City of Milwaukee Office of the City Attorney

Case# C. I. File No: 08-S-308

I Stephanie Jacocks at this time would like to request a hearing for an appeal of the enclosed letter. The letter stated that the North Teutonia area was patched on a regular basis. This is not true. I was not a wintery day when the incidence with the pot whole occurred.

Thank You

Stephanie Jacocks

RONALD D. LEONHARD

2008 OF THE BAUKEE

SOUR OCT 29 PM 3: 35

SOUR OCT 29 PM 3: 35

CITY OF MILWAUKEE

2008 MAR 27 AM II: 44

March 23, 2008

RONALD D. LEONHARD : CITY CLERK

Stephanie Jacocks 3459 S 110th Street apt L202 West Allis WI 53227

Phone# 262-928-2392 Mon-Thursday from 8:00- 4:00 414-257-6007 Fridays 8:00am - 8:00pm

I <u>Stephanie Jacocks</u> request to be reimbursed for damaged to car in the form of a flat tire and a crack passenger outside mirror that had to be replace due to pot holes not being filled just before the intersection of Teutonia and Mill Road. The amount for the replacement tire is \$182.62 and the window is \$42.00 which I am seeking. A copy of the receipts are enclosed.

Stephanje Jacocks

8 N 27 FH 3-30

On March 5 2008 around 5:00 I was traveling down Teutonia South bound toward Mill road. As I approach the intersection. The pot holes that were in the street there were several one after the other started appearing more by where the Fire and Police Building is on the opposite side of the road. In an effort to prevent a tire explosion from one of the larger pot holes I was trying to avoid there was another that was not as big next to it. I heard the explosion and my car hit the ground on the driver side immediately. I came to a complete stop got out of my car notice that the tire was complete flat and the passenger outside mirror was cracked. Called for help and proceed to remove my spare from the back and change the tire with the help of another person who saw what happen. Once the spare was on I drove to a Tires Plus Shop off of Brown Deer and Teutonia. The gentlemen inform me that I had six other people that came in with the same problem and I would have to wait. He checked on the type of tire I needed and advise me they did not care it. I then proceed to the Mill Road Firestone on 76th and Mill Road. The gentleman there informed me he would have to order my tire. I paid for it same day came back the next day and had the tire replaced. He gave me a Road Hazard warranty in case this would happen again the tire would be replaced in the future for free. As for the passenger outside mirror I contact the Dodge City Honda dealership body shop to get a price quote and I also contact the Auto Glass Specialist. The technician at the Auto Glass Specialist on 108th and Orchard measure my mirror and gave me a quoted price that was better than Dodge City Honda. I scheduled an appointment for the repair. Both the receipt for the tire and the mirror are enclosed

Thank you

Stephanie Jacocks

'Invoice#

17610

Estimate Ref#: 0 Date Printed: 03/06/2008 4:53:16 pm

Mill Road Tire & Auto

6401 North 76 Street Milwaukee WI 53223 Phone: (414) 353-1600

2005 HONDA ACCORD DX L4 2.4L

Invoice

Hat/Ref#

2354CC FI GAS N K24A4

Promised Time:

Date Written:

jacocks, stephanie

03/05/2008

5234 n lover lane

Job Name

milwaukee, wi 53218-0000

VIN: License: 1 Unit #:

Mileage In: 0

Save Old Parts: No

Written By: Larry Jacocks

Home: (414) 535-7906, Work: (262) 928-2391

Mileage Out: 0

Qty Ext List

TIRE PACKAGE M,B,V,&RH

Part- MOUNT, BALANCE, VALVE, & ROAD HAZZARD WARRANTY Part--el41 TIRES 205-60-16 turanz el 41

Description

1.00 \$14.95 \$14.95 1.00 \$157.99 \$157.99 SubTotal \$172.94

> **Parts** \$172.94 Labor \$0.00 Sublet \$0.00 Misc \$0.00 Discount \$0.00 Hazmat \$0.00 Supplies \$0.00 Tax \$9.68 Total \$182.62 Less Amt. Paid \$182.62 **Balance Due** \$0.00

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By	Data	· Time



Customer Service Center 1-800-835-22

WORK ORDER AFIAL POPOEA	Customer Service Center 1-800-835-225
AGS/Safelite 10708 W ORCHARD ST WEST ALLIS, WI. 53214 ** CERVICE QUESTIONS ** ** CALL 414 475-1700 ** CASH WISCONSIN PO BOX 182278 COLUMBUS; OH 43272 6867	ur experience at AutoGlassSurvey.com ORG DATE: 03-25-08 CTU WG # 230354 03-25-08 16:50:25 XHY-000-230354-E S Addr As: MR/MRS JACOCKS CUSTOMER SISPHANIS JACOCKS 3459 S. 1:0TH ST WEST ALLIS, WI 53227 PR(MARY: 414-329-0533 ALTRNATE: 414-329-0533 POLICY 8: CLM#: ATH/VER: / PO#.REF: LOSS LOC: LOSS DATE/CAUSE:
YEAR MAKE MODEL + 6 20 10 B	DOW STYLE MILEAGE LICENSE ST STOCK # DOOR SEDAN SOLABOR KITTYPE KIT MIRL EXTENSION 5 COUPE
Initial here if replaced parts a saved for inspection or returned	LABOR SUB TOTAL 0.00 SUB TOTAL 39.03 SALES TAX 2.20 TOTAL 42.13
IN-STORE 03-26-08 04:45P-05:00P #05:00P #05:00	CARD
related parts that are sanufactured by A69/Safelite or another at to A69/Safelite any claim that I have under by insurance policy to A69/Safelite, the balance due, If said assount is not paid in full road and understand the Adhesive Cure Time Caution on the back of Customer's signature. If your check is unpaid for insufficient or incollected funds, we	by my insurance company, I agree to pay any unpaid balance. I have this form. () Bate May electronically debit your account for the principal check