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January 30, 2009

Gregory Wenzel 2740 North 69th Street Milwaukee, WI 53210

RE:

Gregory Wenzel

C.I. File No: 08-S-729

Dear Mr. Wenzel:

We have received your claim in the amount of \$29.96, relating to two metal garbage cans that were allegedly disposed of by the City of Milwaukee Sanitation Division on September 18, 2008.

Our investigation reveals that the sanitation division records reflected the crew that serviced your home had no recollection of removing these containers. The division's policy is, that any citizen's container placed next to the City carts are considered one-way containers and crews are instructed to collect extra items placed at the collection point. Since the sanitation division was following its standard procedures, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours.

GRANT W. I. NGLEY

ROBERT M. OVERHOLT

Investigator Adjuster

RMO:beg

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