

Dear Mr. Langley:

I am sending this letter in response to your correspondence dated April 9, 2007 copied to my attention. I do not agree with your assessment of my claim and please find this letter as a formal request for a hearing regarding this matter. My claim information is below.

C.I. File No.: 07-S-67

Claim No.: 071200474

Insured: Jennifer Zembruski

Sincerely,

Jennifer Zembruski

1628. N. Franklin Pl., Apt. 70  
Milwaukee, WI 53202

(414) 793-9606

jennifer.zembruski@gmail.com

CITY OF MILWAUKEE  
FILE

10 APR 26 PM 2:52

OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
2007 APR 26 PM 2:29  
RONALD S. LEONHARDT  
CITY CLERK

~~CITY OF MILWAUKEE~~

~~2007 MAR -0 PM 1:31~~

~~RONALD S. LEONHARDT  
CITY CLERK~~

CITY OF MILWAUKEE

2007 MAR -2 PM 1:32

RONALD S. LEONHARDT  
CITY CLERK

Jennifer Zembruski  
1628 N. Franklin Place Apt. 10  
Milwaukee, WI 53202  
Phone: (414) 793-9606

Claim with the City of Milwaukee

Date: January 4, 2007  
Time: Approximately 4:40 p.m.  
Place: 3136 North 74th Street  
Relief amount sought: \$1,172.56

I discovered a sizable tree branch had fallen on the hood (front driver side) of my 2000 volkswagon beetle that was parked on the street in front of the above-referenced "place". The resident of the home advised she had called the city to have dead branches removed various times but had not yet received a response. I contacted the Department of Public Works/Forestry Department? at the advice of the police department. Pictures were taken, a report was filed and the fallen branch, as well as a few other dead branches still afixed to the tree, were removed. The representative provided me with the necessary form/information to file a claim. I also contacted my car insurance company (Progressive) to inform them of the incident.

Sincerely,

Jennifer Zembruski

Enclosure: Two itemized estimates of the car damage

CITY OF MILWAUKEE  
DEPT  
2007 MAR -2 PM 3:29  
OFFICE OF  
CITY ATTORNEY

9TH AVENUE AUTO BODY  
 1108 COLUMBIA AVENUE  
 SOUTH MILWAUKEE, WI 53172  
 PHONE: (414) 764-9105 FAX: (414) 764-7424

CD LOG NO 3432-1 DATE 01/29/07

SHOP: 9TH AVE AUTO BODY INSP DATE: 01/29/07  
 ADDRESS: 1108 COLUMBIA AVE PHONE 1: (414)764-9105  
 CITY STATE: S.MILWAUKEE, WI FAX: (414)764-7424  
 ZIP: 53172-

OWNER: ZEMBRUSKI

POINT OF IMPACT: 3

DAYS TO REPAIR: 0

LIC#: STATE: VIN: 3VWBA21C1YM478296  
 BODY COLOR: MILEAGE:  
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2000 VOLKSWAGEN BEETLE GL 2DOOR SEDAN 4CYL GASOLINE 2.0  
 CODE: 61102A/C OPTNS A/24C

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES  
 ANTI-LOCK BRAKE SYSTEM

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
N	0006		FRONT BUMPER COVER R&I	ADDNL LABOR OPERA				2.9	1
I	0006		COVER, FRONT BUMPER	REPAIR				3.0	1*
L	0006	13	COVER, FRONT BUMPER	REFINISH				3.5	4
I	0083		PANEL, HOOD	REPAIR				6.0	1*
L	0083		PANEL, HOOD	REFINISH				2.9	4
E	0031	01	EMBLEM, HOOD PANEL	1C0853601WM7	18.38			0.2	1
L	M03		FLEX ADDITIVE	REFINISH	10.00*				4*
EC	M04		UNDERCOATING	ECONOMY PART				0.3	4*
EC	M17		COVER CAR EXTERIOR	ECONOMY PART	5.00*				4*
L	M60		HAZARD. WSTE. REM.	REFINISH	4.00*				1*

