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
01	08/21/2007	0032038080	05 00 R64			8.45
IN PAYMENT OF: GROUP PAYMENT FOR PAYEE CODE N99						
PAYEE/PAYOR: XACTWARE						
RECONCILED: 00 08272007 TIN: 870436043-1 WITH TAKEN: N						
02	08/07/2007	0032C07843	01 00 Q64	250.00		
IN PAYMENT OF: DEFERRED ON CONTENTS						
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J						
RECONCILED: 00 08142007 TIN: * NONE * WITH TAKEN: N						

\*\*\* THERE ARE MORE PAYMENTS ON THE NEXT PAGE \*\*\*

NEXT --  
 OPT -- POL -- CLM -- DRFT --  
 ENTER OR PF8=PAGE FORWARD PF3=COPS MENU PA2=COMPANY MENU

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-BO1733-01 INCURRED: 06/27/2007

INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05

LEGAL EXPENSE: 0.00  
MEDICAL EXPENSE: 0.00  
OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE ID PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
03	07/31/2007	0032C74209	01 00 Q64	237.06		
IN PAYMENT OF: DEFERRED CONTENTS						
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J						
RECONCILED: 00 08102007 TIN: * NONE * WITH TAKEN: N						
04	07/31/2007	0032C74208	01 00 X64	516.98		
IN PAYMENT OF: VET BILL						
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J						
RECONCILED: 00 08102007 TIN: * NONE * WITH TAKEN: N						

\*\*\* THERE ARE MORE PAYMENTS ON THE NEXT PAGE \*\*\*

NEXT --  
OPT -- POL -- CLM -- DRFT --  
ENTER OR PF8=PAGE FORWARD PF7=PAGE BACK PF3=COPS MENU PA2=COMPANY MENU



Aug 28, 2007

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-B01733-01 INCURRED: 06/27/2007  
 INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05  
 LEGAL EXPENSE: 0.00  
 MEDICAL EXPENSE: 0.00  
 OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
05	07/31/2007	0032C74207	01	00	R64	1739.32		

IN PAYMENT OF: DEFERRED AND VANITY  
 PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J & WELLS FARGO  
 RECONCILED: ISSUED TIN: \* NONE \* WITH TAKEN: N

06	07/23/2007	0032B42999	01	00	R64	350.00		
			01	00	Q64	580.15		

IN PAYMENT OF: A LOSS OCCURRING ON 06/27/2007  
 DEFERRED DOLLARS CONTENTS/ MOLD INSPECTION REIMBURS  
 PAYEE/PAYOR: DANIEL WIKEN AND TANIA COOK  
 RECONCILED: 00 07272007 TIN: \* NONE \* WITH TAKEN: N

NEXT --

OPT -- POL -- CLM -- DRFT --  
 ENTER OR PF8=PAGE FORWARD PF7=PAGE BACK PF3=COPS MENU PA2=COMPANY MENU

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-BO1733-01 INCURRED: 06/27/2007  
 INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05  
 LEGAL EXPENSE: 0.00  
 MEDICAL EXPENSE: 0.00  
 OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
07	07/11/2007	0032C07898	01	00	X64	205.80		
IN PAYMENT OF: VET BILL								
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J								
RECONCILED: 00 07172007 TIN: * NONE * WITH TAKEN: N								
08	07/10/2007	0032C07895	01	00	X64	1000.00		
IN PAYMENT OF: HOTEL								
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J								
RECONCILED: 00 07172007 TIN: * NONE * WITH TAKEN: N								

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 OPT -- POL ----- CLM ----- DRFT -----  
 ENTER OR PF8=PAGE FORWARD PF7=PAGE BACK PF3=COPS MENU PA2=COMPANY MENU

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-BO1733-01 INCURRED: 06/27/2007  
 INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05  
 LEGAL EXPENSE: 0.00  
 MEDICAL EXPENSE: 0.00  
 OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
09	07/10/2007	0032C07894	01	00	Q64	7954.73		
IN PAYMENT OF: CONTENT								
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J								
RECONCILED: 00 07172007 TIN: * NONE * WITH TAKEN: N								
10	07/06/2007	0032C07839	01	00	Q64	8839.56		
IN PAYMENT OF: CONTENTS								
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J								
RECONCILED: 00 07122007 TIN: * NONE * WITH TAKEN: N								

\*\*\* THERE ARE MORE PAYMENTS ON THE NEXT PAGE \*\*\*

NEXT --  
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 ENTER OR PF8=PAGE FORWARD PF7=PAGE BACK PF3=COPS MENU PA2=COMPANY MENU

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-BO1733-01 INCURRED: 06/27/2007  
INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05

LEGAL EXPENSE: 0.00  
MEDICAL EXPENSE: 0.00  
OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
11	07/06/2007	0032C07838	01	00	R64	8839.59		

IN PAYMENT OF: CONTENTS

PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J

RECONCILED: \*VOID\*

TIN: \* NONE \*

WITH TAKEN: N

12	07/06/2007	0032C07837	01	00	R64	15467.38		
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IN PAYMENT OF: STRUCTURE

PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J & WELLS FARGO

RECONCILED: 00 07192007

TIN: \* NONE \*

WITH TAKEN: N

\*\*\* THERE ARE MORE PAYMENTS ON THE NEXT PAGE \*\*\*

NEXT --

OPT -- POL --

CLM --

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ENTER OR PF8=PAGE FORWARD

PF7=PAGE BACK

PF3=COPS MENU

PA2=COMPANY MENU

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-BO1733-01 INCURRED: 06/27/2007  
INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05

LEGAL EXPENSE: 0.00  
MEDICAL EXPENSE: 0.00  
OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
13	07/06/2007	0032C07836	01	00	Q64	10800.86		
IN PAYMENT OF: CONTENTS								
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J								
RECONCILED: *VOID* TIN: * NONE * WITH TAKEN: N								
14	07/06/2007	0032C07833	01	00	R64	17099.04		
IN PAYMENT OF: STRUCTURE								
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J & WELLS FARGO								
RECONCILED: *VOID* TIN: * NONE * WITH TAKEN: N								

\*\*\* THERE ARE MORE PAYMENTS ON THE NEXT PAGE \*\*\*

NEXT --  
OPT -- POL ----- CLM ----- DRFT -----  
ENTER OR PF8=PAGE FORWARD PF7=PAGE BACK PF3=COPS MENU PA2=COMPANY MENU

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-321-047229 ST: 48 POLICY: 48-BO1733-01 INCURRED: 06/27/2007  
 INSURED: WIKEN, DANIEL L & TANIA J BENEFITS/LOSSES PAID TO DATE: 41946.05  
 LEGAL EXPENSE: 0.00  
 MEDICAL EXPENSE: 0.00  
 OTHER EXPENSE: 8.45

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
15	07/05/2007	0032C07832	01	00	X64	1000.00		
IN PAYMENT OF: HOTEL								
PAYEE/PAYOR: WIKEN, DANIEL L & TANIA J								
RECONCILED: 00 07102007 TIN: * NONE * WITH TAKEN: N								
-----								
16	07/03/2007	0032C07884	01	00	R64	3805.07		
IN PAYMENT OF: PAYMENT FOR MITIGATIN								
PAYEE/PAYOR: DANIEL WIKEN & TANIA COOK & SERVICE MASTER								
RECONCILED: 00 07112007 TIN: * NONE * WITH TAKEN: N								

NEXT --

OPT -- POL ----- CLM ----- DRFT -----

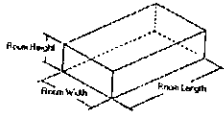
ALL PAYMENTS FOR THIS CLAIM HAVE BEEN DISPLAYED. PF7=PAGE BACK PF3=COPS MENU

# ServiceMaster Southwest Milwaukee County

2215 S. 162nd St.  
 New Berlin, WI 53151  
 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: mcyganiak@svmclean.com

2007-07-02-1120

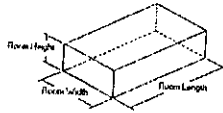
## Repairs



### Room: Recreation Room

LxWxH 15'0" x 11'0" x 8'0"

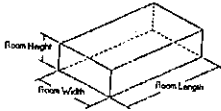
416.00 SF Walls	165.00 SF Ceiling
581.00 SF Walls & Ceiling	165.00 SF Floor
18.33 SY Flooring	52.00 LF Floor Perimeter
120.00 SF Long Wall	88.00 SF Short Wall
52.00 LF Ceil. Perimeter	



### Subroom 1: Offset

LxWxH 12'0" x 12'0" x 8'0"

384.00 SF Walls	144.00 SF Ceiling
528.00 SF Walls & Ceiling	144.00 SF Floor
16.00 SY Flooring	48.00 LF Floor Perimeter
96.00 SF Long Wall	96.00 SF Short Wall
48.00 LF Ceil. Perimeter	



### Subroom 2: Furnace Room

LxWxH 6'0" x 3'6" x 8'0"

152.00 SF Walls	21.00 SF Ceiling
173.00 SF Walls & Ceiling	21.00 SF Floor
2.33 SY Flooring	19.00 LF Floor Perimeter
48.00 SF Long Wall	28.00 SF Short Wall
19.00 LF Ceil. Perimeter	

