ONTY OF MILWAUKEE

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City Clerk ATTN: Claims 200 E Wells St., Room 205 Milwaukee, WI 53202-3567

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To Whom It May Concern,

The reason for this claim letter is a blocked sewer. This caused sewage to back up and flood my basement.

On the evening of Monday, May 9, 2022, at approximately 5:00 p.m. I discovered my basement had about three inches of liquid sewage and it was steadily rising. It was backing up from the floor drain. I initially thought there was a blockage in my own pipes. I called a plumber. He came out and rodded out the drain to the street. But the water kept coming in through the floor drain. At this point I called the City. They sent someone out to check and they found a blockage on the city's end. This blockage was causing the sewage to back up into my basement. The City unclogged their blockage and the sewage water that had been in my basement drained out of my basement . At one point there was 5 to 6 inches of sewage water in my basement. Because of this incident a lot of our belongings needed to be discarded and/or replaced.

Some of the personal items that had to be discarded and replaced include the following:

- * water heater
- * recliner chair
- * sectional sofa with a hide-a-bed
- * area floor rugs one 8 x 12, three 24 x 48, two 5 x 7
- * two, three piece sets of soft-side luggage
- * one wooden bookcase with books
- * beaded jewelry sets, cases for jewelry, display cases (I make and sell beaded jewelry and my work area was in the basement.)
 - * winter shoes and boots

* crock pot, electric grill, George Foreman grill, Air fryer

In addition to the items discarded and replaced, a plumber was called and came to the house. There was about 60 hours of work performed by three people. This work included carrying items up the stairs, out the door and placed in a dumpster (that was rented and paid for by me), cleaning with bleach, disinfecting, mopping and re-mopping.

My basement floor was painted. Because of the sewage water in the basement, the paint bubbled up in many places and it had to be scrapped up. The floor needs to be repainted.

Although I don't have receipts for most of the items that were destroyed, we do have pictures of almost everything that was destroyed.

The approximate total value of the items that were damaged, discarded and/or replaced plus the labor is \$25,000.00.

Respectfully,

Karolin C. Winston

4402 N. 65th St.

Milwaukee, WI 53218

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414-467-5634

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200 E. Wille St.,

Clerk

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