## Q. Why isn't Advanced Life Services (ALS) billings included in the accounts receivable report?

A. To accurately record an accounts receivable, an estimate of its collectability must be known. The current ALS billings balance is based on gross billing rates for services rendered by the Milwaukee Fire Department. These billing rates do not necessarily reflect the amount that can be recovered from third-party payees such as insurance companies, Medicare and Medicaid. The MFD has hired a secondary collection agency to assist in determining the amount of billings that are ultimately collectible. Once collectability is determined, an accounts receivable balance could be recorded on the City's accounting records and will be included in the annual accounts receivable report.

## Q. Why has the Port's receivable balance dropped from \$2.2 million in 2008 to approximately \$1 million per year for the years 2009-2012?

A. The Port's response: Two reasons receivables have dropped are; Dunning letters sent out through FMIS are a monthly reminder if a bill has gone unpaid and the Harbor Commissioners receives monthly A/R reports, so any problematic customer is identified and follow-up is immediate.

Hattie Billingsley will be available at the F&P meeting to answer questions.

## Q. Why has DER's receivable balance increased from \$443,000 in 2011 to \$1,835,000 in 2012?

A. DER's response: The DER receivables increase was caused by a back log of work, related to the complexity of billing WCD, HACM, RACM and MEDC agencies. For the first time in 2012, there were two different health plans with four tiers (8 different options) and the plans changed from the payment of premiums to self-funding. DER had a higher year-end collectibles balance because, at the end of 2012, DER had not billed the agencies for the last six months of 2012.

Mike Brady will attend the F&P meeting to answer questions.

## Q. What portion of the 2012 receivable balances on page 5 is delinquent and how much was collected during 2013?

A. The table below shows the miscellaneous account receivable balances as of December 31, 2012 (page 5 of the report), the amount of that balance collected in 2013 and the remaining balance as of December 10, 2013.

	12/31/12 Ending	Amount Collected	Balance Oustanding
Department	<u>Balance</u>	<u>in 2013</u>	as of 12/10/13
City Clerk	\$ 27,782	\$ 27,782	\$ -
City Development	297,428	-	297,428
Comptroller	267,893	96,172	171,721
Employee Relations	1,835,296	1,835,271	25
Dept of Administration	22,693	22,503	190
Fire Department	112,018	34,430	77,872
Health Department	59,846	31,349	28,497
Police Department	1,640,737		1,640,737
Port of Milwaukee	837,530	734,316	103,214
Public Works	1,507,585	1,130,474	377,111
Treasurer	11,623	11,623	
	6,620,431	3,923,920	2,696,795