

PSC COMMITTEE HEARING 9/16/09 - RE: JAGGI GHOTRA

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1
2 CITY OF MILWAUKEE
3 PUBLIC SAFETY COMMITTEE
4 *****
5 In the Matter of: TAXICAB RENEWAL APPLICATION FOR PERMIT
#261 (EXPIRES 10/31/09) - JAGGI GHOTRA
6
7 In the Matter of: PUBLIC PASSENGER VEHICLE DRIVER RENEWAL
APPLICATION (EXPIRES 10/31/09)
SPECIAL LETTER - JAGGI GHOTRA
8 *****
9
10 COMMITTEE MEMBERS
11 ALD. ROBERT DONOVAN - Chair
ALD. ROBERT PUENTE - Vice Chair
ALD. TERRY WITKOWSKI
ALD. JAMES WITKOWIAK
12
13 LICENSING DIVISION by RICHARD PFAFF
POLICE DEPARTMENT by SEARGENT PAUL MacGILLIS
OFFICE OF THE CITY ATTORNEY by ATTORNEY BRUCE SCHRIMPF
14
15 Proceedings had and testimony given in
16 the above-entitled matter, before the PUBLIC SAFETY
17 COMMITTEE HEARING OF THE CITY OF MILWAUKEE, on the
18 16th day of September, 2009.
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1 INTERPRETER: Sir, you have to - -
2 VICE-CHAIRMAN PUENTE: I'll read it.
3 Did you get the notification?
4 INTERPRETER: He got the notice.
5 VICE-CHAIRMAN PUENTE: Okay. So then
6 you can look at that, and then read it back to
7 him. Where is the notification?
8 MR. BOBOT: We'll admit to him
9 receiving that.
10 VICE-CHAIRMAN PUENTE: Okay. Counsel
11 already admitted to it. All right. Thank you.
12 Okay. Who wants to - - Sergeant?
13 SERGEANT: Nothing in the last five
14 years.
15 VICE-CHAIRMAN PUENTE: Okay. Who wants
16 to speak on the violation of Chapter 100 then?
17 MR. PFAFF: Mr. Chair, the applicant
18 was scheduled, because we received three
19 objections to the renewal of his license; two
20 from passengers and one from a dispatcher. And
21 those written objections are part of the record,
22 or part of your file. One - - One relates to a
23 overcharge, alleged overcharge of a fare.
24 VICE-CHAIRMAN PUENTE: Okay.
25 MR. PFAFF: The second alleges a - - a

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1 PROCEEDINGS
2 VICE-CHAIRMAN PUENTE: Is it Jaggi, J-
3 A-G-G-L-S, Ghotra, G-H-O-T-R-A. Probably hacked
4 that up a little, huh.
5 Please raise your right hand, sir, to
6 be sworn in.
7 INTERPRETER: I'm the interpreter.
8 (Whereupon the applicant was sworn.)
9 VICE-CHAIRMAN PUENTE: Please state
10 your name and address for the record?
11 INTERPRETER: It's David Roberts, D-A-
12 V-I-D. Last name, Roberts, and I'm the
13 interpreter for Jaggi Singh.
14 VICE-CHAIRMAN PUENTE: Could you have
15 him state his name and address for the record?
16 APPLICANT: Jaggi Singh, J-A-G-G-I,
17 middle is S. Last name, Ghotra, G-H-O-T-R-A.
18 7325 South 38th Street, Franklin, Wisconsin
19 53132.
20 VICE-CHAIRMAN PUENTE: Sir, do you
21 admit getting notified that your taxi permit
22 renewal application may be denied based on
23 objections for the renewal based on the
24 application, violation of the rules and
25 regulations of Charter 100.

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1 theft of money. And the third is a - - it's a
2 general concern or complaint from the dispatch
3 service regarding suspensions and complaints
4 they've received from passengers regarding the
5 use of profanity and the breaking of rules, not
6 turn on meter, general rudeness, those type
7 issues.
8 VICE-CHAIRMAN PUENTE: And when you say
9 the "dispatcher," is that the dispatcher from the
10 company that he works for?
11 MR. PFAFF: Right. All three of these
12 complainants were notified of the hearing. I
13 don't know if any are here.
14 VICE-CHAIRMAN PUENTE: Okay. And - -
15 And there was no - - Any of the complainants
16 here? Oh, step forward. Do you have all three
17 complainants names that you could - - All right.
18 Why don't you mention all three names, and if
19 your name is called, please step forward.
20 MR. PFAFF: Ray Williams.
21 VICE-CHAIRMAN PUENTE: Is Ray Williams
22 here? Ray Williams?
23 MR. PFAFF: Justice Khalsa.
24 VICE-CHAIRMAN PUENTE: Okay. Present.
25 MR. PFAFF: And the other individual, I

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1 think, resides in England, Mr. Williams. Looking
 2 for a first name here. Andrew Woodwirth.
 3 VICE-CHAIRMAN PUENTE: Andrew
 4 Woodwirth? Okay. All right. Before we proceed
 5 there was -- there was no police reports on the
 6 thefts or any of these -- these other behaviors.
 7 Is that correct?
 8 SERGEANT: Correct.
 9 VICE-CHAIRMAN PUENTE: Okay.
 10 MR. BOBOT: Actually, sorry. I'm going
 11 to object.
 12 VICE-CHAIRMAN PUENTE: Go ahead.
 13 MR. BOBOT: I think that at this time
 14 letting the witness direct this hearing outside
 15 of your purview is just wrong. I don't know what
 16 he's talking about. I don't have any of this
 17 information he's going to hand you.
 18 VICE-CHAIRMAN PUENTE: Okay. Okay.
 19 We'll --
 20 MR. BOBOT: Just it's denying my client
 21 due process.
 22 VICE-CHAIRMAN PUENTE: We didn't get
 23 anywhere yet. Right. We're trying to set things
 24 up here. So just give me a minute. All right.
 25 Assistant City Attorney?

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1 MR. SCHRIMPF: Yes.
 2 VICE-CHAIRMAN PUENTE: Obviously, from
 3 my experience in the past, we have these letters
 4 of violations, if you will, of the code, and we
 5 have -- do have one witness that will speak
 6 shortly, but the letters themselves we cannot
 7 weigh, per se. Is that a correct -- I just want
 8 to make sure everybody knows that on the
 9 committee here. Okay. With that, sir, I will
 10 let you introduce yourself. Oh, please.
 11 (Whereupon the witness was sworn.)
 12 VICE-CHAIRMAN PUENTE: And which of the
 13 three items are you on?
 14 THE WITNESS: I'm actually the general
 15 manager at the Yellow Cab dispatch service.
 16 VICE-CHAIRMAN PUENTE: Okay. So you're
 17 on the one where, the dispatch. Okay. And then,
 18 you do have some documentation that you would
 19 like to present to this committee?
 20 THE WITNESS: Yes.
 21 VICE-CHAIRMAN PUENTE: Can you tell us
 22 very quickly what that is?
 23 THE WITNESS: Well, one of them is from
 24 a customer who he overcharged crossing the
 25 border. He tried to charge -- It's an e-mail

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1 from UK to me, and we had him refund the rest of
 2 the money. He went to O'Hare. It was given a
 3 quote of 150, or 160 dollars. He stated,
 4 according to the person here in the e-mail, that
 5 he would charge 50 percent more to cross the
 6 border, and which later on --
 7 VICE-CHAIRMAN PUENTE: Hold on. Hold
 8 on. Just one second. It sounds to me like this
 9 is hearsay, so far?
 10 MR. SCHRIMPF: Yup.
 11 VICE-CHAIRMAN PUENTE: Okay. So we
 12 can't -- You're going to have to testify
 13 specifically on what you know, what you saw, what
 14 you heard. Okay. You cannot tell us about --
 15 You can tell us you received the e-mail, but the
 16 contents of that e-mail is hearsay. Unless you,
 17 because you are the dispatcher, you did something
 18 regarding that.
 19 THE WITNESS: Yes.
 20 VICE-CHAIRMAN PUENTE: You personally
 21 talked to this individual and this individual
 22 told you, yeah, I did overcharge him, or yeah, I
 23 did say that. But whatever you present to us,
 24 you have to give a copy to counsel.
 25 THE WITNESS: I have.

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1 VICE-CHAIRMAN PUENTE: Okay. How many
 2 -- How many things in your file do you have, and
 3 is all of that e-mails or some type of
 4 correspondence from people he serviced, and then
 5 you did some discipline, you did some
 6 admonishment, you did some counseling, regarding
 7 all this? That's what you can testify to.
 8 Correct, Mr. Schrimpf?
 9 THE WITNESS: Combination of --
 10 Yes, it's a combination of one e-mail
 11 and our addresses we put in the system, and when
 12 he was suspended. It's not all -- It's a lot we
 13 could have collected, but we, with time it was
 14 shredded because we just discipline the driver,
 15 give it to our suspension, and then just goes on.
 16 VICE-CHAIRMAN PUENTE: Okay. Why don't
 17 we -- Why don't we submit those. Give one to
 18 counsel, and then, we'll -- we'll take a look at
 19 them very quickly here.
 20 THE WITNESS: These are photocopies for
 21 you here.
 22 VICE-CHAIRMAN PUENTE: Give us a second
 23 to look at this.
 24 THE WITNESS: About the recent one
 25 which you were talking about the theft, Officer

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1 Klein.
 2 MR. BOBOT: I'm going to object. He's
 3 not asked any question. It's free-lance
 4 testimony. This is the first time I got these
 5 copies. I think my client has a right to due
 6 process. I will tell you that my client has made
 7 a complaint with the State of Wisconsin for
 8 discrimination against this cab company. That's
 9 why we're here. That's what my client believes.
 10 And if I allow my client to testify, you'll find
 11 out he has no criminal record. He's a U.S.
 12 citizen. He has no traffic record. He has no
 13 citations. He's got no complaints against him,
 14 alleged at all, until he makes this complaint
 15 about them discriminating.
 16 VICE-CHAIRMAN PUENTE: So are you
 17 recommending that we hold this to the Call of the
 18 Chair until you review these documents, counsel?
 19 MR. BOBOT: No, I'm ready to go today.
 20 I'm not going to hold anything, because I noticed
 21 that.
 22 VICE-CHAIRMAN PUENTE: Okay. Well,
 23 then we can review this now, and we can go along
 24 and, please, City Attorney, if I'm saying or
 25 doing something inappropriate, please bring that

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1 to my attention. But my suggestion will be that
 2 we go through this, and hear the testimony from
 3 this individual. Again, as it pertains to what
 4 you personally observed and - - and did and what
 5 you saw. Okay?
 6 MR. SCHRIMPF: Mr. Chairman?
 7 VICE-CHAIRMAN PUENTE: Yes.
 8 MR. SCHRIMPF: I have some questions
 9 I'd like to put to Mister - -
 10 THE WITNESS: Justice. Khalsa is the
 11 last name.
 12 MR. SCHRIMPF: Khalsa? Okay.
 13 VICE-CHAIRMAN PUENTE: Go ahead.
 14 MR. SCHRIMPF: Thank you, Mr. Chairman.
 15 First of all, with respect to the second piece of
 16 paper in this document, there appears to be
 17 headed up in the upper left-hand corner with the
 18 windows 1-13-11. You see where I am?
 19 THE WITNESS: 1/14/09?
 20 MR. SCHRIMPF: No, I have 1/13/09 on my
 21 page. And it also contains a copy of a purchaser
 22 receipt number 2472041?
 23 THE WITNESS: Yes, yes.
 24 MR. SCHRIMPF: All right. You see
 25 where I am?

