

Karlsen Plumbing, Inc. 1951 Grove Ave Racine, WI 53405 Phone: (262) 633-1951 karlsenplumbing.com

Work Order #: 4743

Transaction Date: 1/24/2025

Terms: Due on receipt

Bill to Celia Glover 11741 W. Heather Dr. Milwaukee, WI 53224 Job Celia Glover 11741 W. Heather Dr. Milwaukee, WI 53224

Work Summary

City lift pump failed causing sewer to fill up It blew the clean out cover off of the main clean out in the basement. I ran everything upstairs to guarantee nothing was backing up and tightened clean out cover. Plumbing was draining how it should be. This was caused because of city lift pump failing. Nothing on Karlsen's end.

Invoice #: i55424

ltem	Description	Quantity	Price	Amount
Service Charge	Service Kall Charge	1	\$68.00	\$68.00
Labor - Residential Service	Labor - Residential Service	0.5	\$139.00	\$69.50
			Subtota	I: \$137.50
			Tax	x: \$8.11
			Tota	l: \$145.61
			Payments	\$0.00
			Balance Due	e: \$145.61

Acceptance

I accept the services performed are to my satisfaction.

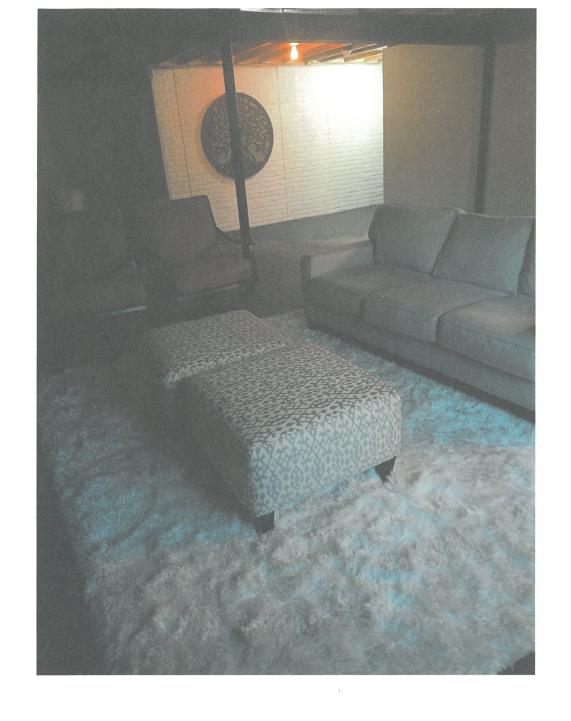
Celia Glover



Karlsen Plumbing, Inc. 1951 Grove Ave Racine, WI 53405 Phone: (262) 633-1951 karlsenplumbing.com

Attachments

- 1. WO 4743IMG 94d9.jpg
- 2. WO 4743IMG 0a2e.jpg



Picture of left side of Barement PRE-Flooding Other 2 Rugs were already Thrown-out Before We could take pictures;

Note drywall Benind this sofa has the Worst dange!







customers on the @stein half. In.com

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TO SON KELLER - asrouk(qual-confets.com

Color #1 (115115AV78

Cust: GLOVF70894

All vary Date: Unscheduled - go to steinhafels.com/service

LLIN WEHIPPING:

ACE. A GLOVER

504 NO TO 129TH STREET

MILWAUKEE WI 53224

1314 St 636 F221

(C) PAGEL . GLOVER@YAHOO.COM

SKU/VE/DES/VSN

RET.

AMOUN

302 / SGND

am Bed, One

Steinhafels STEINHAFELS FURNITURE N93 W16677 FALLS PARKWAY MENOMONEE FALLS WI 53051

/.Steinhafels.com

customerservice@steinhafels.com

ed: 10/1/2021 12:27 PM

s Assoc: AARON KELLER -- aaronk@steinhafels.com

der #: 1001115IL41

Cust: GLOVF70894

Ivery Date: Unscheduled go to steinhafels.com/service

LING/SHIPPING:

