CITY OF MILWAUKEE

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July 31, 2002

Mary Hiess 1027 East Pleasant Street, Apt. 306 Milwaukee, WI 53202-2179

RE: C.I. File No: 02-S-217

Dear Ms. Hiess:

This office is in receipt of your claim in the amount of \$101.00, relating to injuries you sustained on May 23, 2002 when you allegedly slipped and fell on a computer keyboard foot at 1910 East North Avenue (Library).

Our investigation reveals that the computer keyboard foot that you slipped on fell off a computer sometime earlier. Prior to your complaint, the City had no notice of any defect with the computer in question and because of this lack of notice, the City of Milwaukee cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, WI 53202, requesting a hearing.

Very truly yours,

GRANT FALANGLEY

City Attorney

ROBERT M. OVERHOLT

Investigator Adjuster

RMO:beg

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