

Claim #1

City Documents 2004 FEB 19 PM 3:04

RONALD E. LEONHARDT  
CITY CLERK

CITY OF MILWAUKEE  
2/12/04

2004 FEB 19 PM 3:30

OFFICE OF  
CITY ATTORNEY

DEAR MR. LANGLEY

I AM shocked at the decisions taken. Yes, I would like an appeal. When I spoke with the investigator I told him about pictures that were taken when this vehicle was brought to me from the towing dept. ~~After~~ He said that the claim was not answered yet by that division. He asked me to give him a few weeks. I gave him 3 weeks and called again. He then proceeded to tell me that the claim was denied. I ~~am~~ had just arrived from FL. I drove that vehicle close to 1500 hundred miles the days before. I have fuel receipts to prove this. There is no way that this vehicle drove 1500 miles with a collapsed on the ground; bumper and a damaged radiator. I admit yes the vehicle is old and may have some body damage. This minor damage does not give the towing dept to be less careful and

NOT USE THE CORRECT PROCEDURE FOR TOWING,  
CREATING THE MINOR DAMAGE INTO A  
NONE OPERATING STRUCTURE ~~OR~~ OF PART.

AGAIN THE PERSON ~~THAT~~ TOWED  
THE VEHICLE HAD NO REGARD FOR SOMEONES  
PROPERTY AND BECAUSE ~~HE~~ HE/SHE SAW  
THAT IT WAS AN 'OLD VEHICLE USED THE  
IMPROPER METHODS OF TOWING CAUSING  
A PART OF THE VEHICLE THAT ~~WAS~~ MADE  
THE VEHICLE OPERABLE INTO NONE OPERABLE.

PICTURES WERE TAKEN. WHERE ARE THEY?  
I WOULD LIKE A COPY OF THE NEGATIVES  
SENT TO ME, AFTER YOU SIR, SEE WHAT  
THIS PERSON DID IN DISREGARD OF ONE'S  
PROPERTY. I HAVE NOT USED THIS VEHICLE  
SINCE THAT DAY, ONLY TO MOVE IT TO  
THE APT. PARKING SPACE. THIS HAS CAUSED  
AN EXTREME INCONVENIENCE TO A WORKING  
FAMILY OF 4. PLEASE HANDLE THIS  
MATTER ACCORDANTLY. I BELIEVE THAT THE  
TOWING COMPANY USED BY THE CITY WAS TOTALLY  
RESPONSIBLE. YES AFTER THE PERSON SAW WHAT  
THEY DID, YES THEY FILLED OUT A FORM  
STATING THAT THE VEHICLE HAD DAMAGE, THIS  
WOULD HAVE COVER THEM. PLEASE SEE THE PICTURES.  
ATT. JOSE VETER.

Please look at the pictures. ASK  
your self. How can this vehicle  
drive from FL with a bumper on  
the ground dragging. Notice the  
RADIATOR how the damage on the  
metal is bright with NO dirt or  
dibry residue. It is very recent.  
YOUR REASONING will tell you what  
happen. I do NOT ASK for much even  
it is a used bumper from a  
junk yard, and the RADIATOR is not  
expensive. I AM a working honest man.  
my wife takes care of my 2 kids.  
I do need this vehicle to perform/supply  
our needs. THANK you for  
your attention  
Yours Truly

CITY OF MILWAUKEE

03 NOV 25 AM 11:51

RONALD D. LEONHARDT  
CITY CLERK

CITY OF MILWAUKEE  
RECEIVED

\*03 NOV 25 PM 3:32

OFFICE OF  
CITY ATTORNEY

Dear City Clerk  
11/21/2003

My name is Jose Velez I am visiting my sister Lourdes Velez here in Milwaukee. I have been in the city two days. This is my first time here and I can say it had been pleasant until this morning. I was not aware of all the street regulations in the city and for that I am guilty of. I should of read the signs. My sister gave a permit and I thought that was all I needed. On the morning of 11/21/2003, I went to get my vehicle and it was not there. I came back to the apt and spoke with my sister. She called the city towing and thank God it was there. I gathered all the information need and proceeded to recuperate my vehicle. Once all the fines were paid and I was ready to resume my pleasant stay here at Milwaukee. I see my station wagon being brought to me and the front bumper is shattered. As you can see in the pictures taken by the city. I do not think it happened in the city yard. This damage occurred when the private company pulled the vehicle to place it in the flat bed. The bumper collapsed, shattered. I did not drive from Florida with the vehicle in this condition and if you look or pull accident records that vehicle has not been in any accident. I have Gasoline receipts that can prove that I have been on the road with this vehicle, even hours before. Therefore this vehicle was not in this condition, inoperable, as traveling with a front bumper in such as state would be impossible and against the Law, the same applies to the radiator. The private company ran the towing cable through the bumper to pull the vehicle causing the bumper to collapse and damage radiator. The Station wagon has a low front end and instead of the individual that was towing, kneel and hook it appropriately. He decided to do it the easy way. He ran the towing line through the bumper causing all this damage. Please respond as rapidly as possible as I am from out of state.

Sincerely  
Jose Velez

City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

<p><b>- CITY USE ONLY -</b> TOW# 1173923</p>	<p>TOW LOT LOCATION</p>	<p>DATE: 11/21/03 ID# 000</p>
<p>NAME: JOE E. VETZ ADDRESS: 1600 E. RIVER PARK APT 410B SHOREWOOD, WI 53211 PHONE NO: 414/906-9127</p>	<p>CITY OF MILW TOW LOT ***** VEHICLE TOWING</p>	<p>DATE ISSUED: 11/21/03 1ST. CITIZEN COMPLAINT <input checked="" type="checkbox"/> 2ND. CITIZEN COMPLAINT <input type="checkbox"/></p>

**CIRCLE THOSE THAT APPLIES:**

COMPLAINT \* VEHICLE MISSING ITEMS \* DAMAGES TO VEHICLE

(FOR MISSING ITEMS OR DAMAGES TO VEHICLE, ALSO COMPLETE THE OTHER SIDE OF THIS PAGE)

At CITIZEN'S STATEMENT

~~XXXXXX~~ towing, vehicle was pulled from the front bumper into the flat bed of towing vehicle, causing the front bumper to be completely ruined when the metal strip that runs through the bumper is dragging on the ground. As you will see in the car the front bumper has collapsed. The vehicle is not operational due to safety regulations. The radiator is also jammed. As it was a dent in the part where the vehicle was grabbed to be towed.

SIGNATURE

*Joe E. Vetz*

DATE

11/21/03

<p><b>- CITY USE ONLY -</b></p>	<p>INVESTIGATION RESULTS</p>
<p> </p> <p> </p> <p> </p> <p> </p> <p> </p>	
<p>SIGNATURE</p>	<p>DATE</p>