ELIA GLOVER

4 NORTH 99TH STREET

MILWAUKEE WI 53224

414-690-1221

FACELIA_GLOVER@YAHOO.COM

1560214 AMICI

FA	UELI.	A_GLOVER@TAITOO.OOM		SALE
Y	ST	SKU/VE/DES/VSN	RETAIL	AMOUNT
ľ	10	061062128 / DWSK 6.5'HX42"W SCREEN 312913 BIRCH TREE TOPS	\$369.95	\$220.60
Ī		DESGNORDR / MISC DESIGN SALES PACKAGE DESIGN SALE ORDER	\$0.00	\$0.00
1	10	190063265 / KAS 7'10"X 9'10" RUG HUE4755 NATURAL TULUM	\$849.95	\$506.73
1	10	061062128 / DWSK 6.5'HX42''W SCREEN 312913 BIRCH TREE TOPS	\$369.95	\$220.60
1	10	910014978 / SGND OTTOMAN	\$499.95	\$299.94

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INC1 II

A \$1000

Sub Total \$1,247.87 Delivery Charge \$39.95

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TOTAL SALE

\$1,358.65

SAVINGS

\$841.93

BALANCE DUE

\$0.00

LLS FARGO BANK, N.A. 10

OPTIONAL FINANCE PLAN Retain for Your Records

Auth #

001047 WF

IMOTIONAL PROGRAM TERMS AND CONDITIONS Interest if Paid in Full within 12 Months with regular monthly ments. If the purchase balance is not paid in full within 12 1ths, interest will be charged to your account from the chase date at a rate of 28.99%.

transaction is under your Credit Card Agreement with WELLS lGO BANK, N.A. (the "Bank"). You give the Bank a chase-money security interest on goods purchased in this saction.

ELIA GLOVER		/_	
tholder Name	Signature		_
58.65	*5774	10/1/2021	
ount	Account	Date	-

r signature on the attached receipt and/or this form nowledges that you have received goods and/or services from ELLS FARGO BANK, N.A. merchant. You hereby agree to orm the obligations set forth in the Cardholder's agreement WELLS FARGO BANK, N.A..

URN/RESELECTION/CANCELLATION FEES

5% for all merchandise excludes special orders, rugs, ccessories, and non-returnable items.

anceling/Rescheduling delivery may result in an additional andling fee.

ept that orders are subject to pricing audit and compliance the terms and conditions shown at steinhafels.com/service/policies.

r's Signature

· · · Hi SIL INCL R HEIGHT STOOL 71-0: 433-S 9419 96 3408 167 / MOLH COUNTER HEREIT BENCH 1284-434-BEN

> 1. 110 22 Delivery Charge \$130.95 5 /90 35 nales lux

TOTAL : 'E \$3,651

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WELLS FARGO BANK, N.A. 1 11 (4)

CPTIONAL FINANCE PLAN Retain for Your Record

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230 AND CONDITIONS PERMOTION A in 12 Month is with regular membry alance is not paid in full within the 1118 1 nonths, interest will be charged to your account from this

carcha and at a rate of 26.95%.

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119 GLOVER Signature Ca dholder Name *5774 9/16/2021 \$3,051.22 Account Date Amount

Your signature on the attached receipt and/or this form acknowledges that you have received goods and/or services from a WELLS FARGO BANK, N.A. merchant. You hereby agree to persorm the obligations set forth in the Cardinalder's agreement with WELLS FARGO BANK, N.A..

RETURN/RESELECTION/CANCELLATION FEES

15% for all merchandise excludes special orders, rugs, chessories, and non-returnable items.

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orders are subject to pricing audit and compliance and conditions show

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OFFICE OF THE CITY CLERK Milwaukee, Wisconsin

INSTRUCTIONS FOR FILING A CLAIM AGAINST THE CITY OF MILWAUKEE

To file a claim against the City a claimant must comply with Section 893.80(1), Wis. Stats., a copy of which is printed at the bottom of this instruction sheet. Generally the statute requires the claimant to submit to the City Clerk:

- A document stating the circumstances of the claim which must be signed by the claimant, or his/her agent or attorney. This document should be filed within 120 days of the event.
- A document stating the address of the claimant and a statement of the relief sought. If money damages are sought, a specific sum must be stated.