### DESCRIPTION

### QNTY

### REMOVE

### REPLACE

### TOTAL

R&R Baseboard - 3 1/4" stain grade	108.00 LF	0.29	2.83	336.96
Stain & finish baseboard	108.00 LF	0.00	0.77	83.16
1/2" drywall - hung, taped, heavy texture, ready for paint	322.78 SF	0.00	1.68	542.27
Seal then paint the walls and ceiling (2 coats)	1,282.00 SF	0.00	0.54	692.28
<b>NOTE THIS DOES NOT INCLUDE ANY PATCH WORK AROUND SOFFIT DUE TO PRE EXISTING CRACKING.</b>				
Batt insulation - 12" - R38	322.78 SF	0.00	1.36	438.98
R&R Interior door unit	2.00 EA	11.74	141.50	306.48
Stain & finish door/window trim & jamb (per side)	2.00 EA	0.00	28.93	57.86
Stain & finish door slab only (per side)	2.00 EA	0.00	28.89	57.78

2007-07-02-1120

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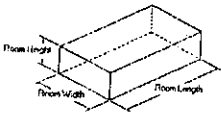
2215 S. 162nd St.  
 New Berlin, WI 53151  
 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: mcyganiak@svmclean.com

**CONTINUED - Recreation Room**

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R Bifold door - lauan/mahogany - Single	1.00 EA	7.82	74.50	82.32
Stain & finish bifold door set - slab only - (per side)	2.00 EA	0.00	40.21	80.42
R&R Door knob - interior	2.00 EA	7.82	36.47	88.58
Stain & finish casing	144.00 LF	0.00	0.77	110.88
R&R Casing - 2 1/2" hardwood - molded w/detail	144.00 LF	0.31	3.37	529.92
<b>Room Totals: Recreation Room</b>				<b>3,407.89</b>

**Room: Hallway**

**LxWxH 7'0" x 3'0" x 8'0"**



160.00 SF Walls	21.00 SF Ceiling
181.00 SF Walls & Ceiling	21.00 SF Floor
2.33 SY Flooring	20.00 LF Floor Perimeter
56.00 SF Long Wall	24.00 SF Short Wall
20.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R Baseboard - 3 1/4" stain grade	108.00 LF	0.29	2.83	336.96
Stain & finish baseboard	108.00 LF	0.00	0.77	83.16
Seal then paint the walls and ceiling (2 coats)	181.00 SF	0.00	0.54	97.74
R&R Interior door unit	1.00 EA	11.74	141.50	153.24
Stain & finish door/window trim & jamb (per side)	2.00 EA	0.00	28.93	57.86
Stain & finish door slab only (per side)	2.00 EA	0.00	28.89	57.78
R&R Door knob - interior	1.00 EA	7.82	36.47	44.29
Stain & finish casing	32.00 LF	0.00	0.77	24.64
R&R Casing - 2 1/2" hardwood - molded w/detail	32.00 LF	0.31	3.37	117.76



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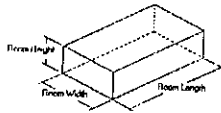
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 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: mcyganiak@svmclean.com

**CONTINUED - Hallway**

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Room Totals: Hallway				973.43

**Room: Under Stairs**

**LxWxH 8'0" x 7'0" x 8'0"**

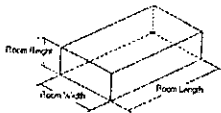


240.00 SF Walls			56.00 SF Ceiling
296.00 SF Walls & Ceiling			56.00 SF Floor
6.22 SY Flooring			30.00 LF Floor Perimeter
64.00 SF Long Wall			56.00 SF Short Wall
30.00 LF Ceil. Perimeter			

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R 1/2" drywall - hung, taped, floated, ready for paint	120.00 SF	0.26	1.44	204.00
Seal then paint the surface area (2 coats)	120.00 SF	0.00	0.54	64.80
R&R Batt insulation - 12" - R38	120.00 SF	0.31	1.36	200.40
Room Totals: Under Stairs,				469.20

**Room: Bathroom**

**LxWxH 9'0" x 5'0" x 8'0"**



224.00 SF Walls			45.00 SF Ceiling
269.00 SF Walls & Ceiling			45.00 SF Floor
5.00 SY Flooring			28.00 LF Floor Perimeter
72.00 SF Long Wall			40.00 SF Short Wall
28.00 LF Ceil. Perimeter			

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R Baseboard - 3 1/4" stain grade	28.00 LF	0.29	2.83	87.36
Stain & finish baseboard	28.00 LF	0.00	0.77	21.56

2007-07-02-1120

**ServiceMaster Southwest Milwaukee County**

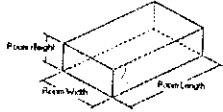
2215 S. 162nd St.  
 New Berlin, WI 53151  
 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: mcyganiak@svmclean.com

**CONTINUED - Bathroom**

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Seal then paint the walls and ceiling (2 coats) - 2 colors	269.00 SF	0.00	0.62	166.78
<b>We have 2 different colors in the bathroom.</b>				
Re-skin toe kick	4.00 LF	0.00	5.98	23.92
Stain & finish toe-kick	4.00 LF	0.00	0.77	3.08
<b>This is for toe kick painting.</b>				
R&R Interior door unit	1.00 EA	11.74	141.50	153.24
Stain & finish door/window trim & jamb (per side)	2.00 EA	0.00	28.93	57.86
Stain & finish door slab only (per side)	2.00 EA	0.00	28.89	57.78
R&R Door knob - interior	1.00 EA	7.82	36.47	44.29
R&R Casing - 2 1/2" hardwood - molded w/detail	32.00 LF	0.31	3.37	117.76
<b>This is for the removal and replacement of casing around windows. All casings are 2 1/2 hardwoods not 2 1/4 stain grade.</b>				
Stain & finish casing	32.00 LF	0.00	0.77	24.64
Toilet - Detach & reset	1.00 EA	0.00	141.65	141.65
R&R Vanity	6.00 LF	4.70	107.76	674.76
<b>Bottom of vanity if water damaged and customer will not be satisfied with refinishing costs. Can not refinish the vanity.</b>				
Detach & Reset Countertop - Flat laid plastic laminate	7.00 LF	0.00	0.00	74.55
Sink faucet - Detach & reset	1.00 EA	0.00	69.98	69.98
Detach & Reset Sink - single	1.00 EA	0.00	0.00	86.63
Room Totals: Bathroom				1,805.84

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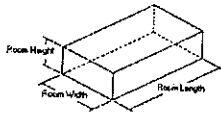
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**Room: Master Bedroom**

**LxWxH 16'0" x 13'7" x 8'0"**

473.33 SF Walls	217.33 SF Ceiling
690.67 SF Walls & Ceiling	217.33 SF Floor
24.15 SY Flooring	59.17 LF Floor Perimeter
128.00 SF Long Wall	108.67 SF Short Wall
59.17 LF Ceil. Perimeter	



**Subroom 1: Closet**

**LxWxH 13'7" x 7'0" x 8'0"**

329.33 SF Walls	95.08 SF Ceiling
424.42 SF Walls & Ceiling	95.08 SF Floor
10.56 SY Flooring	41.17 LF Floor Perimeter
108.67 SF Long Wall	56.00 SF Short Wall
41.17 LF Ceil. Perimeter	

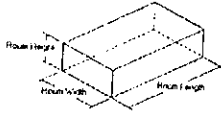
DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R 1/2" drywall - hung, taped, floated, ready for paint	401.33 SF	0.26	1.44	682.27
R&R Baseboard - 3 1/4" stain grade	112.00 LF	0.29	2.83	349.44
Stain & finish baseboard	112.00 LF	0.00	0.77	86.24
Seal then paint the walls and ceiling (2 coats)	1,115.08 SF	0.00	0.54	602.14
Mask the floor per square foot - plastic and tape	312.42 SF	0.00	0.13	40.61
Content Manipulation charge - per hour	2.00 HR	0.00	29.74	59.48
Batt insulation - 12" - R38	401.33 SF	0.00	1.36	545.81
R&R Interior door unit	2.00 EA	11.74	141.50	306.48
Stain & finish door/window trim & jamb (per side)	4.00 EA	0.00	28.93	115.72
Stain & finish door slab only (per side)	4.00 EA	0.00	28.89	115.56
R&R Door knob - interior	2.00 EA	7.82	36.47	88.58
Stain & finish casing	32.00 LF	0.00	0.77	24.64
R&R Closet package - hall/linen (4 shelves 5'- 6' wide)	1.00 EA	19.47	181.85	201.32
R&R Casing - 2 1/2" hardwood - molded w/detail	144.00 LF	0.31	3.37	529.92

Room Totals: Master Bedroom

3,748.21

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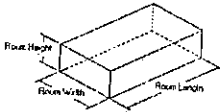


**Room: Miscellaneous**

**LxWxH 1'0" x 1'0" x 8'0"**

32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Cleaning Technician - incl. cleaning agent - per hour	30.00 HR	0.00	26.16	784.80
<b>This is for post construction cleanup after repairwork.</b>				
Dumpster load - Approx. 12 yards, 1-3 ton of debris	1.00 EA	285.50	0.00	285.50
<b>Room Totals: Miscellaneous</b>				<b>1,070.30</b>



**Room: 1St Floor**

**LxWxH 1'0" x 1'0" x 8'0"**

32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Carpet cleaning - Minimum charge	1.00 EA	0.00	130.00	130.00
<b>Room Totals: 1St Floor</b>				<b>130.00</b>
<b>Area Items Total: Repairs</b>				<b>11,604.87</b>

