Form CA-43

BEVERLY A. TEMPLE THOMAS O. GARTNER BRUCE D. SCHRIMPF ROXANE L. CRAWFORD SUSAN D. BICKERT

STUART S. MUKAMAL THOMAS J. BEAMISH MAURITA F. HOUREN

JOHN J. HEINEN
MICHAEL G. TOBIN
MICHAEL G. TOBIN
DAVID J. STANOSZ
SUSAN E. LAPPEN
JAN A. SMOKOWICZ
PATRICIA A. FRICKER
HEIDI WICK SPOERL

KURT A. BEHLING GREGG C. HAGOPIAN ELLEN H. TANGEN

MELANIE R. SWANK

LEONARD A. TOKUS MIRIAM R. HORWITZ

DAWN M. BOLAND

JAY A. UNORA DONALD L. SCHRIEFER EDWARD M. EHRLICH

MARYNELL REGAN G. O'SULLIVAN-CROWLEY

KATHRYN M. ZALEWSKI Assistant City Attorneys

HAZEL MOSLEY HARRY A. STEIN

CITY OF MILWAUKEE

GRANT F. LANGLEY

RUDOLPH M. KONRAD PATRICK B. McDONNELL LINDA ULISS BURKE Deputy City Attorneys



OFFICE OF CITY ATTORNEY

800 CITY HALL 200 EAST WELLS STREET MILWAUKEE, WISCONSIN 53202-3551 TELEPHONE (414) 286-2601 TDD (414) 286-2025 FAX (414) 286-8550

August 23, 2004

Shirley Frazier 6037 North 62nd Street, #3 Milwaukee, WI 53218

RE:

Shirley Frazier

C.I. File No: 04-S-241

Dear Ms. Frazier:

This office is in receipt of your claim in the amount of \$421.00, relating to damage sustained to your vehicle's rims and tires on or about July 18, 2004 where you allege you hit a pothole in the roadway at North 61st Street, near West Thurston.

Our investigation reveals that Infrastructure Services Division (ISD) reviewed their records and the records of the DPW "Call Center" for the period February 1, 2003 to July 18, 2004. Their review noted they did not conduct any asphalt patching along the 6100 block of West Thurston Avenue or the 5600 block of North 61st Street. The "Call Center" records indicated there were no complaints for this period in the subject area. The ISD patched a pothole with asphalt on July 30, 2004 in the eastbound lane of West Thurston Avenue at North 61st Street. When the ISD is notified of a hazard in the roadway a crew is sent to investigate and/or patch the hazard. Prior to your loss the City had no notice of this defect and because of this lack of notice, it cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours.

GRANT I JANGLEY City Attorney

ROBERT M. OVERHOLT

Investigator Adjuster

RMO:beg

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