

TO: Grant F. Langley & Robert M. Overhalt

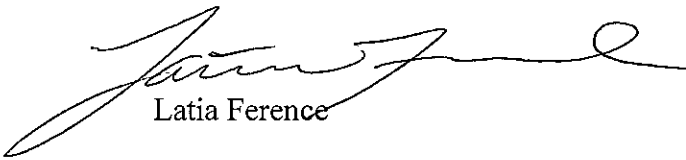
I am writing you in regards to your decision and I would like to appeal and request a hearing in regards to my claim. I do not believe the decision was fair because if the tree branch that fell and damage my truck was in fact a live tree the city would have never came out about three weeks later and cut the tree down, that tree was in fact a dead or hazardous tree that could of hurt my son and his friends.

I stated in my complaint the children were playing outside that day it was the first nice sunny and warm day after all the snow had melted. It was not a stormy day that day or our children would not have been playing outside. I sent several pictures from that day and in the photos the ground was not wet there were no signs of stormy weather. I believe this decision is unfair due to all my information I provided in my complaint.

I was told by the forestry that they expect the trees every five years and that tree must have been a weak or dead tree and if it was an alive tree like they said in the decision letter it would have never been cut down. The incident took place way before all the stormy and bad weather we had this past summer. I submitted my complaint around that time due to I was waiting to get my passenger side mirror and antenna fixed.

So I could submit all my information all at once. If you could please look into this matter again. I should not be held reliable for the damages to my truck. I just recently moved and I have to furnish my place by myself and I just can't afford to get the damages to my truck repaired. Winter time is approaching and due to the damage the paint is chipping and beginning to rust very badly and I was trying to get this matter resolved. Again please take time and relook over all my information in my complaint and reconsider your decision.

Thank you



Latia Ference

I can be reach at the following phone numbers.

Home (414) 449-5013
Work (414) 343-3509
Cell (414)737-4114
Message Line (414) 535-8160

CITY OF MILWAUKEE
RECEIVED
2008 NOV -4 PM 3:41
CITY ATTORNEY

CITY OF MILWAUKEE
2008 NOV -4 PM 4:15
RONALD D. LEONHARDT
CITY CLERK

Page #1

MY Claim

CITY OF MILWAUKEE 20, 2008

On May 17th 2008 at 4:30^{PM} AMH: 25 was at
 a friend's house in the ~~3825 N. 19th Pl~~ ^{3825 N. 19th Pl} of 19 Pl
 her address is 3825 N. 19 Pl) and my friend and I was
 sitting on her porch letting our children
 play on the sidewalk when we heard
 something go crack and the limb of the
 tree broke and fell on my new truck,
~~causing~~ on the hood causing three dents,
 scraping the paint, bending the antenna
 and breaking the passenger side mirror
 I don't know how this could of happen

because it was a very warm nice sunny day
 that day. It wasn't raining, cloudy or windy
 it was just a blue sky sunny day. we got
 scared and told the children to go inside
 a little later I went back outside
 see all the damages on my truck
 not insured yet because I was
 to start my new job that I started
 yesterday (on the 19th of May) Then I call
 the City to come and get the trees
 and the lady from the city came and look
 at all my damages and took all my information,
 she said she don't know how that could of
 happened because it was so nice that day
 then she stated that the tree must be
 weak, AS I stated earlier in my complaint
 The children was playing right on the

CITY OF MILWAUKEE
 REBEKAH D.
 OFFICE OF THE
 CITY ATTORNEY
 2008 JUN -9 11AM 3:39

Page # 2.

Sidewalk and the trees came very close to falling on them. I think I should be reimburse for all of the damages done to my truck due to the tree being weak or a dead tree that should be cut down immediately before someone else truck or car get damage or someone ~~get~~ gets hurt. I've been out of work for 10 months and I just started a new job yesterday I am going to get insurance right away. Also I have to move so I can't afford to get the damages to my truck fixed too. I'm enclosing some photos of the ~~the~~ damages and some estimates from some body shops.