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1 THE WITNESS: Yes, sir.
 2 MR. SCHRIMPF: Okay. Do you know who
 3 made those handwritten entries?
 4 THE WITNESS: By the dispatcher who was
 5 on duty. Now that's pertaining to different
 6 cabs. Mr. Jaggi Ghotra, AK, Inderjit Singh is
 7 1/16/09.
 8 MR. SCHRIMPF: Okay. And these are
 9 made by the dispatcher?
 10 THE WITNESS: Yes, sir.
 11 MR. SCHRIMPF: And is that done in the
 12 ordinary course of business of the conduct of the
 13 cab company?
 14 THE WITNESS: Yeah. Yes, we at times,
 15 when there are times they'll make handwritten
 16 logs and then be also in his log book.
 17 MR. SCHRIMPF: And do you have any
 18 reason to believe any of the information
 19 reflected on the page that I'm looking at is
 20 incorrect?
 21 THE WITNESS: No, I do not.
 22 MR. SCHRIMPF: Did you take any action
 23 with respect to any of those entries?
 24 THE WITNESS: I always try my best, and
 25 I do, and in this case I suspended the driver.

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1 MR. SCHRIMPF: And how long did you
 2 suspend him for?
 3 THE WITNESS: Until he came and
 4 refunded the money to the customer, which he
 5 later on, after various threats, he did 65
 6 dollars, and I contacted the customer. Customer
 7 said donate it to the Salvation Army, and which
 8 is the receipt attached here.
 9 MR. SCHRIMPF: Ah, that's the reason.
 10 THE WITNESS: Yes, sir.
 11 MR. SCHRIMPF: Then the page after that
 12 appears to be headed in the upper right-hand
 13 corner 1/31/09?
 14 THE WITNESS: Yes.
 15 MR. SCHRIMPF: What is this document?
 16 This is overcharge attempted 20 dollars per
 17 person. Locked them in the cab. And this is
 18 made, again, by the dispatcher on duty. And
 19 finally dropping them off at an unknown area with
 20 no way to call or nothing. When I questioned the
 21 driver next day, he said, I didn't do that.
 22 MR. SCHRIMPF: Okay. But what - - What
 23 action did you take?
 24 THE WITNESS: I cannot remember
 25 honestly, because I couldn't find a log on it.

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1 Sometimes the papers do get misplaced, because of
2 a lot of paperwork we have. He's been suspended
3 a lot of times for serious trouble, and this was,
4 this could have been suspension. I don't have
5 proof of it if he was suspended.

6 MR. SCHRIMPF: But - - But the entry of
7 1/31/09 led to no suspension, because you
8 couldn't track it down?

9 THE WITNESS: I don't know if I
10 suspended him. I could have.

11 MR. SCHRIMPF: Okay. Then the next
12 document that I have appears to be headed off
13 Yellow Cab Co-op Complaint Form.

14 THE WITNESS: Yeah.

15 MR. SCHRIMPF: And there's a dispatch
16 time, 2:21.

17 THE WITNESS: Yes, sir.

18 MR. SCHRIMPF: What is that document?

19 THE WITNESS: That's, you know,
20 sometimes dispatcher uses complaint form.
21 Sometimes they will use it on plain paper,
22 whatever they can get their hands on. They don't
23 have to get up. And this is similar. The driver
24 told, you know, the driver tried to drop her off
25 at a different place. Tried to grab the phone.

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1 Grab the money. She broke her nail. I talked to
2 her. He was suspended later on. He said - -

3 MR. SCHRIMPF: How long was it?

4 THE WITNESS: Two hours, because there
5 were normal time. And then we - - Within that
6 time we all got cursed by him and threatened by
7 him, I'm the owner, I'll do this and this, and
8 then - - So it's a regular thing. It was
9 happening a lot more, but very few times we used
10 to catch things.

11 MR. SCHRIMPF: Okay. And this, again,
12 a complaint form is a document kept by your
13 dispatchers in the ordinary conduct of business?

14 THE WITNESS: Yes, yes.

15 MR. SCHRIMPF: Okay. The next page
16 after that appears to have a handwritten 414-372-
17 4262 in the upper right-hand corner. Do you see
18 where I am?

19 THE WITNESS: This is the latest one,
20 8/11/09, you're talking about?

21 MR. SCHRIMPF: Yes.

22 THE WITNESS: Yes, sir.

23 MR. SCHRIMPF: And - - And what is this
24 all about?

25 THE WITNESS: This is - - He's already

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1 suspended for basically before this on 7-22. He
2 was suspended for, again, serious violation of
3 our company rules. After that, on 23rd of July,
4 he attacked me with a landscaping rock, threw at
5 me. I involved the police department in Oak
6 Creek and FBI. And there has been serious
7 threats to me and the President of the company,
8 and that's why he's voted off the Yellow Cab Co-
9 op by the board, so that he cannot drive or
10 dispatch. But he owns a yellow-colored cab, so
11 he keeps driving for a month. And somehow he
12 gets to this 3626 West Fond du Lac, the police
13 station address, and this gentleman called me. I
14 talked to him, Mr. Ray Williams, and he says 150
15 picked us up. And he did that. I said, no, 150
16 was not supposed to be. It was supposed to be
17 260. I talked to 260, cab number. He said by
18 the time I got there, the ride was stolen.

19 I don't know how he got there, but he
20 was identified by the police officer, Klein,
21 District 5. He got information from me, and he
22 said he was going to issue him a citation in the
23 previous name, Inderjit Singh. He just changed
24 his name last year.

25 MR. SCHRIMPF: Mr. Khalsa, who made the

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1 entries on this page?

2 THE WITNESS: This was made by me,
3 because I talked to Ray Williams.

4 MR. SCHRIMPF: And this is your
5 personal entry, therefore?

6 THE WITNESS: Yes, sir.

7 MR. SCHRIMPF: And everything therein
8 contained is true and correct?

9 THE WITNESS: Yes, sir.

10 MR. SCHRIMPF: Is there any
11 significance to the information contained on the
12 reverse side?

13 THE WITNESS: That's actually the
14 dispatch order 260. So we had a log, that it was
15 actually 260 was supposed to go there.

16 MR. SCHRIMPF: Okay.

17 THE WITNESS: It's just the proof that
18 we dispatched the call there.

19 MR. SCHRIMPF: The page after that has
20 August 5th, '09 in the upper left-hand corner.
21 What is this all about?

22 THE WITNESS: This is the lady I talked
23 to again, because I take - - We are small, and I
24 take a lot of complaints personally when I'm in
25 the office. And the lady said he picked her up

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1 from Pfister Hotel, identified the cab number and
2 the driver. And he would not take a credit card.
3 Made her go to the ATM. And the only reason I
4 got the call is because she came to -- come --
5 came outside to pay him, and he was circling, I
6 guess, the sheriff must have told him. She says,
7 I want to pay, but this driver is not there. I
8 said, ma'am, if he's not there, go ahead. And he
9 should have taken your card. We do take credit
10 cards. We advertise everywhere. So if you can't
11 find him and you're running late, go ahead and if
12 there is any problem, we'll contact you.

13 MR. SCHRIMPF: And with respect to
14 August 5th, '09, that page, who made those
15 entries?

16 THE WITNESS: August -- I made that
17 entry, because I took the complaint.

18 MR. SCHRIMPF: Okay. And everything
19 there -- therein contained is true and correct?

20 THE WITNESS: Yes, sir.

21 MR. SCHRIMPF: All right. Page after
22 that has Tuesday, six p.m., number 150, 7/21/09.

23 THE WITNESS: Yes.

24 MR. SCHRIMPF: What's this all about?

25 THE WITNESS: This was made by the

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1 dispatcher. I don't have, unfortunately, the
2 name. Sometimes dispatchers don't write their
3 names on the bottom. They forget. But it's
4 driving erratic in an accident zone when a lane
5 was closed, too fast. We don't know if he took
6 any action. I don't think we took any action
7 against him.

8 MR. SCHRIMPF: And this is a document
9 kept in the ordinary course of business of Yellow
10 Cab?

11 THE WITNESS: Yes, sir.

12 MR. SCHRIMPF: All right. The document
13 next says, two-sided copy at the top?

14 THE WITNESS: Yes, sir.

15 MR. SCHRIMPF: And what is this all
16 about?

17 THE WITNESS: The second copy is after
18 that. There's a copy on that. Again, it's the
19 same thing from Rockwell Automation. A lady came
20 out, and to pay, and actually this is similar
21 that. And he went to the airport, asked her to
22 go to the ATM machine again, same thing. And she
23 was looking for him.

24 MR. SCHRIMPF: And what is the writing
25 on the reverse side? It said, "made her go to

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414-771-5253

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1 ATM." Who made that entry?

2 THE WITNESS: The bottom entry that
3 says, 7/09, five p.m., is made by our dispatcher.
4 The top is my handwriting. Because he was
5 leaving messages that she wouldn't pay him,
6 because she couldn't find him when he came --
7 when she came outside of the airport to look for
8 him. He kept leaving threatening messages that
9 if you don't pay me, I'll call the police and get
10 you a citation. And so she was afraid, and I did
11 talk to her. I said, ma'am, you don't have to
12 worry about it. If he left, and he made you go
13 to the ATM, it's your choice. I'm not going to
14 object to it, you know. It's your choice. So I
15 asked him to stop harassing her, stop making
16 threatening phone calls.