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**Room: Duct Cleaning**

**LxWxH 1'0" x 1'0" x 8'0"**

32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

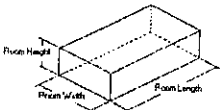
DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Furnace - check, heavy clean, replace filters and service	1.00 EA	0.00	166.44	166.44
Heat/AC register - Detach & reset	11.00 EA	0.00	10.80	118.80
Cold air return cover - Detach & reset	4.00 EA	0.00	14.74	58.96
Clean ductwork - Interior (PER REGISTER)	15.00 EA	0.00	25.01	375.15
Clean register - heat / AC	11.00 EA	0.00	4.54	49.94
Clean cold air return cover	4.00 EA	0.00	5.48	21.92
Heat, vent, & air conditioning repair - Minimum charge	1.00 EA	0.00	260.00	260.00

**This for min charge furnace inspection.**

Room Totals: Duct Cleaning 1,051.21

**Room: Packout**

**LxWxH 1'0" x 1'0" x 8'0"**



32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Inventory, Packing, Boxing, and Moving charge - per hour	36.00 HR	0.00	24.89	896.04
Contents Evaluation and/or Supervisor/Admin - per hour	12.00 HR	0.00	37.75	453.00

**This includes packing out the non salvable contents and dispose of them offsite.**

**ServiceMaster Southwest Milwaukee County**

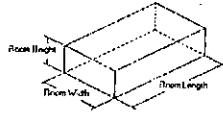
2215 S. 162nd St.  
 New Berlin, WI 53151  
 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: mcyganiak@svmclean.com

**CONTINUED - Packout**

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Moving van (17' - 20') and equipment - per day	1.00 EA	0.00	167.40	167.40
<b>Room Totals: Packout</b>				<b>1,516.44</b>

**Room: Personal Property**

**LxWxH 1'0" x 1'0" x 8'0"**

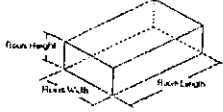


32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Clean chair	1.00 EA	0.00	55.36	55.36
Clean table - coffee	2.00 EA	0.00	15.22	30.44
Clean file cabinet - two drawer - metal	1.00 EA	0.00	15.11	15.11
Cleaning Technician - incl. cleaning agent - per hour	24.00 HR	0.00	26.16	627.84
<b>This would be for all other misc. contents that are packed out and brought back to SM for cleaning per the customers request.</b>				
Clean furniture	1.00 EA	0.00	36.09	36.09
<b>This is for the dividing wall piece of furniture.</b>				
Sub Drycleaning	1.00 EA	0.00	6,119.72	6,119.72
<b>Revised total</b>				
<b>Room Totals: Personal Property</b>				<b>6,884.56</b>

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**Room: Packin**

**LxWxH 1'0" x 1'0" x 8'0"**

32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Inventory, Packing, Boxing, and Moving charge - per hour	36.00 HR	0.00	24.89	896.04
Contents Evaluation and/or Supervisor/Admin - per hour	12.00 HR	0.00	37.75	453.00
Moving van (17' - 20') and equipment - per day	1.00 EA	0.00	167.40	167.40
Off-site storage & insur. - climate controlled - per month	100.00 SF	0.00	1.75	175.00
<b>Room Totals: Packin</b>				<b>1,691.44</b>
<b>Line Item Subtotals: 2007-07-02-1120</b>				<b>22,748.52</b>

**Adjustments for Base Service Charges**

	Adjustment
Carpenter - Finish, Trim/Cabinet	102.52
Cleaning Technician	49.78
Floor Cleaning Technician	58.98
Cleaning Remediation Technician	68.66
Drywall Installer/Finisher	205.28
Hardware Installer	103.16
Heating / A.C. Mechanic	171.62
Insulation Installer	99.82
Plumber	155.40
Painter	79.34
<b>Total Adjustments for Base Service Charges:</b>	<b>1,094.56</b>
<b>Line Item Totals: 2007-07-02-1120</b>	<b>23,843.08</b>

## ServiceMaster Southwest Milwaukee County

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### Grand Total Areas:

2,570.67 SF Walls	770.42 SF Ceiling	3,341.08 SF Walls and Ceiling
770.42 SF Floor	85.60 SY Flooring	321.33 LF Floor Perimeter
740.67 SF Long Wall	544.67 SF Short Wall	321.33 LF Ceil. Perimeter
0.00 Floor Area	0.00 Total Area	0.00 Interior Wall Area
0.00 Exterior Wall Area	0.00 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	



**ServiceMaster Southwest Milwaukee County**

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**Summary for GRYWATER**

Line Item Total				22,748.52
Total Adjustments for Base Service Charges				1,094.56
Material Sales Tax	@	5.600% x	5,014.22	280.80
Services Mat'l Tax	@	5.600% x	391.07	21.90
Subtotal				24,145.78
Overhead	@	10.0% x	19,981.49	1,998.15
Profit	@	10.0% x	19,981.49	1,998.15
Service Sales Tax	@	5.600% x	13,151.43	736.48
Replacement Cost Value				28,878.56
Net Claim				<b>28,878.56</b>

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Cyganiak, Mark

# Record of Drying Conditions

Claim # 321047229  
 Job Name Wiken  
 Street 6729 Rothsford Ave  
 City, State Avila 53220

AFFECTED      Master      REC      Atmospheric Re

Inspection Date/Time	Master				REC				Atmospheric Re					
	Temp	Rh	G.P.P.	Temp	Rh	G.P.P.	Temp	Rh	G.P.P.	Temp	Rh	G.P.P.	Temp	Rh
6/30/7 8:00pm	80	34		75	50									
7-1 1100 AM	81	33		79	39									
7-2 10 AM	84	29		81	32									
7-3 2:5	84	24		81	18									
Closed System Dehumidification														
Inspection Date/Time	GEM 2000 #21 (Master)				GEM 2000 #24 (Rec)				GEM 2000 #25 Floor					
6/30/7 8:00	95	26		88	22		92	19						
7-1 10 AM	96	20		91	21		96	30						
7-2 10 AM	85	17		85	20		81	21						
7-3 2:15	85	14		88	14		85	17						

Worksheet courtesy of Dri-Eaz Products, Inc.



American Family Insurance Group

Gail Perla
PO BOX 511247
New Berlin, WI 53151
O# 414-525-9113
F# 414-235-4317

July 06, 2007

WIKEN, DANIEL L & COOK, TANIA J
6724 W BOTTSFORD AVE
GREENFIELD, WI 53220-3449

O+P

RE: Claim Number: 00321047229
Date of Loss: 06/27/2007

The attached estimate of damages has been prepared for your property. The estimate has used common prices for labor, material and personal property from your area.

Enclosed is our draft for the actual cash value (today's replacement cost less depreciation) of your damaged property. For Dwelling and Structure damages, we may have included your mortgage company, WELLS FARGO BANK NA #708, on the draft as required by your policy.

Summary For Water/Plumbing

Table with 5 columns: Coverage Type, Replacement Cost Value, Less Recoverable Depreciation, Less Non Recoverable Depreciation, Actual Cash Value (ACV). Rows include Dwelling, Personal Property, Subtotal, Less Deductible, and Total ACV Settlement.

See the enclosed estimate for details of your settlement which may include other itemized details not shown above.

If you wish to make a claim for the recoverable depreciation amount, you must do TWO things:

- 1. You must have the item(s) replaced or repaired within one year from your date of loss.
2. You must submit a final repair bill or purchase receipt showing the item(s) has been repaired or replaced.

The attached estimate is what we expect to be the reasonable cost to repair or replace the property. This estimate may not include taxes or permit fees. If total charges for repair/replacement plus taxes or permits exceed the amount shown here for that repair/replacement, prior to any deductible, then additional amounts may be payable. If the actual cost is more or less, the final payment will be adjusted accordingly. If you wish, you may repair or replace with higher quality items, however, you will be responsible for any increase in cost.

Please refer to your policy for the exact wording of your LOSS VALUE DETERMINATION or LOSS SETTLEMENT. This is found in CONDITIONS - SECTION I.

Please present this estimate to a contractor or repair facility of your choice BEFORE you authorize the start of repairs. If



## American Family Insurance Group

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Gail Perla  
PO BOX 511247  
New Berlin, WI 53151  
O# 414-525-9113  
F# 414-235-4317

any additional damage or costs are identified, for which you believe we should be responsible, they must be approved by a representative of American Family Insurance prior to having the additional work done. If you, your contractor, or repair facility have any questions, please contact us at

American Family Insurance appreciates your business.

Thank You,  
Gail Perla



**American Family Insurance Group**

Gail Perla  
PO BOX 511247  
New Berlin, WI 53151  
O# 414-525-9113  
F# 414-235-4317

Insured: WIKEN, DANIEL L & COOK, TANIA J  
Property: 6724 W BOTTSFORD AVE  
GREENFIELD, WI 53220-3449  
Claim Rep.: Gail Perla

Claim Number	Policy Number	Type of Loss	Deductible
00321047229	48BO173301	Water/Plumbing	\$500.00

Date Contacted: 07/01/2007

Date of Loss: 06/27/2007

Price List: WIMW4B7B  
Restoration/Service/Remodel

**Summary for Water/Plumbing**

Line Item Total			25,963.04
Total Adjustments for Base Service Charges			986.42
Material Sales Tax	@ 5.600% x	10,268.12	575.01
Services Mat'l Tax	@ 5.600% x	3.57	0.20
Subtotal			27,524.67
Overhead	@ 10.0% x	19,422.04	1,942.20
Profit	@ 10.0% x	21,364.24	2,136.42
Service Sales Tax	@ 5.600% x	1,803.01	100.97
Replacement Cost Value			31,704.26
Less Depreciation			(3,304.36)
Actual Cash Value			28,399.90
Less Deductible			(500.00)
ACV Settlement			27,899.90
Total Recoverable Depreciation			3,304.36
ACV Settlement if Depreciation is Recovered			31,204.26

This does not include the final duct cleaning bill. Overhead and profit will be paid when work completed and incurred. No overhead and profit on floor coverings. Pack in will be paid when incurred.

