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April 2, 2009

Jane Mandelman  
2123 North 65<sup>th</sup> Street  
Milwaukee, WI 53213-2031

RE: Jane Mandelman  
C.I. File No: 09-S-17

Dear Ms. Mandelman:

We have received your claim in the amount of \$235.74, relating to damage sustained to your vehicle when it allegedly collided with a pothole at East Ogden Avenue and North Broadway on December 26, 2008.

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center regarding this incident. They found the ISD had patched East Ogden Avenue on a consistent basis. The winter weather has hampered the repair work and the ability of the patch materials to remain in the repairs. The ISD followed its normal procedures and it was acting within the City's discretion. Therefore, we are denying your claim.

Jane Mandelman  
April 3, 2009  
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY  
City Attorney



ROBERT M. OVERHOLT  
Investigator Adjuster

RMO:beg

1020-2009-95:144451

c: Elizabeth Mandelman  
2201 Aldrich Avenue S, #10  
Minneapolis, MN 55405