17 MR. SCHRIMPF: You mean, the cab driver
18 was making threatening phone calls?

19 THE WITNESS: Yes, sir.

20 MR. SCHRIMPF: To this applicant?

21 THE WITNESS: Yes, sir.

22 MR. SCHRIMPF: Okay.

23 THE WITNESS: Because there is a phone
24 number on it for Marsha, on the order, the
25 dispatcher order in the computer, 919 area code.

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1 MR. SCHRIMPF: And you took action,
2 based upon the information that was contained in
3 this document?

4 THE WITNESS: Yes, I did.

5 MR. SCHRIMPF: And that action was?

6 THE WITNESS: I called him into the
7 office. I said, if you don't stop calling her,
8 you will be suspended. Stop calling her. You
9 have to take credit cards when a person is
10 willing to pay. Don't make them go to the ATM
11 machine. We do advertise everywhere we accept
12 credit cards.

13 MR. SCHRIMPF: Did he stop calling her?

14 THE WITNESS: He said he called her
15 only one time, but she said there is at least
16 three messages.

17 MR. SCHRIMPF: Then the document after
18 that appears to be a printed document, Thursday,
19 June 25th, 175553, '09.

20 THE WITNESS: Yes, sir.

21 MR. SCHRIMPF: And what is this all
22 about?

23 THE WITNESS: This is about cab number
24 283. We dispatch sometimes multiple cabs to a
25 location. They wanted two cabs or three cabs.

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1 This a residence in a hotel. They asked for two
 2 cabs, because they had more than seven
 3 passengers. We dispatched two cabs, because
 4 ordinary one cab would fit only four passengers
 5 with four seatbelts in it. 150 happens to be
 6 van. It can fit six to seven. He took off with
 7 all the passengers. I believe there were quite a
 8 few passengers loaded up. The driver - - The
 9 other driver couldn't even see. He claims he had
 10 only six passengers in the van.
 11 MR. SCHRIMPF: Do you know if that's
 12 true or not.
 13 THE WITNESS: We know that, according
 14 to the call, they needed two cabs. So usually
 15 there's a lot more passengers. So, I don't know.
 16 We didn't take any action about that. We just
 17 believed him, that he had six passengers, so we
 18 didn't take any action.
 19 MR. SCHRIMPF: So there was no
 20 action - -
 21 THE WITNESS: No.
 22 MR. SCHRIMPF: - - that was taken,
 23 insofar as you know?
 24 THE WITNESS: Yes.
 25 MR. SCHRIMPF: This complied with your

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1 rules.
 2 THE WITNESS: Yes, it's the driver's
 3 word against driver. So we gave him a warning,
 4 don't overload, you know, just like that.
 5 MR. SCHRIMPF: All right. The next
 6 document, two documents, actually, front and
 7 back, appears to be a Yellow Cab complaint form.
 8 See where I'm at?
 9 THE WITNESS: Yes, sir.
 10 MR. SCHRIMPF: This two-sided copy.
 11 THE WITNESS: Yes, sir.
 12 MR. SCHRIMPF: Cab number 150 at 8:15
 13 a.m.
 14 THE WITNESS: Yes, sir.
 15 MR. SCHRIMPF: What is this all about?
 16 THE WITNESS: The same thing, credit
 17 card, not - - My machine is not working. And
 18 they made them walk back to Hilton, dropped them
 19 two blocks away. And Cab 24 is another cab
 20 driver who was a van, made the complaint, and the
 21 Hilton complained. They said they didn't want
 22 him at the Hilton.
 23 MR. SCHRIMPF: Then the next document
 24 appears to be - - And that's a document kept in
 25 the ordinary course of business of Yellow Cab

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1 company, the complaint form?
 2 THE WITNESS: This is Intercontinental.
 3 He was banned again from the Intercontinental.
 4 For a while after that he kept going still,
 5 regardless, you know, so many warnings were given
 6 not to go. He was in the front of the line. The
 7 hotel reception called and - - and a customer
 8 complained saying that - - that you are - - there
 9 was an African American passenger, and he denied
 10 the ride.
 11 MR. SCHRIMPF: Okay. Then the next
 12 document appears to be Saturday, April 11th,
 13 155132, '09?
 14 THE WITNESS: Yes, sir.
 15 MR. SCHRIMPF: And what is this all
 16 about?
 17 THE WITNESS: April 11th, you're
 18 saying. Right?
 19 MR. SCHRIMPF: Yes.
 20 THE WITNESS: 19 - - 9995 West North
 21 Avenue. That's the same thing. There was
 22 apparently a small mistake, again, by a
 23 dispatcher. Maybe there were two cabs gone, but
 24 the driver, as usual, disrespectful, cursing and
 25 swearing at the dispatcher. So she complained to

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1 me, please, do something about him. He's, as
 2 usual, disrespectful to us. And over the period
 3 we just keep giving warnings.
 4 MR. SCHRIMPF: Okay. And then, the
 5 final document appears to be, well, second to
 6 last final document appears to be 2/20/09. This
 7 is a handwritten document. What is this?
 8 THE WITNESS: That's the top one, you
 9 will find only concerns him. Claims he doesn't
 10 go in certain zones, which are certain
 11 neighborhood zones, the zone number - - dispatch
 12 system is numbered into zones.
 13 MR. SCHRIMPF: Okay.
 14 THE WITNESS: And I talked to him in
 15 that time, but this complaint was made by
 16 dispatcher another time, saying that he wouldn't
 17 go in certain areas to service the fares, which
 18 is not true. We go in every area to service
 19 fares.
 20 MR. SCHRIMPF: And - - And what is the
 21 area he would not enter?
 22 THE WITNESS: This was around Holton
 23 and Capitol area, around the Walmart.
 24 MR. SCHRIMPF: All right. And then the
 25 final two documents appear to be a letter dated,

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1 July 29th, 2009.
 2 THE WITNESS: Um-hnh.
 3 MR. SCHRIMPF: And a Oak Creek Police
 4 Department form.
 5 THE WITNESS: Yes.
 6 MR. SCHRIMPF: And what is this all
 7 about?
 8 THE WITNESS: This was actually a final
 9 one with his dispatch being stopped to his cab to
 10 him, actually. This was when I suspended him on
 11 22nd of July about the next incident. He kept
 12 harassing me on the cell phone, and I -- my cell
 13 phone, and I told him not to do that. On 23rd,
 14 finally he -- I went to talk to our President at
 15 our temple location where he happens to be the
 16 member, too, at Oak Creek, 7512 South Howell, is
 17 the address. He came with his four friends,
 18 including his brother, outside, and he said that
 19 you have to reinstate me. I said, I'm not
 20 talking business here. You have to come to the
 21 office. He picked up a heavy landscaping stone
 22 and threw it at me on a motorcycle. I barely
 23 escaped because his friend pushed on his hand.
 24 It fell on the side. I avoided -- I wanted to
 25 just drive off, which I did. I drove away, and

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1 he threw a milk crate at me. I did not call the
 2 police right away because of our people in the
 3 temple. They said it would look bad if the
 4 police came here. It's a new place, and we don't
 5 want it to look bad. I said, okay. But they had
 6 gathered, what, 30, 40 people from his friends in
 7 our temple, illegal meetings they did, and after
 8 that, the temple made the rule, nobody can make
 9 any -- have any illegal meetings here or you'll
 10 be banned from the temple. So I have installed
 11 surveillance system in the temple recently, and
 12 so there's nothing. There has been death threats
 13 to me, and so I went to the FBI, and they
 14 instructed me to go to the police department, and
 15 this is the report I filed. So they called him
 16 in and asked him not to do this again.
 17 MR. SCHRIMPF: And that was the Oak
 18 Creek Police Department.
 19 THE WITNESS: Yes, it is, sir.
 20 MR. SCHRIMPF: Okay. And why did you
 21 produce this -- Why were these records produced?
 22 Do you know?
 23 THE WITNESS: What records, sir?
 24 MR. SCHRIMPF: Well, the letter of July
 25 29th, and the document from the Oak Creek Police

00027

1 Department?
 2 THE WITNESS: It's because it's any
 3 time we suspend him we face serious threats. And
 4 you see the nature of the complaint. You suspend
 5 him. He comes with a rock to kill me. So that's
 6 why I produced this. It's a serious -- It's
 7 serious to me, personally, too, that this person
 8 shouldn't be driving a cab.
 9 MR. SCHRIMPF: And you personally saw
 10 this applicant attempt to throw a rock, and then
 11 later, a crate at you?
 12 THE WITNESS: At me, sir.
 13 MR. SCHRIMPF: Yes.
 14 THE WITNESS: Yes, sir.
 15 MR. SCHRIMPF: Okay. And that was on
 16 July 23rd?
 17 THE WITNESS: 23rd, sir.
 18 MR. SCHRIMPF: Okay. Mr. Chairman,
 19 sorry I took so long, but that's all I have.
 20 VICE-CHAIRMAN PUENTE: No problem.
 21 Alderman Donovan would move that the entire --
 22 all the reports that were just discussed by the
 23 Assistant City Attorney be part of the permanent
 24 record. Are there any objections to that?
 25 Hearing and seeing none, so moved. I have

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1 questions for you.
 2 THE WITNESS: Yes, sir.
 3 VICE-CHAIRMAN PUENTE: Regarding this
 4 report. When you came and talked to him numerous
 5 times about the credit report -- or I'm sorry
 6 -- the charge cards. It seems he had a history
 7 of going and asking people, not accepting the
 8 credit cards and going to ATM. Why does he do
 9 that? What explanation did he give you?
 10 THE WITNESS: That's his choice. I
 11 know there is a reason a lot of people will give
 12 you, which is true. We charge a processing fee.
 13 We are a co-op. We are not a profitable company
 14 to make profit here. Every company charges. We
 15 charge 15 percent on our transactions with the
 16 accounts we have or any kind of fare. We pay the
 17 drivers in two weeks to three weeks, roughly. We
 18 don't have a million dollars in account. We get
 19 -- Bill the companies. We bill credit cards, or
 20 they run the cards and the money goes direct
 21 deposit, and we give them the money after two
 22 weeks, because we have a lot of overhead costs
 23 here. Paying the company 100 dollars, I mean, so
 24 drivers object --
 25 VICE-CHAIRMAN PUENTE: Wait. If I want

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1 to pay by credit card.
 2 THE WITNESS: Yes, sir.
 3 VICE-CHAIRMAN PUENTE: To a taxi to
 4 this gentleman, does he have to take it?
 5 THE WITNESS: According to our rules,
 6 they have to take it, sir.
 7 VICE-CHAIRMAN PUENTE: Well, what about
 8 city ordinance?
 9 THE WITNESS: There is no ordinance, I
 10 believe, yet.
 11 MR. PFAFF: There is no ordinance.
 12 VICE-CHAIRMAN PUENTE: No, and how --
 13 MR. PFAFF: There is no ordinance that
 14 requires that they have to accept credit cards.
 15 VICE-CHAIRMAN PUENTE: Oh, okay.
 16 MR. PFAFF: There's a ordinance says
 17 they cannot refuse a fare.
 18 THE WITNESS: Yes, sir.
 19 MR. PFAFF: That's not to say that they
 20 have to take credit cards.
 21 VICE-CHAIRMAN PUENTE: Okay. All
 22 right.
 23 MR. SCHRIMPF: Mr. Chairman, just to
 24 follow up on that?
 25 VICE-CHAIRMAN PUENTE: Yeah.

