

ANJALI CHASE

EDUCATION

University of Nevada Las Vegas <i>Credits toward Masters in Healthcare Administration</i> 2009	Las Vegas, NV
University of Utah B.S. degree in Political Science and an emphasis in International Relations June 2002- December 2003	Salt Lake City, Utah
Weber State University 1999-2002	Ogden, Utah

PROFESSIONAL EXPERIENCE

December 2020-Current Bridge33 Capital <i>Senior Property Manager</i> <ul style="list-style-type: none">▪ Oversee the daily operations of a diverse commercial property portfolio, ensuring the highest level of tenant satisfaction, operational efficiency, and financial performance.▪ Develop and execute property management strategies to maximize property value, including budget preparation, financial reporting, and forecasting.▪ Lead and mentor a team of property management professionals, providing training and support to improve team performance and service delivery.▪ Identify opportunities for cost-saving initiatives, property enhancements, and revenue generation, enhancing long-term asset value.
October 2018- October 2020 Sephora <i>Talent, Business, and Operations Manager</i> <ul style="list-style-type: none">▪ Collaborated with Business Partners to determine specific training emphasis required and adapt accordingly.▪ Created training plans, approaches and materials required to on-board, train and elevate various levels within the organization.▪ Reinforced the importance of Employee Experience and the impact on profitability and productivity.▪ Understood, supported and complied with all Company policies and procedures.▪ Acted as a Mentor; supported and guided the Store Team through appropriate performance management guidelines and processes.▪ Understood, supported and complied with Federal, State and local employment practices and laws.▪ Communicated new product/brand curriculum through competency focused material and workshops.▪ Demonstrated strategic thinking and application skills; turned ambiguous direction and thought into purposeful and planned outcomes.▪ Communicated clearly and built partnerships with all levels within the organization, demonstrating influencing skills.

October 2016- October 2018 Las Vegas Metropolitan Police Department

Communications Specialist

- Showed strong ability to use decision making and conflict resolution skills to ensure public safety and the safety of others.
- Utilized training and critical thinking to implement department policies and values for each individual interaction.
- Demonstrated ability to use active listening and communication skills to de-escalate situations until officers arrived to calls

September 2005- October 2016 Various Companies to include:

Victoria's Secret

Guess Inc.

The Body Shop

Ann Taylor

True Religion

Store Manager

- Monitored and ensured high standards of Customer Service and selling strategies by upholding Company vision.
- Implemented and upheld a strong standard of Operational Excellence while ensuring budget is met.
- Analyzed sales and merchandise to identify business opportunities and concerns, as well as protect profitability at both a Store and Corporate level.
- Recruited, interviewed, hired and retained high caliber Store personnel to ensure employee retention.
- Utilized Independent Development Plans and Performance Planning and Evaluations to provide feedback on Employee job performance.
- Understood, supported and complied with Federal, State and local employment practices and laws
- Determined and communicated proper product assortment levels to support each store location. Developed and articulated strategies, utilizing judgment and discretion to enhance both business results, and individual growth opportunities.
- Reinforced how company goals, objectives, and brand strategies support the district/store and the direct relationship to product and visual presentation, store profitability and marginal growth.
- Conducted on-going training through coaching and workshops.
- Drove results through Key Performance Indicators to identify and take action on business opportunities, with an emphasis on gross margin growth, productivity, and maximizing sales per square foot.
- Facilitated and cascaded communication across the store organization and acted as a liaison to field leadership.

OBJECTIVE

To enhance and utilize my experiences and successes in an entirely new and exciting industry. To support in growth and profitability of the Company; this through building connections and relationships, upholding Company and personal values, and implementing programs and fundamentals

to foster an environment as such.

To build partnerships, and to further my own personal growth and development.

*References available upon request