

CITY OF MILWAUKEE

Form CA-43

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February 5, 2003

Mr. Jun Ma
3528 North Oakland Ave. Apt. #4
Milwaukee, Wisconsin 53211

Re: Claim of Jun Ma
Tow No. 1142800
Our File No. 02-S-415

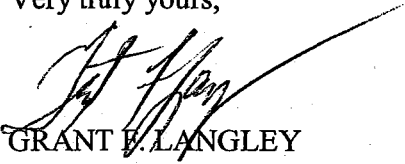
Dear Mr. Ma:

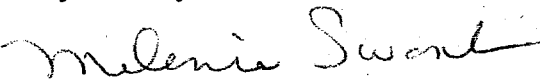
Our office has received your claim relating to the towing of your vehicle. You indicate that your car was towed on November 20, 2002. You retrieved your vehicle from the tow lot that same day, but you needed the title out of your vehicle. You state an attendant from the tow lot went to your vehicle to retrieve the title. It was after this that you discovered that the lock on the driver's side of the vehicle was damaged. You estimate that it will cost \$250.00 to fix the lock.

Our investigation reveals that your vehicle was towed for being illegally parked on November 20, 2002. The PT-27, which is filled out prior to the tow, indicates no damage to your lock. In addition, the videotape taken when your vehicle entered to the tow lot indicates no damage. The attendant who retrieved your title states that he unlocked your vehicle without incident. Since there is no specific evidence to support your belief that the tow lot caused the damage to your lock, the City cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202.

Very truly yours,


GRANT F. LANGLEY
City Attorney


MELANIE R. SWANK
Assistant City Attorney
1047-2002-3830:63623