10 ITEMS

2000 VOLKSWAGEN BEETLE GL 2DOOR SEDAN  
CD LOG NO 3432-1

MC MESSAGE(S)  
01 CALL DEALER FOR EXACT PART NUMBER / PRICE  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					18.38
OTHER PARTS					19.00
PAINT MATERIAL					174.20
PARTS & MATERIAL TOTAL					211.58
TAX ON PARTS & MATERIAL @				5.600%	11.85
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	50.00	0.2	11.9		605.00
2-MECH/ELEC	72.00				
3-FRAME	55.00				
4-REFINISH	50.00	6.7			335.00
5-PAINT MATERIAL	26.00				
LABOR TOTAL					940.00
TAX ON LABOR		@		5.600%	52.64
SUBLET REPAIRS					
TOWING					
STORAGE					
GROSS TOTAL					1,216.07
NET TOTAL					1,216.07

SHOPLINK U1604 ES CD LOG 3432-1 DATE 01/29/07 11:47:10AM R6.37 CD 12/06  
HOST LOG  
(C) 1998 - 2006 AUDATEX NORTH AMERICA, INC.

1.6 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

-----  
THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

LESSARD'S AUTO BODY  
 3205 SO. CHICAGO AVE  
 SO. MILWAUKEE, WI 53172  
 OFFICE: 414-762-1936 FAX: 414-762-2933  
 WHERE QUALITY AND CUSTOMER SATISFACTION BEGINS

CD LOG NO 3992-1      DATE 01/25/07

SHOP: LESSARD'S AUTO BODY      INSP DATE: 01/25/07  
 ADDRESS: 3205 SOUTH CHICAGO AVE.      CONTACT: CHARLES LESSARD  
 CITY STATE: SOUTH MILWAUKEE, WI      PHONE 1: (414)762-1936  
 ZIP: 53172-      FAX: (414)762-2933

OWNER: ZEMBRUSKI, JENNIFER      HOME PHONE: (414)803-9423  
 ADDRESS: 1628 N. FRANKLIN PL.  
           #10  
 CITY STATE: MILWAUKEE, WI  
 ZIP: 53202

POINT OF IMPACT: 0

DAYS TO REPAIR: 0

LIC#:                                      STATE:                                      VIN:                                      3VWBA21C1YM478296  
 BODY COLOR:                                      MILEAGE:  
 CONDITION:                                      ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
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2000 VOLKSWAGEN BEETLE    GL 2DOOR SEDAN    4CYL GASOLINE 2.0  
 CODE: 61102A/C OPTNS A/24C

OPTIONS:  
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 ANTI-LOCK BRAKE SYSTEM

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
N	0008		FRT BUMPER CVR OVERHAU	ADDNL LABOR OPERA				4.0	1
I	0006		COVER, FRONT BUMPER	REPAIR				2.0	*1
L	0006	13	COVER, FRONT BUMPER	REFINISH				3.5	4
I	0083		PANEL, HOOD	REPAIR				5.0	*1
L	0083		PANEL, HOOD	REFINISH				2.9	4
E	0031	01	EMBLEM, HOOD PANEL	1C0853601WM7	18.38			0.2	1
E	M03		FLEX ADDITIVE	NEW PART	10.00*				4

2000 VOLKSWAGEN BEETLE GL 2DOOR SEDAN  
CD LOG NO 3992-1

E M17 COVER CAR EXTERIOR NEW PART 10.00\*

4

8 ITEMS

MC MESSAGE(S)  
01 CALL DEALER FOR EXACT PART NUMBER / PRICE  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					38.38
PAINT MATERIAL					192.00
PARTS & MATERIAL TOTAL					230.38
TAX ON PARTS & MATERIAL @				5.600%	12.90

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	50.00	0.2	11.0	560.00
2-MECH/ELEC	80.00			
3-FRAME	60.00			
4-REFINISH	50.00	6.4		320.00
5-PAINT MATERIAL	30.00			
LABOR TOTAL				880.00
TAX ON LABOR		@	5.600%	49.28
SUBLET REPAIRS				
TOWING				
STORAGE				

GROSS TOTAL 1,172.56

NET TOTAL 1,172.56

SHOPLINK U5251 ES CD LOG 3992-1 DATE 01/25/07 02:34:48PM R6.37 CD 01/07  
HOST LOG  
(C) 1998 - 2006 AUDATEX NORTH AMERICA, INC.

1.6 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

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THE ABOVE REPAIRS HAVE BEEN COMPLETED. PLEASE MAKE DIRECT PAYMENT ON MY BEHALF TO THE ABOVE REPAIR FACILITY.

DATE \_\_\_\_\_