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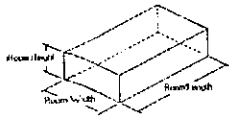
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2007-07-02-1120

### Repairs

#### Room: Recreation Room

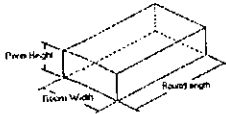
LxWxH 15'0" x 11'0" x 8'0"



416.00 SF Walls	165.00 SF Ceiling
581.00 SF Walls & Ceiling	165.00 SF Floor
18.33 SY Flooring	52.00 LF Floor Perimeter
120.00 SF Long Wall	88.00 SF Short Wall
52.00 LF Ceil. Perimeter	

#### Subroom 1: Offset

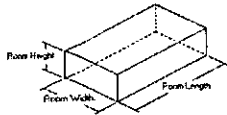
LxWxH 12'0" x 12'0" x 8'0"



384.00 SF Walls	144.00 SF Ceiling
528.00 SF Walls & Ceiling	144.00 SF Floor
16.00 SY Flooring	48.00 LF Floor Perimeter
96.00 SF Long Wall	96.00 SF Short Wall
48.00 LF Ceil. Perimeter	

#### Subroom 2: Furnace Room

LxWxH 6'0" x 3'6" x 8'0"



152.00 SF Walls	21.00 SF Ceiling
173.00 SF Walls & Ceiling	21.00 SF Floor
2.33 SY Flooring	19.00 LF Floor Perimeter
48.00 SF Long Wall	28.00 SF Short Wall
19.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R Baseboard - 3 1/4" stain grade	108.00 LF	0.29	2.83	336.96
Stain & finish baseboard	108.00 LF	0.00	0.77	83.16
1/2" drywall - hung, taped, heavy texture, ready for paint	322.78 SF	0.00	1.68	542.27
Seal then paint the walls and ceiling (2 coats)	1,282.00 SF	0.00	0.54	692.28
<b>NOTE THIS DOES NOT INCLUDE ANY PATCH WORK AROUND SOFFIT DUE TO PRE EXISTING CRACKING.</b>				
Batt insulation - 12" - R38	322.78 SF	0.00	1.36	438.98
R&R Interior door unit	2.00 EA	11.74	141.50	306.48
Stain & finish door/window trim & jamb (per side)	2.00 EA	0.00	28.93	57.86
Stain & finish door slab only (per side)	2.00 EA	0.00	28.89	57.78

**ServiceMaster Southwest Milwaukee County**

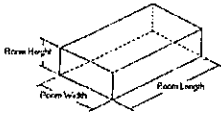
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**CONTINUED - Recreation Room**

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R Bifold door - lauan/mahogany - Single	1.00 EA	7.82	74.50	82.32
Stain & finish bifold door set - slab only - (per side)	2.00 EA	0.00	40.21	80.42
R&R Door knob - interior	2.00 EA	7.82	36.47	88.58
Stain & finish casing	144.00 LF	0.00	0.77	110.88
R&R Casing - 2 1/2" hardwood - molded w/detail	144.00 LF	0.31	3.37	529.92
<b>Room Totals: Recreation Room</b>				<b>3,407.89</b>

**Room: Hallway**

**LxWxH 7'0" x 3'0" x 8'0"**



160.00 SF Walls	21.00 SF Ceiling
181.00 SF Walls & Ceiling	21.00 SF Floor
2.33 SY Flooring	20.00 LF Floor Perimeter
56.00 SF Long Wall	24.00 SF Short Wall
20.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Drywall patch, ready for paint	2.00 EA	0.00	38.53	77.06
R&R Baseboard - 3 1/4" stain grade	108.00 LF	0.29	2.83	336.96
Stain & finish baseboard	108.00 LF	0.00	0.77	83.16
Seal then paint the walls and ceiling (2 coats)	181.00 SF	0.00	0.54	97.74
R&R Interior door unit	1.00 EA	11.74	141.50	153.24
Stain & finish door/window trim & jamb (per side)	2.00 EA	0.00	28.93	57.86
Stain & finish door slab only (per side)	2.00 EA	0.00	28.89	57.78
R&R Door knob - interior	1.00 EA	7.82	36.47	44.29
Stain & finish casing	32.00 LF	0.00	0.77	24.64

**ServiceMaster Southwest Milwaukee County**

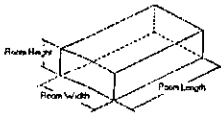
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**CONTINUED - Hallway**

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R Casing - 2 1/2" hardwood - molded w/detail	32.00 LF	0.31	3.37	117.76
<b>Room Totals: Hallway</b>				<b>1,050.49</b>

**Room: Under Stairs**

**LxWxH 8'0" x 7'0" x 8'0"**

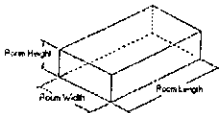


240.00 SF Walls	56.00 SF Ceiling
296.00 SF Walls & Ceiling	56.00 SF Floor
6.22 SY Flooring	30.00 LF Floor Perimeter
64.00 SF Long Wall	56.00 SF Short Wall
30.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R 1/2" drywall - hung, taped, floated, ready for paint	120.00 SF	0.26	1.44	204.00
Seal then paint the surface area (2 coats)	120.00 SF	0.00	0.54	64.80
R&R Batt insulation - 12" - R38	120.00 SF	0.31	1.36	200.40
<b>Room Totals: Under Stairs</b>				<b>469.20</b>

**Room: Bathroom**

**LxWxH 9'0" x 5'0" x 8'0"**



224.00 SF Walls	45.00 SF Ceiling
269.00 SF Walls & Ceiling	45.00 SF Floor
5.00 SY Flooring	28.00 LF Floor Perimeter
72.00 SF Long Wall	40.00 SF Short Wall
28.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
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**CONTINUED - Bathroom**

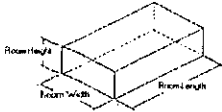
DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R Baseboard - 3 1/4" stain grade	28.00 LF	0.29	2.83	87.36
Stain & finish baseboard	28.00 LF	0.00	0.77	21.56
Drywall patch, ready for paint	2.00 EA	0.00	38.53	77.06
<b>This is to patch holes due to drying out wall cavities.</b>				
Seal then paint the walls and ceiling (2 coats) - 2 colors	269.00 SF	0.00	0.62	166.78
<b>We have 2 different colors, in the bathroom.</b>				
Re-skin toe kick	4.00 LF	0.00	5.98	23.92
Stain & finish toe-kick	4.00 LF	0.00	0.77	3.08
<b>This is for toe kick painting.</b>				
R&R Interior door unit	1.00 EA	11.74	141.50	153.24
Stain & finish door/window trim & jamb (per side)	2.00 EA	0.00	28.93	57.86
Stain & finish door slab only (per side)	2.00 EA	0.00	28.89	57.78
R&R Door knob - interior	1.00 EA	7.82	36.47	44.29
R&R Casing - 2 1/2" hardwood - molded w/detail	32.00 LF	0.31	3.37	117.76
<b>This is for the removal and replacement of casing around windows. All casings are 2 1/2 hardwoods not 2 1/4 stain grade.</b>				
Stain & finish casing	32.00 LF	0.00	0.77	24.64
Toilet - Detach & reset	1.00 EA	0.00	141.65	141.65
R&R Vanity	6.00 LF	4.70	107.76	674.76
<b>Bottom of vanity if water damaged and customer will not be satisfied with refinishing costs. Can not refinish the vanity.</b>				
Detach & Reset Countertop - Flat laid plastic laminate	7.00 LF	0.00	0.00	74.55
Sink faucet - Detach & reset	1.00 EA	0.00	69.98	69.98
Detach & Reset Sink - single	1.00 EA	0.00	0.00	86.63
<b>Room Totals: Bathroom</b>				<b>1,882.90</b>

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**Room: Master Bedroom**

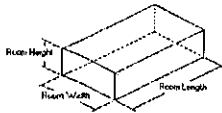
**LxWxH 16'0" x 13'7" x 8'0"**



473.33 SF Walls	217.33 SF Ceiling
690.67 SF Walls & Ceiling	217.33 SF Floor
24.15 SY Flooring	59.17 LF Floor Perimeter
128.00 SF Long Wall	108.67 SF Short Wall
59.17 LF Ceil. Perimeter	

**Subroom 1: Closet**

**LxWxH 13'7" x 7'0" x 8'0"**



329.33 SF Walls	95.08 SF Ceiling
424.42 SF Walls & Ceiling	95.08 SF Floor
10.56 SY Flooring	41.17 LF Floor Perimeter
108.67 SF Long Wall	56.00 SF Short Wall
41.17 LF Ceil. Perimeter	