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1 MR. SCHRIMPF: Is it a fact that if a
 2 credit card is used in one of these transactions,
 3 the credit card charges a fee to the vendor?
 4 THE WITNESS: Yes, sir.
 5 MR. SCHRIMPF: And do you know what
 6 that fee is?
 7 THE WITNESS: Our side is pretty high.
 8 I'm not pretty sure. It's between four and six
 9 percent.
 10 MR. SCHRIMPF: Okay. And do you know
 11 if American Express has a very high fee that they
 12 charge for this?
 13 THE WITNESS: I've heard about that. I
 14 get a statement, but --
 15 MR. SCHRIMPF: But you don't know for
 16 sure?
 17 THE WITNESS: I know American Express
 18 is a little higher, because when I try to use it
 19 certain places, they'll say, no, we don't take
 20 American Express, because they charge more fees.
 21 MR. SCHRIMPF: That's all I have, Mr.
 22 Chairman.
 23 VICE-CHAIRMAN PUENTE: And this
 24 gentleman does not work for you anymore. Right?
 25 I saw a letter in here, you terminated him?

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1 MR. SCHRIMPF: We suspended the
 2 dispatch service, yes. The last known until two,
 3 three weeks ago he was still driving the cab,
 4 picking up passengers, and we can't do this --
 5 stop him, because he owns the cab.
 6 VICE-CHAIRMAN PUENTE: All right.
 7 Okay. How much English does this gentleman know?
 8 INTERPRETER: Somewhat. A little.
 9 VICE-CHAIRMAN PUENTE: We have a
 10 communication problems here when he's picking up
 11 these fares and?
 12 INTERPRETER: No, not much. Not to
 13 communicate to the people.
 14 VICE-CHAIRMAN PUENTE: Okay.
 15 THE WITNESS: I mean, certainly he can
 16 read.
 17 VICE-CHAIRMAN PUENTE: Wait, wait,
 18 wait. Hold on. I'm not talking to you now. You
 19 need to be quiet until we're done here, okay.
 20 INTERPRETER: I have many years of
 21 experience driving a cab. I know everything,
 22 where the city's hotels are. How I have to take
 23 care of the customers.
 24 VICE-CHAIRMAN PUENTE: How long has he
 25 had his license?

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1 INTERPRETER: 11 years.
 2 VICE-CHAIRMAN PUENTE: 11 years, okay.
 3 INTERPRETER: I've been driving a
 4 taxicab for the last 11 years.
 5 VICE-CHAIRMAN PUENTE: Okay. And in
 6 this 11 years, this is the only time we've had
 7 problems?
 8 MR. PFAFF: Correct. He's had a public
 9 passenger vehicle driver's license for 11 years.
 10 And I believe, the taxicab permit for eight
 11 years.
 12 VICE-CHAIRMAN PUENTE: Okay. Counsel,
 13 do you have any questions regarding this?
 14 MR. BOBOT: Sir, your last name again
 15 is?
 16 THE WITNESS: Khalsa, K-H-A-L-S-A.
 17 MR. BOBOT: Khalsa. Didn't you just
 18 testify that when you were asked by Alderman
 19 Puente whether or not the drivers can take credit
 20 card, didn't you say that is his choice?
 21 THE WITNESS: I don't believe I said.
 22 Our rules are they should take it.
 23 MR. BOBOT: Before that, though, didn't
 24 you say that was his choice?
 25 THE WITNESS: I must have spoken it

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1 about something else. I don't know.
 2 MR. BOBOT: Is it possible to have that
 3 read back, Mr. Chair?
 4 VICE-CHAIRMAN PUENTE: We don't have a
 5 stenographer.
 6 MR. SCHRIMPF: We don't have a
 7 stenographer.
 8 MR. BOBOT: Because I will tell you, I
 9 wrote that down. He said, that is his choice.
 10 Then when specifically asked by Alderman Puente
 11 about that, you said that that's your rules. Do
 12 you have your rules with you today for Yellow
 13 Cab?
 14 THE WITNESS: Our -- Our rules are you
 15 have to take the credit cards, because we
 16 advertise them.
 17 MR. BOBOT: Do you have the rules with
 18 you today?
 19 THE WITNESS: No, sir. We are in the
 20 process of updating the rules. Our rules are
 21 very old. There has going to be -- Our rules
 22 are on the signs, on the dispatch, on the
 23 computers. They're displayed to the drivers they
 24 should accept it. They should display the PPO.
 25 The rules are continuously timed on the computer

00034

1 screen, and they all read them, and they all --
 2 MR. BOBOT: Do you hand -- Do you hand
 3 the rules to your drivers, a booklet?
 4 THE WITNESS: No, there is no booklet
 5 on it, sir.
 6 MR. BOBOT: So it's just on the screen.
 7 THE WITNESS: It's on the screen when
 8 they come to get the code from us to log on to
 9 the computer. We explain them the rules, sir.
 10 MR. BOBOT: Was it correct when you
 11 said and you testified that -- that Mr. Ghotra
 12 was your employee?
 13 THE WITNESS: No, sir, he's not an
 14 employee.
 15 MR. BOBOT: Wasn't that the answer to
 16 the alderman's question?
 17 THE WITNESS: No.
 18 MR. BOBOT: You said he was one of your
 19 employees?
 20 THE WITNESS: I did not say --
 21 MR. BOBOT: In fact, he's an
 22 independent contractor.
 23 THE WITNESS: He is an independent
 24 contractor, sir. All cab drivers in the City of
 25 Milwaukee are independent contractors.

00035

1 MR. BOBOT: How long has Mr. Ghotra
 2 driven for Yellow Cab?
 3 THE WITNESS: He came back in '08
 4 sometime, I believe, September or something, I
 5 vaguely remember. He used to be there. He went
 6 back to American United. There he had similar
 7 issues, and then he came back.
 8 MR. BOBOT: Well, I can I -- Can I ask
 9 you just to answer my question, because you keep
 10 throwing things in that you're not asked, like he
 11 had issues with United American.
 12 THE WITNESS: Yes, sir.
 13 MR. BOBOT: And that's -- You
 14 shouldn't do that. How do you know --
 15 THE WITNESS: Because he was let go
 16 from there. I know about that. They came to me.
 17 MR. BOBOT: You know he was let go by
 18 American United?
 19 THE WITNESS: Yes, sir. He spit --
 20 MR. BOBOT: Then why did you hire him?
 21 Why did you let him drive for you?
 22 THE WITNESS: Because I learned it too
 23 late. I learned it too late. He spit on the
 24 general manager there before -- Red
 25 Christianson.

00036

1 MR. BOBOT: How -- I would object to
 2 that. I'm not asking him that.
 3 VICE-CHAIRMAN PUENTE: Okay. Okay. Be
 4 specific to his question, okay.
 5 THE WITNESS: Yes, sir.
 6 VICE-CHAIRMAN PUENTE: And --
 7 MR. BOBOT: When did he start working
 8 for Yellow Cab?
 9 THE WITNESS: He started as a cab
 10 driver, once again, in September or so of '08,
 11 2008.
 12 MR. BOBOT: Are you aware of a
 13 complaint that Mr. Ghotra filed against you and
 14 your company?
 15 THE WITNESS: Yes, I am. I have
 16 already responded to it, sir.
 17 MR. BOBOT: And it was from the State
 18 of Wisconsin.
 19 THE WITNESS: Yes, sir.
 20 MR. BOBOT: And do you remember or
 21 recall what the nature of the complaint was?
 22 THE WITNESS: Yes, I very well
 23 remember, sir.
 24 MR. BOBOT: What -- What is the nature
 25 of the complaint?

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1 THE WITNESS: He's claiming that he's a
 2 low caste Sikh, and which is not right. We sikh
 3 -- Sikhs all true. I wear a turban. He does.
 4 He comes to the same temple I do. And he's dark
 5 in color. And so we harass him.
 6 MR. BOBOT: And is -- Is it a fact
 7 that Mr. Ghotra is a member of a different caste
 8 than you are?
 9 THE WITNESS: I am not aware of it,
 10 sir. We are all Singhs. I was Singh attached to
 11 my name, Justice Singh Khalsa. He has a Singh
 12 attached to his name. We don't have castes, sir.
 13 MR. BOBOT: Are you aware of a caste
 14 system that exists in India?
 15 THE WITNESS: In Hindus, not in Sikhs,
 16 sir. You are not, I am, very well. Our religion
 17 was created because of the Hindus had the caste
 18 system. 500 year old religion. Go and read on
 19 sikhs.org, sir.
 20 MR. BOBOT: Okay. Now I'm going to ask
 21 you, does the Yellow Cab have an official form
 22 for complaints?
 23 THE WITNESS: We do have one form, and
 24 sometimes people use it. Sometimes they don't.
 25 MR. BOBOT: Now the things that you

00038

1 turned in for consideration are pieces of paper
 2 with handwritten notes. Is that correct?
 3 THE WITNESS: Some of it.
 4 MR. BOBOT: But even on some of the
 5 notes, in fact, many of them, it doesn't even
 6 identify who made the note, does it?
 7 THE WITNESS: A dispatcher or me. I do
 8 dispatch.
 9 MR. BOBOT: Well, how do you know it's
 10 the dispatcher when there's no indication on many
 11 of these things of what the name of the person
 12 is?
 13 THE WITNESS: Well, we -- They will
 14 take a name when that is available. There are
 15 names here. It's not like everything is without
 16 a name here.
 17 MR. BOBOT: What is your complaint
 18 procedure?
 19 THE WITNESS: We take a complaint. We
 20 talk to the driver. We pull up -- We always
 21 find both sides of the story. We find them at
 22 fault, we suspend them for two hours.
 23 MR. BOBOT: Do you have a complaint
 24 form?
 25 THE WITNESS: That's the complaint form

