

## Patricia Ruiz Cantu

2220 N 45th, Milwaukee, WI 53208(414)377-6097·Pruiz120@gmail.com

### Key areas of specialty include

- |                            |                               |
|----------------------------|-------------------------------|
| -Grassroots Organizing     | - Problem Resolution          |
| -Values-Based Organizing   | -Policy/Procedure Development |
| - Training and Development | -Needs Analysis               |
| -Leadership & Mentoring    | -Bilingual/Bicultural         |

August 2018 Present **John C. Maxwell Coach, Trainer & Speaker**

#### **Mastermind Study**

In-depth study that gives the opportunity to come together with other like-minded people who are dedicated and motivated to making effective and lasting changes to their lives and see things differently to get a new perspective on goals and action plans. Usually 7-10 weeks in duration, center around the study of some of the following

books:

- ▶ The 21 Irrefutable Laws of Leadership
- ▶ The 15 Invaluable Laws of Growth
- ▶ Put Your Dreams to the Test
- ▶ Leadership Gold

#### **Training**

Workshops, team coaching, one-on-one executive coaching, and masterminds and combinations customized to whatever is need.

The training systems are based on the following books:

- ▶ Leadership Gold
- ▶ Everyone Communicates, Few Connect
- ▶ Becoming A Person Of Influence
- ▶ Put Your Dream To The Test
- ▶ How To Be A R.E.A.L. Success - Relationship, Equipping, Attitude, Leadership

April 2016 Present **Community Outreach Manager City of Milwaukee DOA**

- Provide targeted public education and information on issues which impact the city of Milwaukee.
- Work to improve the quality of life of Milwaukee residents by improving and addressing city wide problems through targeted public education. Work to improve the quality of life of Milwaukee residents by improving safety and addressing city wide problems through targeted public education and information efforts.
- Focus efforts in the initial years on reducing the demand for drugs, improving educational achievement, increasing school attendance rates, and other topics that affect the health of the city.
- Raise awareness about issues that impact the city as a whole through public education and information, working in collaboration with community stakeholders.
- Mobilize diverse community stakeholders in addressing city wide problems.
- Develop educational methods and materials appropriate for specific problems, and target specific populations. Special attention given to youth and prevention strategies.
- Evaluate existing policies and programs relevant to specific problems and make recommendations for improvement.
- Advocate for positive change working in concert with a diverse group of community stakeholders including youth.
- Developed a six-week curriculum on Leadership and civic engagement for community members.

October 2015-April 2016 **Contract work for City Of Milwaukee Municipal Court.**

- Spanish Court Interpreter, Judges Secretary, Administrative Assistant, general office functions including:
  - Provide confidential assistance to the five members of the management team.
  - Provide confidential support to three elected judges.
  - Provide assistance with facilities management including follow-up on daily reports of equipment or building issues, accepting deliveries and maintaining records for keys issued to all staff. Coordinate interpreter services for all languages including scheduling on-staff interpreter for Spanish-English interpreting needs as well as telephonic or in person interpreters for other languages.

February 2012- April, 2015 Southside Organizing Committee (SOC)

#### **Community Prosecution Unit coordinator MPD District 2**

Collaborated with Neighborhood Accountability Boards, MPD, Sheriff's department to clean-up blighted areas by assisting residents to identify houses, businesses and other activities that make their community a less desirable place to live and enhance community risk factors. Helped the community attack criminal elements and community conditions that lend themselves to crime by working in collaboration with other public and private agencies providing services to the communities in need. Along with

neighbors and association members walk the streets and identify trouble spots, buildings with code violations, vacant lots being used for dumping trash, and all graffiti related offenses. Working actively to involve the community in improving quality of life.

January 2011-February 2014 La Luz Del Mundo Family Services (MFI Satellite office in the Southside).

**Executive Director**

Provide leadership in developing programs, organizational and financial plans with the Board of Directors and carry out plans and policies authorized by the board. Promoted broad participation by volunteers in all areas of the organization. Maintain official records and documents, and ensure compliance. Maintain a working knowledge of significant developments and trends in the field. Publicize the activities of the organization, its programs and goals. Establish sound working relationships with community groups and organizations. Represent the programs and point of view of the organization to agencies, organizations, and the general public and release of all personnel,

March 2006 January 2012

Sojourner Family Peace Center- Batterers Anonymous- Beyond Abuse

**Program Director**

Oversaw the day-to-day operations of the SFPC/BA Program. Manage 13 Domestic Violence group supervise 4 full time employees and 4 volunteers and 8 facilitators. Facilitate 4 Spanish groups. Collaborated with Probation and Parole, Domestic Violence Court Judges, District Attorney's office, Department of Corrections, Bureau of Child Welfare, and Wisher Choice. Responsible for a \$350,000 budget, develop, recommend and implement the annual program budget, and manage the program within budget constraints. The BA-BA program services over 600 clients and receives over 800 referrals per year. Oversee all required statistical record keeping data collection, tracking of client's information to ensure data was captured efficiently, accurately and in a timely manner. Generate monthly statistical reports, for The United Way, CDBG, Milwaukee Foundation, and others. Technical resource for agency grants, foundations, RFA's and RFP's. Responsible for identifying programmatic outcomes and recommending program adjustments as needed. Attend Directors meeting, program committees meetings, court processing committee meetings.

2002-January 2005 Bank One/ JPM Chase Milwaukee, WI

- **Spanish Loan By phone Underwriter/Supervisor**
- **Loan Closer**

Loss Mitigation/Auto

- **Supervisor Collector**

Summer 1999 -2002 Task Force On Family violence Milwaukee, WI

- **Bilingual Legal Advocate**

Helped families from Diverse backgrounds navigate the court systems. Provide assistance with the restraining order process and connected them to community resources. Interview individuals evaluated their needs, case management and crisis intervention. Facilitated trainings on DV 101 and DV 102, at community organizations and to the police department. Helped clients move to shelter or relocate to different states. Translated court hearing and important documents for the clients.

1995–December 1999 University Wisconsin Whitewater. Whitewater, WI. **Latinos Student Program/ Director Assistant**

**Tutorial Center** -Tutor students in Spanish and performed secretarial duties.

Summer 1995–1998 Bank One Plaza Milwaukee, WI. **Intern** in the CRA Department, Intern in the Telemarketing Division, Intern in the Personal/Trust Department Intern in the Trust/Tax Department

**Education**

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|--|---|------|
| • MS Organizational Leadership and Administration    | Concordia University,                       | 2018 |
| • Bachelor of Arts in International Studies, Spanish | University of Wisconsin Whitewater          | 1999 |
| • Latino Nonprofit Leadership Program                | University of Wisconsin Milwaukee           | 2007 |
| • Trauma Informed Care Certificate                   | University of Wisconsin Milwaukee Extension | 2012 |