MY Name is Latoria Ference
I can be reach at
Cell 414-737-4114
Home 414-342-0947
Work 414-343-3509
MESSAGE Line 414-535-8166

Thank you
Latoria Ference

Page #3

AS you can see from my enclosed photos it was a nice and sunny day that day. Also I enclosed some before photos and some after photos

I got my passenger side mirror and antenna fix. I'm attaching the receipt in which it cost me to fix. Once my truck go in the shop I will need a rental car to get around I attached a rental car price from one of the shops. I will need a rental car for about a week or until my truck is ready, I am asking for \$3500.00 for the damages, expenses and inconvenient.

I can be reach at

Cell 414-737-4114

Work 414-343-3509

Message line 414-535-8160

Home 414-342-0947

Latia Ference

X *Latia Ference*

Estimate #1

CD LOG NO 987-1 DATE 05/20/08

ADDRESS: SAMICO CAR CARE CENTER
3888 N FRATNEY STREET
MILWAUKEE, WI
53212-

INSP DATE: 05/20/08
PHONE 1: (414)963-8989
PHONE 2: (414)963-8819
FAX: (414)967-8776

CUR:

POINT OF IMPACT: 0

STATE: VIN: 1B4HR28Y0XF602593
COLOR: MILEAGE:
CONDITION: ACCTNG CTL#:

* RE-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
REPAIR	L=REFINISH	BR=BLEND REFINISH
TWO-TONE	CG=CHIPGUARD	SB=SUBLET
ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
REPAIR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

VEHICLE: DODGE DURANGO SLT 4DOOR WAGON 8CYL GASOLINE 5.2
VIN: N7103A/B OPTNS C/24YZOG

OPTIONS:
TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
PRIVACY GLASS LUGGAGE RACK
REMOTE KEYLESS ENTRY SYSTEM ELEC REMOTE CONTROL MIRRORS

QTY	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
1	983 PANEL, HOOD	55274716AD	292.00			1.7	1
1	983 13 PANEL, HOOD	REFINISH				6.2	4
		3.3 SURFACE					
		1.3 EDGE					
		0.6 TWO STAGE SETUP					
		1.0 TWO STAGE					
1	103 FENDER, FRONT	LT 55255031AF	517.00			2.1	1
1	103 FENDER, FRONT	LT REFINISH				3.5	4
		1.9 SURFACE					
		1.0 EDGE					
		0.6 TWO STAGE					
1	104 FENDER, FRONT	RT 55255030AF	517.00			2.5	1

DODGE DURANGO SLT 4DOOR WAGON
LOG NO 987-1

1	104	FENDER, FRONT	RT REFINISH			3.5	4
			1.9 SURFACE				
			1.0 EDGE				
			0.6 TWO STAGE				
P	126	MAST, ANTENNA	RT 4685574		19.00		0.1 1

ITEMS

MC MESSAGE(S)
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

L CALCULATIONS & ENTRIES

	GROSS PARTS					1,345.00	
	PAINT MATERIAL					396.00	
P	S & MATERIAL TOTAL					1,741.00	
	TAX ON PARTS & MATERIAL @				5.600%	97.50	

	LABOR	RATE	REPLACE HRS	REPAIR HRS		
	1-SHEET METAL	51.00	6.4		326.40	
	2-MECH/ELEC	80.00				
	3-FRAME	51.00				
	4-REFINISH	51.00	13.2		673.20	
	5-PAINT MATERIAL	30.00				
J	R TOTAL				999.60	
	TAX ON LABOR @				5.600%	55.98
	SUBMIT REPAIRS					
	TOWING					
	STORAGE					

C	S TOTAL					2,894.08	
N	TOTAL					2,894.08	

LINK W728 ES CD LOG 987-1 DATE 05/20/08 04:51:02PM R6.37 CD 03/08
Y/00/00/00/00 CUM 00/00/00/00/00 GEOCODE 53212
LOG
1998 - 2007 AUDATEX NORTH AMERICA, INC.

HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE

2) DODGE DURANGO SLT 4DOOR WAGON
6 LOG NO 987-1

1 MANUFACTURER OF YOUR MOTOR VEHICLE.

05/28/2008 at 01:28 PM
68518

Estimate #2

Job Number:

CARSTAR LOU'S AUTOBODY - GREENFIELD

Federal ID #:391519593
4739 SOUTH 27TH ST
GREENFIELD, WI 53221
(414)282-8580 Fax: (414)282-8533

PRELIMINARY ESTIMATE

Written By: Mariusz Staniszc
Adjuster:

Insured: LATIA FERENCE
Owner: LATIA FERENCE
Address: 1139 N 18TH STR #811
MILWAUKEE, WI 53233
Day:
Evening:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

1999 DODG DURANGO 4X2 8-5.2L-FI 4D UTV Int:

VIN: 1B4HR28Y0XF602593 Lic:

Prod Date:

Odometer:

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Rear Window Wiper	Dual Mirrors	Console/Storage
Luggage/Roof Rack	Clear Coat Paint	Power Steering
Power Brakes	Power Windows	Power Locks
Power Mirrors	AM Radio	FM Radio
Stereo	Cassette	Search/Seek
Anti-Lock Brakes (2)	Driver Air Bag	Passenger Air Bag
Cloth Seats	Bucket Seats	Automatic Transmission
Overdrive	Aluminum/Alloy Wheels	

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		HOOD & GRILLE				
2	Repl	Hood	1	292.00	1.4	2.8
3		Add for Clear Coat				1.1
4		Add for Underside(Complete)				1.2
5		Add for Clear Coat				0.2
6	Repl	Medallion	1	29.50	0.2	
7		FRONT DOOR				
8	Repl	RT Power mirror foldaway w/heat	1	128.00	0.5	
9	Blnd	RT Door shell				1.2
10	R&I	RT Belt w'strip			0.3	
11	Repl	RT Nameplate "Durango"	1	58.50	0.2	
12	R&I	RT Handle, outside			0.3	
13	R&I	RT R&I trim panel			0.4	

PRELIMINARY ESTIMATE

1999 DODG DURANGO 4X2 8-5.2L-FI 4D UTV Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
14		FENDER					
15*	Rpr	LT Fender assy				7.0	2.0
16		Overlap Major Adj. Panel					-0.4
17		Add for Clear Coat					0.3
18*	Rpr	RT Fender assy				4.5	2.0
19		Overlap Major Adj. Panel					-0.4
20		Add for Clear Coat					0.3
21	Repl	Nameplate "V8 Magnum"	2	73.40		0.2	
22		ELECTRICAL					
23	Repl	Antenna mast	1	19.00		0.1	
24#		HAZARDOUS WASTE DISPOSAL	1	3.00			
25#	Repl	MASK FOR OVERSPRAY	1	6.00		0.3	
26#	Repl	CORROSION PROTECTION	1	18.00		0.3	
Subtotals ==>				627.40		15.7	10.3

Parts		627.40
Body Labor	15.7 hrs @ \$ 52.00/hr	816.40
Paint Labor	10.3 hrs @ \$ 52.00/hr	535.60
Paint Supplies	10.3 hrs @ \$ 32.00/hr	329.60

SUBTOTAL		\$ 2309.00
Sales Tax	\$ 2309.00 @ 5.6000%	129.30

GRAND TOTAL \$ 2438.30

ADJUSTMENTS:
Deductible 0.00

CUSTOMER PAY \$ 0.00
INSURANCE PAY \$ 2438.30

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

PRELIMINARY ESTIMATE

1999 DODG DURANGO 4X2 8-5.2L-FI 4D UTV Int:

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TG98, CCC Data Date 05/01/2008, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

06/05/2008 at 04:25 PM
68518

receipt for
mirror and antenna Job Number:

CARSTAR LOU'S AUTOBODY - GREENFIELD

Federal ID #:391519593
4739 SOUTH 27TH ST
GREENFIELD, WI 53221
(414)282-8580 Fax: (414)282-8533