00039

1 you just saw in there.
 2 MR. BOBOT: So there is a complaint
 3 form, but most of the information on here is not
 4 on a complaint form.
 5 THE WITNESS: Well, some of it is,
 6 because sometimes complaint forms are not handy.
 7 Dispatchers sit at the place where they just
 8 write. They're on there. They just grab a paper
 9 and write it and put it on my desk. Or they'll
 10 print out an actual print-out from the dispatch
 11 system, and they'll write on it which is 13109 is
 12 a print-out.
 13 MR. BOBOT: How many dispatchers do you
 14 have?
 15 THE WITNESS: It always varies between
 16 ten and 13.
 17 MR. BOBOT: So how do you know which
 18 dispatcher is making all of these entries and
 19 saying that this is fact, when they don't
 20 identify themselves?
 21 THE WITNESS: There is dispatchers who
 22 are identified, sir. When we see YEG, it's
 23 Yolanda.
 24 MR. BOBOT: Okay. Let's take a look at
 25 -- at 11309. That's the first page. What is

00040

1 the name of the dispatcher that wrote that note?
 2 THE WITNESS: I know by the handwriting
 3 it's Dana Hylo.
 4 MR. BOBOT: What's the name?
 5 THE WITNESS: Dana Hylo.
 6 MR. BOBOT: How is the last name
 7 spelled, please?
 8 THE WITNESS: H-Y-L-O.
 9 MR. BOBOT: Now 11509, what is the
 10 dispatcher that wrote that?
 11 THE WITNESS: I can't recall the
 12 handwriting. It -- It could -- The name could
 13 be -- I'm not sure. It could be on the other's
 14 receipt.
 15 MR. BOBOT: I'm not asking -- Just, do
 16 you know? No, you cannot?
 17 THE WITNESS: No, I cannot. The
 18 receipt could be printed on it. I'm not sure.
 19 MR. BOBOT: Okay. So you're not sure
 20 of 11509, who even wrote that down.
 21 ALDERMAN DONOVAN: Mr. Chairman, in the
 22 interest of time here, we've got all the
 23 information we need. I would move that we go
 24 into a committee and make a determination here.
 25 VICE-CHAIRMAN PUENTE: Okay. I -- I

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1 concur. I believe we -- we've seen and heard
 2 enough to -- to make our mind up on what we're
 3 going to do here. We -- We read all the
 4 reports. So, I will move that we move to the
 5 committee as a whole. Do we have a
 6 recommendation?
 7 ALDERMAN DONOVAN: Mr. Chairman, I
 8 would move a 20 day suspension.
 9 VICE-CHAIRMAN PUENTE: Alderman Donovan
 10 moves a 20 day suspension, based on the testimony
 11 that we heard and the reports?
 12 ALDERMAN DONOVAN: Yes.
 13 VICE-CHAIRMAN PUENTE: Okay. Are there
 14 any objections to that motion? Are there any
 15 comments? Hearing and seeing none, so moved.
 16 MR. BOBOT: I would like to just go on
 17 the record that I was not allowed the opportunity
 18 to call my client as a witness to refute the lies
 19 that this man is saying against him. I was also
 20 not given an opportunity to admit into evidence a
 21 formal complaint he's filed with the State of
 22 Wisconsin for discrimination against my client
 23 because of a caste that he belongs to as this
 24 individual. And also, that there is no record of
 25 any conviction in a court of law of any of this

00042

1 stuff being verified. We have no witnesses or
 2 any firsthand knowledge as presented to this
 3 committee. All we have is a document that was
 4 cleverly tried to put into evidence by the City
 5 Attorney as his business record.
 6 MR. SCHRIMPF: Well, Mr. Chairman, it
 7 would be appropriate to receive whatever
 8 testimony in defense, and documents in defense
 9 that counsel wishes to -- and have the committee
 10 consider it, so.
 11 MR. BOBOT: Would it matter, though,
 12 now, after the recommendation's already been done
 13 with out of objection to suspend my client's
 14 livelihood for 20 days after an 11 year record
 15 with not one indiscretion, and because he files a
 16 complaint against this gentleman about being
 17 discriminate against, now he's going to lose his
 18 livelihood for 20 days.
 19 ALDERMAN DONOVAN: Mr. Chairman, we're
 20 in committee here, please.
 21 VICE-CHAIRMAN PUENTE: Okay. He is
 22 correct.
 23 ALDERMAN DONOVAN: You've earned your
 24 money, counselor.
 25 VICE-CHAIRMAN PUENTE: Okay. Alderman

00043

1 Witkowski had moved for reconsideration. Are
 2 there any objections to that? Hearing and seeing
 3 none, so moved. We are going to take
 4 reconsideration in this matter. Okay, counsel.
 5 Introduce what you have.
 6 MR. BOBOT: I have for your
 7 consideration, a complaint that was filed by my
 8 client against this company.
 9 VICE-CHAIRMAN PUENTE: Okay. Bruce,
 10 does he need to see a copy or not?
 11 MR. SCHRIMPF: Yes. Well, no, he
 12 doesn't.
 13 VICE-CHAIRMAN PUENTE: No. No, okay.
 14 THE WITNESS: I have it at -- in the
 15 office.
 16 MR. SCHRIMPF: He has it, so.
 17 VICE-CHAIRMAN PUENTE: Okay. I just
 18 want to make sure we're doing what we're supposed
 19 to be doing.
 20 MR. SCHRIMPF: Right.
 21 VICE-CHAIRMAN PUENTE: Okay. Counsel,
 22 would you like to go over -- Before you do that,
 23 Alderman Witkowski would move that this document
 24 that we just received regarding ERD Case No.
 25 CR200902686, date, August 6, 2009, become part of

00044

1 the permanent record. Are there any objections
 2 to that? Hearing and --
 3 ALDERMAN WITKOWSKI: While I'm making
 4 that motion, I'd also ask the City Attorney for
 5 relevance.
 6 MR. SCHRIMPF: It would be relevant,
 7 Mr. Chairman, to indicate that at least this
 8 driver has made a complaint feeling as though the
 9 actions of Yellow Cab Co-op were unjustified as
 10 to him. It would be helpful, however, if we
 11 would know if the Equal Rights Division has come
 12 to any determination in the matter. It's one
 13 thing to file a complaint. It's quite another
 14 thing to have the Equal Rights Division say, yeah
 15 or nay.
 16 VICE-CHAIRMAN PUENTE: Okay.
 17 ALDERMAN WITKOWSKI: Based on that,
 18 I've heard all I need to hear on -- on that
 19 particular document.
 20 VICE-CHAIRMAN PUENTE: Okay. So the
 21 -- the motion, though, still is that to make
 22 this part of the permanent record. Hearing --
 23 Are there any objections to that? Hearing and
 24 seeing none, so moved. Counsel, is there a
 25 disposition on this case?

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1 MR. BOBOT: Well, it's, as you can see,
 2 the date of the letter is August 8th. I mean,
 3 State of Wisconsin typically takes quite some
 4 time to have an investigator investigate this.
 5 There is a conciliatory period where they try to,
 6 you know - -
 7 VICE-CHAIRMAN PUENTE: So the answer is
 8 no, sir?
 9 MR. BOBOT: The answer is no.
 10 VICE-CHAIRMAN PUENTE: Okay. Thank
 11 you. And you wanted your client - -
 12 MR. BOBOT: I want my client to be able
 13 to testify.
 14 VICE-CHAIRMAN PUENTE: Please, go
 15 ahead.
 16 ALDERMAN DONOVAN: We're going to - -
 17 VICE-CHAIRMAN PUENTE: But I thought
 18 that's why - - Just so you know, I - -
 19 ALDERMAN DONOVAN: I think we need to
 20 take a recess, Mr. Chairman.
 21 VICE-CHAIRMAN PUENTE: Okay. We're
 22 going to have to take a recess due to, whatever,
 23 a five - - hopefully a five minute recess. We
 24 don't have a quorum now, as you can see, so hold
 25 everything.

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1 (Whereupon a recess was taken.)
 2 VICE-CHAIRMAN PUENTE: Committee has
 3 reconvened. Counsel, continue.
 4 MR. BOBOT: I'd like to call to
 5 testify, Mr. Ghotra.
 6 Mr. Ghotra, are you a United States
 7 Citizen?
 8 (Mr. Ghotra's testimony done through
 9 the Interpreter.)
 10 THE APPLICANT: Yes, I am.
 11 MR. BOBOT: Do you hold a valid
 12 Wisconsin Driver's license?
 13 THE APPLICANT: Yes, I do.
 14 MR. BOBOT: Within the last five years
 15 have you received any traffic violations?
 16 THE APPLICANT: No.
 17 MR. BOBOT: Do you have any criminal
 18 record?
 19 THE APPLICANT: No.
 20 MR. BOBOT: Have you ever received any
 21 municipal citations for committing ordinance
 22 violations?
 23 THE APPLICANT: No.
 24 MR. BOBOT: So you have a perfectly
 25 clean record, as far as the law is concerned.