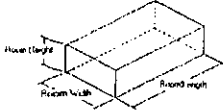
DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
R&R 1/2" drywall - hung, taped, floated, ready for paint	401.33 SF	0.26	1.44	682.27
R&R Baseboard - 3 1/4" stain grade	112.00 LF	0.29	2.83	349.44
Stain & finish baseboard	112.00 LF	0.00	0.77	86.24
Seal then paint the walls and ceiling (2 coats)	1,115.08 SF	0.00	0.54	602.14
Mask the floor per square foot - plastic and tape	312.42 SF	0.00	0.13	40.61
Content Manipulation charge - per hour	2.00 HR	0.00	29.74	59.48
Batt insulation - 12" - R38	401.33 SF	0.00	1.36	545.81
R&R Interior door unit	2.00 EA	11.74	141.50	306.48
Stain & finish door/window trim & jamb (per side)	4.00 EA	0.00	28.93	115.72
Stain & finish door slab only (per side)	4.00 EA	0.00	28.89	115.56
R&R Door knob - interior	2.00 EA	7.82	36.47	88.58
Stain & finish casing	32.00 LF	0.00	0.77	24.64
R&R Closet package - hall/linen (4 shelves 5'- 6' wide)	1.00 EA	19.47	181.85	201.32
R&R Casing - 2 1/2" hardwood - molded w/detail	144.00 LF	0.31	3.37	529.92

Room Totals: Master Bedroom

3,748.21

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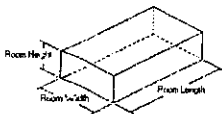


**Room: Miscellaneous**

**LxWxH 1'0" x 1'0" x 8'0"**

32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Cleaning Technician - incl. cleaning agent - per hour	30.00 HR	0.00	26.16	784.80
<b>This is for post construction cleanup after repairwork.</b>				
Dumpster load - Approx. 12 yards, 1-3 ton of debris	1.00 EA	285.50	0.00	285.50
<b>Room Totals: Miscellaneous</b>				<b>1,070.30</b>



**Room: 1St Floor**

**LxWxH 1'0" x 1'0" x 8'0"**

32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

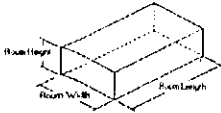
DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Carpet cleaning - Minimum charge	1.00 EA	0.00	130.00	130.00
<b>Room Totals: 1St Floor</b>				<b>130.00</b>
<b>Area Items Total: Repairs</b>				<b>11,758.99</b>

**ServiceMaster Southwest Milwaukee County**

2215 S. 162nd St.  
 New Berlin, WI 53151  
 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: meyganiak@svmclean.com

**Room: Duct Cleaning**

**LxWxH 1'0" x 1'0" x 8'0"**



32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Furnace - check, heavy clean, replace filters and service	1.00 EA	0.00	166.44	166.44
Heat/AC register - Detach & reset	11.00 EA	0.00	10.80	118.80
Cold air return cover - Detach & reset	4.00 EA	0.00	14.74	58.96
Clean ductwork - Interior (PER REGISTER)	15.00 EA	0.00	25.01	375.15
Clean register - heat / AC	11.00 EA	0.00	4.54	49.94
Clean cold air return cover	4.00 EA	0.00	5.48	21.92
Heat, vent, & air conditioning repair - Minimum charge	1.00 EA	0.00	260.00	260.00

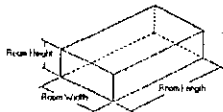
**This for min charge furnace inspection.**

Room Totals: Duct Cleaning

1,051.21

**Room: Packout**

**LxWxH 1'0" x 1'0" x 8'0"**



32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Inventory, Packing, Boxing, and Moving charge - per hour	36.00 HR	0.00	24.89	896.04
Contents Evaluation and/or Supervisor/Admin - per hour	12.00 HR	0.00	37.75	453.00

**This includes packing out the non salvable contents and dispose of them offsite.**

**ServiceMaster Southwest Milwaukee County**

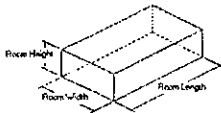
2215 S. 162nd St.  
 New Berlin, WI 53151  
 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: mcyganiak@svmclean.com

**CONTINUED - Packout**

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Moving van (17' - 20') and equipment - per day	1.00 EA	0.00	167.40	167.40
<b>Room Totals: Packout</b>				<b>1,516.44</b>

**Room: Personal Property**

**LxWxH 1'0" x 1'0" x 8'0"**

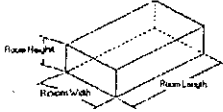


32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Clean chair	1.00 EA	0.00	55.36	55.36
Clean table - coffee	2.00 EA	0.00	15.22	30.44
Clean file cabinet - two drawer - metal	1.00 EA	0.00	15.11	15.11
Cleaning Technician - incl. cleaning agent - per hour	24.00 HR	0.00	26.16	627.84
<b>This would be for all other misc. contents that are packed out and brought back to SM for cleaning per the customers request.</b>				
Clean furniture	1.00 EA	0.00	36.09	36.09
<b>This is for the dividing wall piece of furniture.</b>				
Sub Drycleaning	1.00 EA	0.00	6,884.75	6,884.75
<b>Room Totals: Personal Property</b>				<b>7,649.59</b>

**ServiceMaster Southwest Milwaukee County**

2215 S. 162nd St.  
 New Berlin, WI 53151  
 Phone: 262-782-3335  
 Fax: 262-782-4230  
 Email: mcyganiak@svmclean.com



**Room: Packin**

**LxWxH 1'0" x 1'0" x 8'0"**

32.00 SF Walls	1.00 SF Ceiling
33.00 SF Walls & Ceiling	1.00 SF Floor
0.11 SY Flooring	4.00 LF Floor Perimeter
8.00 SF Long Wall	8.00 SF Short Wall
4.00 LF Ceil. Perimeter	

DESCRIPTION	QNTY	REMOVE	REPLACE	TOTAL
Inventory, Packing, Boxing, and Moving charge - per hour	36.00 HR	0.00	24.89	896.04
Contents Evaluation and/or Supervisor/Admin - per hour	12.00 HR	0.00	37.75	453.00
Moving van (17' - 20') and equipment - per day	1.00 EA	0.00	167.40	167.40
Off-site storage & insur. - climate controlled - per month	100.00 SF	0.00	1.75	175.00

Room Totals: Packin 1,691.44

Line Item Subtotals: 2007-07-02-1120 23,667.67

**Adjustments for Base Service Charges** **Adjustment**

Carpenter - Finish, Trim/Cabinet	102.52
Cleaning Technician	49.78
Floor Cleaning Technician	58.98
Cleaning Remediation Technician	68.66
Drywall Installer/Finisher	205.28
Hardware Installer	103.16
Heating / A.C. Mechanic	171.62
Insulation Installer	99.82
Plumber	155.40
Painter	79.34

Total Adjustments for Base Service Charges: 1,094.56

Line Item Totals: 2007-07-02-1120 24,762.23

**ServiceMaster Southwest Milwaukee County**

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2215 S. 162nd St.  
New Berlin, WI 53151  
Phone: 262-782-3335  
Fax: 262-782-4230  
Email: meyganiak@svmclean.com

**Grand Total Areas:**

2,570.67 SF Walls	770.42 SF Ceiling	3,341.08 SF Walls and Ceiling
770.42 SF Floor	85.60 SY Flooring	321.33 LF Floor Perimeter
740.67 SF Long Wall	544.67 SF Short Wall	321.33 LF Ccil. Perimeter
0.00 Floor Area	0.00 Total Area	0.00 Interior Wall Area
0.00 Exterior Wall Area	0.00 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	

**ServiceMaster Southwest Milwaukee County**

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2215 S. 162nd St.  
New Berlin, WI 53151  
Phone: 262-782-3335  
Fax: 262-782-4230  
Email: mcyganiak@svmclean.com

**Summary for GRYWATER**

Line Item Total			23,667.67
Total Adjustments for Base Service Charges			1,094.56
Material Sales Tax	@ 5.600% x	5,025.54	281.43
Services Mat'l Tax	@ 5.600% x	429.32	24.04
Subtotal			25,067.70
Overhead	@ 10.0% x	20,903.41	2,090.34
Profit	@ 10.0% x	20,903.41	2,090.34
Service Sales Tax	@ 5.600% x	14,072.03	788.03
Replacement Cost Value			30,036.41
<b>Net Claim</b>			<b>30,036.41</b>

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Cyganiak, Mark



WISH INFORMATION AS FOLLOWS: **PROPERTY LIST**

ITEM #	ITEM - COMPLETE DESCRIPTION	PURCHASE DATE MO. YR.	ORIGINAL COST	PURCHASED FROM If gift, list donor's name and address, zip.		PURCHASE METHOD CHECK CHARGE CASH GIFT	CLAIM NUMBER	CHARGE ACCOUNT TYPE & NUMBER	VALUE AT TIME OF LOSS	YOUR COST TO REPLACE	YOUR REPLACEMENT COST SOURCE (Name)
				NAME	ADDRESS						
1.	Carpet Cleaner	2006							300.00		
2.	Vacuum Cleaner	2006							270.00		
3.	2 floor lamps	2004							100.00		
4.	Mirror (placed in garage)	2004							50.00		
5.	3 plants with 2 planters	2005							300.00		
6.											
7.											
8.											

REALMENT or FRAUD. We do not provide coverage for any insured who has intentionally concealed or misrepresented any material fact or circumstance relating to this insurance.

Rev. 3/00

SIGNATURE OF POLICYHOLDER

SIGNATURE OF POLICYHOLDER

LOSS & FURNISH INFORMATION AS FOLLOWS: PROPERTY LIST

ITEM	ITEM - COMPLETE DESCRIPTION	PURCHASE DATE MO. YR.	ORIGINAL COST	PURCHASED FROM		PURCHASE METHOD	CHARGE ACCOUNT	VALUE AT TIME OF LOSS	YOUR REPLACEMENT COST SOURCE
				NAME	ADDRESS				
1.	Entertainment center	2003				CASH GIFT		1000.00	
2.	Leather Sofa	2002						1100.00	
3.	Recliner	2006						250.00	
4.	Black Sofa	2006						700.00	
5.	<del>Wicker chair</del>	<del>2006</del>						<del>150.00</del>	
6.	Bed - King Size	2002						2100.00	
7.	Headboard, mattress, box spring							750.00	
8.	Chest	2002						900.00	
9.	dresser w/ mirror	2002						250.00	
10.	Small dresser	2006						85.53	
	Power adapter for laptop	2007							

CONCEALMENT or FRAUD. We do not provide coverage for any insured who has intentionally concealed or misrepresented any material fact or circumstance relating to this insurance.