(The above information may be combined in a single document.)

The following information should also be submitted to allow the City to promptly act on your claim:

- Proof of the amount of the claim by means of either itemized receipts or two itemized estimates.
- A phone number where the claimant can be reached during business hours as well as the claimant's e-mail address, if any.
- As detailed a description of the incident as possible, including the date, time and place.

All information should be submitted to:

City Clerk ATTN: CLAIMS 200 E. Wells St., Room 205 Milwaukee, WI 53202-3567

ADDITIONAL INFORMATION

Before you can file a lawsuit against the City of Milwaukee for reimbursement, State law requires that you first follow the claim procedures established by the City Clerk.

Filing a claim against the City does not automatically guarantee reimbursement from the City. However, the City examines each claim on an individual basis in determining if reimbursement is legally required.

In order to obtain reimbursement for a claim against the City, you must prove that the City or its employees acted unlawfully or negligently.

Only the City Attorney or the Common Council and the Mayor can authorize payment of a claim against the City. Any other representations made by City employees are not legally binding on the City.

893.80 Claims against governmental bodies or officers, agents or employees; notice of injury; limitation of damages and suits. (1) Except as provided in subs. (1g), (1m), (1p) and (8), no action may be brought or maintained against any volunteer fire company organized under ch. 213, political corporation, governmental subdivision or agency thereof nor against any officer, official, agent or employee of the corporation, subdivision or agency for acts done in their official capacity or in the course of their agency or employment upon a claim or cause of action unless:

- (a) Within 120 days after the happening of the event giving rise to the claim, written notice of the circumstances of the claim signed by the party, agent or attorney is served on the volunteer fire company, political corporation, governmental subdivision or agency and on the officer, official, agent or employee under s. 801.11. Failure to give the requisite notice shall not bar action on the claim if the fire company, corporation, subdivision or agency had actual notice of the claim and the claimant shows to the satisfaction of the court that the delay or failure to give the requisite notice has not been prejudicial to the defendant fire company, corporation, subdivision or agency or to the defendant officer, official, agent or employee; and
- (b) A claim containing the address of the claimant and an itemized statement of the relief sought is presented to the appropriate clerk or person who performs the duties of a clerk or secretary for the defendant fire company, corporation, subdivision or agency and the claim is disallowed.

1. Circumstances of the Claim:

New home basement flooded with wastewater!!! The *Milwauk*ee sewer maintenance department was called immediately, arrived at the home and advised that this sewage back-up was caused by a **pump failure in the lift station**.

Karlsen Plumbing also investigated inside of home and confirmed the same.

The intrusion of sewage water in our home is psychologically disturbing. This has caused us significant pain and suffering- due to the disruption of daily activities, inconvenienced, time away from work, stress of dealing with the horrible smell and the overwhelming task of cleaning up wastewater for days in our living space, health risks from bacteria (coughing/eye irritation), anxiety, emotional distress (seeing our belongings destroyed by contaminated water), and feeling helpless! Being unable to use our basement has disrupted our daily routines. Damaged flooring, drywall, furniture and rugs saturated in sewage water and personal belongings all DESTROYED-

2. Address of Claimant and Statement of Relief Sought:

11741 West Heather Drive Milwaukee, WI 53224

Homeowner seeking money damages \$5,200 for pain and suffering and loss of personal belongings as described above.

Faldia 6/04-1/24/2025

2025 JAN 27 P 1: 0:

- 1. Homeowner does not have the funds to hire a restoration company- as the costs is thousands of dollars, was only able to find a couple of receipts (enclosed) for the rugs and other furniture.
- 2. Claimant's Phone and Email:

414-690-1221

facelia_glover@yahoo.com

3. Date and Time of Incident: January 21, 2025 approximately 9:00am

Family with young children woke up to a strong, foul, disgusting smell in the home. Husband and 14 year-old son went downstairs to basement and discovered it was flooded with waste water!!! The *Milwaukee* sewer maintenance department was notified immediately, arrived at the home and advised that back-up sewage was caused by a pump failure in the lift station.

Fa Celia Glon 1/24/2025