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1 THE APPLICANT: Yes, that's true.
 2 MR. BOBOT: How long have you been
 3 driving a taxicab.
 4 THE APPLICANT: 11 years.
 5 MR. BOBOT: Have you ever had any
 6 objection to renewal of your taxicab license?
 7 THE APPLICANT: There was once I was
 8 under the influence of alcohol.
 9 MR. BOBOT: Okay. Now concerning this
 10 particular instance, prior to going to Yellow
 11 Cab, where did you work?
 12 THE APPLICANT: American United Taxi.
 13 MR. BOBOT: Why did you leave American
 14 United?
 15 THE APPLICANT: Because they were
 16 charging 32 percent, plus the radio.
 17 MR. BOBOT: So you went over to Yellow
 18 Cab because you felt it was a better situation
 19 financially.
 20 THE APPLICANT: That's correct.
 21 MR. BOBOT: When did you start driving
 22 for Yellow Cab?
 23 THE APPLICANT: September, 2008.
 24 MR. BOBOT: And what was - - Did you
 25 have any problems with the management at Yellow

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1 Cab?
 2 THE APPLICANT: Yes, I did.
 3 MR. BOBOT: And what is the nature of
 4 the problem?
 5 THE APPLICANT: I bought a cab from
 6 him. This was a sublease. Not from him, from
 7 somebody else. It was on the sublease from him.
 8 When I got back the cab, the same day, same
 9 evening, he suspended my cab.
 10 MR. BOBOT: And did he tell you why he
 11 suspended your cab?
 12 THE APPLICANT: Yeah, he just told me
 13 that it just happened.
 14 MR. BOBOT: So he gave you no reason
 15 from the first day of why he suspended your cab.
 16 THE APPLICANT: No, he never did.
 17 MR. BOBOT: Did you get subsequent
 18 suspensions of your cab by Yellow Cab?
 19 THE APPLICANT: Yes.
 20 MR. BOBOT: And what were the reasons?
 21 THE APPLICANT: That they have about 45
 22 - - 40, 45 cabs. And their driver made a mistake
 23 and we complain on them, but they don't take any
 24 action.
 25 VICE-CHAIRMAN PUENTE: Sir, could you

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1 take that microphone and put it over, and then,
 2 yeah, pull it right up to you. There you go.
 3 INTERPRETER: Thank you, sir.
 4 THE APPLICANT: Their driver, they
 5 charged the customers money, and on the cab it
 6 says, no show, and they don't even show any
 7 money, but they do also charge from the
 8 customers. And their position comes, again, on
 9 the first in the line.
 10 MR. BOBOT: Did you file a complaint
 11 against Yellow Cab for discrimination?
 12 THE APPLICANT: Yes, I did.
 13 MR. BOBOT: What is the nature of your
 14 discrimination claim?
 15 THE APPLICANT: There are two people,
 16 they have a, Justice Singh Khalsa, and the other
 17 one. Vikramjit Singh, they are two people. Yeah,
 18 he's the President. Since that belonged to a
 19 high caste, and since I have bought that, my
 20 taxicab, since the same day they have been
 21 basically discriminating me, because I belong to
 22 low caste.
 23 MR. BOBOT: And is that -- Is that a
 24 system that exists in India?
 25 THE APPLICANT: Yes, it does happen

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1 over there, and also, a lot in this country, too.
 2 In America.
 3 MR. BOBOT: Now you heard Mr. Khalsa
 4 testify concern about complaints that were
 5 received by Yellow Cab.
 6 THE APPLICANT: Yes, I have.
 7 MR. BOBOT: Are you rude to your
 8 customers?
 9 THE APPLICANT: No, I'm not.
 10 MR. BOBOT: And you -- You've heard
 11 the testimony about several times where you
 12 wouldn't take a credit card.
 13 THE APPLICANT: Yes, I have.
 14 MR. BOBOT: Do you take credit cards?
 15 THE APPLICANT: Yes, I do. I do -- I
 16 do take a credit card, and I do check the ID. If
 17 they don't have the ID, then I don't.
 18 MR. BOBOT: So you wouldn't accept a
 19 credit card if they don't have an ID.
 20 THE APPLICANT: That's correct.
 21 MR. BOBOT: Are you aware of a company
 22 rule about credit cards?
 23 THE APPLICANT: Yes, I'm aware about
 24 that.
 25 MR. BOBOT: What is the company rule?

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1 THE APPLICANT: We do get the message
 2 from the company that if the customer has a
 3 credit card, then we do accept that.
 4 MR. BOBOT: So the company may pre-
 5 approve a credit card charge?
 6 THE APPLICANT: Yeah, we give it right
 7 to the customer. After that, then they approve
 8 that. And sometimes we have the problem, we do
 9 give the customers, but the card does not
 10 approve. Then we lost the money.
 11 MR. BOBOT: You've heard some testimony
 12 about an incident about a rock being thrown at
 13 Mr. Khalsa.
 14 THE APPLICANT: Yes, I have heard that.
 15 MR. BOBOT: Did you throw a rock at Mr.
 16 Khalsa?
 17 THE APPLICANT: No, I did not.
 18 MR. BOBOT: Do you know who threw a
 19 rock at Mr. Khalsa?
 20 THE APPLICANT: Nobody threw a rock.
 21 MR. BOBOT: Did you throw a milk carton
 22 at his car?
 23 THE APPLICANT: Motorcycle.
 24 MR. BOBOT: At his motorcycle? Did you
 25 throw a milk carton at his motorcycle?

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1 THE APPLICANT: No, I did not.
 2 MR. BOBOT: Were you issued any
 3 citations from the police department concerning
 4 throwing a rock or a milk carton?
 5 THE APPLICANT: He did call me. I did
 6 go over there right away. The problem was solved
 7 over there -- solved over there. We had some
 8 talk over there at the police station. That
 9 happened in the temple.
 10 MR. BOBOT: When you heard Mr. Khalsa
 11 read some of the complaints from dispatchers
 12 about your cab driving, is any of that true?
 13 THE APPLICANT: They're all wrong.
 14 They're all lies.
 15 MR. BOBOT: I don't have any further
 16 questions.
 17 VICE-CHAIRMAN PUENTE: I have a couple
 18 quick questions. There was in the report an
 19 accusation that you over-charged somebody and you
 20 returned the money. Did you return the money, or
 21 part of the money?
 22 THE APPLICANT: Yes, I did.
 23 VICE-CHAIRMAN PUENTE: Thank you. When
 24 did you file your discrimination suit, before or
 25 after you were let go or suspended?

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1 THE APPLICANT: After that.
 2 VICE-CHAIRMAN PUENTE: Thank you. Any
 3 other questions by members? Okay.
 4 MR. BOBOT: I just have one question,
 5 one follow-up.
 6 VICE-CHAIRMAN PUENTE: Go ahead.
 7 MR. BOBOT: Did you over-charge this
 8 fare to Illinois?
 9 THE APPLICANT: I did not over-charge.
 10 I'm going to tell you - -
 11 MR. BOBOT: That's fine. I'm just
 12 saying, you know, he didn't over - - He doesn't
 13 feel it was over-charged. He quoted the fee.
 14 That's - -
 15 VICE-CHAIRMAN PUENTE: All right. Any
 16 questions by members? We're in committee.
 17 ALDERMAN WITKOWSKI: Mr. Chairman, I
 18 will move for a 30 day suspension, based on
 19 testimony given by all parties.
 20 VICE-CHAIRMAN PUENTE: The motion
 21 before us is 30 days, based on the testimony that
 22 was given. Are there any comments on that? Any
 23 objections to that? Hearing and seeing none, so
 24 moved.
 25 MR. SCHRIMPF: Mr. Bobot, the committee

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1 is going to be doing findings of fact and
 2 conclusions of law, recommending renewal of this
 3 license with a 30 day suspension. You will
 4 receive a copy - - I assume you will accept
 5 service.
 6 MR. BOBOT: Yes.
 7 MR. SCHRIMPF: On behalf of the client.
 8 You may file written objections to that 30 day
 9 suspension. They must be filed by four p.m.,
 10 October 1st, 2009, Room 205, this building. If
 11 you file written objections, you also have the
 12 opportunity to appear before the Milwaukee Common
 13 Council when it considers this matter on October
 14 13th - - I'm sorry. October 12th. Is it 13 or
 15 12? I can't read the note.
 16 MR. PFAFF: 13th.
 17 MR. SCHRIMPF: 13th, 2009 at
 18 approximately nine a.m. in the Council Chambers
 19 of this building.
 20 MR. BOBOT: And how do I obtain a
 21 transcript of the proceeding?
 22 MR. SCHRIMPF: Well, we have to get a
 23 tape, and then we have to get it to the Court
 24 Reporter.
 25 MS. ELMER: It's on-line. Call 711-

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1 5258, and they can take it off on-line system,
 2 and just get you a transcript.
 3 MR. BOBOT: Thank you.
 4 * * * * *
 5 VICE-CHAIRMAN PUENTE: We - - We have
 6 the next one now with your client regarding his
 7 public passenger vehicle driver's renewal. The
 8 other one was for the taxi license.
 9 MR. BOBOT: Yes.
 10 VICE-CHAIRMAN PUENTE: Okay. So we're
 11 going to hear that one very quickly. We heard
 12 most of the testimony. I don't think we have to
 13 be redundant. Is there anybody here to testify
 14 on that one? No? Okay. Then is there any - -
 15 Do you want to say anything on the next one that
 16 we haven't heard already?
 17 MR. BOBOT: I just need a moment or so
 18 to - -
 19 VICE-CHAIRMAN PUENTE: While you're - -
 20 Hold on one second. Go ahead. We're - - I'm
 21 going to take - - Please come up to the table.
 22 Is it regarding this file?
 23 THE WITNESS: Yes, it is.
 24 VICE-CHAIRMAN PUENTE: Is - - Are you
 25 going to testify on this file?

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1 THE WITNESS: Yes, on Jaggi Ghotra.
 2 VICE-CHAIRMAN PUENTE: Okay. You're
 3 going to have to raise your right hand then,
 4 please, sir.
 5 THE WITNESS: Yes.
 6 (Whereupon the witness was sworn.)
 7 VICE-CHAIRMAN PUENTE: Could you please
 8 state your name and address for the record, sir?
 9 THE WITNESS: Yes. Richard
 10 Christianson, 1974 South 83rd Street, Milwaukee,
 11 Wisconsin.
 12 VICE-CHAIRMAN PUENTE: Just give us one
 13 second. Counsel, I'm giving you the lead, if
 14 you'd like it.
 15 MR. BOBOT: Well, I - - I don't want to
 16 be redundant, but if we're going to have new
 17 testimony, it's going to be a new hearing.
 18 VICE-CHAIRMAN PUENTE: Well, it is.
 19 And depending on what he says is what we're going
 20 to address.
 21 MR. BOBOT: I have no idea what he's
 22 going to say. That's why I guess I said "if."
 23 MR. SCHRIMPF: Mr. Chairman, if this is
 24 going to have an impact on the last one, then we
 25 ought to move to reconsider the last one.

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1 VICE-CHAIRMAN PUENTE: I don't know. I
2 don't know what he's got to say yet. Okay. So,
3 I mean, we can, if the committee would like to do
4 that. It's up to the committee.

5 ALDERMAN WITKOWSKI: Not at this point
6 in time.

7 VICE-CHAIRMAN PUENTE: Okay. All
8 right. Sir, what do you have to say?

9 THE WITNESS: For clarification, I
10 overheard this earlier in the meeting as I was
11 watching television today. Mr. Ghotra was
12 dismissed from our -- our country. He didn't
13 choose -- From our company. He didn't choose to
14 leave. He did, because of chronic complaints.
15 Also, he seriously threatened my dispatcher and
16 my assistant manager, and then spit at me. We
17 dismissed him from our company for radio service.
18 I believe his testimony stated earlier and what I
19 heard was that he said he left on his own
20 volition. He did not. He was dismissed from our
21 company from chronic complaints. We've referred
22 to Mr. Pfaff, and issues involving his bad
23 behavior with customers. I can bring my other
24 co-managers in at another date to have them
25 testify against his actions, also, and

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1 dispatchers.