DATE \_\_\_\_\_ SIGNATURE OF POLICYHOLDER \_\_\_\_\_

SIGNATURE OF POLICYHOLDER \_\_\_\_\_

IT is in bags placed in garage

7/5/07

Black picture frame - 13.00	(2006)
Carbon monoxide + Smoke alarm duo - 27.00	(2007)
bed skirt - 20.00	(2002)
Tim McGraw book - 20.00	(2006)
Magazines - 10.00	
Cat toys - 20.00	
Linen baskets - 60.00	(2006)
Wooden chest - 200.00	(2004)
Wooden picture frames - 60.00	(2006)
Scale - 25.00	(2005)
Suitcase - 45.00	(2006)
CD's + cassettes - 100.00	
Payday Game - 15.00	(2007)
Electric blanket - 70.00	(2005)
school books / cards - 200.00	(2006)
bags / duffels 300.00	(2005-2006)
back massager - 125.00	(2006)
boots / shoes - 800.00	(2004-2007)
Wicker baskets 50.00	(2006)
Clothes - 300.00	(2004-2007)
ironing board - 25.00	(2005)
metal picture frame - 20.00	(2005)
liquid carpet cleaner - 20.00	
exercise mat - 20.00	(2006)

To Reorder Your Checks visit [www.deluxe.com](http://www.deluxe.com) or 1-877-838-5287

2002					2003					2004				
JANUARY	FEBRUARY	MARCH	APRIL	MAY	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JANUARY	FEBRUARY	MARCH		
SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS	SMTWTFS		
1 2 3 4 5	1 2	1 2 3 4 5 6 7 8 9	1 2 3 4 5 6 7 8 9	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4 5 6 7 8 9	1 2 3 4 5 6 7 8 9	1 2 3 4 5 6 7 8 9	1 2 3 4 5 6 7 8 9	1 2 3 4 5 6 7 8 9	1 2 3 4 5 6 7 8 9		
10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	3 4 5 6 7 8 9	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31		

Gail Perla Fax 235-4317

- Receipts from Dan Wiken and Tania Cook

Track Your Expenses ...

<input type="checkbox"/> Mortgage / Rent	<input type="checkbox"/> Transportation	<input type="checkbox"/> Entertainment & Travel
<input type="checkbox"/> Gas / Electric	<input type="checkbox"/> Credit Card	<input type="checkbox"/> Medical / Dental
<input type="checkbox"/> Telephone	<input type="checkbox"/> Taxes	<input type="checkbox"/> Dependent Care
<input type="checkbox"/> Food	<input type="checkbox"/> Insurance (Life, Home, Auto)	<input type="checkbox"/> Savings & Investment
<input type="checkbox"/> Clothing	<input type="checkbox"/> Home Improvement (Maintenance, Repairs)	<input type="checkbox"/> Other _____

**DO NOT USE FOR REORDERING**

7/16/07

BAL FOR'D

THIS PAYMENT	350.00
RELEASE	
UTILIER	
BAL 11/07	

Memo: Mold inspection

MEMO: Three hundred and fifty dollars

... Here's How:

- Carry balance forward
- Check type of expense
- Add details on memo line
- Retain duplicates in Deluxe Check box

NOT NEGOTIABLE

replaces black sofa

### Value City Furniture

VALUE CITY FURNITURE #119  
4771 SOUTH 27TH STREET  
GREENFIELD, WI 532210000  
(414)282-4529

VACUUM cleaner  
Linens 'N Things

SOUTHRIDGE MALL  
5300 SOUTH 76TH STREET  
GREENDALE WI, 53129  
(414)423-9627

09 DATE 7/14/2007  
TIME 15:23:37

Inv 23234 -01

Customer: (H) 414-467-6351  
TANIA COOK  
6724 W BOTTSFORD AVE  
GREENFIELD, WI 53220

Pickup...: 7/15/07 Sunday

Salesperson: Kim McConnell

PREPAID

#	SKU	ORD QTY	SHP QTY	PRICE	TOTAL
1	1134183	1			799.99
	ITEM #: E8175-KLB LTHR ON SLEEPER-KEY LARGO BONE FABRIC:628-17 Fabric Protection				99.99
2	806013	1			.00
	ITEM #: 19887/S CUSTOMER LEATHER CARE KIT				

Merchandise Total. 799.99  
 Fabric Protect: 99.99  
 WI MI09 Sales Tax @ 5.600% 50.40  
 Invoice Total. 950.38  
 Total Prev Payment .00

Total Prev Payment .00  
 Method of Payment  
 CHK 950.38

Balance Due..... .00

Gift Cards now available Please see app

S-1165 R-2 T-04591 A-290464 SALE

Your cashier today is: Kathleen B

0719881178424 WINDTUNNEL 2 207.99  
BARCODED CPN 20% (259.99 - 52.00)

SUBTOTAL 207.99  
 STATE 5.600% ON 207.99 11.65  
**TOTAL 219.64**  
 CHECK \*6136 219.64  
 AUTH# 6257  
 CHANGE DUE 0.00

MERCHANDISE RETURNED ORIGINALLY  
 PAID BY CHECK PRIOR TO 10 BUSINESS  
 DAYS WILL BE HONORED WITH A  
 LINENS -N- THINGS GIFT CARD. RETAIN  
 YOUR ORIGINAL RECEIPT AND GIFT CARD  
 TO EXCHANGE THE CARD FOR CASH AFTER  
 THE 10 BUSINESS DAY WAITING PERIOD.

Total savings: 52.00

Thank you for shopping Lnt

Visit our website at [www.lnt.com](http://www.lnt.com)



7/12/07 11:20 AM

# American

Today: 07/12/2007 Page 1  
Sale Num: 07127165726  
Doc Date: 07/12/2007 08:01pm

Bill to:  
TANIA/DAN COOK/WIKEN  
6724 W. BOTTSFORD AV.  
GREENFIELD, WI 53220 MILWAUKEE

Ship to:  
Same

Cust Code: (COOK672F) Tax Nr: Pickup/Delivery Date: 07-26-2007  
Home Phn: 414-546-5543 Bus Nr: 414-467-6351 XCELL Slsr: CJKB - CHARLES K LRSC - LUCAS S

Qty	Skuf#	Vend Description	Model	Size	Finsh	St Loc	PDL Promotion	Price	Extended
1	450332572	SEAL KING SET	PKG-MATCHM				F D	870.15	870.15
If an item is returned from your package purchase, the prices on the remaining items will be their individual selling prices.									
1	450332502	SEAL KING MATT	KM-MATCHMA	57439		17 GD0261J D		0.00	0.00
1	450314655	SEAL KING BOX	KB-POSTURE	67297		17 GE0341J D		0.00	0.00
1	450314655	SEAL KING BOX	KB-POSTURE	67297		17 GE0361J D		0.00	0.00
1	351992144	PALL LHF RECLINER	41059-77-L	MUSHR		17 FI0124J D		572.61	572.61
1	352992145	PALL RHF RECLINER	41059-76-L	MUSHR		17 FH0152J D		572.61	572.61
1	355992148	PALL 45 DEGREE WEDGE	41059-85-L	MUSHR		17 FL0221J D		440.09	440.09
1	355992148	PALL 45 DEGREE WEDGE	41059-85-L	MUSHR		17 FL0241J D		440.09	440.09
1	357992140	PALL ARMLESS CHAIR	41059-70-L	MUSHR		17 FL0331J D		382.69	382.69
1	423041477	LFST KING BED	PKG B4146-			F D		521.02	521.02
If an item is returned from your package purchase, the prices on the remaining items will be their individual selling prices.									

Sofa and recliner

1	423041475	LFST KING HDBRD SLAT	B4146-16			TOBAC 17 BB0233J D		0.00	0.00
1	424041476	LFST KING FTBRD SLAT	B4146-17			TOBAC 17 BE0224J D		0.00	0.00
1	427041479	LFST KING RAILS	B4146-18			TOBAC 17 BR0282J D		0.00	0.00
1	452000121	GLID KING SUPPORTS (	SG-3	KING		17 FQ0051J D		0.00	0.00
1	420041460	LFST DRESSER 64X18X3	B4146-40			TOBAC 17 FV0154J D		532.54	532.54
1	422041462	LFST MIRROR 45X2X42	B4146-50			TOBAC 17 FX0352J D		99.14	99.14
1	423011131	GLID 60" MIRROR SUPP	164 PAIR	60 IN	6 PR	J D		0.00	0.00
1	425041465	LFST NIGHTSTAND 26X1	B4146-20			TOBAC 17 FS0392J D		141.24	141.24
1	426041466	LFST CHEST 40X19X55	B4146-30			TOBAC 17 FW0214J D		411.64	411.64
1	800800004	SWAT MISC FABRIC SWA	FABRIC SWA			F P		30.00	30.00
1	976000009	SKEX Del Rebate	Del Rebate			D D		0.00	0.00

Sale SubTotal: 5013.82

----- Please read the following important information -----

- 1: Product that the customer requests be held for pickup may not be available beyond 4 days. Items held for a scheduled delivery may not be available beyond 14 days.
- 2: Purchase Plan F, Family Purchase Plan.
- 3: Furniture manufacturers provide product warranties that cover repair costs for parts and labor, but do not provide for this service to be performed in your home (trip fees). American has chosen to provide this service for its customers for the first 90 days at no charge. After 90 days, American provides the "repair" at no charge, if covered by the manufacturer's warranty, and charges a discounted trip fee for the cost to perform the service in your home.

