GRANT ANALYSIS FORM OPERATING & CAPITAL GRANT PROJECTS/PROGRAMS

Department/Division: Health Department

Contact Person & Phone No: Erica Olivier – Deputy Commissioner of Community Health x8018/Rosamaria Martinez – MCH Director x6629

Category of Request		
	New Grant	
	Grant Continuation	Previous Council File No. 211207 Previous Council File No.
	Change in Previously Approved Grant	

Project/Program Title: Medical Assistance (MA) Outreach Forward Health Grant

Grantor Agency: State of Wisconsin Dept of Health Services (DHS)

Grant Application Date: N/A Anticipated Award Date: January 1, 2024

Please provide the following information:

1. Description of Grant Project/Program (Include Target Locations and Populations):

The purpose of this funding is to continue support for the City of Milwaukee Health Department (MHD) Community Healthcare Access Program (CHAP), formerly the Medical Assistance Outreach Program. DHS funding in 2010 assured program staffing to improve access to and utilization of primary and preventive health care for low income individuals eligible for expanded BadgerCare Plus program services. CHAP has been successful by intensifying efforts in community outreach to high-risk populations, especially pregnant women, and partnering with new community-based organizations and consumers.

2. Relationship to City-wide Strategic Goals and Departmental Objectives: The CHAP program continues to build on its successful approach to establishing community partnerships to engage clients where they are in the community. CHAP continues its efforts to coordinate with other organizations that conduct outreach and enrollment services in the Milwaukee area to ensure a maximum impact and geographic access/coverage. CHAP helps Milwaukee's uninsured, low-income populations get enrolled in BadgerCare Plus, the Federally Facilitated Marketplace and other benefit programs such as Food Share, Childcare, Family Planning Only Services and Elderly, Blind and Disabled Medicaid. This allows clients to access health insurance so they can attend regular, preventive doctor visits, have more consistent prenatal care, receive comprehensive reproductive health services and decrease their emergency room visits, along with improve overall quality of life.

According to our MKE Elevate 2023-2028 Priorities and Goals the overarching priority is around Racism and Health Equity. Data continues to show that there are blaring racial disparities in healthcare quality and access in our community. The CHAP program is built to be a gap closing entity in the community, specifically because large percentages of BIPOC populations are under or uninsured and do not seek preventative health cares resulting in increased utilization of emergency medical cares and a lack of timely diagnosis of pre-existing medical conditions. Moreover, systemic racism has plagued people of color's ability to have equitable access to benefits and care and has created an overall distrust in governmental and healthcare systems. CHAP provides services to the public with integrity and inclusion and they are trained to provide quality customer service and offer full range of health education and resources.

3. Need for Grant Funds and Impact on Other Departmental Operations (Applies only to Programs):

Enrollment in benefit programs and health insurance is greatly improved through community-based outreach and application assistance. MHD staff assists clients with completing online applications and renewals, facilitating necessary documentation electronically and serve to answer questions and troubleshoot problems after initial applications and renewals are sent. Assuring clients have healthcare coverage will decrease the burden on MHD services currently provided to uninsured residents and increase MHD's ability to bill for services provided to our clients. Additionally, CHAP assesses for other surrounding needs of their clients and provides direct referrals/resources wherever possible; creating a "one stop shop" in MHD for the public.

4. Results Measurement/Progress Report (Applies only to Programs): The overall goal of this program is to reduce the number of uninsured individuals in Milwaukee. It also aims to increase the number of insured individuals who are eligible for BadgerCare Plus by utilizing targeted outreach and education activities in the City of Milwaukee.

In 2024, CHAP will:

- Complete 400 Badger Care Plus (BC+) Online applications.
- Complete 600 online renewals.
- Complete 2,000 technical assists.

This will be done by continuing to develop new community partnerships, fully onboard new staff, and implement outreach strategies and materials.

5. Grant Period, Timetable and Program Phase-out Plan:

January 1, 2024 - December 31, 2024

6. Provide a List of Subgrantees:

N/A

7. If Possible, Complete Grant Budget Form and Attach.

See Attached Budget