2 VICE-CHAIRMAN PUENTE: Okay.

3 ALDERMAN DONOVAN: Mr. Chairman.

4 VICE-CHAIRMAN PUENTE: Alderman
5 Donovan.

6 ALDERMAN DONOVAN: It would be my
7 request --

8 THE WITNESS: When that statement was
9 being -- Excuse me -- on television --

10 ALDERMAN DONOVAN: -- the testimony
11 that this applicant gave, as in direct opposition
12 to the statements here. Now somebody's
13 committing perjury, and by God we go through this
14 routine every year, every day, every week, people
15 raising their hands and swearing to tell the
16 truth. So whose -- I am -- I am publicly
17 requesting an investigation into whoever commits
18 -- is committing perjury in this particular
19 incident. And if -- And I know that would --
20 That will have to be taken up in court. But that
21 would be my request, and I want it on the record,
22 and you can get it in your transcripts,
23 Counselor.

24 VICE-CHAIRMAN PUENTE: Would you move
25 then to hold this and reconsider the previous one

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1 now that we have different testimony that is
2 contrary and that we might have something that's
3 prejudicial, Alderman?

4 ALDERMAN DONOVAN: I would move to hold
5 this matter, this renewal application. And I
6 would -- I'm not going to ask that we reconsider
7 the previous one, but I am requesting, of the
8 police department, of the City Attorney's office,
9 or whoever else has to be notified, to look into
10 perjury charges during this testimony.

11 VICE-CHAIRMAN PUENTE: Okay. The
12 motion before us is to hold the public passenger
13 vehicle driver renewal application for the
14 applicant. Are there any discussion on that
15 motion? Are there any objections to that motion?
16 Hearing and seeing none, so moved.

17 ALDERMAN WITKOWSKI: Mr. Chairman, I
18 will move reconsideration of the renewal of
19 permit number 261 for the purpose of changing my
20 -- my motion to denial --

21 VICE-CHAIRMAN PUENTE: Okay.

22 ALDERMAN WITKOWSKI: -- on that
23 application.

24 VICE-CHAIRMAN PUENTE: Motion before us
25 is for reconsideration on the previous file. Are

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1 there any objections to that? Hearing and seeing
2 none, so moved. Go ahead.

3 ALDERMAN WITKOWSKI: Mr. Chairman, I
4 would move to, including the testimony that we --
5 -- we had heard, move that this permit for renewal
6 be denied.

7 VICE-CHAIRMAN PUENTE: All right. The
8 motion before us is the renewal be denied, based
9 on previous testimony and the most current
10 testimony.

11 ALDERMAN WITKOWSKI: Testimony heard.

12 VICE-CHAIRMAN PUENTE: Well, now let's
13 -- I got to ask the City Attorney. Does he have
14 to testify on this one now, even though he
15 testified on the previous one? Because -- Okay.

16 MR. SCHRIMPF: Yes. That's --
17 Otherwise, you're confusing these records.

18 VICE-CHAIRMAN PUENTE: All right. You
19 know, and I want to make a recommendation, if I
20 may, Alderman. Is that to hold both of these, so
21 we can get more people, if they need to testify,
22 to get the documentations, if there -- he lied
23 to us. So why don't we take both of these at
24 another later date and time and get everything
25 together and move forward from there, if that's

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1 okay with you.
 2 ALDERMAN WITKOWSKI: Do we have to go
 3 through all this testimony again? Is that
 4 necessary?
 5 VICE-CHAIRMAN PUENTE: I don't think we
 6 have to go through the testimony already heard.
 7 And again, please correct me if I'm wrong,
 8 Assistant City Attorney. We would just have to
 9 hear testimony that we didn't hear. And then
 10 obviously then gentleman, if we want to hear his
 11 right now regarding this one, we can. And then,
 12 if there is, you know, and obviously if he lied
 13 to us, then that will come into play, too.
 14 MR. SCHRIMPF: Well --
 15 VICE-CHAIRMAN PUENTE: Go ahead.
 16 MR. SCHRIMPF: First of all -- First
 17 of all, it is appropriate to reconsider the first
 18 one if you want to change your vote on that one.
 19 VICE-CHAIRMAN PUENTE: Which we did
 20 already.
 21 MR. SCHRIMPF: And then, take Mr.
 22 Christianson's testimony with respect to the PPL,
 23 and then either hold or come to a decision on
 24 that one.
 25 VICE-CHAIRMAN PUENTE: Okay. All

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1 right, sir. Then regarding the application for a
 2 taxi permit renewal application permit 261,
 3 please, you want to testify on -- on that, which
 4 is what you already did.
 5 THE WITNESS: I do not have
 6 documentation today, but I can tell you what I do
 7 know.
 8 VICE-CHAIRMAN PUENTE: Okay. But just,
 9 again, testify what you did previously, for the
 10 record, sir. State your name and address, again.
 11 MR. BOBOT: Alderman Puente, if I may,
 12 I guess I'm confused. What are we doing? Are we
 13 back to the first one?
 14 VICE-CHAIRMAN PUENTE: That is correct.
 15 He -- He made a motion for reconsideration on
 16 that one, which we did. There was no objections
 17 to it. So we're back to the first one, now.
 18 MR. BOBOT: Without -- Without me
 19 having any opportunity to look at what records he
 20 has or to --
 21 VICE-CHAIRMAN PUENTE: He didn't
 22 testify yet. We didn't do anything on this
 23 matter yet, Counsel. So we're -- We're going to
 24 -- He's going to testify, and again, you will
 25 have an opportunity to challenge this individual

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1 with his testimony, just like you did in the
 2 previous one. But we held that one.
 3 MR. BOBOT: So the first one has been
 4 re-opened.
 5 MR. SCHRIMPF: Yes.
 6 VICE-CHAIRMAN PUENTE: That is correct,
 7 sir. All right. Go ahead, sir.
 8 THE WITNESS: Thank you. As I
 9 reiterated earlier, I saw this on television.
 10 VICE-CHAIRMAN PUENTE: Your name and
 11 address, again.
 12 THE WITNESS: Yes. Richard
 13 Christianson, general manager of American United
 14 Taxi. 1974 South 83rd Street, Milwaukee,
 15 Wisconsin. Thank you for the opportunity to
 16 speak. I saw this on television this morning.
 17 I thought it was an atrocity that he
 18 should lie and say that he voluntarily left our
 19 company and went to Yellow Cab. He did not. He
 20 performed acts of discourteousness to the
 21 customers, chronic disobedience to the
 22 dispatcher, overall, a lack of civility to the
 23 customers of Milwaukee. For this reason we
 24 dismissed him from our company. We told him to
 25 leave. He threatened my subordinate manager, Bob

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1 Wilkening, and spit at me, and called me a dog in
 2 India. Now at this point when I caught that on
 3 television this morning where he said he
 4 voluntarily left the company, I felt this needed
 5 to be addressed and rushed down here as soon as
 6 possible and caught the hearing in progress. And
 7 I thank you for the opportunity to speak.
 8 VICE-CHAIRMAN PUENTE: All right. Any
 9 questions by members?
 10 ALDERMAN WITKOWSKI: Mr. Chairman.
 11 VICE-CHAIRMAN PUENTE: Alderman
 12 Witkowski.
 13 ALDERMAN WITKOWSKI: I have heard from
 14 two companies on this matter, both of them
 15 virtually saying the same thing, while the
 16 applicant is indicating that he's been a saint
 17 and has done none of the accusations against him.
 18 I don't have a mind to hold this.
 19 VICE-CHAIRMAN PUENTE: Okay.
 20 ALDERMAN WITKOWSKI: I'm -- I'm
 21 hearing from two companies that this person
 22 should not be driving, and I -- I don't want to
 23 inflict that type of behavior on visitors coming
 24 to City of Milwaukee, getting off an airplane or
 25 any other companies or anybody out on the town

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1 using -- using the cab service. So I am --
 2 MR. SCHRIMPF: But, Mr. Chairman --
 3 Mr. Bobot must have an opportunity to question.
 4 VICE-CHAIRMAN PUENTE: And I'm going to
 5 give him that opportunity.
 6 MR. SCHRIMPF: Okay.
 7 VICE-CHAIRMAN PUENTE: And that's what
 8 I was just going to tell him, before his motion,
 9 I was going to give Attorney Bobot that
 10 opportunity. So, but I wanted to let him stop
 11 talking first. So. Okay. Are you finished,
 12 Alderman?
 13 ALDERMAN WITKOWSKI: Right now, I am.
 14 VICE-CHAIRMAN PUENTE: Okay.
 15 ALDERMAN WITKOWSKI: Subject to my
 16 motion.
 17 VICE-CHAIRMAN PUENTE: Okay.
 18 THE WITNESS: May I make a statement?
 19 VICE-CHAIRMAN PUENTE: Not at this
 20 point. Just wait one second. Counsel.
 21 MR. BOBOT: I would like to call Mr.
 22 Ghotra back to testify.
 23 VICE-CHAIRMAN PUENTE: Do you have any
 24 questions of this gentleman?
 25 MR. BOBOT: Well, I -- I guess I could

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1 ask him a quick question. Mr. Christianson.
 2 THE WITNESS: Yes, sir.
 3 MR. BOBOT: When he was fired from
 4 American United, who fired him?
 5 THE WITNESS: "Fired" is not the
 6 correct word, sir. His radio dispatch service
 7 was terminated due to his actions. I did, yes,
 8 sir.
 9 MR. BOBOT: So he was not fired. It
 10 was a death with --
 11 THE WITNESS: Well, we no longer wanted
 12 to provide dispatch service to him of his
 13 character and what he had done, for previous
 14 complaints, and spitting at me, calling me a dog.
 15 VICE-CHAIRMAN PUENTE: We understand.
 16 He got fired from using your services.
 17 THE WITNESS: Thank you.
 18 VICE-CHAIRMAN PUENTE: Okay. You can
 19 do it that way, if you like.
 20 THE WITNESS: Termination is --
 21 MR. BOBOT: Well, that's -- That's a
 22 critical distinction. Because then it goes to
 23 the cab service. American United, what is the
 24 relationship with the company with their cab
 25 drivers?

