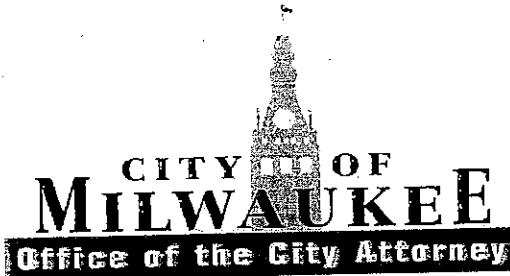


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October 10, 2008

Connie Croft  
4218 West Derby Place  
Milwaukee, WI 53209

RE: Connie Croft  
C.I. File No: 08-S-368

Dear Ms. Croft:

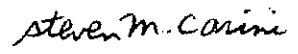
We have received your claim in the amount of \$145.79, relating to damage allegedly sustained to your vehicle on March 20, 2008 when it collided with a pothole at West Fond du Lac Avenue and West Sheridan.

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center relative to this incident. They found the ISD had patched potholes in the general area on March 20, 2008 pursuant to a complaint calls they had received. The ISD has sent street maintenance crews out to repair potholes, but the winter weather has hampered the repair work and the ability of the patch materials to stay in these holes. The ISD followed its normal procedures and it was acting within the City's discretion. The City was not negligent. As such, it cannot accept liability. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

  
GRANT F. LANGLEY  
City Attorney

  
STEVEN M. CARINI  
Investigator Adjuster

SMC:beg  
1029-2008-1286:138259

OFFICE OF THE CITY ATTORNEY

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