PRELIMINARY ESTIMATE

Written By: Mariusz Stanisz
Adjuster:

PAID
6/5/08 CASH
\$58.03

Insured:
Owner: LATIA FERENCE
Address: 1139 N 18TH STR #811
MILWAUKEE, WI 53233
Cellular: (414)737-4114

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

1999 DODG DURANGO 4X2 8-5.2L-FI 4D UTV Int:

VIN: 1B4HR28Y0XF602593 **Lic:**

Prod Date:

Odometer:

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Rear Window Wiper	Dual Mirrors	Console/Storage
Luggage/Roof Rack	Clear Coat Paint	Power Steering
Power Brakes	Power Windows	Power Locks
Power Mirrors	AM Radio	FM Radio
Stereo	Cassette	Search/Seek
Anti-Lock Brakes (2)	Driver Air Bag	Passenger Air Bag
Cloth Seats	Bucket Seats	Automatic Transmission
Overdrive	Aluminum/Alloy Wheels	

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT DOOR				
2	Repl RT	Power mirror foldaway w/heat	1	128.00	0.5	
3	R&I RT	R&I trim panel			0.4	
4		ELECTRICAL				
5	Repl	Antenna mast	1	19.00	0.1	
Subtotals ==>				147.00	1.0	0.0

PRELIMINARY ESTIMATE

1999 DODG DURANGO 4X2 8-5.2L-FI 4D UTV Int:

Parts		147.00
Body Labor	1.0 hrs @ \$ 50.00/hr	50.00

SUBTOTAL		\$ 197.00
Sales Tax	\$ 197.00 @ 5.6000%	11.03

GRAND TOTAL		\$ 208.03

CUSTOMER PAY		\$ 0.00
INSURANCE PAY		\$ 208.03

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TG98, CCC Data Date 05/01/2008, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

06/05/2008 at 04:33 PM
68518

Rental car information

Job Number:

CARSTAR LOU'S AUTOBODY - GREENFIELD

Federal ID #:391519593
4739 SOUTH 27TH ST
GREENFIELD, WI 53221
(414)282-8580 Fax: (414)282-8533

PRELIMINARY ESTIMATE

Written By: Chelley Mcguire
Adjuster:

Insured: LATIA FERENCE
Owner: LATIA FERENCE
Address: 1139 N 18TH STR #811
MILWAUKEE, WI 53233
Cellular: (414)737-4114

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

1999 DODG DURANGO 4X2 8-5.2L-FI 4D UTV Int:

VIN: 1B4HR28Y0XF602593 **Lic:**

Prod Date:

Odometer:

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Rear Window Wiper	Dual Mirrors	Console/Storage
Luggage/Roof Rack	Clear Coat Paint	Power Steering
Power Brakes	Power Windows	Power Locks
Power Mirrors	AM Radio	FM Radio
Stereo	Cassette	Search/Seek
Anti-Lock Brakes (2)	Driver Air Bag	Passenger Air Bag
Cloth Seats	Bucket Seats	Automatic Transmission
Overdrive	Aluminum/Alloy Wheels	

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1#		RENTAL IS \$30.00 A DAY 4 TO 7 BUSINESS DAYS	1				
Subtotals ==>					0.00	0.0	0.0
Parts							0.00
GRAND TOTAL							\$ 0.00
ADJUSTMENTS:							
Deductible							0.00

PRELIMINARY ESTIMATE

1999 DODG DURANGO 4X2 8-5.2L-FI 4D UTV Int:

CUSTOMER PAY \$ 0.00

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CCC Pathways - A product of CCC Information Services Inc.

Lou's Auto Body Carstar

4739 S. 27th Street
Greenfield, WI 53221


receipt to order
mirror

Invoice

Date	Invoice #
5/30/2008	30346

Bill To
FERENCE LATIA

P.O. No.	Terms	Project

Quantity	Description	Rate	Amount
	PAYMENT FOR MIRROR AND ANTENNEA	150.00	150.00
	Sales Tax	5.60%	0.00
			
		Total	\$150.00