\*\*\* Sale continued on Page 2 \*\*\*

★ Replaces leather sofa, recliner, bed, mattress, box spring frame, headboard, chest, dresser w/ mirror, and small dresser/nightstand

American's Satisfaction Policy • American's 110% Price Guarantee





Today: 07/12/2007 Page 2  
 Sale Num: 07127165726  
 Doc Date: 07/12/2007 08:01pm

TANIA/DAN COOK/WIKEN

- \*\* 4 : \*See back of receipt for Price Guarantee details. Price guarantee does not apply to competitors' "limited quantity" items or out-of-stock items having no rain check availability.
- \*\* 5 : **Padding is non-returnable:**  
 Bedding Comfort Guarantee applies to all Stearns and Foster, Sealy Posturepedic, Sealy Reflexion Latex or Sealy Posturepedic TRUPURM Viscoase sets only. They may be exchanged for a period of 30 days for another set of equal or greater value. All sets must be inspected by an American service technician prior to exchange being authorized. Products which have been soiled, stained or damaged in any way will not be exchanged. Minimum of 30 days required to sleep test your new mattress. Size preference, Adjustable base, Demonstrator & Open Merchandise models do not qualify for comfort guarantee. For a delivery comfort exchange an additional delivery charge will be applied. See store for details.
- \*\* 6 : Delivery type is Basic **\*\*Delivery Questions? \*\* 262-548-8550**  
 All sales must be paid in full at the time of scheduling delivery.
- \*\* 7 : The merchandise you purchased will be delivered to you at one time, when all of the merchandise is available. Partial deliveries of your merchandise can be purchased for an additional \$39.99 per stop, and will be charged when the first partial delivery is set up. The delivery charge on this sale applies to the final delivery on this order.

Directions: 69th and Layton  
 Comments : Sale type was: F  
 Comments : Line 21 (07127165726) was auto added

**Payment Information**

Amt paid MOP Card#/Check#	Auth Nr	Prom End Date	Subtotal :	5013.82
5357.94 CK 779			Del Chg :	59.99
			Tax Chg :	284.13
			Total Chg:	5357.94
			Total Pd :	5357.94
			Balance :	0.00

Store Location: American - Oak Creek 9191 South 13th Street, Oak Creek, WI 53154  
 Store 414-768-1000 Repair 262-521-1001 Delivery 262-548-8550 Mobile Install 414-768-1362  
 (prt# oakfup3-2x cdr# 50)

American's Satisfaction Policy • American's 110% Price Guarantee



The Cat Doctor, SC  
 236 North Water Street  
 Milwaukee, WI 53202  
 Phone: (414) 272-2287  
 Fax: (414) 272-3521

INVOICE # 15978

Page 1 of 1

Printed: 7/30/2007 10:14:08 AM

Account: 1502

Served By: Kirstin

Tania Cook & Daniel Wiken  
 6724 W Bottsford ave  
 Milwaukee, WI 53220

Patient Minnie Feline, DSH Gender FS Birthday 1/1/2006 Weight 12.375 lbs

Date	Description	Provider	Qty	Price	Amount
7/7/2007	Board Condo - 1 cat / day	The Cat Doctor	28	15.00	420.00 *
7/7/2007	Boarding Playtime per Hour	The Cat Doctor	22	4.20	92.40 *
7/7/2007	Boarding TLC (Brushing,combing,etc)	The Cat Doctor	17	3.70	62.90 *
7/13/2007	Cosequin Feline Capsules	Dr. Christensen	40	0.48	19.40
7/19/2007	Orbax 22 mg tab	Dr. Christensen	14	2.40	33.70
7/26/2007	Urinalysis Complete	Dr. Christensen	1	36.96	36.96
7/28/2007	Exam/office visit Brief	Dr. Christensen	1	25.20	25.20

\* Taxable item

TOTAL WITHOUT TAX: 690.56  
 Sales Tax 5.6% 32.22  
 TOTAL THIS VISIT: 722.78  
 PREVIOUS BALANCE: -205.80  
 TOTAL DUE: 0.00

PAYMENTS:  
 Check 796 516.98

BALANCE NOW DUE: 0.00

Thank you for your patronage. We appreciate the opportunity to care for you and your cat. We strive to keep our clients and patients happy. If you are happy with our service, tell a friend, if not please tell us.



## ADDIT IAL LIVING EXPENSE (ALE) - SL MARY

DATE July 31, 2007		CLAIM NO. 00-321-047229-0517		INSURED Daniel L & Tania J Wiken		ADJUSTER Perla			
PERIOD OF ALE: 30				# OF CHILDREN 2		# RESIDENT RELATIVES			
						TOTAL RESIDENTS 4			
TYPE OF EXPENSES				(A)		(B)		(C)	
				NORMAL EXPENSE FOR ALE PERIOD		ACTUAL EXPENSE DURING ALE PERIOD		INCREASE/DECREASE ACTUAL EXPENSE LESS TOTAL NORMAL EXPENSE (Type + or -)	
<b>PART I - OTHER THAN FOOD</b>									
HOUSING: RENT / MORTGAGE				0		2000		2000	
MOTEL RENTAL						0		0.00	
ELECTRIC				0		0		0.00	
GAS / OIL				0		0		0.00	
TELEPHONE				0		0		0.00	
CABLE TV / INTERNET				0		0		0.00	
<b>SERVICES:</b> LAUNDRY				0		0		0.00	
KENNEL / BOARDING				0		722.78		722.78	
<b>OTHER:</b> OTHER:				0		0		0.00	
OTHER				0		0		0.00	
OTHER				0		0		0.00	
<b>TRANSPORTATION:</b>									
Normal miles traveled:		Actual miles traveled:		Additional miles traveled:		Allowance per mile			
0		- 0		= 0		x 0.00		¢	
				0.00		0.00		0.00	
PARKING				0		0		0.00	
PUBLIC TRANS.				0		0		0.00	
OTHER				0		0		0.00	
<b>PART II - FOOD* (See note below)</b>				(A)		(B)		(C)	
NORMAL GROCERY COSTS:				NORMAL EXPENSE FOR ALE PERIOD		ACTUAL EXPENSE DURING ALE PERIOD		INCREASE/DECREASE ACTUAL EXPENSE LESS TOTAL NORMAL EXPENSE (Type + or -)	
\$ 150 per <input type="checkbox"/> Month <input checked="" type="checkbox"/> Week				600		600		0.00	
NORMAL EATING OUT		Cost		Number of Times					
Breakfast		0 x # 0 =		0.00		0		0.00	
Lunch		0 x # 0 =		0.00		0		0.00	
Dinner		0 x # 0 =		0.00		0		0.00	
Other		\$ 0 x # 0 =		0.00		0		0.00	
<b>TOTAL:</b>				600		3322.78		2722.78	
<b>*PART II - FOOD:</b> We will pay any necessary increase in food expenses over and above what is normally spent, so that your household can maintain it's normal standard of living.				<b>LESS ALE ADVANCE(S)</b>				0	
				<b>PAYMENT DUE</b>				\$ 0.00	



## Additional Living Expense - Summary

If a loss covered under your policy "Property Coverages - Section I" makes that part of the insured premises where you reside uninhabitable, we will pay any necessary increase in living expenses incurred by you so that your household can maintain its normal standard of living. Payment will be made for the shortest time required to repair or replace the damaged property or, if you permanently relocate, the shortest time required for your household to settle elsewhere.

The limit for this coverage "Coverage C - Loss of Use" is the actual loss incurred by you within 12 months following the date of loss. **You will be reimbursed for incurred expenses over and above your normal living expenses.** Save all your receipts for claimed expenses, as these receipts are necessary to substantiate your claim.

Below are Additional Living Expenses which may be allowed, provided that they are over and above your normal living expenses:

- |  |  |
|--|--|
| <input type="checkbox"/> Motel bills             | <input type="checkbox"/> Electric bills          |
| <input type="checkbox"/> Temporary rent receipts | <input type="checkbox"/> Gas/Oil bills           |
| <input type="checkbox"/> Food bills              | <input type="checkbox"/> Water bills             |
| <input type="checkbox"/> Laundry service         | <input type="checkbox"/> Kennel/Boarding charges |
| <input type="checkbox"/> Parking pass            | <input type="checkbox"/> Extra gas mileage       |

Items not considered as Additional Living Expense are mortgage payments, taxes, clothing, and any other expense normally incurred had there never been a loss.

