



# Housing Authority City of Milwaukee Public Safety Department

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## Housing Authority of the City of Milwaukee Public Safety Department Analytics and Initiatives Report Action Items from March 2026 Meeting

### **Package Theft Review and Mitigation Efforts**

At the request of Commissioner Burrell, the HACM Public Safety Department conducted a review of reported package thefts across HACM developments. Between January 1, 2026, and April 7, 2026, a total of eight (8) incidents were documented within the Department's Records Management System, with no identifiable pattern or concentration observed across the portfolio.

As package theft constitutes a criminal offense, such incidents are typically reported to the Milwaukee Police Department. HACM Public Safety supports these investigations through the provision of video, documentation, and any relevant information.

From a prevention standpoint, the Department has implemented secured package rooms at Highland Gardens and Arlington Court. Additional opportunities for similar measures are being evaluated across other developments where feasible. Residents are also encouraged to monitor deliveries and retrieve packages promptly to reduce risk.

While the Public Safety Department does not have a direct obligation to secure individual deliveries, we recognize the impact these incidents have on residents and remain committed to proactive, data-informed strategies that deter criminal activity and enhance quality of life across HACM developments.

### **Camera Systems and Property Management Coordination**

In response to Chair Hayslett's inquiry, it has been confirmed that Property Managers are notified when camera systems are down. The HACM Public Safety Department generates reports through the THERMS system to ensure site-level awareness and shares this information with the HACM IT Department to initiate repair and restoration efforts.

Public Safety maintains responsibility for monitoring system performance and ensuring that outages are addressed in a timely manner through coordination with IT. Additionally, the Department is actively working to enhance camera infrastructure at key developments, including Hillside and Parklawn, with procurement and installation efforts currently underway.

The HACM Public Safety Department remains committed to its mission to provide safe, stable, and secure environments for residents, visitors, and staff to live and thrive. The strategic deployment, oversight, and continuous improvement of security measures, including camera systems, remain a core function of the Department's operations.