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November 4, 2013

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**OFFICE OF
CITY ATTORNEY**

Ms. Tashyra Young
4410 West Villard Avenue
Milwaukee, WI 53218

RE: C.I. File No. 1029-2013-2712
Communication from TASHYRA YOUNG,

Dear Ms. Young:

We have received your claim for the amount of \$10,000.00 in relation to the property damage you sustained on September 24, 2013 at 4410 West Villard Avenue.

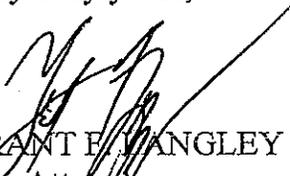
The Infrastructure Services Division reports on September 25, 2013 Sewer Maintenance responded to a call of backwater at 4410 West Villard Avenue. The city main sanitary sewer was found to be clogged with grease. A sewer Jet Vac opened the clog, cleaned the sewer, and restored it to its proper working order.

The sewer is on a regular cleaning schedule. Because the sewer was on a regular cleaning schedule and the City of Milwaukee did not have any notice of problems with the sewer, the City cannot be held liable. Therefore, we are denying your claim.

Ms. Tashyra Young
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, WI 53202, requesting a hearing.

Very truly yours,



GRANT E. LANGLEY
City Attorney



KARI GIPSON
Investigator Adjuster

KBG:cdr

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