**SEE YOUR POLICY FOR A COMPLETE DESCRIPTION OF "Coverage C - Loss of Use". Should you have any questions regarding "Coverage C - Loss of Use", please contact your adjuster.**

Other Instructions:

Insured kept dog with family, also stayed with them for \$66 a day, did have to board cat, they initially were going to stay at residenc inn for \$220 a night, by staying with family and buying groceries and not having to board dog also, savings of \$\$4277.22

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Insured Signature

Date

Adjuster Signature

Date

# Linens 'N Things

SOUTHRIDGE MALL  
5300 SOUTH 76TH STREET  
GREENDALE WI, 53129  
(414)423-9627

replacing metal picture  
frame and black picture frame  
Marshalls & HomeGoods

CLEVELAND SHOPPING CENTER  
2665 SOUTH 108TH STREET  
WEST ALLIS, WI 53227  
(414) 327-6708

S-1165 R-1 T-04263 A-172156 SALE

Your cashier today is: Julie S

replaces bed skirt

0079633736599 LNT SHAM STUF	4.99
BARCODED CPN 50% (9.99 - 5.00)	
0079633736599 LNT SHAM STUF	9.99
079155169B197 SERASOFT	29.99
0841212017710 MAGIC COMFORT	119.99
AD EVENT 15422093 (189.99 - 40.00)	
BARCODED CPN 20% (149.99 - 30.00)	

replaces bed skirt

11 - BATH SHOP	044660	5.99 T
11 - BATH SHOP	044660	5.99 T
35 - CANDLES	056415	12.99 T
48 - WALL DECOR	153446	14.99 T
48 - WALL DECOR	153446	14.99 T

SUBTOTAL \$54.95  
 WI SALES TAX 5.60% \$3.08  
**TOTAL \$58.03**  
**PERSONAL CHECK \$58.03**  
 AUTH# 176437  
 07/16/07 14:29:59

SUBTOTAL	164.96
STATE 5.600% ON 164.96	9.24
<b>TOTAL</b>	<b>174.20</b>
CHECK *3595	174.20
AUTH# 3212	
CHANGE DUE	0.00

MERCHANDISE RETURNED ORIGINALLY  
PAID BY CHECK PRIOR TO 10 BUSINESS  
DAYS WILL BE HONORED WITH A  
LINENS -N- THINGS GIFT CARD. RETAIN  
YOUR ORIGINAL RECEIPT AND GIFT CARD  
TO EXCHANGE THE CARD FOR CASH AFTER  
THE 10 BUSINESS DAY WAITING PERIOD.

Total savings: 75.00

Thank you for shopping Lnt

Visit our website at [www.lnt.com](http://www.lnt.com)



7/27/07 11:34 AM



ITEMS 5  
1149

07/16/07 13:30:52

0738 02 1004 1921

\* REFUNDS WITHIN 30 DAYS WITH RECEIPT \*  
Brand Names For Less. Every Day.

Enail fax - 235-4317

7/30/07

The repairs for property at 6729 W. Bottsford  
Greenfield, WI  
53220  
have been completed.

Sania Cork  
Dan Wibe

receipt for catbox



GREENFIELD - 414-282-1000  
07/23/2007 11:46 AM  
RECEIPT EXPIRES ON 10/26/07



A receipt dated within 90 days is required for ALL returns & exchanges. Giving a gift? Include a gift receipt!

- Cat box →  
(already purchased)

- recliner - replacement  
Cost → \$350.00

- plus vet bill  
\$516.98

+ Bathroom Vanity  
(see other sheet)

083020026	LITTRNOELITE	T	98.19	+ Tax
074020716	FLOOR LAMP	T	41.99	
085030775	KNOB	T	8.76	
085030572	4 @ 2.19			
	PULL ROPEO	T	7.30	
	2 @ 3.65			
002010154	8 QT WASTE	T	1.49	
085020412	50/150 3 WAY	T	1.24	
231000998	GEN MILLS	N	2.79	
51600071775	MFR COUPON		0.75	
288030209	JACKS	FN	3.98	
	2 @ 1.99			
284021884	LAND O LAKES	FN	2.49	
261010145	BROWN BERRY	FN	2.50	
231030041	AUNT JEM MIX	FN	2.04	
049000822	CARESS	T	3.99	
231030073	AUNT JEM SYR	N	2.59	
037120064	ST IVES	T	3.44	
003060721	JAWN	T	1.24	
003060239	ELECTRASOL	T	2.89	
063022664	HERBAL ESSEN	T	2.49	
063022663	HERBAL ESSEN	T	2.49	
003050504	COMET	T	0.92	
049090946	COLGATE	T	5.68	
	2 @ 2.84			
049080211	ACT FLUORIDE	T	3.59	
087100021	SPEED STACKS	T	23.99	
064080695	SHOWER LINER	T	2.34	
064081015	SHWR CURTAIN	T	28.99	
064090480	CASUAL RUG	T	7.99	
064090481	CASUAL RUG	T	12.99	
083020901	FRESH STEP	T	6.49	

SUBTOTAL 284.13  
T - WI TAX 5.6000% on 268.49 15.04  
TOTAL 299.17

\*1123 MASTERCARD CHARGE 299.17

RECEIPT ID# 2-7209-0024-0078-7725-1  
VCD# 751-251-031 TMA\*\*\*1628

INDICATES SALE PRICE

Save ALL Receipts  
Give Gift Receipts & GiftCards  
Ask about Receipt Lookup

Bathroom vanity

THE HOME DEPOT 4907  
6489 SOUTH 27TH STREET  
FRANKLIN, WI. 53132 (414)-304-1024

SALE 4907 00059 40580 07/18/07  
14 SCOT59 07:00 PM

\* does not  
include  
installation



094803048963 VANITY <A>	439.00
SALES TAX	24.58
TOTAL	\$463.58
CHECK	463.58

XXXX6136  
AUTH CODE 633557

TA



4907 59 40580 07/18/2007 9060

RETURN POLICY DEFINITIONS		
POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90 10/16/2007

THE HOME DEPOT RESERVES THE RIGHT TO  
LIMIT / DENY RETURNS. PLEASE SEE THE  
RETURN POLICY SIGN IN STORES FOR  
DETAILS.

GET SPECIAL DEFERRED FINANCING ON  
PURCHASES OF \$299 OR MORE WITH THE HOME  
DEPOT CONSUMER CREDIT CARD - EVERY TIME!

\*\*\*\*\*

ENTER FOR A CHANCE

724.24

Personal Property Inventory Sheet

Claim Number: 00-321-047229

Insured: wiken/cook

Adjuster: Perla

MAX%  
0.30

#	Item Description	Age Years	Life Expect.	Depre %	Your Cost To Replace	Our Replacement Cost	Actual Cash Value	Deferred Amount	Paid
1	mirror	2.0	10	20%	\$50.00	\$50.00	\$40.00	\$10.00	
2	3 plants in planters	2.0	10	20%	\$300.00	\$300.00	\$240.00	\$60.00	
3	entertainment center	3.0	10	30%	\$1,000.00	\$1,000.00	\$700.00	\$300.00	
4	leather sofa	3.0	10	30%	\$1,100.00	\$1,100.00	\$770.00	\$330.00	
5	recliner	1.0	10	10%	\$250.00	\$250.00	\$225.00	\$25.00	
6	black sofa	1.0	10	10%	\$700.00	\$700.00	\$630.00	\$70.00	
7	wicker chair	1.0	10	10%	\$150.00	\$150.00	\$135.00	\$15.00	
8	bed, mattress, box spring, frame, headboard	3.0	10	30%	\$2,100.00	\$2,100.00	\$1,470.00	\$630.00	
9	chest	3.0	10	30%	\$750.00	\$750.00	\$525.00	\$225.00	
10	dresser with mirror	3.0	10	30%	\$900.00	\$900.00	\$630.00	\$270.00	
11	small dresser	1.0	10	10%	\$20.00	\$20.00	\$225.00	\$25.00	
12	power adapter laptop	0.0	10	0%	\$85.53	\$85.53	\$85.53	\$0.00	Closed
13	black picture frame	1.0	10	10%	\$13.00	\$13.00	\$11.70	\$1.30	
14	alarm	0.0	10	0%	\$27.00	\$27.00	\$27.00	\$0.00	Closed
15	bed skirt	3.0	10	30%	\$20.00	\$20.00	\$14.00	\$6.00	
16	book	0.0	10	0%	\$20.00	\$20.00	\$20.00	\$0.00	Closed
17	magazines	0.0	2	0%	\$10.00	\$10.00	\$10.00	\$0.00	Closed
18	cat toys	0.0	3	0%	\$20.00	\$20.00	\$20.00	\$0.00	Closed
19	linen baskets	1.0	10	10%	\$60.00	\$60.00	\$54.00	\$6.00	
20	wooden chest	3.0	10	30%	\$200.00	\$200.00	\$140.00	\$60.00	
21	wooden picture frames	1.0	10	10%	\$60.00	\$60.00	\$54.00	\$6.00	
22	scale	1.0	10	10%	\$25.00	\$25.00	\$22.50	\$2.50	
23	suitcase	0.0	10	0%	\$45.00	\$45.00	\$45.00	\$0.00	Closed
24	cds and cassettes	0.0	10	0%	\$100.00	\$100.00	\$100.00	\$0.00	Closed
25	payday game	0.0	10	0%	\$15.00	\$15.00	\$15.00	\$0.00	Closed
26	electric blanket	2.0	10	20%	\$70.00	\$70.00	\$56.00	\$14.00	
27	school books	1.0	10	10%	\$200.00	\$200.00	\$180.00	\$20.00	
28	carpet cleaner	1.0	10	10%	\$300.00	\$300.00	\$270.00	\$30.00	
29	vacuum cleaner	1.0	10	10%	\$270.00	\$270.00	\$243.00	\$27.00	
30	2 floor lamps	2.0	10	20%	\$100.00	\$100.00	\$80.00	\$20.00	
					Subtotal	\$9,190.53	\$7,037.73	\$2,152.80	
					Less Deductible				
					Less Advance				
					<b>Total</b>	<b>\$9,190.53</b>	<b>\$7,037.73</b>	<b>\$2,152.80</b>	