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1 THE WITNESS: Essentially, American
 2 United is a dispatch service under the form of
 3 the Chapter 100 City Ordinance. We sell services
 4 to independent owner and operators of the City of
 5 Milwaukee taxicabs. For a monthly fee Inderjt
 6 Singh or Jaggi Ghotra as is his name is now. He
 7 changed his name several years ago. Before he
 8 had a PPL under the name of Inderjt Singh. Now
 9 it is Jaggi Ghotra. During that period of time
 10 he accumulated numerous --
 11 MR. BOBOT: No, hold on, sir. That's
 12 beyond the question. I just want to know the
 13 relationship that I asked just between your cab
 14 company and --
 15 THE WITNESS: Very good. Mr. Bobot, we
 16 sold a service to Mr. Ghotra, and we no longer
 17 decided to ser -- sell a service to him due to
 18 his actions.
 19 MR. BOBOT: Mr. Christianson, I would
 20 just like you to just listen to my questions and
 21 just answer my questions, and not add additional
 22 information or editorializing.
 23 THE WITNESS: I will.
 24 MR. BOBOT: So the relationship between
 25 your cab company and the cab drivers is that

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1 you're a dispatch service.
 2 THE WITNESS: For independent owner
 3 operator of a taxicab, yes. I -- He purchased
 4 our dispatch service.
 5 MR. BOBOT: And so, in other words,
 6 would he have his own cab and then purchase your
 7 dispatch services?
 8 THE WITNESS: Yes, he would own his own
 9 cab, and for that, he would definitely have a red
 10 cab or a blue cab and fly our decals and use our
 11 dispatch service, vis-a-vis, is the computer
 12 terminal that is installed in his taxicab.
 13 MR. BOBOT: And some of your cabs are,
 14 though, owned and operated by the company itself,
 15 too. Isn't that true?
 16 THE WITNESS: American owns no cabs,
 17 sir.
 18 MR. BOBOT: So they don't own any cabs.
 19 It's all a dispatch service and --
 20 THE WITNESS: Yes, sir.
 21 MR. BOBOT: Now there came a point in
 22 time where your cab company was having complaints
 23 about his conduct.
 24 THE WITNESS: Correct.
 25 MR. BOBOT: And do you have those

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1 records maintained at the cab company?
 2 THE WITNESS: Yes, we do.
 3 MR. BOBOT: And then, I take it, from
 4 your testimony there came a point in time where
 5 American United no longer wanted to provide
 6 dispatch services to Mr. Ghotra.
 7 THE WITNESS: That's correct.
 8 MR. BOBOT: And it's your testimony
 9 that you discontinued those services because of
 10 complaints.
 11 THE WITNESS: Yes, sir.
 12 MR. BOBOT: Do you know how many
 13 complaints?
 14 THE WITNESS: Not right off-hand.
 15 Numerous.
 16 MR. BOBOT: Do you know the nature of
 17 the complaints?
 18 THE WITNESS: From overcharging, to
 19 rudeness, to bad behavior, to non-service. What
 20 I heard in the hearing earlier today from Mr.
 21 Singh.
 22 MR. BOBOT: When was it that Mr. Ghotra
 23 stopped driving for American United?
 24 THE WITNESS: I do not have the exact
 25 date with me. As I said, I saw the - - I'm going

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1 to answer the question. But I saw the lies said
 2 on television. I rushed down here without the
 3 file. My apologies.
 4 MR. BOBOT: Mr. Schrimpf, would it be
 5 too much, Mr. Christianson, just for you to
 6 answer my questions and not editorialize and add
 7 stuff?
 8 THE WITNESS: Absolutely, sir.
 9 MR. BOBOT: Thank you.
 10 VICE-CHAIRMAN PUENTE: Anything else,
 11 counsel?
 12 MR. BOBOT: I just need a moment.
 13 VICE-CHAIRMAN PUENTE: While you're
 14 thinking, I have a question.
 15 THE WITNESS: Yes, sir.
 16 VICE-CHAIRMAN PUENTE: If a cab is not
 17 contracted through you or Yellow Cab, they're
 18 independent, and there are these complaints
 19 against a driver, how would those complaints - -
 20 Because obviously, when he worked for you, the
 21 complaints went to you, and when they went - - he
 22 worked for Yellow Cab, they went to Yellow Cab.
 23 If he's independent, if nobody's dispatching him
 24 anywhere, he's just showing up, where does the
 25 complaint of that individual go to. Do you know?

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1 THE WITNESS: Good question. Alderman,
 2 I can tell you that essentially due to the fact
 3 that the City now has those specific stickers
 4 that we have in the cab, that direct all
 5 customers to complain directly to the City
 6 Department of Licensing.
 7 VICE-CHAIRMAN PUENTE: Okay.
 8 THE WITNESS: So an independent, if not
 9 flying a company color, would get a phone call to
 10 the City Department of Licensing about that - -
 11 VICE-CHAIRMAN PUENTE: Okay. Thank
 12 you.
 13 THE WITNESS: - - driver.
 14 VICE-CHAIRMAN PUENTE: Because
 15 obviously I would have a concern about that. Go
 16 ahead, counsel.
 17 MR. BOBOT: Mr. Christianson.
 18 THE WITNESS: Yes, sir.
 19 MR. BOBOT: Are you aware of any
 20 traffic infractions committed by Mr. Ghotra while
 21 driving - - using your dispatch service?
 22 THE WITNESS: Such as, sir?
 23 MR. BOBOT: Has he received any traffic
 24 ticket?
 25 THE WITNESS: Not to my knowledge. I -

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1 - I don't entirely follow a driver's driving
 2 history.
 3 MR. BOBOT: Mr. Christianson, could you
 4 just please answer my questions.
 5 THE WITNESS: No, I don't.
 6 MR. BOBOT: All you just have to say, I
 7 don't know.
 8 THE WITNESS: I don't know.
 9 MR. BOBOT: Are you aware of any
 10 automobile accidents he was involved in?
 11 THE WITNESS: Oh, yes, I do remember
 12 one incident that took place with an elderly lady
 13 that he - -
 14 MR. BOBOT: What - - Hold on a second.
 15 Mr. Christianson, just listen to my question. So
 16 you are aware of one accident?
 17 THE WITNESS: Yes, I'm aware of one
 18 accident.
 19 MR. BOBOT: Do you know when that was?
 20 THE WITNESS: I can't give you a
 21 roundabout date. Is an estimate okay?
 22 MR. BOBOT: If you can't remember, I
 23 don't want you to guess.
 24 THE WITNESS: Okay.
 25 MR. BOBOT: Do you know if any of the

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1 complaints you received against Mr. Ghotra, did
 2 you forward any of those complaints to the
 3 License Division?
 4 THE WITNESS: Yes, some of those
 5 complaints have been forwarded to Richard Pfaff.
 6 MR. BOBOT: Do you know when that was?
 7 THE WITNESS: No, I don't. I don't
 8 have the file with me, sir.
 9 MR. BOBOT: Are you aware of any of the
 10 complaints being lodged with the Milwaukee Police
 11 Department?
 12 THE WITNESS: No.
 13 MR. BOBOT: I have no further
 14 questions.
 15 VICE-CHAIRMAN PUENTE: Okay. Did you -
 16 - You wanted to make a statement earlier. I'll
 17 give you that opportunity now, or was it covered
 18 in the Q and A.
 19 THE WITNESS: I think it was covered,
 20 sir.
 21 VICE-CHAIRMAN PUENTE: Thank you. All
 22 right. Any questions by members? Okay. We're
 23 in committee.
 24 MR. BOBOT: Can I just --
 25 VICE-CHAIRMAN PUENTE: We're in

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1 committee.
 2 MR. BOBOT: Well, I want an opportunity
 3 for my client --
 4 VICE-CHAIRMAN PUENTE: I gave you -- I
 5 gave you --
 6 MR. BOBOT: I want Mr. Ghotra to
 7 testify after I questioned Mr. Christianson.
 8 He's going to deny that he lied.
 9 VICE-CHAIRMAN PUENTE: Okay. I asked
 10 if you had any other questions, counsel.
 11 MR. BOBOT: I said -- I wanted to
 12 question Mr. Christianson.
 13 VICE-CHAIRMAN PUENTE: Okay. Go ahead.
 14 MR. BOBOT: Mr. Ghotra, were you fired
 15 by American United?
 16 THE APPLICANT: No. They just
 17 discontinued the dispatching service.
 18 MR. BOBOT: When was that?
 19 THE APPLICANT: September, 2008.
 20 MR. BOBOT: I have no further
 21 questions.
 22 VICE-CHAIRMAN PUENTE: You got any
 23 questions for anybody else or anything? That was
 24 it? I just want to make sure you have an
 25 opportunity, Counsel?

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1 MR. BOBOT: Yes.
 2 VICE-CHAIRMAN PUENTE: Okay.
 3 MR. BOBOT: I wanted an opportunity to
 4 have him clarify that.
 5 VICE-CHAIRMAN PUENTE: And you did.
 6 We're in committee now.
 7 ALDERMAN WITKOWSKI: Mr. Chairman,
 8 based on testimony given, I would move that this
 9 license application be denied.
 10 VICE-CHAIRMAN PUENTE: Based on?
 11 ALDERMAN WITKOWSKI: Based on testimony
 12 presented to the committee.
 13 VICE-CHAIRMAN PUENTE: Okay. The
 14 motion before us is for denial, based on the
 15 testimony that was given to us today. Is there
 16 any comments on that? Questions? Any objections
 17 to that motion? Hearing and seeing none, so
 18 ordered.
 19 MR. SCHRIMPF: Mr. Bobot, the committee
 20 is going to be doing findings of fact and
 21 conclusions of law, recommending non-renewal of
 22 this license. You will receive a copy of that.
 23 I assume you will take service for your client?
 24 MR. BOBOT: Yes.
 25 MR. SCHRIMPF: You may submit written

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1 objections. If so, they must be received by the
 2 close of business which is 4:45 p.m., October
 3 8th, 2009 in Room 205 of this building. If you
 4 submit written objections, then you will also
 5 have the opportunity to appear before -- when
 6 the Milwaukee Common Council meets on this matter
 7 on October 12th, 2009 in the Council Chambers of
 8 this building.
 9 CHAIRMAN DONOVAN: Any questions? If
 10 not, thank you.
 11 * * * *

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3 STATE OF WISCONSIN)

4)

5 MILWAUKEE COUNTY)

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I, JEAN M. BARINA, of Milwaukee Reporters
Associated, Inc., 5124 West Blue Mound Road,
Milwaukee, Wisconsin 53208, certify that the foregoing
proceedings is a full and complete transcript of the
JAGGI GHOTRA portion of the PUBLIC SAFETY COMMITTEE
HEARING taken in the foregoing proceedings.

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JEAN M. BARINA

Court Reporter

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22 Dated this day of October, 2009.

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